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10 **UNITED STATES DISTRICT COURT**
11 **CENTRAL DISTRICT OF CALIFORNIA, WESTERN DIVISION**

12
13 LA ALLIANCE FOR HUMAN
RIGHTS, et al.,
14
15 Plaintiffs,
16 v.
17 CITY OF LOS ANGELES, et al.,
18 Defendants.

CASE NO. 2:20-cv-02291 DOC (KES)
STATUS REPORT RE
SETTLEMENT AGREEMENT FOR
THE QUARTER ENDING MARCH
31, 2025

Assigned to the Hon. David O. Carter
and Magistrate Judge Karen E. Scott

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1 The County of Los Angeles (“County”) hereby files this Status Report
2 pursuant to section D.9 of the Settlement Agreement, including addenda, with LA
3 Alliance for Human Rights (“Alliance”) and the other plaintiffs (collectively,
4 “Plaintiffs”) (the “Settlement Agreement”) for the Quarter ending March 31, 2025.

5 **I. KEY ACHIEVEMENTS**

6 In addition to the required reporting items, the County continued to
7 collaborate with Plaintiffs and other interested parties during the reporting period.
8 The County remains a committed partner and looks forward to productive
9 relationships as it continues to fulfill the terms of the Settlement Agreement.

10 **A. Learning Session With Special Master Michele Martinez**

11 Earlier this year, the County reached out to Special Master Michele Martinez
12 and Monitor Jay Gandhi to request an opportunity to make a presentation about how
13 City-funded outreach workers should be making and documenting referrals to the
14 County Departments that provide mainstream services to people experiencing
15 homelessness (“PEH”) in the City. Special Master Martinez organized an
16 Observation and Learning Session that took place on March 3, 2025, which was
17 attended by Plaintiffs, Intervenors, the County, representatives from the City, the
18 Los Angeles Homeless Services Authority (“LAHSA”), and service providers that
19 conduct outreach in City Council District 3.

20 During the “Learning” portion of the day, the Executive Director of the
21 County Homeless Initiative led a presentation and fielded questions regarding
22 referrals for County mainstream services and the current documentation process
23 within the Homeless Management Information System (“HMIS”). HMIS is a
24 federally-mandated information technology system used to collect client-level data
25 and data on the provision of housing and services to PEH. Since 2009, the U.S.
26 Government has required that all communities have an HMIS which complies with
27 the Department of Housing and Urban Development (“HUD”)’s data collection,
28 management, and reporting standards, although each Continuum of Care (“CoC”)

1 can select from among several existing HMIS vendors and thus customize certain
2 functionalities. LAHSA is the lead agency for the Los Angeles CoC and
3 administers HMIS. Street outreach workers in the Los Angeles region are required
4 to input data into HMIS for engagements with PEH under HUD-funded programs.
5 The County's prior reports detailed the efforts undertaken by the County and
6 LAHSA last year to enhance HMIS by adding new fields to capture outreach
7 workers' contacts with PEH and service requests to County departments, and has
8 supported training to encourage consistent documentation of these engagements in
9 HMIS, regardless of the funding source.

10 After making a referral on behalf of a client, City outreach workers are now
11 supposed to navigate to the "Programs" tab within the client's HMIS profile and
12 toggle to the appropriate "Outreach program," where there is a tab titled "Provide
13 Services." There, the outreach worker should enter the referral they made. This
14 straightforward, fillable form and associated training went live in or around May
15 2024. The County contacted the City Administrative Officer ("CAO") on April 25,
16 2024, to notify the City of the official launch of the updated HMIS fields and the
17 establishment of training sessions. The City acknowledged receipt on April 26.

18 Although the County is responsive to all referrals from outreach workers,
19 documentation is critical because, without it, those referrals cannot be tracked for
20 purposes of the County's quarterly status reports pursuant to the Settlement
21 Agreement, which provides that the County will report on dispositions of referrals
22 from City-funded outreach workers "upon recei[pt] [of] information from [the]
23 City" regarding what referrals its outreach workers made during the reporting
24 period. (Agmt § D.9.i.1.) Because City-funded outreach workers did not
25 consistently record their referrals in HMIS during their street outreach engagement,
26 the City was unable to provide the necessary information to the County for this
27 reporting item. As a result, the County had no way to populate disposition data
28 regarding referrals made by City-funded outreach workers to County mainstream

1 services. The County, which does not employ the outreach workers whose referrals
2 are the subject of this provision, could not isolate which service requests originated
3 with those workers. Nor could the County segregate the clinical evaluations or
4 services provided to only those PEH who were unsheltered within the City at the
5 time a City outreach worker made a referral on their behalf that would be responsive
6 to the Settlement Agreement. HMIS provides a solution to this informational
7 asymmetry. Indeed, a key purpose of HMIS is to allow administrators to generate
8 exactly this kind of aggregated data. With the updated fields, it is now possible to
9 query all the referrals that were entered into HMIS within a particular date range.

10 However, HMIS reports are limited to data that exists in the system, so
11 inaccurate recordkeeping by outreach workers will limit what referrals can be
12 identified as responsive to the Settlement Agreement. Underutilization of County
13 referral pathways is another potential issue. Around the same time as LAHSA
14 rolled out the HMIS update, the City agreed to ensure that its outreach teams
15 participate in training and document their referrals.

16 Based on its analysis of several end-of-quarter reports in the immediate
17 aftermath of the HMIS update as well as discussions with Plaintiffs and the Special
18 Master/Monitor, among others, the County has expressed concerns regarding the
19 extent to which gaps in training are resulting in City-funded outreach workers either
20 not making referrals of City PEH for County services and/or are not utilizing HMIS
21 properly. The County's presentation at the Learning Session was part of its
22 continuing efforts to increase referrals and use of HMIS.¹ This presentation was in
23 addition to the ongoing HMIS Outreach Referral Trainings that LAHSA has offered
24 since May 2024. Although the County cannot mandate that City-funded outreach
25 workers participate in training, it would align with best practices for funders or
26 service providers to take a proactive role in incorporating access to training

27
28 ¹ Additional efforts are described in Part A.2, *infra*.

1 programs on HMIS (which also provide an overview about the County’s services
2 and the process for making direct referrals to County departments), as well as
3 running reports at more frequent intervals than quarterly, assessing the universe of
4 referrals, and managing outreach workers who are not complying with the defined
5 HMIS procedures. Doing so would allow contract holders and employing parties to
6 efficiently correct information holes, account for employee turnover, and ensure
7 City PEH are being referred for the County services for which they may be eligible
8 and that those referrals are documented in HMIS.

9 Following the Learning Session, the participants remained in dialogue
10 regarding a “feedback loop” back to the referring City party regarding the status of a
11 referral. The Settlement Agreement does not require the County to provide service-
12 request disposition to the outreach worker requesting services for a client. More
13 importantly, the County is limited by law in what information it can divulge
14 regarding the status of referrals for clinical behavioral health services, since
15 assessments and treatment constitute protected personal and health information
16 protected from disclosure by applicable laws and regulations governing patient
17 privacy and confidentiality, including the Health Insurance Portability and
18 Accountability Act of 1996 (“HIPAA”), 42 C.F.R. Part 2, and California statutes.
19 For example, an outreach worker might refer someone to Department of Mental
20 Health (“DMH”) for an acute mental health crisis, but DMH cannot confirm that
21 referral was accepted without revealing that the patient is receiving mental health
22 treatment. Generally, disclosure of such information is permitted only to “treatment
23 providers” for coordination of patient care.

24 With respect to mental health services, the County already confirms receipt of
25 the referral, which is an indication to outreach workers that follow up is in progress.
26 Under state law, DMH does not provide services for every mental health concern.
27 DMH’s services to adults, including older adults, are focused on those who are
28 functionally disabled by severe and persistent mental illness. Eligibility for DMH

1 services requires a comprehensive evaluation involving clinical assessments,
2 participant interviews, and a review of individual case files. In non-crisis situations,
3 this process can take time. The County has shared an authorization form with
4 Special Master Martinez, Monitor Gandhi, Plaintiffs, Intervenor, LAHSA, and
5 various representatives of the City. The form allows outreach workers, including
6 City-funded outreach workers, to obtain their clients' consent to receive protected
7 health information when referring them for mental health services. Outreach
8 workers who encounter PEH in crisis situations can contact a team of mental health
9 professionals 24/7 through DMH's crisis hotline.

10 On the substance use disorder ("SUD") side, outreach workers can remain
11 with a consenting client during the referral process if they utilize the County's
12 Substance Abuse Services Helpline ("SASH"), where qualified agents are available
13 24/7 to assist clients connect to Drug MediCal substance use disorder services.

14 The County remains in dialogue with Special Master Martinez about these
15 issues, and seeks the continued commitment of other interested parties in enhancing
16 City-funded outreach workers' successful referrals of PEH for County services. The
17 City has never proffered any alternative to HMIS for capturing this critical
18 information, and the County has independently confirmed with LAHSA that the data
19 does not otherwise exist.

20 **B. The County's Support For A&M's Assessment**

21 On March 6, 2025, the Court made public Alvarez and Marsal ("A&M")'s
22 Second Amended Draft "Independent Assessment of City-Funded Homelessness
23 Assistance Programs" ("Report") ([Dkt. 870](#)). The Report represents the culmination
24 of A&M's retrospective financial and performance assessment of three "programs"
25 administered by the City of Los Angeles ("City") related to homelessness: Inside
26 Safe, the 2020 Memorandum of Understanding ("Roadmap Agreement") between
27 the City and County, and the City's settlement with Plaintiffs in this Action ("LA
28 Alliance" and, collectively, "City Programs"). A&M will present its findings to the

1 Court and public at a status conference currently scheduled for two days after this
2 Report is filed on May 15, 2025.

3 Over the course of A&M's assessment, the County voluntarily provided
4 County-maintained data and information regarding County beds or services
5 accessed by clients of the City Programs during the assessment's lookback period,
6 which varied by City Program. Also, at A&M's request, the County facilitated 10
7 site visits by A&M to permanent supportive housing ("PSH") sites at which the
8 County provides Intensive Case Management Services ("ICMS") and high-service
9 need interim housing beds contracted for by the Department for Health Services
10 ("DHS"). In addition to supporting A&M's assessment with data, information,
11 access, and \$620,000 in fees to cover A&M's assessment related to the County's
12 services, the County met and conferred with A&M most recently on April 18, 2025,
13 to clarify A&M's methodology and answer any follow-up questions by A&M as it
14 worked on finalizing the Report. The Chair of the County Board of Supervisors
15 attended the April 18, 2025, meeting with A&M.

16 **II. REPORTING ITEMS**

17 **A. The County's Support For Plaintiffs' Settlement With The City**

18 **1. Supportive Services For City Housing Clients**

19 The County continues to support the settlement between Plaintiffs and the
20 City by funding intensive case management services ("ICMS") at permanent
21 supportive housing ("PSH") sites, and "mainstream" services at interim housing
22 ("IH") sites, which the City has created pursuant to the City settlement. **Exhibit A1**
23 contains information regarding the IH sites reported by the City as of December 31,
24 2024, that the County is supporting with mainstream services for eligible clients of
25 the IH site.² **Exhibit A2** contains information regarding the number of clients who
26

27 ² "Access" to a service is defined in a key on Exhibit A1 and varies by Department
28 in light of the mainstream services that Department provides and what can be

1 received ICMS and mainstream services from the PSH sites reported by the City as
2 of December 31, 2024, which were identified in the City's January 2025 status
3 report to the Court.

