UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA (WESTERN DIVISION - LOS ANGELES)

LA ALLIANCE FOR HUMAN RIGHTS,) CASE NO: 2:20-CV-02291-DOC-KESx ET AL.,) CIVIL

Plaintiffs,) Los Angeles, California

vs.) Wednesday, May 28, 2025

CITY OF LOS ANGELES, ET AL.,) (8:04 a.m. to 11:59 a.m.)

Defendants.) (1:00 p.m. to 5:12 p.m.)

EVIDENTIARY HEARING RE COMPLIANCE WITH THE LA ALLIANCE SETTLEMENT AGREEMENT [DKT.NO.767][863]

AND THE ROADMAP MOU AGREEMENT

(DAY 2)

BEFORE THE HONORABLE DAVID O. CARTER, UNITED STATES DISTRICT JUDGE

APPEARANCES: SEE PAGE 2

Courtroom Deputy: Karlen Dubon

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20	EXHI	BITS	RECEIVED				NONE	
21								
22								
23								
24								
25								

And also, counsel, if they're subject to

THE COURT:

25

We have this courtroom the rest of the week.

If we

switching.

2

4

6

8

11

12

14

17

18

Frost - Cross / By Ms. Myers 6 1 go into next week, we're bargaining with the administration here to see if we can stay in the courtroom. Okay? Otherwise we might have to switch for a day or two. 3 Thank you. Shayla Myers on behalf of the MS. MYERS: 5 intervenors. CROSS EXAMINATION 7 BY MS. MYERS: Frost, thank you so much for coming back today and 9 answering some additional questions. So yesterday you were 10 speaking about the time limited subsidy program, correct? Correct. Can you just tell us what your understanding is of the 13 time limited subsidy program? Can you clarify in terms of the scope of services? What exactly is a time limited subsidy based on your 15 16 understanding in the audit? The time limited subsidy was a program that encompassed change rate throughout, as of late 2022, TLS and rapid 19 rehousing, shallow subsidy, there are a few other programs, 20 ultimately the premise was to provide rental subsidy, financial 21 assistance, or any other supportive services such as case 22 management to participants. 23 And so effectively the time limited subsidies rather than 24 creating a bed is about providing a financial subsidy to pay 25 for rent; is that correct?

7 Frost - Cross / By Ms. Myers 1 MR. MCRAE: Objection, leading. 2 THE COURT: Overruled. THE WITNESS: Yes, that is my understanding. 3 BY MS. MYERS: 4 5 Okay. And so unlike the, for example, a tiny home where you could actually visit a bed, what was the process that you 6 7 looked for to verify whether the time limited subsidies were 8 actually created for purposes of the Road Map agreement? 9 MR. MCRAE: Objection, relevance. 10 THE COURT: Overruled. 11 THE WITNESS: To -- since there wasn't to your point 12 of a physical location, such as a shelter that was created 13 under the Road Map agreement and these were quote/unquote 14 scattered sites, we attempted to understand and verify by 15 looking at which contracts were relevant to those sites. And 16 then seeing if we could identify expenditures. 17 And when you speak about expenditures, what do you mean by 18 that? 19 Cost incurred for the respective contract that relates to 20 that site. 21 So were you looking at expenditures by LAHSA or were you 22 looking at expenditures by the service provider? This would have been through LAHSA's general ledger, so 23 24 LAHSA's accounting records. 25 THE COURT: I'm sorry. I'm having trouble just with

Frost - Cross / By Ms. Myers 8 1 the echo. Pull that microphone close to you so you don't have 2 to bend over. And would you slow down just a little bit and 3 repeat that to me. Absolutely. Is this better, Your 4 THE WITNESS: 5 Honor? THE COURT: Yeah, I just want to hear the -- your 6 7 answer again please and we're going to slow you down, both of 8 you, you and Ms. Myers. 9 THE WITNESS: Absolutely. The expenditure data that 10 we were looking at was from LAHSA's general ledger. 11 BY MS. MYERS: 12 So that was -- so expenditures would have been LAHSA's 13 payments to service providers; is that correct? This would have been expenditures that would have been 14 15 recorded through LAHSA's general ledgers of what service 16 providers had reported of expenses incurred that ultimately 17 LAHSA would have reimbursed them for. 18 So the time limited subsidy was operating on a 19 reimbursement process, so if a service --20 THE COURT: I'm going to slow you down and have you 21 restate that now. 22 MS. MYERS: Fair. So LAHSA was based on -- was making payments on the time 23 24 limited subsidies based on reimbursements; is that correct? 25

That is --

```
9
                     Frost - Cross / By Ms. Myers
 1
              MR. MCRAE: Objection, leading --
 2
              THE WITNESS: -- my understanding, yes.
              MR. MCRAE: -- and also relevance.
 3
              THE COURT: Overruled.
 4
 5
    BY MS. MYERS:
         And so when you were documenting the --
 6
 7
              THE COURT: Just a moment. First of all, I couldn't
    hear the answer with the objection, so we're going to start all
 8
 9
    over. Now, we're going to breathe, everybody's going to
10
    breathe, deep breaths and what we're going to try to do is wait
11
    because there's going to be an objection probably to every
12
    question. That's fine, make your record.
13
              UNIDENTIFIED: Your Honor, also --
14
              THE COURT: No, counsel, have a seat, thank you very
15
    much. Okay. These are the rules now. We're going to slow
16
    down.
17
         So for the time limited subsidies when you're speaking
18
    about expenditures was LAHSA operating on a reimbursement
19
    system then when a service provider made an expenditure and
    LAHSA would reimburse that?
20
21
         Correct.
              MR. MCRAE: Objection, leading, lack of --
22
23
              THE COURT: Overruled.
24
                         -- foundation and relevance.
              MR. MCRAE:
25
              THE COURT:
                          Overruled. Now you can answer.
                                                            And if
```

10 Frost - Cross / By Ms. Myers 1 you can remember, if you can't, the objection, then just ask to 2 receive the question. 3 THE WITNESS: Correct, that is my understanding. BY MS. MYERS: 4 5 Okay. So what were you looking for when you were looking at the books for LAHSA's books for evidence of the time limited 6 7 subsidies? For the scattered sites, we requested to understand which 8 9 contracts pertained to those scattered sites so we could obtain 10 an understanding. I can take a step back. Under the Road Map 11 agreement, right, there's multiple contracts from service 12 providers. Those can be funded in multiple ways. 13 The City has various contracts with LAHSA. If you're 14 solely looking at the City to LAHSA contract, that's program 15 named, so the Road Map program named contracts, we saw three 16 TLS contracts. 17 THE COURT: You saw what? 18 Three that were solely funded within THE WITNESS: 19 that program named contract. So we requested LAHSA to provide 20 us insight into all the contracts that related to those 2,293 21 scattered sites reported in the Road Map quarterly report as of 22 June 30th, 2024. 23 MR. MCRAE: Your Honor, I'd move to strike all the 24 testimony about the Road Map agreement as irrelevant and would 25 like to have a standing objection to this line of inquiry --

```
Frost - Cross / By Ms. Myers
                                                                   11
 1
              THE COURT:
                         You have a standing --
 2
                         -- about the Road Map agreement.
              MR. MCRAE:
 3
              THE COURT: -- objection. That's clear, counsel,
 4
    thank you.
 5
    BY MS. MYERS:
 6
         And so -- go ahead.
 7
         No, please.
 8
         And so how many contracts did LAHSA identify for you that
 9
    related to the TLS slots that were included in the Road Map
    agreement?
10
11
              MR. MCRAE: Objection, relevance.
12
              THE COURT: Overruled.
              THE WITNESS: LAHSA identified 95 contracts as
13
    pertaining to the scattered sites.
14
15
         And when you talk about the 2,293 slots, what was your
16
    understanding of what a slot is?
17
         Those slots, my understanding, was rental subsidy that a
18
    participant was enrolled and receiving rental assistance and
19
    that was being counted for the bed.
20
              THE COURT: Now, I want you to repeat the question
21
    and I want you to repeat the answer. Okay?
22
         So when you identified 2,293 slots, what was your
23
    understanding about what a slot was for purposes of the Road
24
    Map agreement?
25
              MR. MCRAE:
                           Relevance.
```

```
Frost - Cross / By Ms. Myers
                                                                   12
 1
              THE COURT: Overruled.
 2
              THE WITNESS:
                            Those slots from our understanding were
 3
    rental subsidies that were provided for housing for a
 4
    participant.
 5
              THE COURT: For what?
              THE WITNESS: A participant, so a person
 6
 7
    experiencing --
 8
              THE COURT: Participant, thank you.
 9
    BY MS. MYERS:
         And where did that 2,293 number come from?
10
11
         There were three line items within -- sorry, I didn't know
12
    if you were going to object before I answered.
13
              THE COURT: We don't have an objection. Well, it's a
14
    continuing objection so fine.
15
              THE WITNESS: Okay. The 2,293 came from three line
    items in the quarterly status report. I believe it was number
16
17
    1 which was 2,163. Number 60 and 61, which were a supplemental
18
    130 scattered sites, so the 2,163 plus the 130 got us to 2,293.
19
         So you identified 2,293 slots from the Road Map agreement
20
    which came from the City; is that correct?
21
              MR. MCRAE: Objection, relevance.
22
              THE COURT: Overruled.
23
              THE WITNESS: Yes. That is our understanding that
24
    the City reported to the Court.
25
              THE COURT:
                           I'm sorry, we're going to have you repeat
```

```
13
                     Frost - Cross / By Ms. Myers
 1
    that slowly.
 2
                                   The 2,293 was our understanding
              THE WITNESS:
                            Yes.
 3
    of what the City had represented to the Court in the quarterly
 4
    status report.
 5
    BY MS. MYERS:
 6
         Do you know how the City arrived at that number?
 7
                          Objection, lack of foundation.
              MR. MCRAE:
              THE COURT: Overruled.
 8
 9
              MR. MCRAE: And relevance.
10
              THE COURT: Overruled.
11
              THE WITNESS: My understanding, the City requested
12
    LAHSA to provide that data to them to represent to the Court.
13
         And did you ask LAHSA how they --
14
              THE COURT: Just a moment, the City requested LAHSA
15
    to give that data to them subject to? Repeat your answer, I
16
    didn't hear it.
17
              THE WITNESS: The City, from my understanding for the
18
    Road Map agreement relied in relation to the scattered sites
19
    for LAHSA to provide that data to them so they could report it
20
    to the Court.
21
              THE COURT: Okay. Thank you.
22
         And do you know how LAHSA derived that number?
23
              MR. MCRAE: Objection, relevance, foundation.
24
              THE COURT: Overruled.
25
              THE WITNESS:
                             We asked LAHSA how they divided the
```

```
Frost - Cross / By Ms. Myers
                                                                   14
1
    utilized slots of those respective contracts, since we were
 2
    unable to identify approximately 70 percent of those
    expenditures. They produced a memorandum that outlined their
 3
 4
    steps and pulling that data from HMIS or into a Tablo
 5
    dashboard.
              MR. MCRAE: Objection, hearsay and move to strike as
 6
 7
    to the content of the out of court memorandum.
              THE COURT: Overruled.
 8
 9
    BY MS. MYERS:
10
         So was it your understanding that the 2,293 slots were
11
    slots that were used or slots that were paid for or something
12
    else?
13
              MR. MCRAE: Objection, foundation, compound,
14
    relevance.
15
              THE COURT: Overruled. Do you remember the question?
16
    Do you remember the question?
17
              THE WITNESS: What was that, Your Honor, I'm sorry?
18
              THE COURT: Do you remember the question? I'm sorry,
19
    now I'm speaking too low.
20
              THE WITNESS: Can you please repeat your question,
21
         Myers.
    Ms.
22
         The 2,293 slots that were identified by the City that you
23
    were investigating, were those slots that were used or slots
24
    that were paid for or something else?
25
              MR. MCRAE:
                           Same objections.
```

```
Frost - Cross / By Ms. Myers
                                                                   15
 1
              THE COURT: Overruled.
 2
              THE WITNESS: From our understanding, the 2,293 that
 3
    LAHSA presented were slots that were utilized. Since we
 4
    ultimately couldn't trace the expenditures, they wouldn't be
 5
    able to trace payments.
    BY MS. MYERS:
 6
 7
         And do you know if those slots -- if a single person using
 8
    a slot constituted one out of the 2,293?
 9
              MR. MCRAE: Objection, relevance.
10
              THE COURT: Overruled.
11
              THE WITNESS:
                            In the memorandum they -- I believe was
12
    produced to the Court they outlined, I can't remember off the
13
    top of my head how they pulled that, but they did have various
    criteria that they would use to then determine how they would
14
15
    deem a slot utilized.
    Q Okay. So there were 2,293 slots that were utilized, but
16
17
    can you tell us how many people used a single slot in the
18
    2,293?
19
              MR. MCRAE: Objection, relevance, lack of foundation.
20
              THE COURT: Overruled.
21
              THE WITNESS: We did not see any evidence of that,
22
    no.
23
              THE COURT: Would you repeat that slowly?
24
              THE WITNESS: We did not see any evidence that would
25
    provide us insight into the number of people that were served
```

```
16
                     Frost - Cross / By Ms. Myers
 1
    for each slot.
 2
              THE COURT: All right. Just a moment. Counsel, I'll
 3
    be right with you.
         (Pause)
 4
 5
              THE COURT: All right. Please continue.
 6
    BY MS. MYERS:
 7
         So just to make sure I understand correctly, it was your
    understanding that the 2,293 slots had to be utilized to be
    counted, not simply funded?
              MR. MCRAE: Objection, argument and lack of
10
11
    foundation.
12
              THE COURT: Overruled.
13
              MR. MCRAE: And also to the extent it calls for a
14
    legal conclusion.
15
              THE COURT: Overruled.
16
              THE WITNESS: Correct. That was our understanding
17
    based on how they were pulling the data. They claimed that
18
    these were the slots utilized.
19
         And so based on that, for a slot that was utilized, based
20
    on your experience looking at LAHSA data and based on your
21
    experience that this assessment if a slot actually was
22
    utilized, would you have expected there to be an expenditure?
23
              MR. MCRAE: Objection, incomplete hypothetical,
    relevance, lack of foundation, also to the extent it calls for
24
25
    a legal conclusion.
```

17 Frost - Cross / By Ms. Myers 1 THE COURT: Overruled. 2 THE WITNESS: I mean, I want to distinguish to your point between being utilized and being -- and costs being 3 4 incurred. You can be enrolled potentially in a TLS program, 5 but ultimately if rental assistance was being provided, we 6 would need to see that supporting documentation which we 7 ultimately couldn't get to. So if they were enrolled into a TLS program, and how 8 9 it was described to us is they would identify all city funded 10 TLS contracts, then there are associated program IDs, within 11 HMIS. Within HMIS, you can have multiple contracts pertaining 12 to that program ID. 13 So it was unable from the data that was produced to 14 determine how many slots were ultimately utilized by contract. 15 And therefore, what was ultimately funded for a slot, not 16 necessarily just enrollment. 17 BY MS. MYERS: 18 And were you ever provided any other way other than 19 expenditures to verify the existence of these time limited 20 subsidy slots? 21 MR. MCRAE: Relevance. 22 THE COURT: Overruled. 23 THE WITNESS: We were not. 24 Okay. What were the goals of the assessment of the City's 25 programs?

