### **CJA eVoucher Program**

# Instructions for Creating and Submitting Service Provider Vouchers

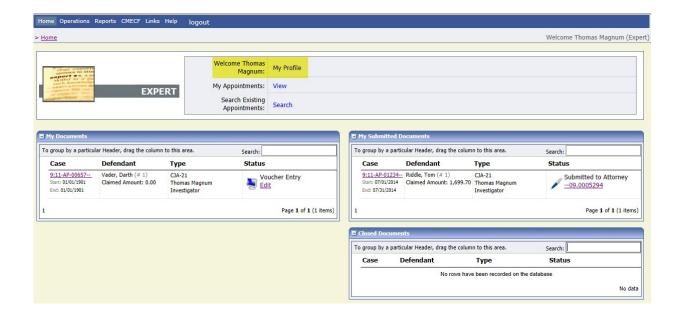
#### **Introduction**

The CJA eVoucher System is a web-based solution for submission, monitoring and management of all Criminal Justice Act (CJA) functions. The eVoucher program includes several modules including one for the submission of CJA 21s and 31s that will allow for:

- On-line authorization requests by attorneys for service providers
- On-line voucher completion by the service provider (or by the attorney acting for the service provider)
- On-line voucher review and submission to the court by the attorney
- On-line review by the court

Unless the court has indicated otherwise, attorneys are generally required to create and submit vouchers for the service providers they use. However, at the court's discretion, service providers that are used frequently or by multiple attorneys, can be given access to eVoucher in order to submit and monitor their own vouchers.

Service providers that have been given access to eVoucher can login using the username and password provided by the court. After a successful login, your homepage will look something like this:



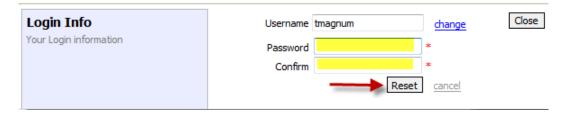
# **Your Profile**

By clicking on the My Profile hyperlink, you will be taken to the section of the program where you will be able to change your username and/or password, and make additions or changes to your billing information.

To change your username, first click the Edit button on the far right side of the Login Info section. Highlight the current username, type over it with the desired username and click change.



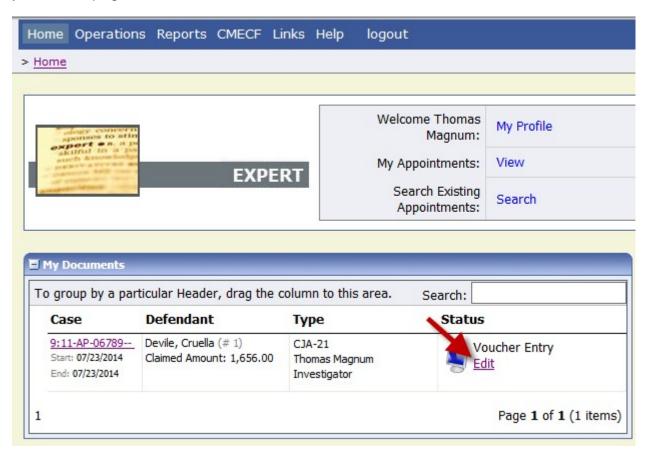
To reset your password, click reset to open the password fields, type in your new password twice, and hit reset again. Click the Close button when you are finished in the Login Info section.