4 As explained in prior reports, the "mainstream" services provided under the
5 Settlement Agreement include public assistance programs, mental health services,
6 substance use disorder services, and benefits advocacy by the County Departments
7 of Public Social Services ("DPSS"), Public Health ("DPH"), DHS, and DMH.
8 These services go hand in hand with those offered by the interim housing operators
9 to successfully transition PEH to stable housing. Two months after a City interim
10 housing site opens and begins serving participants, the County initiates coordination
11 between the site operator and the County's Departments. The Departments will
12 review the participant roster to evaluate participants in advance and determine the
13 best way to connect them to services, if they are not already receiving them. In
14 addition, the County has "Service Connection Days" for participants at City interim
15 housing sites. The service event serves as an on-site one-stop shop for people to
16 access essential programs and services they may need or want, such as physical and
17 mental healthcare services, substance use disorder services, benefits enrollment, life
18 skills development, and more. Before a Service Connection Days event at an
19 interim housing site, there is extensive coordination and planning among the site
20 operator, County Departments, and LAHSA. Key information, including points of
21 contact and service details, is exchanged through emails, calls, and meetings.
22 Planning calls and appointment schedules help organize service delivery, while
23 flyers and written notifications inform participants of on-site service connection
24 events. These coordinated efforts ensure services are ready and verifiable through
25 documented communications and event materials. Referrals for services are not
26 _____
27 tracked and reported on a population-level basis consistent with the Settlement
28 Agreement and applicable privacy and health regulations.

1 limited to the initial visit or Service Connection Days event at the interim housing
2 site. The County offers training to providers and operators on how to refer clients
3 for services throughout their stay.

4 On the PSH side, DHS provides supportive services for City's PSH units
5 financed by the City as part of the City's Settlement, through ICMS. PSH residents
6 often enter with complex medical, substance use, or behavioral health conditions
7 and require supportive services to stabilize their housing and wellbeing. ICMS
8 helps participants achieve and maintain housing and health stability. Case managers
9 employed at contracted agencies provide supportive services to participants
10 throughout their housing stabilization process and are flexible in their approach to
11 meeting participants' needs.

12 Services offered through ICMS include: assessment and service planning;
13 linkage to health, mental health, and substance use disorder services; assistance with
14 benefits, income, legal issues, and transportation; crisis management; tenant
15 education, eviction prevention, etc. DHS verifies ICMS are being provided at City
16 PSH sites through active contract management. This includes gathering and
17 analyzing dozens of data points across multiple systems to oversee service delivery
18 and timeliness. One key tool is the ICMS Snapshot, refreshed and reviewed weekly,
19 which tracks service frequency, health insurance status, housing progress, income
20 and benefits, hospitalizations, and more. This tool helps DHS identify service gaps
21 and trends, guiding interventions at every level. Additionally, DHS requires
22 quarterly assessments and care plan updates for all program participants. These
23 assessments help determine whether extra support is needed, such as clinical
24 services, behavioral health resources, in-home caregiving, or assistance with
25 placement into a licensed setting. DHS staff also visit newly opened PSH sites to
26 ensure collaboration is occurring between ICMS and property management during
27 this important time of multiple tenant transitions. Beyond that, DHS conducts
28 ongoing onsite visits to observe day-to-day ICMS operations, provide training and

1 technical assistance, and address critical cases through case conferencing. These
2 combined efforts allow DHS to closely monitor service delivery, promptly address
3 issues, and ensure participants receive the support they need.

4 **2. Contacts And Service Requests From City-Funded Outreach**
5 **Workers To County Departments**

6 As described above, the County worked with LAHSA to implement a new
7 naming convention and data structure within HMIS to capture data on referrals from
8 City-funded outreach teams to County Departments, which was not previously
9 recorded by the City-funded outreach teams. There are different referral pathways
10 depending on the department/program, but the new data fields capture the data
11 needed to allow County to report on the (1) total number of contacts/service
12 requests, (2) result of contacts/service request, (3) type of service requests, (4)
13 agency/organization to provide services, (5) number of Requests Per Individual, and
14 (6) location where Request was made (by zip code). **Exhibit E** contains data on the
15 disposition of referrals from City-funded Outreach Teams to County Departments in
16 the reporting period. Referrals are counted/reconciled unless they are (1) not
17 documented in HMIS, (2) not submitted by someone who is a City-Funded Outreach
18 Worker, or (3) withdrawn by the outreach worker.

19 The County worked with Special Master Martinez, Plaintiffs, and the City to
20 obtain an up-to-date list of the City-funded outreach workers. While the list of
21 names was provided in November 2024³ and was helpful, it would also be useful to
22 include each worker's employer, email address(es), and to receive regular updates
23 quarterly. This will help ensure the County's reporting is accurate and allow for
24 proper tracking of referrals made by City-funded outreach workers, especially in
25 light of staffing changes. Moreover, a large portion of the names on that list did not
26 appear on the list of participants who had taken the HMIS training as of the

27 _____
28 ³ This list contained 187 unique names.

1 reporting period. The County has also requested any communications or guidance
2 the City has issued to City-funded outreach workers instructing them to participate
3 in the HMIS training and/or to use this referral process.

4 In addition, the County continues to find ways to enhance referral pathways to
5 make access to County services as easy as possible for PEH. With the HMIS
6 rollout, County Departments are now able to get in touch with any referring
7 outreach worker who submits an incomplete referral to a County Department to try
8 and secure help for the individual who is the subject of the referral. As a result of
9 the Settlement Agreement, DMH has also rolled out a Universal Entry Portal and
10 Outreach Worker Referral screening tool and hosted a training for City outreach
11 workers.

12 **B. High-Service Need Beds Available To County Outreach Teams**

13 The County continues to use reasonable best efforts to ensure County
14 outreach teams (including the increased MDT and HOME teams referenced below)
15 have access to County high-service need interim housing beds for PEH in the City,
16 pursuant to section D.2 of the Plaintiffs/County settlement. *See **Exhibit B***. DHS
17 has shared the eligibility criteria for these beds with referring outreach teams, which
18 can make referrals through the County's bed management center ("Air Traffic
19 Control"), and DHS has not denied any eligible⁴ client referred from those outreach
20 teams. Although turnover occurs, these beds have an extremely high
21 (approximately 97.5 percent) occupancy rate.

22 As part of its assessment, A&M conducted fieldwork at several facilities
23 where the County has contracted for high-service need beds. A&M's Report had a
24 favorable impression of this resource, noting that the presence of onsite staff
25

26 ⁴ All participants in the high-service needs beds undergo extensive health screening,
27 including medical and behavioral health questionnaires, a review of health records,
28 and clinical consulting to ensure their individual needs warrant the level of services
DHS sites can provide.

1 promoted a more holistic approach to service delivery, benefiting both staff and
2 participants through prompt and knowledgeable medical support.

3 **C. Mental Health/Substance Use Disorder Beds**

4 The County is pleased to report that it has brought online more than 1,600
5 new Mental Health/Substance Use Disorder ("MH/SUD") beds pursuant to section
6 D.3 of the Settlement Agreement. The MH/SUD beds include a mix of acute and
7 subacute beds, interim housing, recovery bridge housing, urgent care centers, crisis
8 residential treatment program, and Medi-Cal funded treatment beds. The attached
9 chart reflects beds that are open and operational. *See **Exhibit C***. During the
10 reporting period, the County facilitated site visits by Special Master Martinez. The
11 beds reported in Exhibit C do not reflect the entirety of MH/SUD beds contracted
12 for by the County, only those created pursuant to and counted towards the County's
13 "new" bed obligations under the Settlement Agreement.

14 The County is continually looking for opportunities to increase the number of
15 beds and housing options within the continuum of care for individuals with serious
16 mental illness and/or SUDs such that the appropriate level of care is available when
17 and where it is needed. On the mental health side, DMH's goal is to build out the
18 network within its community-based services (in line with the State BH-CONNECT
19 waiver, CalAIM, and BHSA Behavioral Health Transformation efforts), Alternative
20 Crisis Services, and residential and higher level of care services such that someone
21 can avoid hospitalization or be discharged into a different level of care. The
22 Department of Public Health-Substance Abuse Prevention and Control ("DPH-
23 SAPC") has also launched an initiative called "Reaching the 95%" (R95) to increase
24 the reach of the SUD treatment system and reshape the way society perceives these
25 conditions. As part of that initiative, DPH-SAPC is seeking to expand housing
26 options for PEH and other individuals with SUDs, whether they are interested in
27 Housing First housing options or more recovery-oriented housing options. DPH-
28 SAPC has committed to ensuring specialty SUD service availability in a wide

1 variety of field-based settings, including housing settings, and that the County's
2 contracted providers minimize barriers to accessing treatment to better reach all
3 those who would benefit from services, not just seeking treatment. DPH-SAPC is
4 also working on implementing Housing Navigation services for all Recovery Bridge
5 Housing and Recovery Housing residents as a part of the Behavioral Health Bridge
6 Housing ("BHBH") Program. Housing Navigation will assist PEH to better match
7 with housing options, resources, and services. In April 2025, Housing Navigation
8 services started in Service Planning Areas ("SPAs") 4 and 5 (which broadly includes
9 Metro and West Los Angeles), with the rest of the SPAs in the County to begin by
10 the end of June 2025.

11 **D. Enriched Residential Care For Adult Residential Facilities**
12 **("ARF") And Residential Care Facilities For The Elderly**
13 **("RCFEs") Beds**

14 Pursuant to the Settlement Agreement, the County has reported all new
15 referrals for enriched residential care at ARFs and RCFEs as well as the number of
16 individuals who received one of the new subsidies funded under the Settlement
17 Agreement. *See **Exhibit D.*** To date, the County has received 1,266 referrals to the
18 Enriched Residential Care program. Of those, 365 referrals have been
19 accepted/approved for the new "LA Alliance" subsidies under the Settlement
20 Agreement. A total of 250 "LA Alliance" subsidies have been issued to date, with
21 237 currently in use.

22 For purposes of this Status Report, the County reports on all referrals during
23 the reporting period as well as those referrals approved/accepted into a "new"
24 subsidy, to demonstrate the increase in total subsidies available consistent with the
25 Settlement Agreement. If an individual initially referred or accepted for placement
26 in an ARF/RCFE bed is later transitioned into a different form of housing or
27 otherwise exits the program, a new client is able to utilize that enriched residential
28 care subsidy.

E. Multi-Disciplinary Teams (“MDTs”) And Homeless Outreach Mobile Engagement (“HOME”) Teams

The County has already met its obligation pursuant to sections D.4 and D.5 of the Settlement Agreement to increase the number of homeless outreach teams, and continues to operate 34 MDTs and 10 HOME teams that serve PEH within the City.

The County met and conferred with the City following the release of LAHSA’s Point-in-Time (“PIT”) Count to discuss the distribution of the County-contracted MDTs that conduct outreach exclusively in the City, and finalized a new allocation of MDTs across the City’s council districts that took effect during the reporting period as follows:

| Council District | Prior # of MDTs | Current # of MDTs | Increase/Decrease |
|-------------------------|------------------------|--------------------------|--------------------------|
| 1 | 3 | 3 | - |
| 2 | 1 | 1 | - |
| 3 | 1 | 1 | - |
| 4 | 1.5 | 1 | -.5 |
| 5 | 1.5 | 1 | -.5 |
| 6 | 1 | 2 | +1 |
| 7 | 1 | 2 | +1 |
| 8 | 2 | 2 | - |
| 9 | 4 | 4 | - |
| 10 | 2.5 | 2 | -.5 |
| 11 | 2 | 2 | - |
| 12 | 1 | 1 | - |
| 13 | 2.5 | 3 | +.5 |
| 14 | 8 | 7 | -1 |
| 15 | 2 | 2 | - |

The outreach teams are deployed to be as proportionate as possible to the percentage of unsheltered PEH in each Council District (rounded to whole numbers), with the input of the City and while maintaining at least one MDT per District. For example, Council District 14, which includes Skid Row, has approximately 23 percent of the unsheltered PEH in the City and the largest number of dedicated outreach teams (7), or approximately 20 percent of existing teams. Of

1 those 7 MDTs, 5 operate in Downtown Los Angeles and Skid Row. Council
2 District 9 has approximately 10 percent of the City's unsheltered PEH and 4
3 assigned MDTs, or approximately 11 percent of the teams. The Council Districts
4 with 3 MDTs each (which is the equivalent of 8.8 percent of the total MDTs) have,
5 respectively, between 8 and 9 percent of the City's unsheltered PEH. The Council
6 Districts with 2 MDTs each (which is the equivalent of 5.8 percent of the total
7 MDTs) have, respectively, between 5 and 6 percent of the City's unsheltered PEH.
8 The remaining Council Districts, which have the lowest percent of the City's
9 unsheltered PEH relative to other Council Districts (approximately 3–4 percent),
10 were each assigned 1 MDT.