Frost - Cross / By Ms. Myers 18 1 MR. MCRAE: Objection, lack of foundation. 2 THE COURT: Overruled. THE WITNESS: Our high level goals was to understand 3 4 what the City funded in relation to the City programs and 5 ultimately what services were rendered and received and the outcomes they achieved. 6 7 BY MS. MYERS: 8 And so part of it was to -- was part of the goal of the 9 assessment to verify the existence of the beds that were 10 allocated in the Road Map agreement? 11 MR. MCRAE: Objection, relevance. 12 THE COURT: Overruled. 13 THE WITNESS: We ultimately, yes, as part of our 14 assessment we attempted to reconcile the -- within our sample 15 the beds reported to the Court and when we conducted on site 16 field work or any type of field work of whether those beds were 17 in existence. So it was part of our assessment. 18 And yesterday when you testified that you were unable to 19 verify the City's bed count and the Road Map agreement, was 20 that because you did not have sufficient data from the City of 21 Los Angeles to verify that? 22 MR. MCRAE: Objection, relevance, lack of foundation. 23 THE COURT: Overruled. 24 THE WITNESS: Correct. 25 And did you ask the City for data sufficient to verify the

19 Frost - Cross / By Ms. Myers 1 existence of the beds and the Road Map agreement? 2 MR. MCRAE: Objection, vague and relevance. 3 THE COURT: Overruled. THE WITNESS: We did ask and they pointed us to 4 5 LAHSA. 6 BY MS. MYERS: 7 And did you ask LAHSA for data sufficient to verify the 8 existence of the beds in the Road Map agreement? 9 Just to clarify this was -- I'm still referring to TLS 10 under the Road Map agreement, we did ask LAHSA, yes. 11 Okay. Just looking at the Road Map agreement as a whole, 12 was part of your assignment, for lack of a better term for this 13 assessment, to verify the existence of the beds that the City 14 reported in the Road Map agreement? 15 Objection, relevance. MR. MCRAE: 16 THE COURT: Overruled. Do you recall the question? 17 THE WITNESS: Yes. We -- I want to make sure that 18 I'm answering this as accurately as possible. When we 19 requested -- throughout the duration of the assessment, right, 20 from the objective evidence based perspective we wanted to see 21 what money was spent, what was contractually obligated, so when 22 we looked in question relation to the number of beds for all of 23 Road Map, we ultimately asked what available data in relation 24 to that specific site that LAHSA would provide, I think to the 25 extent that we requested it, had been related to contracts for

```
20
                     Frost - Cross / By Ms. Myers
1
    those respective sites.
 2
              And so to verify the beds, you would then look to
    that contract to see if it was outlined there that the service
 3
 4
    provider provide this amount of services for these number of
    beds at this respective site.
 5
    BY MS. MYERS:
 6
 7
         And so you specifically requested the contracts rather
 8
    than data as a whole sufficient to verify the existence of the
 9
    beds; is that correct?
10
    Α
         Correct.
11
              MR. MCRAE: Objection, relevance.
12
              THE COURT: Overruled.
13
              THE WITNESS: Correct.
14
                          I'm sorry, your answer was?
              THE COURT:
15
              THE WITNESS: Correct, yes.
16
         And did you go back to LAHSA and inform them that you
17
    didn't feel that you had sufficient data to verify the
18
    existence of the bed count --
19
              MR. MCRAE: Objection, relevance.
20
         -- in the Road Map agreement?
21
              THE COURT: Overruled. You can answer.
22
              THE WITNESS: We requested that if they could produce
23
    work papers in relation to TLS specifically. For the other
    sites outside of TLS when we did on site field work we would
24
25
    have that insight from service providers how many beds that
```

Frost - Cross / By Ms. Myers 21 1 they had. And then would compare that to what was reported to 2 the Court. 3 So it may not have come directly from LAHSA, it may 4 have been what the service provider explained to us while we 5 were on site. BY MS. MYERS: 6 7 Okay. 8 MR. MCRAE: Objection, hearsay. 9 THE COURT: Overruled. 10 I'm going to ask you a couple of questions about the Care 11 Plus program. Was the Care Plus -- first of all, what do you 12 understand the Care Plus program to be? 13 The Care Plus program from my recollection was a program 14 through the Department of Sanitation in relation to cleaning 15 endeavors and providing services to people -- to encampments or 16 people experiencing homelessness. 17 And what services were provided to people through the Care 18 Plus program? 19 MR. MCRAE: Objection, lack of foundation and vague. 20 THE COURT: Overruled. 21 We were unable to gain that level of THE WITNESS: 22 insight. From our understanding, and that put service outside 23 of the borough of sanitation, we understood there to be Care, 24 Care Plus outreach teams, but that would be through LAHSA. 25 Did -- as part of your assessment for this assessment, did

```
Frost - Cross / By Ms. Myers
                                                                   22
1
    you look at the Care Plus program?
 2
              MR. MCRAE:
                          Objection, vague.
 3
              THE COURT: Do you understand the question?
 4
              THE WITNESS: Can you maybe explain what you mean we
 5
    looked at the Care Plus program?
    BY MS. MYERS:
 6
 7
         Did you evaluate the effectiveness of the Care Plus
 8
    program?
 9
              MR. MCRAE: Objection, vague.
10
              THE COURT: Overruled.
11
              THE WITNESS: We attended a Care Plus operation,
12
    ultimately that was the extent due to the available data that
13
    would give us insight as to how it related to the scope of the
14
    City programs.
15
              MR. MCRAE: Move to strike as non-responsive.
16
              THE COURT: Overruled.
17
         And why did you look at the Care Plus program, for
18
    purposes of going to a cleanup and asking for data related to
19
    it?
20
              MR. MCRAE: Objection, relevance.
              THE COURT: Overruled.
21
22
              THE WITNESS: My understanding Care Plus/Care
23
    operations were part of the encampment reduction or resolutions
24
    under the Alliance program.
25
         And where did that understanding come from?
```

```
23
                     Frost - Cross / By Ms. Myers
 1
              MR. MCRAE:
                          Objection, hearsay, foundation.
 2
              THE COURT: Overruled.
              THE WITNESS: I can't recall at the top of my memory
 3
    of where that information came from.
 4
 5
    BY MS. MYERS:
         So your examination of the Care Plus program was limited
 6
 7
    to attending one Care Plus clean up; is that correct?
 8
         Correct.
 9
         And did you ask for any data related to the Care Plus
10
    program?
11
         We did not ask for data pertaining specifically to the
    Care Plus. The data would have been in relation to encampment
12
13
    reductions or clean ups as it related to the Alliance program.
14
         Did you ask for that data?
15
              MR. MCRAE: Objection, asked and answered.
16
              THE COURT: Overruled.
17
              THE WITNESS: We did, yes.
18
              THE COURT: And this is for Care Plus?
19
              THE WITNESS: For Care -- we asked for --
20
              THE COURT: Care and Care Plus?
21
              THE WITNESS:
                             We asked for data in relation to the
22
    encampment resolution reduction under the Alliance program.
23
              THE COURT: Okay.
    //
24
25
    //
```

```
Frost - Cross / By Ms. Myers
                                                                   24
 1
    BY MS. MYERS:
 2
         And to whom did you ask for that data?
 3
    Α
         The City.
         And did you receive any data?
 4
 5
         Yes, we did.
         What data did you receive?
 6
 7
         I believe it was a list of clean ups, but I cannot recall
 8
    off the top of my head the specific fields of that data.
 9
    our report and I can try to find the page reference or record,
10
    but ultimately in looking at that data we were unable to
11
    determine whether people were ultimately served or housed.
12
         And when you say you received a list of clean ups, was it
    your understanding that what you received was a list of Care
13
14
    Plus clean ups?
15
         That may have been included in the data, yes. I cannot
16
    recall at the top of my memory whether it was explicitly
17
    distinguished at the top of my memory.
18
              MR. MCRAE: Move to strike, lack of foundation and
19
    non-responsive.
20
              THE COURT: Overruled.
21
         Do you know if there were other programs that were listed
22
    under the encampment resolutions other than the Care Plus clean
23
    ups?
24
         I do not recall off the top of my head.
25
         And was that included in the assessment, the list of data
```

Frost - Cross / By Ms. Myers 25 1 that you received? 2 It was commented on that we reviewed the data that was produced by the City and to that level that we were unable to 3 4 gain insight into, that was the extent of what we ultimately 5 reported. And the data was lacking, because it didn't identify 6 7 whether individuals were moved into housing or received other 8 services; is that correct? 9 MR. MCRAE: Objection, assumes facts that there is a 10 requirement for the reduction to count to have an offer of 11 housing. Also it lacks foundation, it calls for a legal 12 conclusion and relevance. 13 THE COURT: Overruled. 14 THE WITNESS: Can you kindly repeat the question, 15 Ms. Myers. 16 MS. MYERS: Sure. BY MS. MYERS: 17 18 When you reviewed the data, you determined that it was insufficient for purposes of your analysis because it did not 19 20 provide information about whether individuals were moved into 21 housing or received services; is that correct? 22 MR. MCRAE: Same objections. 23 THE COURT: Overruled. 24 THE WITNESS: When reviewing the data we were also 25 trying to determine if we could reconcile to what the City