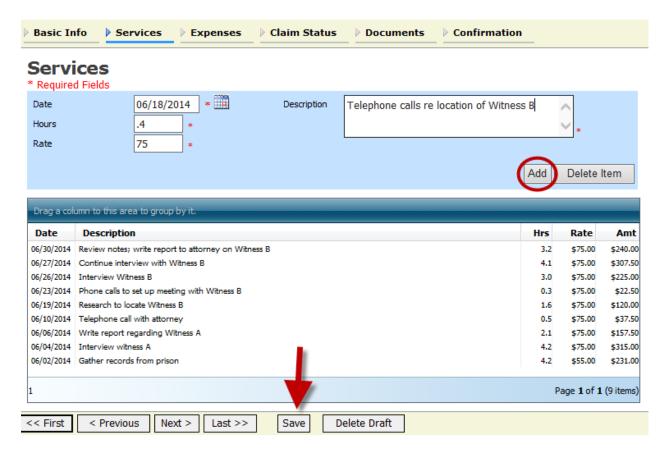
# Submitting a CJA21/31 Voucher

The attorney always create a CJA21/31 voucher. Once created, <u>if</u> a service provider has been given rights by the court to complete the voucher, he/she can add service and expense entries as well as upload relevant documents.

Once created by the attorney, the voucher(s) will be in the "My Documents" folder on your home page:



Click Edit to open the document. The document opens onto the Basic Information page. You won't need to do anything on this page. Click the Services tab. On this page, you can document the detail of your time by day (as shown), or, if approved by the court, you can make a single entry that refers to your regular invoice. A single entry would include the date of the invoice, the total number of hours being billed, the rate, and the description "See attached invoice." Please note that if there are differing hourly rates (for example, investigators may have a lesser rate for record gathering), there should be two entries with the appropriate rates. Whether you are entering the detail of your time or making a single entry, make sure all the required fields are complete and click the Add button.



IMPORTANT NOTE: eVoucher does not autosave – in order to save this information you must click the Save button.

Once you click the save button, you may get what looks like an error message:

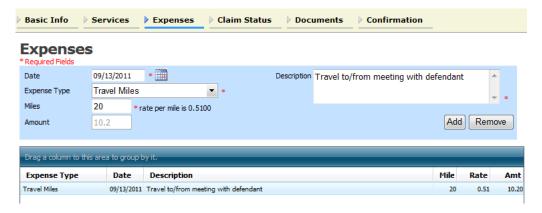


Don't worry about this message unless/until you are ready to submit your voucher (it will be discussed on the next page). If you are keeping time contemporaneously, and are not yet ready to submit your voucher, **after you click Save** you can logout. Your voucher, with the time you have entered, will remain in your My Documents folder on your Home page.

If you need to edit an entry, click on the entry in the lower section. The information will repopulate the top section. Make your edits and re-click the Add button.



If the invoice contains expenses, those must be entered separately on the Expenses tab (in the same manner as Services). Click on Expenses in the navigation bar.



The next section is the Claim Status section. As with other date fields, the eVoucher program will default date the voucher with today's date. You may get the following message:

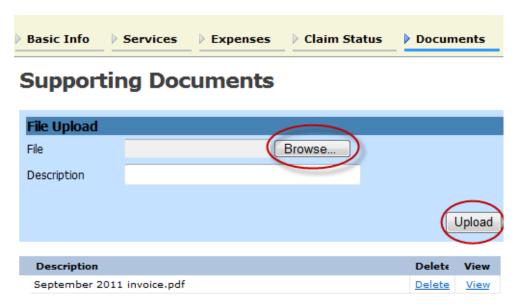
Service and/or Expenses are out of the Voucher Start and End Dates.

Enter the earliest (start) date and latest (end) date that corresponds with the dates entered in the services/and or expenses section.

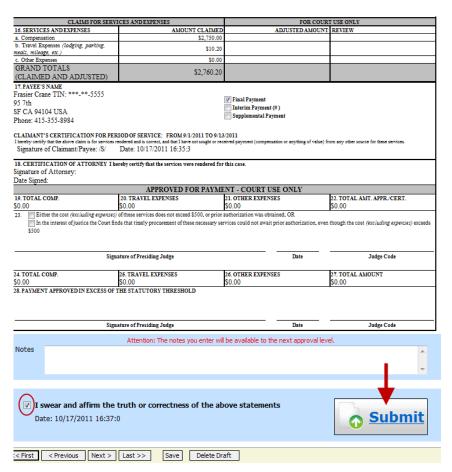


The Payment Claims section must be completed by choosing one of the three options. If the Interim Payment option is chosen, the payment number becomes a required field and must be entered.