11 During the reporting period, there were no changes to the deployment of the
12 County's 10 HOME teams that conduct outreach in the City. HOME teams have a
13 more targeted demographic and have always been assigned to larger geographic
14 areas of coverage such that no changes were appropriate in light of the latest PIT
15 Count.

16 **F. Partnership On City- And County-Owned Land**

17 The City and County have not identified any new, appropriate sites for
18 additional housing/shelter. The County continues to engage in ongoing meetings
19 with the City.

20 **G. Advocacy Efforts For PEH With Serious Mental Illness or** 21 **Substance Use Disorder**

22 **1. Advocacy Related To Mental Health**

23 During the period of January 1, 2025, through March 31, 2025, DMH
24 continued to advocate at both the State and Federal level for resources and programs
25 that will sustain and expand the County's capacity to care for, and house, residents
26 with serious mental illness who are experiencing, or at risk of experiencing,
27 homelessness.

28 At the Federal level, as the Trump Administration assumed the White House

1 and Republicans in Congress began discussing potential reductions to Medicaid,
2 DMH began warning the County's Federal delegates about the likely negative
3 impacts of any such cuts. The Department was a signatory, along with its sister
4 health departments, to a letter the County sent to all County Federal delegates about
5 the proposed Medicaid cuts. DMH noted that it receives around \$1.2 billion
6 annually in Federal Medicaid revenue and losing these funds would result in limited
7 access to critical mental health services for both our unhoused and housed
8 populations.

9 At the State level, DMH leadership traveled to Sacramento in March for a
10 series of in-person meetings with delegates and their staff members to discuss the
11 Department's highest priorities. At these meetings, Department leaders impressed
12 upon California Senators and Assemblymembers the importance of the State
13 Administration working in partnership with Los Angeles County as the State
14 implements Proposition 1. DMH advocated for the State to ensure that a
15 proportionate amount of funding for Prevention and Workforce Development which
16 the Administration will now retain under Proposition 1, will come back to the
17 County's public mental health system. DMH leaders argued that the State can
18 leverage the expertise and success DMH has achieved in these areas by allocating
19 those funds back to the County. This is especially true for the Workforce
20 Development funds, which DMH has successfully used to hire in a variety of field-
21 based programs such as HOME, which work with clients experiencing
22 homelessness.

23 **2. Advocacy Related To SUD**

24 During the reporting period, DPH-SAPC tracked, served as a subject matter
25 expert on, and advocated for several pieces of legislation to expand services and
26 funding opportunities for unhoused individuals with SUD.

27 **State.** DPH-SAPC is currently tracking thirty (30) pieces of legislation
28 related to housing for persons with SUDs experiencing or at risk of homelessness

1 through the 2025-26 State Legislative session, which convened on December 2,
2 2024. Of the thirty bills tracked, seven (7) were specifically focused on recovery-
3 oriented housing and four (4) bills were specifically focused on residential SUD
4 facilities (inclusive of RBH).

5 DPH-SAPC analyzed and advocated for AB 255 (Haney) The Supportive-
6 Recovery Residence Program, which would allow state departments or agencies to
7 fund supportive-recovery residences (SRRs) that have been certified by a National
8 Alliance for Recovery Residences (NARR) affiliated organization, comply with
9 Housing First components as determined by the California Department of Health
10 Care Services (DHCS), and meet other specifications. The bill would require 75%
11 of program funds to be allocated for harm reduction approach housing. This bill
12 would make eligible for funding a type of permanent supportive housing (PSH) for
13 individuals seeking a substance-free environment, which can be a helpful choice of
14 housing for some individuals with SUD in their recovery journey. This would
15 ensure the continuum of care will be able to appropriately serve these individuals as
16 a part of the spectrum of level of care options for housing and services.

17 DPH-SAPC's subject matter experts also supported AB 1037 (Elhawary) The
18 SUD Care Modernization Act, which would update requirements in existing statutes
19 related to SUD care to reflect current evidence-based best practices and ensure
20 access to appropriate treatment and services. The bill would, among other
21 objectives, seek to reduce barriers for residential SUD facilities and encourage them
22 to directly provide SUD treatment services such as medications for addiction
23 treatment (MAT). Specifically, the bill would streamline licensing and certification
24 requirements, add transparency to processing licensure and certification timelines,
25 and remove the prohibition for SUD programs to engage in discussion of evidence-
26 based, harm reduction interventions. The bill would also remove the existing
27 requirements that individuals be abstinent or otherwise to not have consumed a
28 substance within 24 hours prior to admission to a residential SUD facility, and

1 removes analogous requirements in order for an individual to continue treatment at a
2 residential SUD facility. Together, these changes will increase the number of
3 facilities and available services from residential SUD providers and increase access
4 to such facilities by lowering barriers to care.

5 DPH-SAPC also continues to advocate for those with SUD by reviewing draft
6 Behavioral Health Information Notices (BHINs) from the state. DPH-SAPC
7 provided feedback on the Behavioral Health Services Act (BHSA) policy modules
8 to ensure Behavioral Health systems serve those with SUD in addition to Mental
9 Health conditions. In addition to reviewing the draft BHINs, DPH-SAPC
10 participates in the County Behavioral Health Directors Association, Behavioral
11 Health Workforce workgroup, and provides advocacy on how the Behavioral Health
12 workforce should include those who specifically serve persons with SUD.

13 ***Federal.*** DPH-SAPC has analyzed and advocated regarding federal issues
14 related to housing for persons with SUDs experiencing or at risk of homelessness
15 and has worked closely as a supportive stakeholder with DHCS through this
16 process, including in connection with the California Behavioral Health Community-
17 Based Organized Networks of Equitable Care and Treatment (BH-CONNECT)
18 1115 Demonstration.

19 DPH-SAPC has advocated for the continuation of funding and
20 implementation efforts for BH-CONNECT in response to proposed federal policy
21 changes. On December 16, 2024, California received approval from the Centers for
22 Medicare & Medicaid Services (CMS) for the BH-CONNECT demonstration
23 project under Section 1115 of the Social Security Act. The demonstration will be
24 effective January 1, 2025, through December 31, 2029. Housing interventions are
25 new, central elements of BH-CONNECT and woven into the person-centered care
26 goals.

27 The demonstration approval includes authority to provide short-term rental
28 assistance, defined as a room-and-board-only support and includes room alone or

1 room-and-board together, without clinical services included in the rental assistance
2 payment. CMS will apply separate duration caps to both categories of housing
3 assistance (episodic interventions with clinical services with room-and-board, and
4 room-and-board only support) under CalAIM and BH-CONNECT. Episodic
5 interventions with clinical services with room-and-board covered under CalAIM
6 will be allowed up to a combined six months, per rolling year. Separately, room-
7 and-board-only support, covered under BH-CONNECT, will be allowed up to a
8 combined six months, per household, per demonstration period. For each of these
9 six-month caps, coverage will be permitted in one or more spans or episodes, as
10 long as the total duration remains under the cap for the rolling year or demonstration
11 period. CMS will also apply a total combined cap of six months for all types of
12 Health-Related Social Needs housing interventions covered under both of
13 California's section 1115 demonstrations (California Advancing and Innovating
14 Medi-Cal [CalAIM] and BH-CONNECT) when providing room-and-board
15 supports, per beneficiary, in any 12-month period. DPH-SAPC advocated
16 successfully for recovery-oriented housing to be included explicitly as an allowable
17 setting for this program.

18 ***Other Advocacy Efforts.*** DPH-SAPC is working on providing high value
19 care for Medi-Cal members through Capacity Building and Incentive efforts to
20 ensure its treatment provider network is well equipped to deliver high quality SUD
21 services to members in need. The Capacity Building and Incentive initiative is
22 designed to support the SUD provider network through staff development and
23 training opportunities to improve clinical standards and services, and improve
24 service design and support payment reform under the Drug Medi-Cal Organized
25 Delivery System (DMC-ODS) and the CalAIM Initiative, thus ensuring strong and
26 sustainable organizations.

27 **III. CONCLUSION**

28 As set forth herein, the County has complied fully with its obligations under

1 the Plaintiffs/County settlement and expects to continue to meet or exceed the
2 milestones in connection with the next reporting period.

3
4 DATED: May 13, 2025

MILLER BARONDESS, LLP

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7 By:



8 MIRA HASHMALL
9 Attorneys for Defendant
10 COUNTY OF LOS ANGELES
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MILLER BARONDESS, LLP

ATTORNEYS AT LAW

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EXHIBIT A1

Supportive Services for City Interim Housing

**County Provision of Supportive Services for
City Interim Housing Reporting Period: October 1, 2024 - December 31, 2024
Quarterly Report (For the Period Ending March 31, 2025)**

| City IH Site | Clients Accessing County Departments' Services | | | | | | | | | | | | | |
|---|--|----------|----------------------------|------|----------|-----------------|------------|-----------------|------|-----------------|-----------------------------|---|---|--|
| | Department of Public Social Services | | | | | | | | | | Department of Mental Health | Department of Health Services - Medical | Department of Health Services - Countywide Benefits Entitlement Services Team (CBEST) | Department of Public Health - Substance Abuse Prevention and Control |
| | CalFresh | Medi-Cal | General Assistance/ Relief | GROW | CalWORKs | Welfare to Work | Child Care | Homeless - Temp | CAPI | Homeless - Perm | | | | |
| Highland Gardens 7047 Franklin Ave, Los Angeles, CA 90028 | 108 | 101 | 78 | 45 | - | - | 2 | - | - | 2 | 12 | 14 | 15 | 4 |
| Mayfair 1256 W 7th St, Los Angeles, CA 90017 | 243 | 211 | 154 | 78 | 1 | 1 | 3 | 1 | 7 | 1 | 45 | 49 | 7 | 10 |
| 4969 Sunset Blvd, Los Angeles, CA 90027 | 44 | 41 | 27 | 20 | 1 | 1 | - | - | - | - | 6 | 10 | 2 | 7 |
| Dusk Hollywood | 61 | 68 | 54 | 34 | - | - | 2 | - | - | - | 10 | 5 | - | 5 |
| Stuart | 131 | 127 | 104 | 71 | - | 1 | 1 | 4 | - | - | 19 | 29 | 1 | 10 |
| Willow Tree Inn and Suites | 54 | 53 | 38 | 30 | 3 | 3 | - | 2 | - | - | 4 | 3 | 1 | 1 |

| Department | Count | Services |
|------------|--|--|
| DPSS | Client Received Service | Assistance to General Relief, CalFresh, and Medi-Cal; Verification of benefits and case review; Electronic Benefit Transfer card issuance; Assistance for temporary shelter payments, childcare, Welfare to Work, and General Relief Opportunities for Work. |
| DMH | Client Received | Engagement and receipt of clinical mental health services. |
| DPH-SAPC | Client Received | Engagement and receipt of Substance Use Disorder services. |
| DHS | For Services: 1) CBEST- New enrollments 2) Medical - Client Received Service | 1) CBEST includes Assistance with securing Supplemental Security Income, Social Security Disability Insurance, Cash Assistance Program for Immigrants, retirement, and veteran's benefits. 2) Engagement and receipt of clinical health services. |