Frost - Cross / By Ms. Myers 26 1 reported to the Court. That data did not give us that level of 2 insight and we were unable to figure out what exactly was within that data and ultimately if someone was served. That 3 4 was the extent. And so our report solely just shows what the 5 City reported to the Court. BY MS. MYERS: 6 7 So the assessment that is in the -- in your audit that you 8 provided to the Court is based solely on the City's reports to 9 the Court? 10 Correct. Did the information that the City provided to you related 11 to the encampment resolutions, did it provide locations of 12 13 those -- of the clean ups or the encampment resolutions? 14 I cannot recall every data field off the top of my head, 15 but unfortunately I can't recall exactly. 16 0 Okay. 17 THE COURT: Is there something that would refresh 18 your memory concerning that? 19 THE WITNESS: We would have -- I could refer the --20 to the data that was produced by the City and can review that. 21 THE COURT: All right. 22 Did you ever -- were you ever informed by the City of Los 23 Angeles that they did not have data responsive to any 24 particular request? 25 MR. MCRAE: Objection, lacks foundation.

```
27
                     Frost - Cross / By Ms. Myers
 1
              THE COURT: Overruled.
 2
              THE WITNESS:
                            We -- there -- one specific thing that
 3
    the City represented they were unable to produce related to
 4
    HACLA and for PSH, that was the one request that stands at the
 5
    top of my memory today of one thing the City said they didn't -
    - did not or could not produce.
 6
 7
    BY MS. MYERS:
 8
         And what is HACLA?
 9
         The Housing Authority for the City of Los Angeles.
         And PSH stands for what?
10
11
         Permanent Supportive Housing.
12
         And so what data were they unable to provide to you?
13
              MR. MCRAE: Objection, it assumes facts that
14
    testimony was can't or wouldn't, not unable to.
15
              THE COURT: Overruled.
              THE WITNESS: May I refer to the report?
16
17
         Of course.
    0
18
         Referencing page 117 for -- in the middle of that --
19
              THE COURT: Do you want that put up on the Elmo?
20
    we can put it up on the screen.
21
              MS. MYERS:
                          Yeah, that's fine, Your Honor, thank you.
22
                         And we've situated the screen so
23
    everybody can see each document simultaneously. So let's see
24
    if we can put that up for just a moment. That way we'll road
25
    test it for the day with other witnesses also.
```

```
Frost - Cross / By Ms. Myers
                                                                   28
 1
              So each of you have a screen in front of you.
 2
    had MIS set up a screen in the corner and why don't we just
    take a break for just a moment.
 3
 4
              MS. MYERS:
                          Sure.
 5
          (Pause)
 6
              MS. MYERS:
                         Okay.
 7
              THE COURT:
                          All right. Thank you. And, sir, thank
 8
    you very much, appreciate it.
 9
    BY MS. MYERS:
10
         Is that the page you're referring to?
11
         Yes.
         And which part of the report are you referring to?
12
13
         The first paragraph in the middle, it starts with, for
14
    example, HACLA did not provide PSH data --
15
              THE COURT: Just one moment. Let me catch up with
16
    you.
17
                          That's in the first paragraph on --
              MS. MYERS:
18
              THE COURT:
                          No, it's in the second to the last line
19
    first paragraph, for example. Now, start again please, thank
20
    you.
21
              THE WITNESS: For example, HACLA did not provide PSH
22
    data that would have shed further light on long term housing
23
    impacts.
24
         And did you request that data from the City of Los
25
    Angeles?
```

```
29
                     Frost - Cross / By Ms. Myers
 1
         Yes, we did.
 2
         And they did not provide that data.
 3
    Α
         Correct.
         Did they identify whether they could provide that data or
 4
 5
    would not provide that data?
 6
              MR. MCRAE: Objection, lacks foundation.
 7
              THE COURT: Overruled.
                             The -- in correspondence with the City
 8
              THE WITNESS:
 9
    they -- we asked in our correspondence to the CAL office and
10
    they pointed us to the data that we were requesting from HACLA
11
    and HACLA provided the fields in which the data would be
12
    provided, but could not provide that, the actual data, just
13
    confirmed data fields existed.
14
              THE COURT: I'm sorry, you dropped your voice, once
15
    again.
           And confirmed?
16
              THE WITNESS:
                            HACLA provided the fields within the
17
    data that they would have to produce in relation to
18
    participants enrolled within permanent supportive housing, but
19
    they ultimately decided not to produce that data.
20
              MR. MCRAE: Objection, Your Honor, relevance.
                                                              HACLA
21
    is not the City.
22
              THE COURT: Thank you, overruled.
23
    BY MS. MYERS:
24
         Did you request data from the Los Angeles Police
25
    Department?
```

```
30
                     Frost - Cross / By Ms. Myers
 1
         We did, yes.
 2
         What data did you request for the Los Angeles Police
 3
    Department?
              MR. MCRAE: Objection, relevance.
 4
              THE COURT: Overruled, you can answer the question.
 5
              THE WITNESS: There were various data requests. I
 6
 7
    apologize, I can't recall off the top of my head how many or
 8
    what those specific requests were.
    BY MS. MYERS:
10
         Did you request data to verify whether individuals who
11
    were arrested were unhoused?
12
              MR. MCRAE: Relevance.
13
              THE COURT: Overruled.
14
              THE WITNESS: My recollection, we requested data from
15
    LAPD as their interactions with people experiencing
16
    homelessness as it would pertain within our scope, so under the
    three programs across the look back period, including arrest
17
18
    data.
19
         And were one of the data fields that you were seeking
20
    whether the individual who was arrested was unhoused?
21
              MR. MCRAE: Objection, relevance.
22
              THE COURT: Overruled.
23
              THE WITNESS:
                             Yes.
24
         And did you receive that data from the Los Angeles Police
25
    Department?
```

```
Frost - Cross / By Ms. Myers
                                                                   31
 1
         They claimed -- they pointed us to a publicly available
 2
    arrest data and claimed that they -- that was all the data that
    they had.
 3
         And that publicly available arrest data was that available
 4
 5
    on a City website?
 6
              MR. MCRAE: Relevance.
 7
              THE COURT: Overruled.
               THE WITNESS: To my recollection, yes.
 8
 9
    BY MS. MYERS:
         And did they provide you any additional data other than
10
11
    what was available on that publicly available website?
12
              MR. MCRAE:
                          Same objection.
13
              THE COURT: I couldn't hear, counsel, I'm sorry.
14
                         Relevance.
              MR. MCRAE:
15
              THE COURT: Overruled.
16
              THE WITNESS: I'm sorry, Ms. Myers, can you please
17
    repeat?
18
         Did they provide you any other data other than what was
19
    available on that publicly available website?
20
         In relation to that request, no.
21
         And did they ever provide you data related to whether an
22
    individual who was arrested was unhoused?
23
         No, they did not.
    Α
24
         And that doesn't appear in the publicly available website?
25
              MR. MCRAE:
                           Objection, lack of foundation.
```

```
Frost - Cross / By Ms. Myers
                                                                   32
 1
              THE COURT: Overruled.
 2
              THE WITNESS: Not that we had identified, no.
 3
         And did you ask them specifically whether they had any
 4
    additional data, other than what was available on the publicly
 5
    available website?
 6
              MR. MCRAE:
                         Relevance.
 7
              THE COURT: Overruled.
              THE WITNESS: We did not supplement that with asking.
 8
 9
    We -- it was our understanding that them pointing us to that
10
    publicly available website of arrest data was their response to
11
    our request.
12
    BY MS. MYERS:
13
         And so did you understand from their response that the
14
    only data that they had available related to arrestees or the
15
    data that was available on that publicly available website?
16
              MR. MCRAE: Objection, foundation --
17
              THE COURT: Overruled.
18
              MR. MCRAE:
                          -- hearsay.
19
              THE COURT: Overruled.
20
              THE WITNESS: Yes.
21
         And when the City represented that they didn't have data
22
    like this from the LAPD, that they did not have the arrestee
23
    data, did you have any other mechanism to verify whether or not
24
    the City had that existing data?
25
              MR. MCRAE:
                           Relevance.
```

```
34
                     Frost - Cross / By Mr. McRae
1
    should be good, but thank you for the --
 2
              THE COURT: Okay. And if you need to call a recess,
    call it whenever it's comfortable for you.
 3
                            CROSS EXAMINATION
 4
 5
    BY MR. MCRAE:
         Good morning, Ms. Frost.
 6
 7
        Good morning.
 8
         You've never been accepted as a legal expert by any Court,
 9
    right?
10
         I have not been a legal expert under Court provided
11
    testimony, no.
12
         Well, let's expand that a little bit, shall we. My
13
    question was, isn't it a fact that you've never been accepted
14
    as an expert on the law by any Court, under any circumstances,
15
    correct?
16
      Correct.
17
         You don't hold yourself out as an expert on the law,
18
    correct?
19
        I -- no.
20
         You're not a lawyer.
21
         I am not a lawyer.
22
         You don't have a juris doctorate, also known as a law
23
    degree.
24
         I do not have a law degree.
25
         You've never been accepted by any Court as an expert on
```

```
Frost - Cross / By Mr. McRae
                                                                   35
1
    the causes of homelessness, correct?
 2
              THE COURT: On the causes of?
 3
              MR. MCRAE: Homelessness.
 4
              THE WITNESS: I am not an expert on homelessness.
 5
    BY MR. MCRAE:
         And isn't it also true that you've never been accepted by
 6
 7
    any Court as an expert on solutions to homelessness, correct?
 8
         Correct.
 9
         Now, I don't want to invite confusion. In the context of
10
    the word braiding, in terms of sources of funding for housing,
11
    isn't it true that you've never been qualified as an expert on
12
    the subject of braiding?
13
         And can you clarify your question. Are you referring to
    an expert like testimony in court?
14
15
         Well, it would be an expert on any context, whether it be
16
    in a deposition, whether it be in a proceeding, whether it be
17
    in a courtroom, meaning that you have never been accepted as
18
    an -- by any Court as an expert on the subject of braiding,
19
    correct?
20
         Within the Court, no.
21
         For instance, you don't know whether HUD itself
22
    acknowledges that braiding is a commonly accepted practice that
23
    it, in fact, encourages in order to give flexibility to
24
    maximally use funds and fill gaps when a single source cannot
25
    pay for all costs needed to operate a program, right?
```

Frost - Cross / By Mr. McRae 36 1 Can you please repeat your question? 2 Yes. You don't know whether HUD itself, the Housing and Urban Development acknowledges braiding as a commonly accepted 3 practice that it, in fact, encourages in order to give 4 5 flexibility to maximize the use of funds and to fill gaps when a single source cannot pay for all costs needed to operate a 6 7 program, yes or no? 8 Funds are able to --9 THE COURT: First of all, for all counsel I'm not 10 going to limit these questions to yes or no by either side. 11 This is for the Court's benefit. These won't be yes or no questions. So reask the question, make certain that they're 12 13 not -- there's not going to be limitation, counsel. 14 MR. MCRAE: Very well, Your Honor. 15 Any witnesses, including the CAO who's testifying, et cetera, so we won't be going down that line with 16 17 the plaintiff or the defense. These will be full answers. All 18 right. So if you care to reask the question. 19 MR. MCRAE: May I proceed, Your Honor? 20 THE COURT: Please. BY MR. MCRAE: 21 22 You don't know whether HUD itself acknowledges braiding as 23 a commonly accepted practice that it, in fact, encourages in 24 order to give flexibility to maximize the use of funds and to 25 fill in gaps when a single source cannot pay for all costs

37 Frost - Cross / By Mr. McRae 1 needed to operate a program, correct? 2 I am aware that HUD has stated that, yes. Oh, okay. Let's talk about some of the assertions that 3 you've made yesterday and today. For starters, the assessment 4 5 ended in the period June 30, 2024, correct? Yes. 6 7 Therefore, the assessment does not purport to speak to what the City has done relative to the subjects of the 8 9 assessment since June 30th, 2024, right? 10 Correct. Our look back period ended on June 30th, 2024. 11 Now, the assessment references interviews with various 12 anonymized people, correct? 13 Α Yes. 14 But the assessment does not attach the notes of any of 15 those interviews, right? Not all notes were disclosed. 16 17 And the names of the people interviewed obviously because 18 they're anonymized are not provided for the City or anyone else 19 to assess whether those people were informed, disgruntled or 20 mistaken and the like, correct? 21 Incorrect. I think relied upon the report in relation to 22 an interview was disclosed. 23 But in terms of the names of the people, those weren't provided, correct? 24 25 The names of individuals, correct, were not provided.

Frost - Cross / By Mr. McRae 38 1 And the assessment has no breakdown in terms of exactly 2 which members of your ten team -- of member team did what 3 specific task in preparing the assessment, correct? 4 Can you repeat your question please? 5 Sure. Your assessment does not provide a breakdown of exactly what each given member of the ten person team did in 6 7 effectuating the assessment, correct? 8 This is a collaborative effort for all team members, so 9 there would be no way to distinguish singularly one person 10 doing one task. So the answer to my question is correct, there is no 11 12 individualized breakdown in terms of an allocation and time 13 devoted by team members to create the assessment? 14 Correct. It is not in the report. 15 And you were asked if you had read the Alliance settlement 16 agreement, right? 17 Correct. 18 Okay. I think that's Exhibit 25. Why don't we pull that 19 up if we can. 20 MR. MCRAE: Exhibit 25. This is Exhibit 23. 21 (Pause) 22 MR. MCRAE: And why don't we go to, what I believe 23 using the ECF sequential pagination is going to be page 7. And 24 I'm turning -- actually we go to the preceding page, to page 6. 25 So that we just have the cover, first page of the settlement

Filed 05/29/25 Page 39 of 304 Page 39 Frost - Cross / By Mr. McRae agreement. That's fine. This part is fine. 1 2 So I want to make sure that I understand this. asked yesterday whether you had read the settlement agreement. 3 4 I'm correct that your response was a team member had read the 5 settlement agreement; is that right? Yes. I may have read it as well or a team member may have 6 7 read it in addition. Well, I want to put a finer point on that. You said, I 8 9 may have read it. Can you tell the Court now whether, in fact, 10 you ever read the settlement agreement? 11 I -- for Docket 429 specifically under Exhibit 25, I don't know if I have seen this version. I have seen other dockets of 12 13 the settlement agreement that I have read, but I can't speak to 14 Docket 429. 15 I'm not -- and forgive me if I'm being imprecise. I don't mean whether you've read this particular copy of the settlement 16 17 agreement. I'm just trying to unequivocal determine can you 18 tell us whether you have ever read what purports to be the 19 settlement agreement entered into by the City of Los Angeles 20 and the plaintiffs in this litigation? 21 What purports on the settlement agreement, not 22 specifically Docket 429, yes. Well, working off of your recollection, you don't recall 23 24

seeing any commitment by the City in its settlement agreement with the Alliance in terms of how long the City would make a

25

```
40
                     Frost - Cross / By Mr. McRae
 1
    given bed under the bed count available, correct?
 2
         (No response)
 3
         You didn't see that in the agreement.
         In relation to this Docket 429, I can't speak to it.
 4
 5
         Well, and is it that you can't speak to it because you
    don't know whether you read it or that you can't speak to it
 6
 7
    because you're not an attorney and you wouldn't feign to
 8
    interpret it.
 9
         I believe I recall maybe a different docket, which had
10
    supplemental documentation. I can't recall off the top of my
11
    head what that supplemental documentation would be in relation
12
    to the settlement agreement.
13
         And just again to parse that a bit, you're saying that you
14
    don't know whether the supplemental documentation that you're
15
    referring to actually was incorporated into and is part of the
    settlement agreement with Alliance, correct?
16
17
         Correct.
18
              MS. MITCHELL: Objection, Your Honor, the document
19
    speaks for itself.
20
              THE COURT: No, overruled.
21
    BY MR. MCRAE:
22
         So let's proceed --
23
              THE COURT: I just want to make sure we have the
24
    answer.
             The answer was?
25
              THE WITNESS:
                             Can you please repeat your question?
```