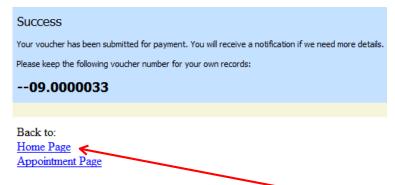
The next section is the Documents section. In this section, you can upload any relevant documents. For example, if you are not using eVoucher to keep the detail of your expended time, you would upload your daily time record here. First, click the Browse button to open the window with your files. Locate the file you wish to upload and click the "Open" button in the popup window. You have the option of typing a description of the document in the Description field, otherwise it will default to the name of the file. Click Upload. If successful, your document(s) will be listed in the Description area.



The final section is the Confirmation section, which is the actual CJA21 (or 31) form. The bottom half of the form contains the payment information. To complete this voucher, check the 'swear and affirm' box and click Submit.



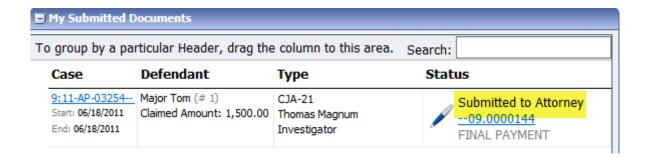
You should get a Success message and the program will assign a voucher number to the document:



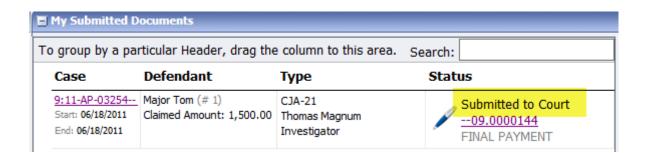
Click on the link to return to your home page.

Once submitted, the voucher will move from your "My Documents" folder to the "My Submitted Documents" folder. From this point on, the voucher becomes "read only" for you – no changes can be made. If you discover you have made a mistake, or forgotten to include something, contact the attorney and ask him/her to "reject" the voucher. This will put the voucher back in your control (back into your My Voucher folder). The voucher will be highlighted in orange. If a voucher is in your "My Documents" folder, it means it is still in your control and needs some action from you.

You will be able to track the progress of the voucher. The first step in for the attorney to review and approve your submission:

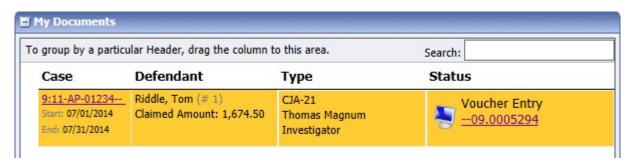


Once the attorney approves the voucher, it will be transmitted to the court:

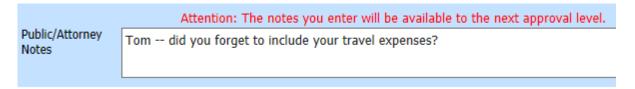


When the court approves the voucher for payment, it will move to the "Closed Documents" section of eVouchers.

As mentioned above, if you notice your voucher has reappeared in your My Documents folder on your Home page and is highlighted in orange, it means that the attorney has rejected your voucher. You may also get an email informing you that the voucher has been rejected and the reason why.



Access this voucher by clicking on the voucher number. Go straight to the confirmation page to check the notes section. The reason for the rejection should be in the Public/Attorney Notes section and could be from either the attorney or the court.



Once you determine the reason for the rejection, fix the problem and resubmit the voucher in the same manner as the first time.

Once the document appears in your "Closed Documents" folder on your Home page, it means your voucher has gone through the court approval process and has been certified for payment. Usually you will receive a check within 5-10 business days after the final approval by the court is made.