EXHIBIT A2

County Supportive Services for City Permanent Housing

**County Provision of Supportive Services for City Permanent Supportive Housing for
City's Reporting Period: October 1, 2024 - December 31, 2024
Quarterly Report (For the Period Ending March 31, 2025)**

| Permanent Supportive Housing * | | | |
|---|---------------------------------------|--|--|
| Address / Location | Permanent Supportive Housing Units*** | Units with Intensive Case Management Services (ICMS)** | Total Clients Receiving ICMS During Reporting Period |
| Washington View Apartments 720 W WASHINGTON BLVD Los Angeles, CA 90015 | 91 | 91 | 96 |
| PATH Villas Montclair/Gramercy (Recap-Site 2 of 2) 3317 W WASHINGTON BLVD Los Angeles, CA 90018 | 16 | 16 | 15 |
| Chesterfield 4719 S NORMANDIE AVE Los Angeles, CA 90037 | 42 | 42 | 43 |
| HiFi Collective 3200 W TEMPLE ST Los Angeles, CA 90026 | 58 | 63 | 64 |
| Adams Terrace 4314 W ADAMS BLVD Los Angeles, CA 90018 4347 W ADAMS BLVD Los Angeles, CA 90018 | 43 | 44 | 43 |
| Bell Creek Apartments 6940 N OWENSMOUTH AVE Canoga Park, CA 91303 | 41 | 41 | 44 |
| LAMP Lodge 660 S STANFORD AVE Los Angeles, CA 90021 | 81 | 81 | 80 |
| Silva Crossing (fka Link at Sylmar) 12667 SAN FERNANDO ROAD Sylmar, CA 91342 | 55 | 55 | 58 |
| Berendo Sage 1035 S BERENDO ST LOS ANGELES, CA 90006 | 21 | 21 | 22 |
| Amani Apartments (fka Pico) 4200 W PICO BLVD Los Angeles, CA 90019 | 53 | 53 | 53 |
| Hope on Broadway 5138 S BROADWAY Los Angeles, CA 90037 | 48 | 48 | 49 |
| 6521 Brynhurst | 40 | 22 | 21 |
| 740 Alvarado | 79 | 40 | 39 |
| 5050 Pico | 78 | 38 | 36 |
| Firmin Court 418 N FIRMIN ST Los Angeles, CA 90026 | 45 | 45 | 46 |
| 10150 Hillhaven | 33 | 17 | 17 |
| Reseda Theater Senior Housing (Canby Woods West) 7221 N CANBY AVE Reseda, CA 91335 | 13 | 13 | 13 |
| 14949 Roscoe | 29 | 15 | 14 |

| Address / Location | Permanent Supportive Housing Units*** | Units with Intensive Case Management Services (ICMS)** | Total Clients Receiving ICMS During Reporting Period |
|---|---------------------------------------|--|--|
| Watts Works 9500 S COMPTON AVE Los Angeles, CA 90002 | 24 | 24 | 24 |
| 11010 Santa Monica 11010 W SANTA MONICA BLVD Los Angeles, CA 90025 | 50 | 25 | 25 |
| Ambrose (fka 1615 Montana St.) 1611 W MONTANA ST Los Angeles, CA 90026 | 63 | 63 | 62 |
| Vermont Corridor Apartments (fka 433 Vermont Apts) 433 S VERMONT AVE Los Angeles, CA 90020 | 36 | 36 | 35 |
| Depot at Hyde Park 6527 S CRENSHAW BLVD Los Angeles, CA 90043 | 33 | 33 | 34 |
| Ingraham Villa Apartments 1218 INGRAHAM ST LOS ANGELES, CA 90017 | 90 | 90 | 89 |
| Talisa (fka 9502 Van Nuys Blvd) 9502 N VAN NUYS BLVD Panorama City, CA 91402 | 48 | 48 | 47 |
| Asante Apartments 11001 S BROADWAY Los Angeles, CA 90061 | 54 | 54 | 57 |
| West Terrace (fka Silver Star II) 6576 S WEST BLVD LOS ANGELES, CA 90043 | 56 | 56 | 57 |
| PATH Villas Hollywood 5627 W FERNWOOD AVE HOLLYWOOD, CA 90028 | 59 | 59 | 58 |
| Broadway Apartments 301 W 49TH ST 1-30 LOS ANGELES, CA 90037 | 34 | 34 | 34 |
| Hope on Hyde Park - MP/TOC/PSH 6501 S CRENSHAW BLVD Los Angeles, CA 90043 | 97 | 40 | 45 |
| 7639 Van Nuys | 34 | 31 | 30 |
| Mariposa Lily 1055 S MARIPOSA AVE Los Angeles, CA 90006 | 20 | 20 | 20 |
| Sun Commons 6329 N CLYBOURN AVE North Hollywood, CA 91606 | 51 | 51 | 51 |
| West Third Apartments 1900 W 3RD ST Los Angeles, CA 90057 | 136 | 136 | 140 |
| 1044 Soto | 84 | 84 | 87 |
| Pointe on La Brea 849 N LA BREA AVE CA 90038 | 49 | 49 | 49 |
| 6th and San Julian 401 E 6TH ST Los Angeles, CA 90014 | 93 | 93 | 94 |
| Palm Vista Apartments 20116 W SHERMAN WAY, Winnetka, CA 91306 | 44 | 44 | 44 |
| The Wilcox (fka 4906-4926 Santa Monica) 4912 W SANTA MONICA BLVD Los Angeles, CA 90029 | 61 | 61 | 58 |
| SagePointe (fka Deepwater) 1435 N EUBANK AVE LOS ANGELES, CA 90744 | 55 | 55 | 55 |
| Sherman Oaks Senior Housing 14536 W BURBANK BLVD VAN NUYS, CA 91411 | 54 | 54 | 54 |

| Address / Location | Permanent Supportive Housing Units*** | Units with Intensive Case Management Services (ICMS)** | Total Clients Receiving ICMS During Reporting Period |
|--|---------------------------------------|--|--|
| Colorado East, 2451 W COLORADO BLVD, Los Angeles, CA 90041 | 40 | 40 | 40 |
| The Quincy (fka 2652 Pico) 2652 W PICO BLVD Los Angeles, CA 90006 | 53 | 53 | 51 |
| Serenity (fka 923-937 Kenmore Ave) 923 S KENMORE AVE Los Angeles, CA 90006 | 74 | 74 | 72 |
| Beacon Landing (fka Beacon PSH) 319 N BEACON ST SAN PEDRO, CA 90731 | 88 | 88 | 89 |
| My Angel (fka The Angel) 8547 N SEPULVEDA BLVD North Hills, CA 91343 | 53 | 29 | 35 |
| Sun King Apartments 9190 N TELFAIR AVE LOS ANGELES, CA 91352 | 25 | 25 | 25 |
| The Iris (fka Barry Apartments), 2444 S BARRY AVE, CA 90064 | 34 | 34 | 34 |
| The Lake House (fka Westlake Housing) 437 S WESTLAKE AVE Los Angeles, CA 90057 | 62 | 62 | 42 |
| "La Veranda 2420 E CESAR E CHAVEZ AVE Los Angeles, CA 90033 | 38 | 38 | 38 |
| 619 Westlake (fka Westlake 619) 619 S WESTLAKE AVE Los Angeles, CA 90057 | 39 | 39 | 33 |
| Lumina (fka Topanga Apartments) 10243 N TOPANGA CANYON BLVD Chatsworth, CA 91311 | 54 | 54 | 55 |
| La Prensa Libre - 4% 210 E WASHINGTON BLVD Los Angeles, CA 90015 | 25 | 25 | 25 |
| NoHo 5050 5050 N BAKMAN AVE North Hollywood, CA 91601 | 32 | 32 | 33 |
| Marcella Gardens (68th & Main St.) 6722 S MAIN ST Los Angeles, CA 90003 | 59 | 44 | 39 |
| Isla de Los Angeles 283 W IMPERIAL HWY Los Angeles, CA 90061 | 53 | 43 | 45 |
| Washington Arts Collective 4615 W WASHINGTON BLVD Los Angeles, CA 90016 | 20 | 28 | 27 |
| Weingart Tower A-134 (fka Weingart Tower HHH PSH1A) 555 S CROCKER ST CA 90013 | 133 | 94 | 33 |
| Weingart Tower A-144 Lower (fkaWeingart TowerIIA) 555 S CROCKER ST CA 90013 | 142 | 142 | 131 |
| Solaris Apartments (fka 1141-1145 Crenshaw Blvd) 1141 S CRENSHAW BLVD Los Angeles, CA 90019 | 42 | 42 | 44 |
| Bryson II 2721 WILSHIRE BLVD LOS ANGELES, CA 90057 | 47 | 33 | 27 |
| Whittier HHH (fka Whittier PSH) 3554 E WHITTIER BLVD Los Angeles, CA 90023 | 63 | 63 | 39 |
| Main Street Apartments 5501 S MAIN ST Los Angeles, CA 90037 | 56 | 14 | 17 |
| The Banning (aka 841 N Banning) 841 N BANNING BLVD Wilmington, CA 90744 | 63 | 63 | 50 |

| Address / Location | Permanent Supportive Housing Units*** | Units with Intensive Case Management Services (ICMS)** | Total Clients Receiving ICMS During Reporting Period |
|---|---------------------------------------|--|--|
| Los Lirios Apartments 119 S SOTO ST Los Angeles, CA 90033 | 20 | 20 | 21 |
| The Journey (FKA Lincoln Apartments) 2467 S LINCOLN BLVD Venice, CA 90291 | 39 | 39 | 26 |
| 11604 Vanowen (fka The Mahalia) 11604 VANOWEN ST LOS ANGELES, CA 91605 | 48 | 10 | 10 |
| 4065 Oakwood | 67 | 67 | 38 |
| Ruth Teague Homes (fka 67th & Main) 6706 S MAIN ST Los Angeles, CA 90003 | 26 | 45 | 15 |
| Avalon 1355 1355 N AVALON BLVD CA 90744 | 53 | 53 | 50 |
| Oak Apartments (fka 2745-2759 Francis Ave) 2745 W FRANCIS AVE Los Angeles, CA 90005 | 63 | 63 | 56 |
| The Brine Residential 3016 N NORTH MAIN ST Los Angeles, CA 90031 | 49 | 49 | 55 |
| 4818 N Sepulveda Blvd | 34 | 34 | 31 |
| 3705 McLaughlin | 24 | 24 | 18 |
| Thatcher Yard Housing 3233 S THATCHER AVE Marina Del Rey, CA 90292 | 49 | 49 | 50 |
| | | | |
| *This report does not include PSH Veteran units reported by the City as these units are supported by HUD/Veterans Affairs supportive | | | |
| ** Intensive Case Management Services (ICMS) includes outreach and engagement; intake and assessment; housing navigation; housing case management; housing stabilization; connections to emergency financial assistance to avoid evictions; linkages to health, mental health, and substance use disorder services; benefits establishment; vocational assistance; etc. | | | |
| *** The data in this column comes from the City's Status Report. | | | |