Frost - Cross / By Mr. McRae 41 1 THE COURT: I'm not sure the answer got cut off with 2 the objection, so I think the answer was yes, but I'm not sure I heard that. 3 MR. MCRAE: Yes. 4 5 BY MR. MCRAE: 6 My question was, you do not know whether the supplemental 7 documentation that you're recalling was in fact incorporated 8 into and part of the Alliance settlement agreement, correct? 9 Correct. 10 You don't recall seeing in any Alliance settlement 11 agreement a commitment by the City to make an offer of housing 12 any time it made an encampment reduction, correct? 13 Can you repeat your question, please? 14 You don't recall ever seeing any commitment by the City of 15 Los Angeles under the Alliance settlement agreement to make an 16 offer of housing of any duration each time it affected an 17 encampment reduction, correct? 18 MS. MITCHELL: Objection, the document speaks for 19 itself, Your Honor. 20 THE COURT: Overruled. If you know the answer, you 21 can state it or your opinion. 22 THE WITNESS: I cannot recall in reference to Exhibit 23 25. 24 You don't recall seeing in any Alliance settlement 25 agreement any limitations that were placed on the City in terms

Frost - Cross / By Mr. McRae 43 1 I had a different question. I'm drawing on your --2 perhaps you did, perhaps you didn't read the settlement agreement and in the context of the settlement agreement, not 3 4 your understanding extrinsic to the settlement agreement, you 5 have not seen anywhere in the settlement agreement, which is Exhibit 25 any restriction that would prevent the City from 6 7 including Inside Safe beds towards its bed count obligation under that agreement, correct? 9 I don't believe I can answer your question because Inside 10 Safe beds have various agreements that -- that were represented 11 yesterday we talked about the difference between a booking 12 agreement and occupancy agreement, so unclear what your 13 question is specifically as it relates to Alliance. 14 Perhaps I can simplify it. The words Inside Safe bed 15 don't even appear in the settlement agreement with Alliance, 16 correct? 17 The Inside Safe program, to my recollection, is not 18 explicitly mentioned in Exhibit 25. I don't believe it was in existence at that time. 19 20 You also can't point to any statement in the Alliance 21 settlement agreement where the City commits to a specific 22 duration that an encampment has to be reduced. 23 Can you please -- do you mean by a time period of an 24 encampment reduced? 25 And maybe I can do that by improving on the I can.

```
Frost - Cross / By Mr. McRae
                                                                   44
 1
    question.
 2
         Isn't it a fact that the term encampment reduction is not
    defined in the settlement agreement with Alliance, correct?
 3
         I cannot recall off the top of my head if it was defined.
 4
 5
         And in addition to not being defined in the settlement
    agreement, nor does the settlement agreement which is Exhibit
 6
 7
    25 state how long a person who is the subject of an encampment
 8
    reduction must be off the streets in order for the encampment
    reduction to count.
         I have not read specifically Exhibit 25, Docket 429, I
10
11
    cannot recall if that is, in fact, mentioned.
12
         So let's talk about a few more statements.
13
              MR. MCRAE: Your Honor, would you mind if I approach.
14
    I have a bottle of water over there, I just want to retrieve
15
    it.
16
              THE COURT: Counsel more than welcome to.
17
              MR. MCRAE:
                          Thank you.
18
              THE COURT:
                           In fact, if you don't tell my colleagues,
19
    you can bring coffee in. Okay?
20
              MR. MCRAE: Will do, Your Honor.
21
              THE COURT: This is ceremonial court and I might get
22
    in trouble for that. But with the hours we're about to keep,
23
    all of you may need some caffeine.
    //
24
25
    //
```

Frost - Cross / By Mr. McRae 45 1 BY MR. MCRAE: 2 Now, throughout the assessment and in the context of your 3 testimony yesterday and today, there've been a number of times 4 when you've said that the assessment rendered A&M unable to verify various things. Do you recall that? 5 There have been times that A&M -- as I said, we were 6 7 unable to verify beds, yes. 8 Beds, okay. And let's talk about that. To be precise, in any instance where the assessment says that A&M was unable to 10 verify a bed for instance, that doesn't mean that the bed did 11 not exist, in fact, correct? THE COURT: And, counsel, I want to be clear LA 12 13 Alliance agreement are you referring to or are you referring to 14 the Road Map? 15 MR. MCRAE: Thank you very much, Your Honor. 16 appreciate that. I'm referring to the Alliance agreement. 17 Thank you, thank you. THE COURT: 18 Thank you, Your Honor. MR. MCRAE: 19 BY MR. MCRAE: 20 Do you need me to rephrase? 21 Can you -- can you kindly repeat? 22 I'm happy to do so. 23 In any instance in which the assessment that says A&M was 24 unable to verify a given bed counted towards the bed count 25 under the Alliance agreement, that does not mean that the bed,

Frost - Cross / By Mr. McRae 46 1 in fact, did not exist, correct? 2 We were unable to obtain evidence to verify that the bed 3 existed. Right. I'm incorporating that and now asking you to 4 5 confirm the fact that you did not have evidence to confirm the existence of something does not mean that the bed did not, in 6 7 fact, exist, correct? Do you understand the distinction? 9 Yes. We did not -- if we did not have any evidence to 10 your question of the bed may have existed. And let's talk about, for example, a contrast if we can in 11 12 terms of the assessment and what it is. You understand, of 13 course, that there's a difference between an assessment and an audit, right? 14 15 Yes, there's a difference between an assessment and an 16 audit. 17 So let's take a look if we can, we had Exhibit 23 before, 18 let's pull that up again and go to page 3 of Exhibit 23. And 19 for the record, when I indicate page numbers in these exhibits, 20 where there is an ECF number, I am referring to the upper 21 right-hand corner sequential numbering. 22 As you can see, please let me know, you can see this on 23 your screen, right, I just want to make sure we're on the same 24 page. 25 Yes, I can see, thank you.

47 Frost - Cross / By Mr. McRae 1 THE COURT: You can confirm that on the screen also. 2 THE WITNESS: Yes. BY MR. MCRAE: 3 4 Now, isn't it a fact that A&M felt it important to include 5 certain disclaimers about the scope and use of its work product here of this assessment, correct? 6 7 Can you please -- I'm sorry, it disappeared from my 8 screen. 9 Oh, sure. It was important for A&M to include certain 10 disclaimers about the scope and use of this assessment, 11 correct? What do you mean my disclaimers of the use, are you -- is 12 13 there a certain section or page that you're referring to? 14 That's my next question. 15 Okay. 16 Let me direct your attention to page 3, paragraph 3 of 17 Exhibit 23 which reads in pertinent part, that A&M and the 18 Court agreed that A&M's work would not constitute a formal 19 review or audits, here's the salient language, with any 20 applicable accounting standards. You see that, right? 21 Yes. 22 That was important for A&M to put that in this assessment, 23 correct? 24 This paragraph was included in the final report, yes. 25 Also important to A&M was the sentence that follows this

Frost - Cross / By Mr. McRae 48 1 that says, the Court also understands that A&M is not a public 2 accounting firm or a CPA firm, excuse me, I added the indefinite Article A or CPA firm and does not issue opinions or 3 4 financial statement or provide audit or attestation services, 5 correct? Correct. 6 7 Now, notwithstanding -- and those are what I mean by 8 disclaimers, by the way. Notwithstanding those disclaimers, 9 A&M has been paid \$3.53 million by the City of Los Angeles for 10 this assessment, right? 11 Correct. 12 So let's discuss some of the standards that the assessment 13 assues (sic) in terms of what it wasn't striving to meet. 14 So you're also aware, given your background, that governmental entities like municipalities are actually subject 15 16 to performance audits conducted pursuant to generally accepted 17 government audit standards, right? 18 Yes. 19 If I refer to that as GAGAS, will you understand what I 20 mean? 21 Yes. 22 And you understand that one of the purposes of accounting 23 standards, according to Section 1.07 of GAGAS is to assist 24 auditors in objectively obtaining and evaluating sufficient 25 appropriate evidence and reporting the results, correct?

```
49
                     Frost - Cross / By Mr. McRae
 1
         I do not have that in front of me, I cannot speak to that.
 2
         Okay. You're familiar with the definition of performance
    audit under GAGAS?
 3
 4
    Α
         Yes.
 5
         All right. Let's put it up on the screen so we can both
    be looking at it. This is Section 1.21 and I'm going to need
 6
 7
    an exhibit number.
 8
              UNIDENTIFIED: 207.
 9
    Q
         207.
              MR. MCRAE: Is it 207 or 208?
10
11
              UNIDENTIFIED:
                              Sorry.
                          It's 208. It's 208, excuse me.
12
              MR. MCRAE:
13
         Exhibit 208. Exhibit 208, Section 1.21 provides that the
14
    performance audit provides objective analysis, findings and
15
    conclusions to assist management and those charged with
16
    governments and oversight with among other things improving
17
    program performance and operations, reducing costs,
18
    facilitating decision-making by parties responsible for
19
    overseeing or initiating corrective action and contributing to
20
    public accountability, correct?
21
         Based on, yes, 1.21.
         Correct. And to be clear, in disclaiming in the
22
    assessment paragraph 3, page 3 of Exhibit 23 --
23
24
         Uh-huh.
25
         -- any adherence to any applicable accounting standard
```

50 Frost - Cross / By Mr. McRae 1 that would include GAGAS Chapter 8 of the field work standards 2 on performance audits, right? I can't speak to that. 3 Well, what I'm really asking you is sort of the logical 4 5 extension of the statement that the assessment will not comply with or seek to have compliance with any applicable accounting 6 7 standard that would necessarily include a GAGAS accounting 8 standard on fieldwork performance audits, correct? 9 That is not my understanding of page 3. 10 Okay. 11 Third paragraph. You do agree with me that it does say that there will not 12 13 be, and we can go back to it, let's take a look at Exhibit 23, 14 page 3, paragraph 3 that the A&M work here would not constitute 15 a formal review or audit in accordance with any applicable accounting standards, right? That's what it says. 16 17 That is what it states. 18 And there's no point at which A&M retracts that statement 19 in this assessment, correct? 20 The statement is not retracted anywhere in the report to 21 my knowledge. 22 There's no point where A&M amplifies or makes any changes 23 to that unequivocal statement that the work here will not 24 constitute a formal review or audits in accordance with any 25 applicable accounting standards, correct?

Frost - Cross / By Mr. McRae 51 1 We were not issuing any -- we're not issuing opinions on 2 any financial statements that is my understanding of the reason this was included, but I cannot state to our legal team of why. 3 Fair enough. Getting back to Exhibit 208 and Section 806. 4 If we could show that, obviously we need to give you a moment 5 to match the switch. 6 7 Now, Section 806 of GAGAS speaks to fieldwork requirements 8 establish an overall approach for auditors to apply in planning and performing an audit to obtain sufficient appropriate 10 evidence that provides a reasonable basis for findings and 11 conclusions based on the audit objectives for performance 12 audits conducted in accordance with GAGAS, the requirements and 13 guidance in Chapters 1 through 5 and 9 also apply. You see that, right? 14 MS. MITCHELL: Objection, lacks foundation. 15 16 THE COURT: Overruled. 17 BY MR. MCRAE: 18 Do you see --19 I see 8.06, are you referring to another paragraph? 20 And would it also be fair to say that in purporting not to 21 produce an assessment in accordance with any applicable 22 accounting standard that would also include GAGAS Section 3.04, 23 correct? 24 I cannot speak to that. 25 Let's go to Section 3.04 of Exhibit 208 which is at Okay.

Frost - Cross / By Mr. McRae 52 page 25. Now, Section 3.04 of GAGAS requires in pertinent part 1 2 that the audit be performed in accordance with ethical principles and requires that the auditors take on only that 3 4 work they are competent to work, performing high quality work 5 and maintaining integrity and objectivity in performing work. You're aware of that, correct? 6 7 Α Yes. So we've established that the product that your firm 8 9 delivered here was not a formal regulatory audit, correct? 10 We were not providing any opinions on any financial statements and reflective language to encompass that. 11 12 Well, the disclaimer in the report doesn't just say that 13 this isn't a formal audit because we're not commenting on a 14 financial statement. What it actually says is, that it's not a 15 formal audit. In other words, there's no qualifier, it's not 16 contextualized, correct? 17 MS. MITCHELL: Objection, argumentative, compound, 18 vaque. 19 **THE COURT:** Do you understand the question? 20 THE WITNESS: I do not. Can you please clarify. 21 BY MR. MCRAE: 22 Let's go back to Exhibit 3, paragraph 3. Exhibit 23, 23 paragraph 3, page 3. Okay. So here where it says that A&M's 24 work would not constitute a formal review or audit in 25 accordance with any applicable accounting standards it doesn't

53 Frost - Cross / By Mr. McRae 1 say that the reason for that is because there's not a formal 2 audit being conducted of the City's financial statements, 3 correct? 4 MS. MITCHELL: Objection, argumentative and vague. 5 THE COURT: Overruled. You can answer the question 6 if you have an answer to it. 7 THE WITNESS: My understanding of reading the last 8 sentence it's in relation to financial statement reporting engagement that is subject to these various internal (indisc.) 10 Again, I can't speak to the specific legal reasons of this 11 disclaimer, but I don't believe it diminishes the evidence 12 based objective assessment that was conduct. 13 BY MR. MCRAE: 14 Well, respectfully that wasn't my question. But also when 15 you say I can't speak to the legal reason or the thinking of 16 the lawyers ostensibly who -- and I don't know who provided 17 this, I'm just repeating what you said. 18 Is it fair to say that again, as far as this last 19 paragraph that we're looking at here, that that's actually 20 referring to even though A&M may include analysis of financial 21 accounting data that the assessment isn't an examination in 22 accordance with AICPA and other standards that are stated 23 there, correct? 24 Or any other type --25 That's what that relates to.

Frost - Cross / By Mr. McRae 54 -- of financial statement reporting engagement. 1 2 Right. And so that's the third sentence in this paragraph that telescopes reference to what would be a subset of the 3 4 scope of the assessment which is analysis of accounting data, 5 right? Yeah, I cannot speak to that. Obviously something in the 6 7 engagement letter between the City and the Court. The point being, the constituent elements of the 8 9 assessment were not limited to analysis of financial accounting 10 data, correct? It was not solely limited to, for this is a financial and 11 12 performance assessment. 13 It was, in fact, including purportedly other analyses such 14 as data integration, correct? That's another component of the 15 assessment. What do you mean by data integration analysis? 16 17 Well, data integration is literally terms that are used in 18 the assessment in terms of some of the key findings, correct? 19 Correct, data integration. But what do you mean by data 20 integration analysis? 21 The analysis of the topic of data integration in the 22 context of the assessment that A&M prepared. 23 On the topic of data integration, yes. 24 All right. So we were talking about the fact that this 25 work, the assessment, Exhibit 23 is not a formal regulatory

Frost - Cross / By Mr. McRae 55 1 audit, it was an assessment, right? 2 This was a financial and performance assessment. And an assessment as the heading suggests if we go to page 3 7 of Exhibit 23 it says here that it was provided if we look at 4 5 the middle portion of page 7, it says key recommendations for improvement. So in part the assessment was provided to give 6 7 the City recommendations for improvement, correct? Correct. 8 9 Okay. In connection with Exhibit 25, which is the 10 settlement agreement that we've been talking about, you don't see any obligation or rephrase that. You don't see any 11 commitment by the City as part of what it's agreeing to do in 12 13 that settlement agreement to make recommendations -- to accept 14 recommendations of improvement from A&M, correct? 15 Can you please clarify your question? You don't see anywhere in the settlement agreement, that 16 17 is the Alliance settlement agreement, Exhibit 25 a commitment 18 by the City of Los Angeles to accept any recommendations for 19 improvement provided by A&M, correct? 20 The Alliance settlement was dated prior to this 21 engagement, so no, our assessment would not be referenced and 22 from my understanding in the settlement agreement. 23 And in terms of talking about the assessment itself and 24 people that worked on it, you would agree with me that the 25 assessment doesn't contain any discussion of whether any

56 Frost - Cross / By Mr. McRae 1 members of the team that produced this assessment had any prior 2 experience conducting assessments of a City's homeless response program, right? 3 Can you please repeat your question? 4 5 There is no place in the assessment where it purports to 6 lay out any experience that any member of the team that created 7 the assessment may or may not have had with respect to the 8 assessment of a City's homeless response program, correct? Correct. 10 And there also is no statement in the assessment assuming 11 just for the sake of this question that any such prior 12 experience was had by members of the A&M team that any city or 13 other body ever accepted any of those recommendations, correct? Can you please repeat your question? 14 To the extent that A&M has ever had any experience making 15 16 recommendations following an assessment of a City's homeless 17 response program, the assessment does not set forth whether any 18 of those recommendations were ever accepted, correct? 19 I'm not sure I understand your question. 20 What I am asking you is assuming that A&M has ever created 21 recommendations in connection with assessing a governing body's 22 homeless response system, the assessment doesn't set forth any 23 example of where any of those recommendations would have been 24 accepted, correct? 25 Are you referring to this assessment like this report?

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57
                     Frost - Cross / By Mr. McRae
 1
         Let me try this again in a different way. I'll try to --
 2
         Thank you.
    Α
         -- streamline it.
 3
 4
         There's no representation in the assessment that anyone
 5
    has ever accepted any recommendation that A&M has ever made on
 6
    the topic of homeless response systems, correct?
 7
              THE COURT: Do you understand the question?
               THE WITNESS:
                             This is not within our -- I'm not sure
 8
 9
    I fully understand what your question is.
    BY MR. MCRAE:
10
11
         I'm going to move on. You also note, as far as the scope
12
    of work and by you, I mean the collective you, A&M, and I
13
    actually think in this context, you recall being in a hearing
14
    in this court, this building, not necessarily this specific
15
    room, May 15th, 2025 where you stated,
16
               "Our report presents insights so we can collectively
17
              strengthen the system that this vulnerable
18
              population relies on."
19
         Do you recall saying that?
20
    Α
         Yes.
21
         And you understand that even if the City wants to
22
    strengthen its system, that strengthening the system was not a
23
    commitment that the City made under the Alliance agreement --
24
    the Alliance settlement agreement, correct?
25
         I don't believe I can speak to that.
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Frost - Cross / By Mr. McRae 58 1 THE COURT: I'm sorry, I didn't hear your answer. 2 THE WITNESS: I don't believe I can speak to that. You also recall saying in open court on May 15th that you 3 4 wanted your report to be used as a -- and by the report, it's 5 the assessment to be used as a blueprint to improve transparency, refine processes and maximize the impact of every 6 7 dollar spent on homelessness services, correct? That is my recollection. 8 9 You appreciate that even if the City wanted to achieve 10 each of those goals to the fullest extent, the settlement 11 doesn't impose any requirement that the City do so and by the 12 settlement I mean the settlement agreement with Alliance, 13 correct? 14 I can't speak to that requirement. 15 Okay. Let's turn to Exhibit 25 and let's go to ECF page 9. Now I direct your attention to the first sentence under the 16 17 title terms and continuing jurisdiction, lines 12 through 14, 18 but in pertinent part actually line 12. 19 You do recall to the extent that you reviewed the 20 settlement agreement that Section 2 says that the City has five 21 years to complete its obligations under the Alliance settlement 22 agreement, correct? 23 I read the parties agree the duration of the agreement 24 shall be five years. 25 And nothing in the assessment obviously changes that,

59 Frost - Cross / By Mr. McRae 1 correct? 2 Nothing is on that -- nothing within the report would change the duration of this agreement. 3 4 Now, as far as the specific description of A&M's 5 engagement with the City, why don't we take a look at Exhibit 205. And I'm going to ask you after allowing you to take a 6 7 look at this first page and if you need us to flip the pages, 8 we can do that, this purports to be A&M's May 17th, 2024 9 retainer agreement with the City of Los Angeles. Do you 10 recognize this document as such? 11 Yes. 12 And would it be correct that there was an amendment to 13 this engagement letter dated on or about September 9th, 2024, 14 correct? 15 In reference to LAPD, yes. And that would be Exhibit, let's see if we can pull it up, 16 17 206. This document obviously is titled and we can all read 18 that, but if we flip the page here, go to the next page and the 19 page after that, this is the September 9th, 2024 amendment to 20 the -- to A&M's engagement letter with the City, correct? 21 Yes. 22 Now, there was a second proposed amendment to the 23 engagement letter, let's take a look at Exhibit 207. And if we 24 turn to the next page, this proposed second amendment was dated 25 October 25th, 2024 but it was never signed by the City,

60 Frost - Cross / By Mr. McRae 1 correct? 2 MR. MCRAE: Why don't we go to the last page with the execution signatures will be present. 3 Is that consistent with your understanding that the 4 5 proposed second amendment was never executed by the City? There are no signatures, yes, is my understanding. 6 7 Now, if we wanted to know what the final scope of work was 8 that A&M was asked to do in rendering this assessment, what we 9 would do is we would turn to Exhibit 206 which is the September 10 9th, 2024 as amended engagement letter, correct? 11 Can you please repeat your question? 12 If we want to know, having reviewed the progression of 13 amendments in the original engagement letter, what actually 14 ended up being the scope of work agreed upon in A&M's 15 engagement letter with the City of Los Angeles, we would look 16 to the September 9th, 2024 amended engagement letter between 17 the City and A&M, correct? 18 I viewed that as a supplemental engagement to like 19 amendment to the already existing engagement from the May 17th. 20 Let's take a look at Exhibit 206 and look at ECF 4 of that 21 document and actually it's on the screen here. And we're not 22 going to read all of this, there is no express statement in 23 this updated scope of service where A&M is saying and the City 24 is agreeing that what A&M will be doing is rendering any 25 opinions about whether the City of Los Angeles is complying

Frost - Cross / By Mr. McRae 61 1 with its obligations under the Alliance settlement agreement, 2 correct? 3 Correct. And by the way, on that subject, the scope of work also 4 5 doesn't include in the engagement letter between A&M and the City of Los Angeles that A&M would be offering any opinions 6 7 about whether the City would be in compliance with any of its 8 obligations under the Alliance settlement agreement as of June 15th, 2027, correct? 10 MS. MITCHELL: Objection, vaque, ambiguous, lacks 11 foundation, misstates the testimony. 12 If you understand the question, you can THE WITNESS: 13 answer it. And if you don't understand it, he can restate it. 14 THE WITNESS: Can you please restate your question? 15 BY MR. MCRAE: Sure. And I'll break it down. 16 17 The engagement letter -- actually let me expand that. 18 There is no engagement letter between A&M and the City of Los 19 Angeles where A&M's scope of work includes opining about 20 whether the City of Los Angeles will be in compliance with its 21 bed count obligations under the settlement agreement with 22 Alliance in June 2027, correct? 23 MS. MITCHELL: Objection, vague, misstates the 24 documents. They speak for themselves. 25 THE COURT: Do you understand the question? If not,

Frost - Cross / By Mr. McRae 62 1 he can restate it. Do you understand the question? 2 THE WITNESS: I'm sorry, can you please repeat your 3 question? 4 Sure. After this sip. 5 There is no engagement letter between A&M and the City of Los Angeles where the scope of work for A&M includes even 6 7 speaking to, whether the City of Los Angeles will be in 8 compliance with any of its bed count obligations under the Alliance settlement agreement in June 2027, correct? 10 MS. MITCHELL: Objection, the documents speak for 11 themselves. 12 THE COURT: Overruled. 13 THE WITNESS: I don't -- not that I can recall from 14 our engagement letters explicitly mentioning compliance. 15 BY MR. MCRAE: Explicitly or implicitly mentioning compliance as of June 16 17 2027, there would be no discussion anywhere in the assessment 18 or anywhere in a scope of work in an engagement letter where 19 A&M was talking about whether the City would be in compliance 20 with any of its bed count obligations under the settlement 21 agreement as of June 2027, correct? 22 MS. MITCHELL: Objection, lacks foundation, the 23 documents speak for themselves. 24 THE COURT: Overruled. If you have an opinion, you 25 can give it.

Frost - Cross / By Mr. McRae 63 1 THE WITNESS: I can't speak to that. 2 Isn't it also true that there is no place in the assessment for, in any scope of engagement between A&M and the 3 4 City where A&M states that it will be opining about whether the 5 City will be in compliance with any encampment reduction 6 obligations under the Alliance settlement agreement as of June 7 2027? 8 MS. MITCHELL: Same objection. THE COURT: Overruled. 10 THE WITNESS: I don't have the engagement letter in 11 front of me. I can't speak to that. 12 BY MR. MCRAE: 13 All right. Let's put it back up, let's go back to Exhibit 14 206, page 4. It's right in front of you. This is not the entire document. Are you referring just 15 to this -- where it states the date September 9th, 2024? 16 17 I'm happy for you to refer to any document you like, quite 18 frankly, with this statement. There is not a single document 19 that has ever been created between A&M and the City of Los 20 Angeles where A&M purports to say that it will be offering 21 opinions about whether the City of Los Angeles will be in 22 compliance with its encampment reduction obligations under the 23 Alliance settlement agreement in June 2027, correct? 24 MS. MITCHELL: Objection, lacks foundation, the 25 documents speak for themselves.

Frost - Cross / By Mr. McRae 64 1 THE COURT: Overruled. If you have an opinion, you 2 can cast it. THE WITNESS: From my assuming engagement letter 3 4 dated May 17th, 2024 I -- this is an amendment on relation to 5 I don't have the original engagement letter in front of me to speak to what you're asking me. 6 7 MR. MCRAE: Let's put up Exhibit 205. 8 BY MR. MCRAE: 9 This is the May 17th, 2024 engagement letter to which 10 you're referring, correct? 11 Correct. This is the paragraph titled description of services and 12 13 it goes on to include the services that will be provided 14 ostensively under this engagement letter in this Exhibit 205, 15 correct? 16 Correct. 17 And just like any other document that A&M has in its 18 possession there is no document, here included, where A&M 19 purports that what it will be doing is stating whether in 2027 20 in June, the City of Los Angeles will be in compliance with its 21 encampment reduction obligations under the Alliance settlement 22 agreement, correct? 23 MS. MITCHELL: Objection, lacks foundation. I ask 24 that the witness be given the document and have an opportunity 25 to review it.