**County Provision of Mainstream Services for City Permanent Supportive Housing for
City's Reporting Period: October 1, 2024 - December 31, 2024
Quarterly Report (For the Period Ending March 31, 2025)**

| Clients Accessing County Departments' Services | | | | | | | | | | | | | | | | | |
|--|----------|----------------------------|------|----------|-----------------|------------|-----------------|------|-----------------|-------------------|----------------|-----|-----|-----------------------------|---|---|--|
| Department of Public Social Services | | | | | | | | | | | | | | Department of Mental Health | Department of Health Services - Medical | Department of Health Services - Countywide Benefits Entitlement Services Team (CBEST) | Department of Public Health - Substance Abuse Prevention and Control |
| CalFresh | Medi-Cal | General Assistance/ Relief | GROW | CalWORKs | Welfare to Work | Child Care | Homeless - Temp | CAPI | Homeless - Perm | Nutrition Benefit | Immediate Need | REP | RCA | | | | |
| 3,013 | 2,279 | 1,323 | 547 | 245 | 211 | 176 | 45 | 21 | 14 | 5 | 3 | 2 | 1 | 1155 | 513 | 154 | 148 |

| Department | Count | Services |
|------------|--|--|
| DPSS | Client Received Service | Assistance to General Relief, CalFresh, and Medi-Cal; Verification of benefits and case review; Electronic Benefit Transfer card issuance; Assistance for temporary shelter payments, childcare, Welfare to Work, and General Relief Opportunities for Work. |
| DMH | Client Received Service | Engagement and receipt of clinical mental health services. |
| DPH-SAPC | Client Received Service | Engagement and receipt of Substance Use Disorder services. |
| DHS | For Services: 1) CBEST- New enrollments 2) Medical - Client Received Service | 1) CBEST includes Assistance with securing Supplemental Security Income, Social Security Disability Insurance, Cash Assistance Program for Immigrants, retirement, and veteran's benefits. 2) Engagement and receipt of clinical health services. |

EXHIBIT B

High Service Need Beds Available to County Outreach Teams

**High Service Need Interim Housing Beds Available to County Outreach Teams
Quarterly Report (For the Period Ending March 31, 2025)**

| Type of Team Making Referral | Total Referrals Received by DHS | Accepted Referral | | Recommended Outreach Worker Refer for Alternate Program/Assessment | Incomplete Application - Pending Information from Referrer | Referrals Rescinded* |
|---------------------------------|------------------------------------|-------------------|-------------------|---|--|----------------------|
| | | Client Placed | Pending Placement | | | |
| DHS Outreach Team | 1135 | 594 | 54 | 53 | 234 | 201 |
| DMH Outreach Team | 25 | 19 | 0 | 1 | 4 | 1 |
| Total | 1160 | 613 | 54 | 54 | 238 | 202 |

* "Referrals Rescinded" means referrals that were canceled by the referring outreach team. Reasons for rescinding the referral include client placed in alternate interim housing, became permanently housed, left the area, outreach team is unable to locate the participant, etc.

EXHIBIT C

Mental Health/ Substance Use Disorder Beds

Mental Health/Substance Use Disorder Beds
Quarterly Report (For the Period Ending March 31, 2025)

| PROVIDER NAME | NO. OF BEDS DEVELOPED/ CONTRACTED | DATE BEDS BECAME OPEN AND OPERATIONAL |
|---|---|---|
| CALIFORNIA PSYCHIATRIC TRANSITIONS | 10 | 7/1/2022 |
| CASA DE LAS AMIGAS | 5 | 7/1/2022 |
| SIERRA VISTA | 4 | 7/1/2022 |
| STONEY POINT MEDICAL SNF | 35 | 7/1/2022 |
| BEACON HOUSE ASSOCIATION OF SAN PEDRO (THE) | 15 | 7/13/2022 |
| BEACON HOUSE ASSOCIATION OF SAN PEDRO (THE) | 12 | 7/13/2022 |
| BEACON HOUSE ASSOCIATION OF SAN PEDRO (THE) | 14 | 7/13/2022 |
| BEIT T'SHUVAH | 10 | 7/13/2022 |
| CRI-HELP, INC. | 14 | 7/13/2022 |
| DIVINE HEALTHCARE SERVICES, INC. | 5 | 7/13/2022 |
| DIVINE HEALTHCARE SERVICES, INC. | 4 | 7/13/2022 |
| EXODUS RECOVERY INC. | 8 | 7/13/2022 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 6 | 7/13/2022 |
| GRANDVIEW FOUNDATION, INC. | 4 | 7/13/2022 |
| GRANDVIEW FOUNDATION, INC. | 6 | 7/13/2022 |
| HEALTHRIGHT 360 | 24 | 7/13/2022 |
| HOUSE OF HOPE FOUNDATION, INC. | 6 | 7/13/2022 |
| HOUSE OF HOPE FOUNDATION, INC. | 4 | 7/13/2022 |
| HOUSE OF HOPE FOUNDATION, INC. | 2 | 7/13/2022 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 20 | 7/13/2022 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 20 | 7/13/2022 |
| SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.) | 6 | 7/13/2022 |
| SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.) | 10 | 7/13/2022 |
| SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.) | 2 | 7/13/2022 |
| SAFE REFUGE (ORIGINAL NAME: SUBSTANCE ABUSE FOUNDATION OF LONG BEACH, INC.) | 2 | 7/13/2022 |
| SOCIAL MODEL RECOVERY SYSTEMS, INC. | 1 | 7/13/2022 |
| SOCIAL MODEL RECOVERY SYSTEMS, INC. | 7 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 6 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 6 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 2 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| TARZANA TREATMENT CENTERS, INC. | 1 | 7/13/2022 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 1 | 7/14/2022 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 9 | 7/15/2022 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 1 | 7/16/2022 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 5 | 7/17/2022 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 1 | 7/18/2022 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 1 | 7/19/2022 |
| TELECARE RANCHO CITRUS HOUSE | 16 | 10/3/2022 |
| SOUTHERN CALIFORNIA ALCOHOL AND DRUG PROGRAMS, INC. | 6 | 11/15/2022 |
| LACADA SAFE HAVEN | 16 | 12/1/2022 |
| LAS ENCINAS | 10 | 12/1/2022 |
| SADLER HEALTHCARE, INC. | 15 | 12/1/2022 |

| PROVIDER NAME | NO. OF BEDS DEVELOPED/ CONTRACTED | DATE BEDS BECAME OPEN AND OPERATIONAL |
|---|-----------------------------------|---------------------------------------|
| SADLER HEALTHCARE, INC. | 5 | 12/1/2022 |
| SPECIAL SERVICE FOR GROUPS, INC. | 16 | 12/1/2022 |
| TELECARE CORPORATION | 16 | 12/12/2022 |
| TELECARE CORPORATION | 16 | 12/12/2022 |
| STARS BEHAVIORAL HEALTH GROUP | 16 | 2/6/2023 |
| STARS BEHAVIORAL HEALTH GROUP | 16 | 3/22/2023 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 1 | 4/11/2023 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 1 | 4/11/2023 |
| STARS BEHAVIORAL HEALTH GROUP | 16 | 5/17/2023 |
| STARS BEHAVIORAL HEALTH GROUP | 16 | 6/14/2023 |
| HEALTHRIGHT 360 | 33 | 6/27/2023 |
| A BRIGHTER DAY | 12 | 7/1/2023 |
| GENERATIONS - ANBERRY SNF | 10 | 7/1/2023 |
| GENERATIONS - HORIZON SNF | | |
| JWCH INSTITUTE, INC. | 10 | 7/1/2023 |
| JWCH INSTITUTE, INC. | 12 | 7/1/2023 |
| LAS ENCINAS | 15 | 7/1/2023 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 2 | 7/1/2023 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 6 | 7/1/2023 |
| MISSION COMMUNITY HOSPITAL | 20 | 7/1/2023 |
| PACIFICA HOSPITAL OF THE VALLEY | 10 | 7/1/2023 |
| SPECIAL SERVICE FOR GROUPS, INC. (SSG): JOURNEY TO NEW HORIZONS | 40 | 7/17/2023 |
| CLARE FOUNDATION, INC. | 5 | 7/25/2023 |
| PACIFICA HOSPITAL OF THE VALLEY URGENT CARE CLINIC | 8 | 8/1/2023 |
| COAST PLAZA HOSPITAL | 37 | 8/7/2023 |
| SPECIAL SERVICE FOR GROUPS, INC. (SSG): MARK TWAIN | 56 | 9/5/2023 |
| SPECIAL SERVICE FOR GROUPS, INC. (SSG): PINE LODGE | 15 | 9/18/2023 |
| DEL AMO HOSPITAL | 18 | 10/11/2023 |
| STARS BEHAVIORAL HEALTH GROUP: CENTRAL STAR LAGMC CRTP | 16 | 10/30/2023 |
| HOLLYWOOD WALK OF FAME HOTEL | 20 | 11/20/2023 |
| DIVINE HEALTHCARE SERVICES, INC. | 12 | 11/29/2023 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 6 | 11/29/2023 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 10 | 11/29/2023 |
| STARS BEHAVIORAL HEALTH GROUP: VALLEY STAR OLIVE VIEW | 16 | 11/29/2023 |
| TARZANA TREATMENT CENTERS, INC. | 7 | 11/29/2023 |
| VOLUNTEERS OF AMERICA OF LOS ANGELES | 12 | 11/29/2023 |
| STARS BEHAVIORAL HEALTH GROUP: STAR VIEW RANCHO LOS AMIGOS | 16 | 12/27/2023 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 16 | 1/10/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 19 | 1/10/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 38 | 1/10/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 10 | 1/10/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 4 | 1/10/2024 |
| TARZANA TREATMENT CENTERS, INC. | 6 | 1/18/2024 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 6 | 1/30/2024 |
| DIVINE HEALTHCARE SERVICES, INC. | 6 | 1/31/2024 |
| DIVINE HEALTHCARE SERVICES, INC. | 15 | 1/31/2024 |
| DIVINE HEALTHCARE SERVICES, INC. | 6 | 1/31/2024 |
| DIVINE HEALTHCARE SERVICES, INC. | 8 | 1/31/2024 |
| DIVINE HEALTHCARE SERVICES, INC. | 8 | 1/31/2024 |
| SPECIAL SERVICE FOR GROUPS, INC. | 15 | 2/1/2024 |
| SAN FERNANDO RECOVERY CENTER | 32 | 2/2/2024 |
| STARS BEHAVIORAL HEALTH GROUP: VALLEY STAR LAGMC | 16 | 2/21/2024 |
| HOLLYWOOD WALK OF FAME HOTEL | 10 | 3/1/2024 |