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 1
              MR. MCRAE: I'm fine to do that.
 2
              THE COURT: All right.
              MR. MCRAE: It'll take a moment.
 3
 4
              THE COURT: Why don't we take a recess here. We've
 5
    been in session about an hour and a half --
 6
              MR. MCRAE: That's fine, Your Honor, thank you.
 7
              THE COURT: -- let her review that document.
              All right. Then, counsel, would 20 minutes be
 8
 9
    acceptable?
10
              MR. MCRAE: Certainly.
11
              THE COURT: 20 minutes then. Have a good recess
12
    then.
13
              MS. MITCHELL: I'd like a copy also of all the
14
    exhibits that you're using.
15
              MR. MCRAE: My colleagues are endeavoring to --
16
              MS. MITCHELL: I'm sorry?
              MR. MCRAE: My colleagues are endeavoring to get them
17
18
    to you.
19
         (Recessed at 9:27 a.m.; reconvened at 9:45 a.m.)
20
              THE COURT: We're back on the record. All parties
21
    have returned and if you'd be kind enough as the witness to
22
    retake the stand on behalf of A&M.
23
              THE WITNESS: Of course.
24
              MR. MCRAE: Your Honor, for the record, the witness
25
    asked if she could retain the copy of the engagement letter
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Frost - Cross / By Mr. McRae 66 1 that was requested and I said yes. I don't think that exchange 2 was picked up, thank you. 3 THE COURT: All right. Thank you. 4 And, counsel, at your pleasure. 5 MR. MCRAE: Thank you, Your Honor. CROSS EXAMINATION (CONTINUED) 6 7 BY MR. MCRAE: 8 Ms. Frost, am I correct that for the bulk of the 20 minute break that we just had you were engaged in a conference 10 with Ms. Rafferty and counsel for the plaintiffs? I was speaking with Ms. Rafferty and Ms. Mitchell was 11 12 also around. 13 Around? But also speaking, correct? I didn't check my clock. I don't know how long I was 14 15 speaking to Ms. Mitchell. 16 Now, before the break, we were talking about the scope of 17 the work of A&M and I want to put a finer point on something. 18 There is no part of the assessment or any scope of work between 19 the City of Los Angeles and A&M where A&M makes any statements 20 about whether or not the City will be in compliance with its 21 encampment reduction obligations under the settlement agreement 22 in 2026, correct? 23 In the engagement letter it states under description of 24 services, A&M will report on the programs as outlined above 25 including the Alliance settlement program and the need to

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Frost - Cross / By Mr. McRae
                                                                   67
 1
    address the homelessness, including their objectives, target
    populations, methods of delivery, reporting and management.
 2
    But there is no explicit language of compliance explicitly.
 3
         When you say explicitly, let's put a fine point on it.
 4
 5
    That word compliance is not in the scope of the work that you
    just read, right?
 6
 7
         The word compliance is not.
         Okay. And more specifically going back to my question and
 8
 9
    it expands beyond the scope of engagement in Exhibit 205 to
10
    include the assessment, there is no statement in any document
11
    by A&M or to which A&M is a party that purports to state
12
    whether the City will be in compliance with its encampment
13
    reduction obligations under the Alliance settlement agreement
    in 2026, correct?
14
15
         That language I -- explicitly is not in the engagement
16
    letter.
17
         It's not explicitly in the engagement letter, it's not
18
    implicitly in the engagement letter, it's not in any form a
19
    discussion about whether the City will be in compliance with
20
    the Alliance settlement agreement in 2026, correct?
21
              MS. MITCHELL: Objection, argumentative.
22
              THE COURT: Overruled.
23
                             I can't speak to that.
              THE WITNESS:
    //
24
25
    //
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Frost - Cross / By Mr. McRae 68 1 BY MR. MCRAE: 2 Well, let's approach it this way. The assessment which is Exhibit 23 does not say that the City will not create 12,915 3 beds by 2027, correct? 4 5 That direct language that the City will not create 12,915 beds is not in the -- explicitly in the engagement letter. 6 7 The assessment does not say that the City will not achieve 8 9,800 encampment reductions under the Alliance settlement 9 agreement whenever those obligations fully accrue, correct? 10 We're not referring to the engagement letter, we're 11 referring to the report? 12 The assessment. In the final report -- what is your question if -- what 13 14 language is in there? 15 The assessment does not state that the City will not achieve 9,800 encampment reductions whenever those obligations 16 17 fully accrue under the Alliance settlement agreement, correct? 18 We do not make a statement on whether the City or not will 19 meet its compliance obligations. 20 Under the Alliance settlement agreement. 21 Under the Alliance settlement agreement. 22 Now, let's turn to page 4, ECF 4 of Exhibit 23. We are 23 now focusing on the language of the key findings, factual and 24 performance overview of City programs. For instance, in the

paragraph we're looking at, poor data quality and integration,

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69
                     Frost - Cross / By Mr. McRae
1
    there's no discussion of data quality and integration in the
 2
    Alliance settlement agreement, right, which is Exhibit 25?
         There's no -- can you please repeat your question?
 3
         Yeah. There's no reference to data quality and
 4
 5
    integration in the Alliance settlement agreement which is
    Exhibit 25, correct?
 6
 7
         I cannot speak to that. I don't have the settlement
    agreement in front of me.
 8
 9
         We can have Exhibit 25 placed in front of you. I can give
10
    you a hard copy if that would make it easier.
11
         Okay.
12
         (Pause)
13
              MR. MCRAE: Your Honor, may it please the Court may I
14
    approach?
15
              THE COURT: Certainly.
16
              MS. MITCHELL: What are you --
17
              MR. MCRAE: This is Exhibit 25 just make sure
18
    everyone and counsel has.
19
              MS. MITCHELL: Thank you.
20
         (Pause)
    BY MR. MCRAE:
21
22
         As you peruse that and I'm not trying to put a time limit
23
    on your perusal, I just want to have the question top of mind
24
    as you're doing that.
25
         Uh-huh.
```

70 Frost - Cross / By Mr. McRae 1 There is no commitment by the City to do anything with 2 respect to data quality and integration in Exhibit 25, which is the Alliance settlement agreement, correct? 3 4 MS. MITCHELL: Objection, misstates the document, 5 speaks for itself. 6 THE COURT: Overruled. 7 (Pause) THE WITNESS: In relation to data within the scope of 8 9 our report as it relates to the Alliance settlement, it would 10 be in relation to the status updates and any respective data 11 that's reported to the Court. 12 BY MR. MCRAE: 13 The point being there is no undertaking by the City in the 14 Alliance settlement agreement which is Exhibit 25 as to what 15 the state of the data quality and integration will be, correct? 16 Let me put it -- let me withdraw the question. 17 The settlement agreement which is Exhibit 25 does not 18 contain any commitment or undertaking by the City to do a 19 specific thing as to data quality and integration, correct? 20 MS. MITCHELL: Objection, misstates the document, 21 speaks for itself. 22 THE COURT: Overruled. You can answer the question. 23 THE WITNESS: Can you please repeat your question, 24 sorry, I'm just making sure I understand what you're asking. 25 What I'm asking is, isn't it true that on the topic of

71 Frost - Cross / By Mr. McRae 1 data quality and integration, the Alliance settlement agreement 2 does not contain any commitment by the City of Los Angeles to do anything relative to data quality and integration? 3 MS. MITCHELL: Same objection, Your Honor. 4 5 THE COURT: Overruled, if you have an opinion, you can cast it. 6 7 THE WITNESS: Yeah, I don't believe I can answer that outside of the requirements of the settlement in relation to 8 data that we looked at under status updates. BY MR. MCRAE: 10 11 Right. And with respect to the status updates, the words 12 data quality and integration don't appear in the settlement 13 agreement which is Exhibit 25, right? 14 Correct. Those explicit words data quality is not, that I 15 can see, within Section 7. 16 When you say explicit words, there's not an implicit 17 reference to integration. 18 MS. MITCHELL: Same objection. 19 In other words, it's either -- it's a binary concept, it 20 either is present or it isn't, correct? 21 MS. MITCHELL: Objection, argumentative and compound. 22 THE COURT: Just a moment. It may or may not be, but 23 regardless do you understand the question? 24 THE WITNESS: Is that -- when I refer to explicit 25 language, I mean the actual words, data quality and integration

72 Frost - Cross / By Mr. McRae 1 are not within this paragraph 7.1 and 7.2. 2 Let's talk about the next concept here in Exhibit 3, which is the reference to -- if we can move down, quantification of 3 4 funding for City programs. You would agree with me that there 5 is no commitment by the City of Los Angeles in Exhibit 25 with respect to quantifying funds for any of its programs, correct? 6 7 In relation to -- can you please repeat your question? There is no commitment by the City of Los Angeles 8 9 in Exhibit 5 to do any quantification of funding for City 10 programs, correct? In Exhibit 25? 11 12 Yes, which is the settlement agreement. 13 Right, I do not under -- yes, that is my understanding 14 there is no requirement to quantify funding from my 15 recollection. And --16 17 MR. MCRAE: I just need a moment here. 18 You're aware also just for point of reference in Section 19 3.2 of Exhibit 25 which is before you at lines 14 through 17 in 20 the context of discussing the topic of that paragraph, the 21 sentence at lines 14 through 17 reads, the housing or shelter 22 solutions may be government and/or privately funded as long as 23 each offer is adequate for the individual. Do you recall that 24 statement in the settlement agreement which is Exhibit 25? 25 I can see it rows 14 through 17.

73 Frost - Cross / By Mr. McRae 1 Lines 14 --2 I'm sorry, thank you. 3 Yes. Lines 14 through 17, yes. 4 5 And let's go back to Exhibit 23, page 5 the next topic in the key findings is disjointed continuum of care. You would 6 7 agree with me that the words continuum of care don't appear in 8 the settlement agreement which is Exhibit 25, correct, with Alliance? In the settlement agreement, Exhibit 25 that I have in 10 11 front of me I have the City will use its best efforts to engage 12 with the appropriate county entity, including but not limited 13 to Department of Mental Health, Department of Health Services, 14 Department of Public Social Services or Department of Public 15 Health for intervention treatment, services and/or housing as 16 appropriate for PEH who are not city shelter appropriate, as 17 referenced in relation to other sections that may involve the 18 County which would be in relation to the continuum, the full continuum of care. 19 20 Well, and again, I want to parse a distinction between an 21 interpretation and what the agreement -- language of the 22 agreement actually says. What you just read is not referenced 23 anywhere in the document that was signed by the parties which 24 is Exhibit 25 as agreeing that what you just read is a 25 reference to a continuum of care system, correct?

74 Frost - Cross / By Mr. McRae 1 Are you asking on page 3, line 17 through 22 are 2 explicitly within the engagement letter? No. What I'm asking is, what you just equated and said, 3 oh well that is the continuum of care system, I'm saying the 4 5 agreement which the parties signed and has an integration clause does not say that what you described shall be identified 6 7 as a continuum of care system, correct? MS. MITCHELL: Objection, vague, ambiguous. 9 THE COURT: Just a moment. Do you understand the 10 question? 11 Are you explicitly -- maybe I'm not THE WITNESS: 12 fully understanding in terms of the continuum of care as we 13 defined it as in relation to including the County as part of 14 this agreement and Exhibit 25. 15 BY MR. MCRAE: 16 Let me try this another way. The words continuum of care 17 system don't appear in Exhibit 25, right? 18 Not that I can recall. Right. So if it -- logically it follows that if the 19 20 continuum of care system is not mentioned in the agreement, 21 which is Exhibit 25, there is no definition of the term 22 continuing of care system in Exhibit 25, right? That would have to logically follow, wouldn't it? 23 24 Continuum of care system is not defined in Exhibit 25 as I 25 can see.

75 Frost - Cross / By Mr. McRae 1 Let's move on to the next topic of key findings, limited 2 financial oversight and performance monitoring. Now, you'd also agree with me that the settlement 3 4 agreement which is Exhibit 25 does not contain any commitment 5 by the City of Los Angeles to have financial oversight and performance monitoring in this Alliance settlement agreement, 6 7 correct? I can't speak to that. 9 All right. Let's go on to the next one, which is in 10 Exhibit 3. Now we're in page 5, lack of contractual clarity 11 and accountability. There is no discussion in the settlement 12 agreement where the City makes any commitments with respect to 13 contractual clarity and accountability in the Alliance 14 settlement agreement which is Exhibit 25, correct? 15 MS. MITCHELL: Lacks foundation, calls for 16 speculation and the document speaks for itself. 17 THE COURT: Overruled, you can answer that question 18 if you understand it. 19 **THE WITNESS:** Can you please repeat your question? 20 BY MR. MCRAE: 21 No where in the Alliance settlement agreement does the 22 City make any commitment with respect to contractual clarity 23 and accountability, correct? 24 MS. MITCHELL: Same objection. 25 THE WITNESS: There is --

76 Frost - Cross / By Mr. McRae THE COURT: Overruled. 1 2 THE WITNESS: I do not see any language in relation to contractual clarity within Exhibit 25. 3 And let's go to the middle of page 6 of Exhibit 23. 4 5 next reference is cost and service variability. There is no 6 commitment in the settlement agreement on the part of the City 7 of Los Angeles to do anything with respect to cost and service 8 variability, correct? 9 Not that I can see in Exhibit 25. 10 Let's go to the next one, page 7, reconciliation of 11 spending. In Exhibit 25 which is the Alliance settlement 12 agreement there is no place where the City has any commitment 13 to do anything with respect to reconciliation of funding within 14 the City, correct? MS. MITCHELL: Your Honor, if I could just have a 15 16 standing objection to the document speaks for itself and I can 17 stop --18 THE COURT: You may. 19 MS. MITCHELL: -- seriatim objections. 20 THE COURT: And you can make individual objections 21 also if you'd like to, just as the defense did. 22 MS. MITCHELL: Thank you, Your Honor. 23 THE COURT: But either one, you have a standing 24 objection. 25 THE WITNESS: Correct, I do not see that in Exhibit

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77
                     Frost - Cross / By Mr. McRae
    25.
 1
    BY MR. MCRAE:
 2
         I couldn't -- I'm sorry, I couldn't hear you.
 3
         Oh, I do not see that in Exhibit 25.
 4
 5
         Now, whatever progress that the City has made towards
    achieving its obligations under the Alliance settlement
 6
 7
    agreement, it's your understanding that it made that progress
 8
    notwithstanding the various findings in the assessment,
 9
    correct?
10
         Can you please repeat your question?
11
                The assessment has various findings. We've
12
    discussed them at least notionally, typically in the key
13
    findings, correct?
14
         Correct.
15
         And you would agree that notwithstanding all of the
16
    findings and assertions contained in the assessment, whatever
17
    measurable progress the City has achieved towards its bed count
18
    and encampment reduction obligations under the Alliance
19
    settlement agreement, it has done so even without adopting, to
20
    your knowledge, any of the recommendations into the assessment,
21
    correct?
22
              MS. MITCHELL: Objection, assumes facts, lacks
23
    foundation, compound.
24
              THE COURT: Well, if you have an opinion, I'll let
25
    you express that.
                        That can also though can come from another -
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78
                     Frost - Cross / By Mr. McRae
 1
    - from other officials that'll be called or the CAO, so you can
 2
    ask the question. You can ask the question.
 3
              MR. MCRAE: Oh, I can, thank you. I'm sorry, did you
 4
    say ask the next question?
 5
              THE COURT:
                          No, you can ask this question.
                         Thank you, thank you.
 6
              MR. MCRAE:
 7
    BY MR. MCRAE:
 8
         So -- do you need me to repeat it?
 9
         Yes, please.
10
         Okay. Notwithstanding any finding contained in the
11
    assessment, you would agree with me that whatever measurable
12
    progress the City has achieved towards its encampment reduction
13
    and bed count obligations under the Alliance settlement
14
    agreement, to your knowledge, it has achieved that measurable
    progress even without adopting any of the recommendations in
15
16
    the Alliance settlement agreement -- excuse me, in the
17
    assessment, correct?
18
         I can't speak to that.
19
         And the other question I was asking you is, whatever
20
    measurable progress the City has achieved towards its bed count
21
    and encampment reduction obligations under the Alliance
22
    settlement agreement it's done so notwithstanding all the
23
    assertions and findings contained in the assessment, correct?
24
              MS. MITCHELL:
                              Same objection.
25
              THE COURT:
                           Overruled, if you have an opinion, you
```