| PROVIDER NAME | NO. OF BEDS DEVELOPED/ CONTRACTED | DATE BEDS BECAME OPEN AND OPERATIONAL |
|---|---|---|
| TARZANA TREATMENT CENTERS, INC. | 6 | 3/13/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 25 | 3/21/2024 |
| HOLLYWOOD WALK OF FAME HOTEL | 10 | 4/15/2024 |
| SOCIAL MODEL RECOVERY SYSTEMS, INC. | 1 | 6/15/2024 |
| SOCIAL MODEL RECOVERY SYSTEMS, INC. | 1 | 6/15/2024 |
| SOCIAL MODEL RECOVERY SYSTEMS, INC. | 2 | 6/15/2024 |
| PAX HOUSE, INC. | 32 | 6/21/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 32 | 5/9/2024 |
| TARZANA TREATMENT CENTERS, INC. | 6 | 6/12/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 20 | 7/1/2024 |
| SPECIAL SERVICE FOR GROUPS, INC. | 3 | 7/10/2024 |
| HOUSE OF HOPE FOUNDATION, INC. | 6 | 7/29/2024 |
| LITTLE HOUSE | 4 | 7/29/2024 |
| SADLER HEALTHCARE, INC. | 30 | 8/1/2024 |
| THE TEEN PROJECT, INC., D.B.A. FREEHAB | 24 | 8/1/2024 |
| HOLLYWOOD WALK OF FAME HOTEL | 6 | 8/1/2024 |
| GENERATIONS | 9 | 8/26/2024 |
| STAR VIEW BEHAVIORAL HEALTH, INC.: STAR VIEW OLIVE VIEW UCLA CRTP | 16 | 8/26/2024 |
| LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE | 18 | 9/6/2024 |
| LANDMARK MEDICAL SERVICES, INC. | 8 | 10/1/2024 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 9 | 10/3/2024 |
| CRTPROGRAMS (AKA BEL AIR)-DOWNEY: RANCHO LOS AMIGOS | 16 | 10/16/2024 |
| FRED BROWN'S RECOVERY SERVICES, INC. | 10 | 11/5/2024 |
| CRI-HELP, INC. | 35 | 12/16/2024 |
| TARZANA TREATMENT CENTERS, INC. | 6 | 12/19/2024 |
| TARZANA TREATMENT CENTERS, INC. | 6 | 12/19/2024 |
| TARZANA TREATMENT CENTERS, INC. | 6 | 12/19/2024 |
| TARZANA TREATMENT CENTERS, INC. | 15 | 12/19/2024 |
| LITTLE HOUSE | 4 | 12/23/2024 |
| LITTLE HOUSE | 4 | 12/23/2024 |
| LITTLE HOUSE | 9 | 12/23/2024 |
| CRI-HELP, INC. | 60 | 12/24/2024 |
| COMPATIOR, INC. | 24 | 1/3/2025 |
| DIVINE HEALTHCARE SERVICES, INC. | 6 | 1/15/2025 |
| DIVINE HEALTHCARE SERVICES, INC. | 9 | 1/15/2025 |
| DIVINE HEALTHCARE SERVICES, INC. | 4 | 1/16/2025 |
| DIVINE HEALTHCARE SERVICES, INC. | 8 | 1/16/2025 |
| PRINCIPLES, INC. | 7 | 2/13/2025 |
| PRINCIPLES, INC. | 5 | 2/13/2025 |
| PRINCIPLES, INC. | 6 | 2/13/2025 |
| | 1626 | |

EXHIBIT D

Enriched Residential Care for ARF and RCFE Beds

Enriched Residential Care for ARF and RCFE Beds
Quarterly Report (For the Period Ending March 31, 2025)

| ARF/RCFE | |
|--|------|
| Total Referrals Received | 1266 |
| Alliance Subsidies - Referrals Approved/Accepted | 365 |