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79
                     Frost - Cross / By Mr. McRae
 1
    can cast it.
 2
              THE WITNESS: I do not have an opinion on that.
    BY MR. MCRAE:
 3
 4
         You and I have never communicated before today, correct?
 5
         Correct.
         But you've had communications with plaintiffs' counsel
 6
 7
    before today.
 8
         Yes.
 9
         And in the context of preparing the assessment, you had
10
    ongoing communications with plaintiffs' counsel?
         Correct, yes.
11
         And the ongoing communications that you had with
12
13
    plaintiffs' counsel, at least to some extent, obviously
14
    informed some of what you did and by you, I mean the collective
15
    you, the A&M team in preparing the assessment?
16
              MS. MITCHELL: Objection, assumes facts, vaque,
17
    ambiguous.
18
              THE COURT: Do you understand the guestion?
19
              THE WITNESS: I don't understand the question.
20
              THE COURT: Just restate it.
21
              MR. MCRAE: Sure.
    BY MR. MCRAE:
22
         The communications that you had with plaintiffs' counsel
23
24
    in this case, at least to some extent informed what you did as
25
    a team at A&M in creating the assessment, correct?
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80 Frost - Cross / By Mr. McRae 1 THE COURT: So this is towards the creation of the 2 assessment, not her testimony in court. 3 MR. MCRAE: Correct. 4 All right. Thank you. You can answer. THE COURT: 5 THE WITNESS: All -- given that we were retained by the City and the Court all parties we've taken consideration, 6 7 right, we've met during the negotiation of this engagement 8 letter, we've provided updates, yes, we've communicated along 9 the way including with plaintiffs' attorneys. BY MR. MCRAE: 10 11 And you also spoke with plaintiffs' counsel in preparing 12 to testify? 13 Counsel explained that she would like me to provide 14 testimony, yes. Okay. And you had discussions with plaintiffs' counsel 15 16 regarding the perspective testimony that you would be providing 17 in court? 18 I asked what testimony she would like from the A&M team 19 and that was communicated. 20 Okay. So plaintiffs' counsel, if I understand it, told you what testimony that plaintiffs' counsel would like, I 21 22 believe that's what you just said from the A&M team, correct? 23 In relation to our report what specifically in relation to 24 what testimony and since we were listed as a witness we asked. 25 Let's talk about -- let's go back to Exhibit 23, page 7.

Frost - Cross / By Mr. McRae 81 We're going to focus on the recommendations for improvement. 1 2 I don't know if there's a way for you to get an angle of 3 this where you can see the entire slate of recommendations on 4 one page, maybe that can be done here. I'm hoping so. wonderful, thank you, it's a split screen. 5 Do you see that? Yes, I see it. 6 7 Okay. So the recommendations here range from establish a 8 comprehensive homeless strategy and strengthen fiscal alignment, all the way up to and including conduct an 10 independent operational assessment of LAHSA. Do you see that? 11 Yes. 12 And even if the City wanted to incorporate and adopt these 13 recommendations, you'd agree that there's no commitment in the 14 Alliance settlement agreement which is Exhibit 25 for the City 15 to do any of the things described in these recommendations, 16 correct? 17 I'm sorry, can you please repeat your question? 18 Sure. Even if the City wanted to adopt the 19 recommendations set forth on pages 7 and 8 of Exhibit 23 you 20 would agree with me that there is no commitment by the City in 21 the Alliance settlement agreement which is Exhibit 25 to do any 22 of the things described in these recommendations, correct? 23 MS. MITCHELL: Objection, asked and answered. 24 THE COURT: Overruled, you can answer it again if 25 you'd like to.

Frost - Cross / By Mr. McRae 82 1 THE WITNESS: I'm not sure I understand your 2 question. BY MR. MCRAE: 3 At no place in Exhibit 25 which is the Alliance settlement 4 5 agreement does the City of Los Angeles make a commitment to adopt any of these recommendations? 6 7 Correct. Α 8 Right? 9 From my understanding, the A&M assessment is not within the settlement agreement from --10 11 The other thing I want to explore with you is you would agree with me that in looking at these recommendations, some of 12 13 the recommendations that you make for the City include things 14 that would cost money for the City to implement, right? 15 Yes. 16 The assessment doesn't contain an estimate as to the 17 amount of money that it would take the City in order to 18 implement any of these recommendations in Exhibit 23, correct? 19 That was not within our scope. 20 The assessment doesn't contain any discussion of the 21 source of funds available, if any, to comply with any of the 22 assessment's recommendations, correct? 23 Α Correct. 24 There's no discussion in the assessment of what budgetary 25 adjustments the City might have to make in order to make funds

Frost - Cross / By Mr. McRae 83 1 available to implement any of these recommendations, correct? 2 Correct. You've heard the concept that for every action there's an 3 4 equal and opposite reaction. 5 I have heard that. Right. And so in the context of a budget, it's finite as 6 7 opposed to infinite, right? 8 Yes. 9 And there's no discussion in the assessment of how long it 10 might take to implement any of these recommendations in Exhibit 11 23, correct? 12 Correct. 13 There's no discussion in the assessment of whether there 14 are any legal or other impediments to the City's adoption or 15 implementation of any of these recommendations, correct? 16 Can you please repeat your question or maybe reword it, 17 I'm not sure I understand. 18 There's no discussion in the assessment as to whether 19 there are any legal or other impediments to the City of Los 20 Angeles were it to implement any of the recommendations in Exhibit 23, correct? 21 22 Not that I can recall. 23 Now, it's also true that there are a number of recommendations in Exhibit 23, which is the assessment, that 24 25 require action by entities other than the City of Los Angeles,

Frost - Cross / By Mr. McRae 84 1 such as LAHSA and the County of Los Angeles, correct? 2 Sorry, can you please repeat the question? Taken collectively, as we see the recommendations, 3 Sure. you would agree that at least some of these recommendations to 4 5 be implemented would require actions by entities other than the City of Los Angeles, including LAHSA and the County of Los 6 7 Angeles. Correct, yes. 9 The assessment does not contain a discussion of the 10 likelihood of any such contribution or action by other entities 11 actually occurring, does it? 12 There's no discussion of that in -- no. 13 The assessment doesn't contain any discussion about how 14 long it might take for the City of Los Angeles to secure 15 cooperation from other separate independent bodies, correct? 16 No, that is not within the assessment. 17 The assessment doesn't discuss the challenges that the 18 City of Los Angeles might face in seeking to secure that 19 cooperation, correct? Let me rephrase that, that was vague. 20 The assessment doesn't contain any assessment of the challenges that the City of Los Angeles may encounter in 21 22 securing any such cooperation from other entities, correct? 23 It does not explicitly discuss cooperation from other 24 entities outside of naming the necessary collaboration for the 25 respective recommendation.

Filed 05/29/25 Page 85 of 304 Page Frost - Cross / By Mr. McRae 85 1 Now, I want to pivot to another point here, which is you 2 would agree with me that it is -- it's imperative that in the assessment that there be an actual factual basis for every 3 assertion that's made in there? 4 5 Yes. In fact, you would go so far as to say that it's important 6 7 that there be a reasonable basis for every assertion contained in the assessment, correct? 8 9 Correct. 10 You would agree with me that the assessment to the extent 11 that it's making assertions, making conclusions, those need to 12 be supported by evidence, correct? 13 Any assertions within our report was based on evidence 14 received or potentially no evidence. 15 Now part of the centrality of having evidence and factual bases for assertions is so that other people can read the 16 17 assessment and assess the validity of the assertions being made 18 in it, at least in part, based on the quality or efficacy of 19 the bases for the assertions, right? 20 I'm not sure I understand your question. 21 One of the reasons why it's important that the assertions 22 made in the assessment have factual bases or evidence to 23 support them, is so that readers can assess the validity of the

25 I'm not sure I'm following your question. I mean, there's

assessment -- the assertions, correct?

24

Frost - Cross / By Mr. McRae 86 1 various analyses within the report that would -- from various 2 data received so a reader would not be able to recreate, right, 3 without the underlying data. And the assessment provides all the underlying data? All the underlying data sourced. 5 No, I'm saying as attached to the assessment, some 165 6 7 pages I think it is, you're saying that is the assessment 8 contains all the underlying information that would enable a 9 reader to recreate all the inputs and analysis that A&M did in 10 creating the assessment in order to assess for themselves 11 whether or not they found flaws in any step of the way in the 12 creation of that assessment, is that what you're saying? 13 Every source is footnoted within the report, but we had 14 data confidentiality with various parties, so no, we didn't 15 disclose every document that we received and relied upon. 16 So there would be some instances at least where there 17 would be gaps due to that restriction, perhaps other, where a 18 reader would not be able to completely recreate all the inputs, 19 thought processes that went into the creation of the 20 assessment, correct? 21 Without the data someone could not recreate any respective 22 analysis that it's referencing to. 23 There is no quantification in the assessment of the extent 24 to which the analyses that lead into the creation of the

assessment cannot be recreated for the very reason you just

25

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87
                     Frost - Cross / By Mr. McRae
 1
    mentioned, which is an absence of data, right?
 2
              MS. MITCHELL: Objection, vague and unintelligible.
 3
              THE COURT: Do you understand the question?
 4
              THE WITNESS: I do not understand the question.
 5
              THE COURT: Please reask it.
    BY MR. MCRAE:
 6
 7
         The assessment does not state the extent to which data
 8
    gaps or other impediments make it impossible for a reader to
 9
    recreate the analyses that led up to the creation of the
    assessment, correct?
10
11
              MS. MITCHELL: Objection, vague and unintelligible.
              THE COURT: All right. Do you understand the
12
13
    question?
14
              THE WITNESS: I don't.
15
              THE COURT: Counsel, could you reask, I'm not sure
16
    that it's understood --
17
              MR. MCRAE: Sure.
18
              THE COURT: -- by the Court or by the witness.
19
    BY MR. MCRAE:
20
         The question is, the -- let's build this creatively.
21
         You stated that it is true that not all the data that went
22
    into creating the assessment is available to the reader,
23
    correct? We just talked about that. You said there were
24
    confidentiality restrictions and that is some of the reasons
25
    why not all the data as inputs is available to the reader,
```

Frost - Cross / By Mr. McRae 88 1 correct? 2 Available to the reader solely relying on this report as 3 the 163 pages, yes. 4 THE COURT: Counsel, just for my clarity, there are a number of disputes along the way that came to the Court's 5 attention in a number of hearings that started and then the 6 7 City seemed to work it out, LAHSA seemed to work it out, you 8 may not be aware of those. Some of those were HIPPA 9 restrictions, that LAHSA called or the City called to the 10 assessor's attention. Is that what you're talking about? 11 MR. MCRAE: No, I'm actually -- thank you, Your 12 Honor. 13 THE COURT: My apologies. Please ask the question. 14 MR. MCRAE: No, no, quite all right, thank you 15 for that actually. But that's a helpful clarification. 16 BY MR. MCRAE: 17 I don't mean in any way to restrict the nature, source or 18 duration of any gap that would enable there to be the full 19 transparency necessary for a third party to come in and to 20 recreate in its entirety the analysis that resulted in the 21 assessment. 22 So the Court has mentioned one data point, which are HIPPA 23 restrictions. 24 THE COURT: Those were called by the City and by 25 LAHSA as issues curtailing somewhat and we got into evidentiary

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89
                     Frost - Cross / By Mr. McRae
 1
    items, in fact, one was going to be held late in the evening
 2
    hours and everyone seemed to resolve it. Magical. The later
 3
    it is, the more gets resolved.
 4
              MR. MCRAE:
                          Yeah.
 5
              THE COURT: But there were quite a few discovery
 6
    disputes that came that the City and LAHSA were contesting
 7
    concerning privacy issues or whatever.
                          Thank you, Your Honor.
 8
              MR. MCRAE:
 9
              THE COURT:
                          Thank you.
10
              MR. MCRAE: And again, I'm not purporting to limit
11
    that.
12
    BY MR. MCRAE:
13
         But the point that I'm trying to establish here, is -- and
14
    you actually raised it, when you said in our exchange about
15
    recreation of the analysis. I was drawn to that and I just
16
    want to understand if you would agree with me that if someone
17
    has possession of the report itself, which is the assessment,
18
    165 or so pages, that the report itself, the assessment does
19
    not describe anywhere in there the extent to which information
20
    that went into the report is not available to the reader.
21
              MS. MITCHELL: Objection, vague and --
22
              THE COURT: Do you understand the guestion?
23
              THE WITNESS: No, I'm sorry, I --
24
              THE COURT: I apologize. You're going to have to
25
    reask it.
```