| REFERRALS ACCEPTED | | | |
|--|--|------|--------------|
| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 04/19/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/20/2023 |
| Prevent Homlessness Promote Health (PH2) | Anew Dawn Adult Living | ARF | 04/25/2023 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 05/01/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 05/09/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 05/10/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 05/26/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 06/06/2023 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 06/07/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 06/23/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 06/30/2023 |
| Telecare | Freda Home of Love 1 | ARF | 07/01/2023 |
| Pacific Asian Counseling Services | Leisure Garden | RCFE | 07/04/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 07/13/2023 |
| Downtown MHC | Raechelle Care Home | ARF | 07/17/2023 |
| E.D. Edelman Westside MHC | The Manor | ARF | 07/19/2023 |
| Mental Health America of Los Angeles | Long Beach Residential | ARF | 07/20/2023 |
| E.D. Edelman Westside MHC | The Manor | ARF | 07/20/2023 |
| San Fernando MHC | Amigo Home II | ARF | 07/22/2023 |
| SSG Alliance | Fair Oaks Manor | ARF | 07/23/2023 |
| SSG Alliance | Villa Luren | ARF | 07/24/2023 |
| SSG Alliance | Windsor Hall | ARF | 07/25/2023 |
| Compton FSP/DMH | Lone Star Board and Care - Crenshaw | ARF | 07/26/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 07/28/2023 |
| SSG Alliance | Anew Direction Adult Living | ARF | 07/31/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 08/01/2023 |
| East San Gabriel Valley MHC | Pasadena Guest Home | ARF | 08/01/2023 |
| Coastal API | Wilmington Gardens | ARF | 08/02/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 08/02/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 08/02/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 08/07/2023 |
| Compton Family Mental Health | Quincy Manor | ARF | 08/07/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 08/08/2023 |
| DMH HOME Team | Olive Tree Home | RCFE | 08/09/2023 |
| Coastal API | Heritage Board & Care #3 | ARF | 08/09/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 08/11/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 08/14/2023 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|---|--|------|--------------|
| Downtown MHC | Highland Park Guest Home | ARF | 08/14/2023 |
| DMH Compton Family MHC | Lone Star Board and Care - Crenshaw | ARF | 08/15/2023 |
| SOCIAL MODEL RECOVERY SYSTEMS | Pasa Alta Manor | ARF | 08/15/2023 |
| Compton Family Mental Health | Walker's Care | ARF | 08/18/2023 |
| Heritage Clinic | Grandview LLC | RCFE | 08/21/2023 |
| Coastal API | Heritage Board & Care #4* | ARF | 08/11/2023 |
| DMH HOME Team | Triumphant Elderly Care LLC | RCFE | 08/22/2023 |
| South Bay MHC | Chez Bon Guest Home | ARF | 08/23/2023 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 08/25/2023 |
| Heritage Clinic | Bel Air Guest Home | ARF | 08/25/2023 |
| Compton Family Mental Health | Quincy Manor | ARF | 08/25/2023 |
| Long Beach API | Anew Direction Adult Living | ARF | 08/30/2023 |
| Northeast MHC | Highland Park Guest Home | ARF | 09/01/2023 |
| Augustus Hawkins MHC | Safeguard Residential Home | ARF | 09/05/2023 |
| East San Gabriel Valley MHC | Pasadena Guest Home | ARF | 09/05/2023 |
| Gateways | Parkview Manor | ARF | 09/05/2023 |
| East San Gabriel Valley MHC | Pasadena Guest Home | ARF | 09/05/2023 |
| San Fernando Valley Community | Sunland Manor Inc. | ARF | 09/06/2023 |
| Compton Family Mental Health | Quincy Manor | ARF | 09/11/2023 |
| Pacific Clinics | Commonwealth Royal Guest Home | RCFE | 09/18/2023 |
| DMH Costal API Gardena | Heritage Board & Care #4 | ARF | 09/20/2023 |
| Asian Pacific Counseling and Treatment Center | Heritage Board & Care #4 | ARF | 09/20/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 09/21/2023 |
| Long Beach API | Ramona Guest Home | ARF | 09/21/2023 |
| South Bay MHC | Lifestyle Board and Care | ARF | 09/21/2023 |
| Tessie Cleveland | Lifestyle Board and Care | ARF | 09/22/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living* | ARF | 07/18/2023* |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 07/31/2023* |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 09/27/2023 |
| Long Beach MHC | Long Beach Residential | ARF | 09/29/2023 |
| Coastal API | Heritage Board & Care #3 | ARF | 09/29/2023 |
| San Fernando MHC | Triumphant Elderly Care LLC | RCFE | 10/01/2023 |
| E.D. Edelman Westside MHC | Raechelle Care Home | ARF | 10/02/2023 |
| DMH - Public Guardian | Franks Adult Residential | ARF | 10/02/2023 |
| SSG Alliance | Long Beach Residential | ARF | 10/02/2023 |
| E.D. Edelman Westside MHC | Bel Air Guest Home | ARF | 10/02/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 10/03/2023 |
| DMH HOME Team | Beverly Hills Senior Care | RCFE | 10/04/2023 |
| DMH Costal API Gardena | Caremore Aid & Board Facility | ARF | 10/05/2023 |
| Hollywood MHC | Raechelle Care Home | ARF | 10/06/2023 |
| Genesis - Older Adult Programs | Carson Senior Assisted Living | RCFE | 10/06/2023 |
| SSG Alliance | Villa Flora | ARF | 10/09/2023 |
| SSG Alliance | Mountain View Board and Care | ARF | 10/11/2023 |
| East San Gabriel Valley MHC | Pasa Alta Manor | ARF | 10/11/2023 |
| DMH - Public Guardian | Raechelle Care Home | ARF | 10/11/2023 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 10/12/2023* |
| DMH HOME Team | Orange Community Care | ARF | 10/12/2023 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|---|--|------|--------------|
| DMH HOME Team | Lifestyle Board and Care | ARF | 10/12/2023 |
| Hollywood MHC | Anew Dawn Adult Living | ARF | 10/12/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 10/13/2023 |
| Barbour Floyd | Raechelle Care Home | ARF | 10/13/2023 |
| Heritage Clinic | Valley View Retirement Center | RCFE | 10/13/2023 |
| Pacific Asian Counseling Services | Lone Star Long Beach Residential | ARF | 10/16/2023 |
| SSG Alliance | Long Beach Residential | ARF | 10/17/2023 |
| Pacific Asian Counseling Services | Olivia Isabel Manor | ARF | 10/19/2023 |
| SSG Alliance | Anand Care Center III | ARF | 10/19/2023 |
| ASC Treatment Group Anne Sippi Clinic | Valley Manor Guest Home | ARF | 10/19/2023 |
| Didi Hirsch MHC | Wyngate Villa Gardens | RCFE | 10/23/2023 |
| Didi Hirsch MHC | Chez Bon Guest Home | ARF | 10/24/2023 |
| SSG Alliance | Westside Manor | ARF | 10/24/2023 |
| Social Recovery Model | Bonnie's Guest House | ARF | 10/25/2023 |
| Didi Hirsch MHC | The Manor | ARF | 10/31/2023 |
| Didi Hirsch MHC | The Manor | ARF | 11/01/2023 |
| SSG Alliance | Carson Senior Assisted Living | RCFE | 11/01/2023 |
| San Fernando MHC | Topanga West Guest Home | ARF | 11/02/2023 |
| Long Beach MHC | Heritage Board & Care #4 | ARF | 11/02/2023 |
| Heritage Clinic | Ivan Banner B&C | RCFE | 11/03/2023 |
| DMH HOME Team | Heritage Board & Care #1 | ARF | 11/07/2023 |
| DMH - Enhanced Care Management (ECM) | Topanga West Guest Home | ARF | 11/07/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 11/08/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 11/09/2023 |
| Hollywood 2.0/Cooperative* | Anew Dawn Adult Living* | ARF* | 11/9/2023* |
| Heritage Clinic | Pasadena Villa Senior Living | RCFE | 11/15/2023 |
| Scharp | Raechelle Care Home* | ARF | 10/25/2023* |
| Pacific Clinics | Springfield Manor | ARF | 11/15/2023 |
| DMH HOME Team | Pico Rivera Gardens Adult Residential Facility | ARF | 11/16/2023 |
| Long Beach MHC | Heritage Board & Care #2 | ARF | 11/17/2023 |
| Social Recovery Model | Bonnie's Guest House | ARF | 11/17/2023 |
| Asian Pacific Counseling and Treatment Center | Pasa Alta Manor | ARF | 11/21/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 11/21/2023 |
| Pacific Clinics | Bonnie's Guest House | ARF | 11/21/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 11/27/2023 |
| JWCH Institute | Lone Star Board and Care - Crenshaw | ARF | 11/27/2023 |
| San Fernando MHC | Topanga West Guest Home | ARF | 11/27/2023 |
| Exodus Recovery | Bel Air Guest Home | ARF | 11/27/2023 |
| Heritage Clinic | Ivan Banner B&C | RCFE | 12/01/2023 |
| DMH HOME Team | Beverly Hills Senior Care | RCFE | 12/01/2023 |
| Pacific Asian Counseling Services | The Manor | ARF | 12/04/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 12/04/2023 |
| DMH - Public Guardian | Heritage Board & Care #1 | ARF | 12/07/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 12/09/2023 |
| DMH HOME Team | Pasadena Villa Senior Living | RCFE | 12/11/2023 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 12/12/2023 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 12/13/2023 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|---|--|------|--------------|
| DMH HOME Team | Anand Care Center III | ARF | 12/21/2023 |
| Asian Pacific Counseling and Treatment Center | El Molino Manor | ARF | 12/26/2023 |
| DMH SA 2 Navigation Team | Blake Home | ARF | 01/01/2024 |
| Didi Hirsch MHC | Bel Air Guest Home | ARF | 01/02/2024 |
| SSG Alliance | Rosecrans Villa | RCFE | 01/09/2024 |
| DMH HOME Team | Pasadena Villa Senior Living | RCFE | 01/11/2024 |
| DMH HOME Team | Heritage Board & Care #1 | ARF | 01/11/2024 |
| Wesley Health Centers+JWCH Institute | Bel Air Guest Home | ARF | 01/14/2024 |
| DMH - Public Guardian | Heritage Board & Care #1 | ARF | 01/15/2024 |
| DMH HOME Team | Beverly Hills Senior Care | RCFE | 01/16/2024 |
| Mental Health America of Los Angeles | Long Beach Residential | ARF | 01/17/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 01/18/2024 |
| SSG Alliance | Raechelle Care Home | ARF | 01/18/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 01/19/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 01/24/2024 |
| The People Concern | Westside Manor | ARF | 01/24/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 01/25/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 01/25/2024 |
| Coastal API | Caremore Aid & Board Facility | ARF | 01/26/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 01/26/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 01/26/2024 |
| East San Gabriel Valley MHC | Mountain View Board and Care | ARF | 01/29/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 01/30/2024 |
| Hathaway Sycamore | Knoah's Home LLC | ARF | 01/30/2024 |
| SSG Alliance | Carson Senior Assisted Living | RCFE | 01/31/2024 |
| Hathaway Sycamore | Highland Park Guest Home | ARF | 02/01/2024 |
| Augustus Hawkins MHC | Guiding Hope Boarding Care | ARF | 02/02/2024 |
| E.D. Edelman Westside MHC | Bel Air Guest Home | ARF | 02/02/2024 |
| East San Gabriel Valley MHC | Springfield Manor | ARF | 02/05/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 02/05/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 02/05/2024 |
| DMH HOME Team | Woodruff Care Home | RCFE | 02/06/2024 |
| SSG Alliance | Carson Senior Assisted Living | RCFE | 02/06/2024 |
| SSG Alliance | Carson Senior Assisted Living | RCFE | 02/06/2024 |
| DMH HOME Team | Gardena Retirement Center | RCFE | 02/12/2024 |
| DMH HOME Team | Heritage Board & Care #1 | ARF | 02/12/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 02/13/2024 |
| Heritage Clinic | Leisure Garden | RCFE | 02/14/2024 |
| Heritage Clinic | Lone Star Board and Care - Crenshaw | ARF | 02/14/2024 |
| Augustus Hawkins MHC | Richards Board & Care | ARF | 02/16/2024 |
| Compton Family Mental Health | Lone Star Board and Care - Crenshaw | ARF | 02/21/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 02/21/2024 |
| Step Up on Second | Walker's Care | ARF | 02/21/2024 |
| Downtown MHC | Anew Dawn Adult Living | ARF | 02/22/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 02/22/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 02/22/2024 |
| DMH HOME Team | Pasadena Villa Senior Living | RCFE | 02/23/2024 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|---------------------------------------|---|------|--------------|
| DMH HOME Team | Wilton Haven Adult Residential Facility | ARF | 02/26/2024 |
| Heritage Clinic | Lone Star Board and Care - Crenshaw | ARF | 02/26/2024 |
| ASC Treatment Group Anne Sippi Clinic | Sunland Manor Inc. | ARF | 02/27/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 02/28/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/01/2024 |
| SSG Silver | Commonwealth Royal Guest Home | RCFE | 03/01/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/06/2024 |
| DMH HOME Team | Carson Senior Assisted Living | RCFE | 03/07/2024 |
| East San Gabriel Valley MHC | Pasa Alta Manor | ARF | 03/07/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 03/11/2024 |
| Didi Hirsch MHC | Villa Stanley | ARF | 03/12/2024 |
| SSG Alliance | Heritage Board & Care #1 | ARF | 03/13/2024 |
| Wesley Health Centers+JWCH Institute | Grandview LLC | RCFE | 03/13/2024 |
| Augustus Hawkins MHC | Knoah's Home LLC | ARF | 03/14/2024 |
| DMH-Hollywood FSP | The Manor | ARF | 03/14/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/14/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/15/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/15/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/15/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 03/18/2024 |
| SSG Alliance | Villa Flora | ARF | 03/18/2024 |
| Compton Family Mental Health | Franks Adult Residential | ARF | 03/19/2024 |
| JWCH Wesley Health Center | Raechelle Care Home | ARF | 03/20/2024 |
| The People Cncern | Walker's Care | ARF | 03/20/2024 |
| Augustus Hawkins MHC | Knoah's Home LLC | ARF | 03/26/2024 |
| DMH HOME Team | Pasadena Villa Senior Living | RCFE | 03/27/2024 |
| Exodus Recovery | Bel Air Guest Home | ARF | 03/27/2024 |
| SSG Alliance | Parkview Manor | ARF | 03/27/2024 |
| Hollywood MHC | Anew Dawn Adult Living | ARF | 03/29/2024 |
| Mental Health America of Los Angeles | Heritage Board & Care #1 | ARF | 03/29/2024 |
| E.D. Edelman Westside MHC | The Manor | ARF | 04/02/2024 |
| SSG Alliance | Wilton Haven Adult Residential Facility | ARF | 04/04/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 04/08/2024 |
| Step Up on Second | Bel Air Guest Home | ARF | 04/08/2024 |
| Coastal API | Heritage Board & Care #3 | ARF | 01/25/24* |
| Bridges | El Molino Manor | ARF | 04/04/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/05/2024 |
| HFL Cedar Street Homes | Homes for Life- Madison House | ARF | 04/09/2024 |
| E.D. Edelman Westside MHC | Lone Star Board and Care - Manhattan | ARF | 04/10/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/10/2024 |
| Coastal API | Heritage Board & Care #1 | ARF | 04/11/2024 |
| Didi Hirsch MHC | Bay Breeze Care | ARF | 04/11/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/12/2024 |
| Hollywood MHC | Bel Air Guest Home | ARF | 04/15/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/16/2024 |
| Northeast MHC | Fair Oaks Manor | ARF | 04/16/2024 |
| DMH HOME Team | Heritage Board & Care #1 | ARF | 04/18/2024 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|--------------------------------------|--|------|--------------|
| DMH HOME Team | Anew Dawn Adult Living | ARF | 04/18/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/18/2024 |
| Pacific Clinics | Crystal Manor | ARF | 04/22/2024 |
| Hollywood MHC | Anew Dawn Adult Living | ARF | 04/23/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/24/2024 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 04/25/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 04/25/2024 |
| Pacific Clinics | Mountain View Board and Care | ARF | 04/25/2024 |
| Bridges | Crystal Manor | ARF | 05/01/2024 |
| Coastal API | Caremore Aid & Board Facility | ARF | 05/01/2024 |
| Didi Hirsch MHC | Heritage Board & Care #1 | ARF | 05/01/2024 |
| San Fernando MHC | Topanga West Guest Home | ARF | 05/01/2024 |
| SSG Alliance | Windsor Hall | ARF | 05/03/2024 |
| Coastal API | Anew Direction Adult Living | ARF | 05/07/2024 |
| DMH HOME Team | The Manor | ARF | 05/07/2024 |
| Northeast MHC | Highland Park Guest Home | ARF | 05/07/2024 |
| DMH HOME Team | Bell Gardens Manor | ARF | 05/08/2024 |
| Didi Hirsch MHC | Golden Hills Retirement Center Inc. | RCFE | 05/09/2024 |
| DMH Costal API Gardena | Heritage Board & Care #4 | ARF | 05/09/2024 |
| Genesis - Older Adult Programs | Rise n' Shine Villa | RCFE | 05/09/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 05/13/2024 |
| Didi Hirsch MHC | The Manor | ARF | 05/16/2024 |
| South Bay MHC | Sunnyside Residential | ARF | 05/16/2024 |
| SSG Alliance | Windsor Hall | ARF | 05/16/2024 |
| DMH HOME Team | Anand Care Center III | ARF | 05/20/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 05/20/2024 |
| E.D. Edelman Westside MHC | The Manor | ARF | 05/21/2024 |
| SSG Alliance | Sunland Manor Inc. | ARF | 05/21/2024 |
| DMH HOME Team | The Manor | ARF | 05/22/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 05/24/2024 |
| DMH HOME Team | Bell Gardens Manor | ARF | 05/28/2024 |
| DMH HOME Team | Bell Gardens Manor | ARF | 05/28/2024 |
| SSG Alliance | Olivia Isabel Manor | ARF | 05/28/2024 |
| Heritage Clinic | Grandview LLC | RCFE | 05/29/2024 |
| DMH HOME Team | Heritage Board & Care #1 | ARF | 06/03/2024 |
| E.D. Edelman Westside MHC | The Manor | ARF | 06/03/2024 |
| South Bay MHC | Anew Direction Adult Living | ARF | 06/03/2024 |
| SSG Alliance | Parkview Manor | ARF | 06/03/2024 |
| Mental Health America of Los Angeles | Heritage Board & Care #1 | ARF | 06/04/2024 |
| SSG Alliance | Carson Senior Assisted Living | RCFE | 06/05/2024 |
| Mental Health America of Los Angeles | C.C'S Residential Facility for Adults | ARF | 06/07/2024 |
| SSG Alliance | Founders House of Hope | ARF | 06/07/2024 |
| The Village Family Services | Valley Manor Guest Home | ARF | 06/10/2024 |
| DMH-AVMHC | Gilmar Manor | ARF | 06/11/2024 |
| E.D. Edelman Westside MHC | Faith Manor | ARF | 06/11/2024 |
| Hollywood 2.0/Cooperative | Marisville Guest Home | ARF | 06/11/2024 |
| SSG Alliance | Carson Senior Assisted Living | RCFE | 06/11/2024 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|---------------------------------------|--|------|--------------|
| DMH HOME Team | Unique Group Home | ARF | 06/18/2024 |
| Long Beach API | Lifestyle Board and Care | ARF | 06/18/2024 |
| Compton Family Mental Health | Franks Adult Residential | ARF | 06/19/2024 |
| DMH HOME Team | Heritage Board & Care #1 | ARF | 06/20/2024 |
| DMH HOME Team | Heritage Board & Care #1 | ARF | 06/21/2024 |
| Mental Health America of Los Angeles | Chez Bon Guest Home | ARF | 06/24/2024 |
| Step Up on Second | Anew Dawn Adult Living | ARF | 10/01/2024 |
| SSG Alliance | Carson Senior Assisted Living | RCFE | 10/01/2024 |
| Telecare | Highland Park Guest Home | ARF | 10/01/2024 |
| Bridges | Burtree Residential Facility | ARF | 10/01/2024 |
| East San Gabriel Valley MHC | Pasa Alta Manor | ARF | 10/01/2024 |
| Compton Family Mental Health | Quincy Manor | ARF | 10/01/2024 |
| Long Beach MHC | Heritage Board & Care #3 | ARF | 10/02/2024 |
| South Bay MHC | Heritage Board & Care #1 | ARF | 10/03/2024 |
| E.D. Edelman Westside MHC | The Manor | ARF | 10/07/2024 |
| DMH HOME Team | A Timia Oasis | RCFE | 10/08/2024 |
| Coastal API | Heritage Board & Care #4 | ARF | 10/08/2024 |
| SSG Alliance | Chateau of Long Beach | RCFE | 10/08/2024 |
| ASC Treatment Group Anne Sippi Clinic | Valley Manor Guest Home | ARF | 10/08/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 10/10/2024 |
| Harbor UCLA | Chez Bon Guest Home | ARF | 10/10/2024 |
| DMH HOME Team | A Mara Oasis | RCFE | 10/14/2024 |
| DMH HOME Team | Bella Vista at Lincoln | ARF | 10/15/2024 |
| DMH HOME Team | Pico Rivera Gardens Adult Residential Facility | ARF | 10/16/2024 |
| DMH HOME Team | Bella Vista Fair Oaks Ave | RCFE | 10/17/2024 |
| Telecare | Pico Rivera Gardens Adult Residential Facility | ARF | 10/17/2024 |
| DMH HOME Team | Walker's Care | ARF | 10/17/2024 |
| Coastal API | Heritage Board & Care #4 | ARF | 10/17/2024 |
| ASC Treatment Group Anne Sippi Clinic | Valley Manor Guest Home | ARF | 10/18/2024 |
| Pacific Asian Counseling Services | A Timia Oasis | RCFE | 10/18/2024 |
| Compton Family Mental Health | Franks Adult Residential | ARF | 10/18/2024 |
| SSG Alliance | Heritage Board & Care #1 | ARF | 10/22/2024 |
| Enki | Mountain View Board and Care | ARF | 10/22/2024 |
| San Fernando MHC | Topanga West Guest Home | ARF | 10/24/2024 |
| Pacific Asian Counseling Services | Walker's Care | ARF | 10/29/2024 |
| Mental Health America of Los Angeles | Long Beach Residential | ARF | 11/08/2024 |
| DMH HOME Team | Bel Air Guest Home | ARF | 11/12/2024 |
| Long Beach API | Bay Breeze Care | ARF | 11/13/2024 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 11/21/2024 |
| Enki | Crystal Manor | ARF | 11/21/2024 |
| DMH HOME Team | Pico Rivera Gardens Adult Residential Facility | ARF | 11/27/2024 |
| SSG Alliance | Anew Direction Adult Living | ARF | 12/03/2024 |
| Bridges | Pico Rivera Gardens Adult Residential Facility | ARF | 12/05/2024 |
| San Fernando MHC | Gilmar Manor | ARF | 01/02/2025 |
| Rio Hondo MHC | Pico Rivera Gardens Adult Residential Facility | ARF | 01/16/2025 |
| DMH HOME Team | The Manor | ARF | 02/05/2025 |
| DMH HOME Team | Pico Rivera Gardens Adult Residential Facility | ARF | 02/10/2025 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|---|--|------|--------------|
| Long Beach API | Chez Bon Guest Home | ARF | 02/12/2025 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 02/14/2025 |
| DMH HOME Team | Pico Rivera Gardens Adult Residential Facility | ARF | 02/20/2025 |
| SSG Alliance | Parkview Manor | ARF | 02/24/2025 |
| Long Beach API | Chez Bon Guest Home | ARF | 02/26/2025 |
| DMH HOME Team | Bella Vista Fair Oaks Ave | RCFE | 02/27/2025 |
| E.D. Edelman Westside MHC | Richards Board & Care | ARF | 02/28/2025 |
| SSG Alliance | Windsor Hall | ARF | 02/28/2025 |
| Phsquared | Country Inn | RCFE | 03/03/2025 |
| DMH HOME Team | Beverly Hills Senior Care | RCFE | 03/04/2025 |
| SSG Alliance | Pico Rivera Gardens Adult Residential Facility | ARF | 03/04/2025 |
| SSG Alliance | Rosecrans Villa | RCFE | 03/04/2025 |
| DMH HOME Team | Pico Rivera Gardens Adult Residential Facility | ARF | 03/05/2025 |
| DMH HOME Team | Pico Rivera Gardens Adult Residential Facility | ARF | 03/05/2025 |
| SSG Alliance | Windsor Hall | ARF | 03/05/2025 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/06/2025 |
| Telecarecorp | Pico Rivera Gardens Adult Residential Facility | ARF | 03/07/2025 |
| DMH CARE Court | Chateau of Long Beach | RCFE | 03/10/2025 |
| LA CADA Safe Haven | Pico Rivera Gardens Adult Residential Facility | ARF | 03/10/2025 |
| South Bay MHC | Chez Bon Guest Home | ARF | 03/11/2025 |
| Long Beach MHC | Heritage Board & Care #4 | ARF | 03/11/2025 |
| Kedren | Lone Star Board and Care - Crenshaw | ARF | 03/12/2025 |
| DMH HOME Team | Anew Dawn Adult Living | ARF | 03/13/2025 |
| Heritage Clinic | Bel Air Guest Home | ARF | 03/13/2025 |
| Exodus Recovery | Guiding Hope Boarding Care | ARF | 03/13/2025 |
| Telecare | Pico Rivera Gardens Adult Residential Facility | ARF | 03/13/2025 |
| DMH HOME Team | Sunland Manor Inc. | ARF | 03/13/2025 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/14/2025 |
| Arcadia MHC | Bonnie's Guest House | ARF | 03/14/2025 |
| Veteran and Military Family Services | Be Happy Be Home 2 | RCFE | 03/17/2025 |
| Asian Pacific Counseling and Treatment Center | Crystal Manor | ARF | 03/17/2025 |
| Compton Family Mental Health | Lone Star Board and Care - Crenshaw | ARF | 03/18/2025 |
| Telecare | Love N' Care Villa | RCFE | 03/18/2025 |
| SSG Alliance | Pico Rivera Gardens Adult Residential Facility | ARF | 03/18/2025 |
| Long Beach FSP | Sunnyside Residential | ARF | 03/18/2025 |
| Coastal API | Heritage Board & Care #2 | ARF | 03/19/2025 |
| West Valley MHC | Valley Manor Guest Home | ARF | 03/19/2025 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/20/2025 |
| Heritage Clinic | Grandview LLC | RCFE | 03/21/2025 |
| DMH CARE Court | Walker's Care | ARF | 03/21/2025 |
| South Bay MHC | Wilmington Gardens | ARF | 03/21/2025 |
| DMH-Enhanced Care Management | Cedars Assisted Living | RCFE | 03/24/2025 |
| Telecare | Highland Park Guest Home | ARF | 03/24/2025 |
| SSG Alliance | Parkview Manor | ARF | 03/24/2025 |
| Hollywood 2.0/Cooperative | Anew Dawn Adult Living | ARF | 03/26/2025 |
| Step Up on Second | Villa Stanley | ARF | 03/27/2025 |
| Sycamores | Lone Star Board and Care - Crenshaw | ARF | 03/28/2025 |

| NAME OF REFERRAL SOURCE | NAME OF FACILITY OF ARF/RCFE PLACEMENT | TYPE | MOVE IN DATE |
|---|--|------------|--------------|
| | | TOTAL BEDS | 365 |
| *Updated to reflect current information and/or correct a typographical error in the prior report. | | | |

EXHIBIT E

Referrals by City Funded Outreach Workers

**Referrals by City Funded Outreach Workers to County Departments
Quarterly Report (For the Period Ending March 31, 2025)**

| Reporting Categories | Departments | | | | |
|--------------------------------------|-----------------|-------|-------------|--------|--------------|
| | All Departments | DPSS* | DHS-CBEST** | DMH*** | DPH-SAPC**** |
| No. of contacts/service requests by | 71 | 26 | 7 | 31 | 7 |
| Result of Contacts/Service Request | | | | | |
| Reached | 28 | 12 | 2 | 10 | 4 |
| In Process | 14 | 1 | 1 | 12 | - |
| Unable to Reach Client | 20 | 11 | - | 9 | - |
| Unable to Reach Outreach Worker***** | 9 | 2 | 4 | - | 3 |
| Withdrawn | 0 | - | - | - | - |
| Duplicate | 0 | - | - | - | - |

| Reporting Categories | | | | | | | | |
|--|------------------------------|----------------------------|-----------|--------------|-------------------------|-------------------|---|---|
| Type of Service Requests by Department | | | | | | | | |
| DPSS | | | DHS-CBEST | | DMH | | DPH-SAPC | |
| Information | Apply for Program - Approved | Apply for Program - Denied | Eligible | Not-Eligible | Outreach and Engagement | Appointment Given | Connected to Substance Abuse Service Help-line (SASH) | Connected to Client Engagement and Navigation Services (CENS) |
| 8 | 6 | 1 | 1 | - | 2 | 3 | 3 | 1 |

| Reporting Categories | |
|--------------------------------|-------|
| No. of Requests Per Individual | Count |
| # of Clients with 1 Request | 61 |
| # of Clients with 2 Requests | 5 |
| Total Requests | 66 |

| Reporting Categories | |
|-------------------------------|-------|
| Location of Request | Count |
| 90002 | 1 |
| 90005 | 1 |
| 90007 | 1 |
| 90013 | 2 |
| 90015 | 1 |
| 90025 | 1 |
| 90031 | 1 |
| 90045 | 1 |
| 90059 | 1 |
| 90247 | 1 |
| 90292 | 1 |
| 90501 | 1 |
| 90744 | 2 |
| 91303 | 4 |
| 91304 | 2 |
| 91306 | 2 |
| 91316 | 3 |
| 91335 | 2 |
| 91343 | 1 |
| 91344 | 1 |
| 91352 | 5 |
| 91356 | 1 |
| 91367 | 1 |
| 91401 | 6 |
| 91402 | 8 |
| 91405 | 5 |
| 91406 | 7 |
| 91411 | 1 |
| 91605 | 1 |
| Unknown | 6 |
| Total Referrals for Zip Codes | 71 |

* DPSS: Outreach workers document referrals for screening and assistance with benefits applications to CalWORKS, General Relief, CalFresh, and Medi-Cal submitted to the designated DPSS email address, PEHOutreachReferral@dpss.lacounty.gov. DPSS reports on whether it provided benefits information, intake applications, and application dispositions.

** DHS-CBEST: Outreach workers document referrals for screening and assistance with SSI, SSDI, and CAPI applications submitted by e-mail (cbestreferral@dhs.la.county.gov), phone (323-274-3777), or fax (213-482-3395). DHS-CBEST conducts intake appointment and reports on eligibility determinations.

*** DMH: Outreach worker document referrals for PEH experiencing a behavioral health crisis, or otherwise in need of specialty mental health treatment. Crisis referrals are submitted via telephone (800-854-7771), and referrals are added to dispatch board for response by a DMH Field Intervention Team. Other referrals are made through DMH's online portal, where referral is evaluated and assigned to appropriate program (i.e., HOME team, outpatient, or Full-Service Partnership). Upon receipt, provider will contact referring party or client to coordinate services. DMH reports on referral disposition as documented in Department's referral tracking system and/or the client's electronic health record system.

**** DPH-SAPC: Outreach workers document referrals to SASH by calling a 24/7 helpline 800-854-7771, and/or through or through contracted provider staff known as the CENS. SASH and CENS agents are able to provide screening, resources, and further linkage/referrals to SUD-treatment providers. DPH-SAPC reports on referral disposition as documented in clients' electronic health records.

***** No response was received to departmental inquiries about these referrals. This includes referrals previously reported as "in process."