90 Frost - Cross / By Mr. McRae 1 MR. MCRAE: Okav. 2 Is there any document where A&M makes any effort to articulate the extent to which missing data would prevent a 3 4 reader from recreating its analysis in the assessment? 5 The analysis would be -- rely upon data received, so I'm not sure I understand your question. 6 7 I'm following your prior testimony where you said that in 8 some instances, due to privacy restrictions, the information is not made available in the report. And I'm merely asking, 10 whether or not apart from that observation, does A&M in any 11 document state, and if it does, it does, if it doesn't, it 12 doesn't, the extent to which missing data that is not contained 13 in the assessment may prevent a third party reader from 14 recreating the assessment. 15 MS. MITCHELL: Same objection. 16 THE COURT: Once again I want to make sure, do you 17 understand the question? 18 THE WITNESS: Yeah, I apologize, I'm not following. 19 BY MR. MCRAE: 20 You understand that in the world of accounting and 21 analysis and so forth, one of the concepts that's talked about 22 in terms of visibility and actually having a document that is 23 judged based on its compliance with an objective metric for 24 example like GAP, GAS or GAGA, that one of the concepts 25 embedded in that is the ability to recreate the analysis, that

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Frost - Cross / By Mr. McRae
                                                                   91
    is the opinion, correct?
 1
 2
              MS. MITCHELL: Objection, lack of foundation.
         Well, you're familiar with that concept in your work,
 3
    right?
 4
 5
         Yeah, I'm sorry, I'm just not understanding your question
    in relation to -- I mean, if you can point me to a specific
 6
 7
    table that you're referencing, otherwise I'm not sure what
 8
    you're trying to ask.
 9
         You know what, here's what we'll do. Whatever your
10
    testimony was on recreation, we're going to go with that. I'm
11
    going to move on to something else.
12
         You agree with me that GAGAS in terms of its section on
13
    auditing standards in Section 8.132 says that auditors must
14
    prepare audit documentation related to planning, conducting and
15
    reporting for each audit, correct?
16
         I don't have that in front of me, I can't speak to that.
17
         Let's pull it up. And I believe this is --
18
              MR. MCRAE: Is this 208? 208, thank you.
19
         Exhibit 208, Section 8.132, you can see here that the
20
    language auditors must prepare audit documentation related to
21
    planning, conducting, and reporting each audit, correct, you
22
    see that?
23
         I see that language.
24
         Now again we had a discussion earlier this morning about
25
    the assessment not being subject to any applicable auditing
```

Frost - Cross / By Mr. McRae 92 1 standard, of course, that would naturally include Section 2 8.132, right? I can't speak to that, but yeah, I mean --3 Going back to the need for a factual basis for every 4 5 assertion, you agree that there are instances in the assessment where the assessment makes assertions without providing a 6 factual basis. 7 Can you please like -- can you please help me understand 8 9 what you're referring to specifically? 10 Sure. But I'm just asking you, and we'll do this, I'm happy to go through some examples. I have some. But you in 11 12 part authored the assessment, right? 13 Yes, I contributed to the report. And in your contribution to the assessment, you're aware 14 15 that there are a number of statements where there is not an attribution or a citation to a source in the assessment. I'm 16 17 just asking you that as a general matter, I'm happy to go 18 through specific examples, but threshold level, you're aware 19 that that occurs in the assessment, right? 20 Can you repeat your question? 21 You're aware that the assessment contains numerous 22 assertions without identifying a factual basis for it, correct? 23 I can't speak to that, if you can help me find an example 24 I'm happy to --25 All right.

93 Frost - Cross / By Mr. McRae 1 MR. MCRAE: Let's go to page 135 of Exhibit 23. 2 Now we're in section 5.4.1 and we're in the bottom, the 3 three lines at the bottom. It says, when City officials shape 4 policy at LAHSA, LAHD may be less inclined to highlight 5 potential shortcomings in any -- excuse me, in an entity that the City helps govern. Do you see that? 6 7 Α Yes. 8 There's no citation for that statement. 9 Correct. 10 That would be one example. Let me give you another, but 11 before we do that, let's progress down this. Taking that statement, the operative language being may be 12 13 less inclined, do you see that? 14 Α Yes. 15 There's no statement in the assessment of the likelihood 16 that that will ever occur, correct? 17 Correct, it's may be less inclined, yes. 18 Nor is there any statement in the assessment that there's 19 been any instance where this assertion about being less 20 inclined to highlight shortcomings has, in fact, occurred, 21 correct? 22 Can you help me, can you please rephrase your question, I'm not sure I understand? 23 24 We've established that the assessment doesn't state the

25

```
Frost - Cross / By Mr. McRae
                                                                   94
 1
    Α
         Uh-huh.
 2
         -- will occur, right? Right? That was what you testified
    to just a few minutes ago, right?
 3
    Α
         Uh-huh. Yes, sorry.
 4
 5
         It is also the case that the assessment doesn't identify
    any instance where this being disinclined to highlight
 6
 7
    potential shortcomings has, in fact, in reality ever occurred,
 8
    correct?
 9
         I think it's, in my opinion, a vague statement. I think
10
    we have in the report excerpts from -- communications from LAHD
11
    on wanting to follow in relation to LAHSA.
         I'm sorry, I -- let me -- what I'm asking you specifically
12
13
    is this. This is a statement that -- about people being less
    inclined to highlight potential shortcomings.
14
15
         Uh-huh.
         And really the point here and we can do this with respect
16
17
    to countless statements of may, possibly, potential, the
18
    assessment is replete with language of that sort, which is not
19
    saying that something has happened or that it will happen, but
20
    just that there's a possibility it'll happen without any
21
    calibration of the likelihood that it'll occur, correct?
22
              MS. MITCHELL: Objection, lacks foundation, vague,
23
    compound.
24
              MR. MCRAE: It was, I withdraw the question.
25
    //
```

Filed 05/29/25 Page 95 of 304 Page Frost - Cross / By Mr. McRae 95 1 BY MR. MCRAE: 2 Focus -- I did that to partly give you context to what I'm trying to get to here. Going back to this specific example the 3 4 words may be less inclined is not accompanied by any statement 5 that this particular phenomenon that you describe here, has in fact, occurred, correct? 6 7 I'm -- from our assessment I think we have highlighted this in previous texts. 8 9 Okay. There's no text anywhere where as cited as an 10 example of someone being less inclined, where they actually 11 were less inclined to highlight a shortcoming where there is a statement by the assessment that this, in fact, occurred, 12 13 particularly as a result of City officials allegedly shaping 14 policy of LAHSA, correct? 15 MS. MITCHELL: Objection, vague, ambiguous, lacks 16 foundation and compound. 17 THE COURT: Do you understand the question? 18 THE WITNESS: Are you asking -- I'm just trying to 19 understand. Are there other areas in the report that lead 20 evidence of why we needed -- inclined to highlight this risk? BY MR. MCRAE: 21 No. I'm asking you whether you said, let's make it even 22 23 simpler, an example, a specific example of whether -- that --

EXCEPTIONAL REPORTING SERVICES, INC

Do you cite a

where someone was less inclined to highlight potential

shortcomings as described in this assessment.

24

25

```
Frost - Cross / By Mr. McRae
                                                                   96
 1
    specific example of that in the assessment?
 2
         If I can take a moment I can review the report.
         It's 165 pages, if it's fine with the Court, it's fine
 3
    with me.
 4
 5
              THE COURT: Or if you want to go on with questioning
 6
    or you can do it also during the recess.
 7
              MR. MCRAE: I can do that. Thank you, Your Honor,
 8
    let me do that.
 9
              THE COURT: And you can recall her if you'd like.
    BY MR. MCRAE:
10
11
         Let's go to this question here. Now you admit that it is
    important notwithstanding the issuing of any applicable
12
13
    accounting standard for the assessment to be neutral, correct?
14
         Correct.
15
         And impartial, correct?
16
    Α
         Yes.
         Now, this statement that's made in page 135 that we're
17
18
    looking at when City officials shape policy at LAHSA, LAHD may
19
    be less inclined to highlight potential shortcomings in an
20
    entity the City helps governs. The assessment doesn't contain
21
    a similar assertion against the County even though the County
22
    makes the same number of commission appointments to LAHSA as
23
    the City, correct?
24
         Our assessment did not include City or County funding
25
    specifically.
```

```
97
                     Frost - Cross / By Mr. McRae
 1
                So the answer to my question would be, yes, that
    that's correct?
 3
         It was not within our scope.
 4
         So that's a yes?
 5
              MS. MITCHELL: Objection, Your Honor, I think the
 6
    answer speaks for itself.
 7
              THE COURT: That misstates the answer, counsel.
              MR. MCRAE:
 8
                          Okay.
 9
              THE COURT: It's not a yes, it's quite a different
10
    answer.
11
    BY MR. MCRAE:
12
         Let me make sure I understand, it's yes, because it was
13
    not within the scope of your work?
14
         Can you please repeat your question.
15
         I'm going to move on.
16
         Let's go to page 129 of the assessment. On page 129 of
17
    the assessment there's a statement, without a clear grasp on
18
    the types and range of supportive services, the increased
19
    housing retention or contribute to higher exit rates or re-
20
    entry into homelessness, resource allocations decisions may not
21
    effectively address existing service delivery gaps. Do you see
22
    that?
23
    Α
         Yes.
24
         Now, there's no citation to any source for that statement
25
    in this sentence, correct?
```

Frost - Cross / By Mr. McRae 98 1 This was a key takeaway of Section 4.5 so this is just a 2 summary of previous statements that had been made in that 3 section with respect to sources. But the assessment in total, all of it, doesn't state that 4 5 they may not effectively address existing service delivery gaps, it doesn't state the likelihood at any point that that 6 7 has happened or will happen, correct? MS. MITCHELL: Objection, compound, vague, ambiguous. 8 9 MR. MCRAE: Let me rephrase. BY MR. MCRAE: 10 11 The assessment doesn't state the likelihood that it will 12 occur, that resource allocation decisions may not effectively 13 address existing service delivery gaps, correct? 14 I believe there's statements within the report that show 15 how different types of interventions have different outcomes. So I believe there is evidence that shows what you're asking. 16 17 Well, I'm actually asking something different. I'm 18 actually addressing specifically the language may not 19 effectively address. And my point is to understand the gravity 20 or the import of that statement. 21 The assessment does not at any time quantify the 22 likelihood that that may be the case, like a 10 percent chance, 23 a 2 percent chance, a 30 percent chance, in other words, 24 nothing along those lines when we read about may, or might or 25 potential to tell us quantitively the nature of the risk,

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99
                     Frost - Cross / By Mr. McRae
 1
    right?
 2
         I --
              MS. MITCHELL: Objection, assumes facts that it's
 3
 4
    possible.
 5
              MR. MCRAE:
                          Well, if we can stipulate to that.
 6
              THE COURT: Do you understand the question?
 7
              THE WITNESS: I believe it is in your question, are
 8
    you asking if there's an actual quantifiable risk of potential
 9
    resource allocation may not effectively address existing
10
    service delivery gaps?
11
    BY MR. MCRAE:
12
         No, I'm not asking you as you sit here now whether or not
13
    there's a quantifiable risk, I'm asking whether or not the
14
    assessment purports to state the quantity of that risk.
15
         Outside of what's already identified within the report of
    the various outcomes with respected interventions, and the fact
16
17
    that the City was unable to quantify I believe that risk is
18
    already laid out within the report.
19
         Right. And my point is, nowhere in the report is there
20
    any numerical quantification of it, correct?
21
         To answer that, you would have to presume that there
22
    wasn't any potential -- I don't believe I can answer your
    question because I --
23
24
         Okay.
25
         -- believe it's outlined in the report of service delivery
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Frost - Cross / By Mr. McRae 100 1 gaps. 2 So let's go to the bottom of page 137. It says, without a clearly defined chain of command and well documented 3 communication channels, accountability may have been 4 5 diminished. Do you see that? Yes. 6 7 There's no quantification of the likelihood that that 8 occurred in the assessment, correct? 9 Correct. 10 Okay. And the assessment doesn't state the likelihood 11 that this issue would continue to be something that could occur 12 in the future, correct, and by the future I mean after June 13 30th, 2024 when the assessment period ended. 14 Are you referring to -- so this statement specifically 15 within LAHSA? 16 Yes. Whatever the context of this sentence is in the full 17 paragraph that starts in summary, and then ends with the 18 language that I just read which is the dependent clause 19 starting without and ending with diminished. 20 Right. This was solely within the look back period, any 21 changes that are made past that, we wouldn't have insight into. 22 So if we go to page 105 of Exhibit 23 it says, without a -23 - excuse me, A&M reviewed the TLS contracts under the Road Map 24 program named LAHSA contracts and the number of TLS slots was not easily identifiable, correct? 25

Frost - Cross / By Mr. McRae 101 1 Correct. Okay. Easily identifiable, just for clarity does not mean 2 non-identifiable, correct? It means challenges in identifying 3 it, right? 4 5 Correct. Okay. And the Road Map program that you're referring to 6 7 is the City's MOU with the County, correct? 8 No, this Road Map program named LAHSA contracts would be the contract between the City and LAHSA under the Road Map 10 named contracts. Thank you. You're not referring to the agreement that the 11 City has with the Alliance, correct, in the context of 12 13 referencing these Road Map program named LAHSA contracts, 14 right? 15 Can you please repeat your question? 16 Right. In referring to the Road Map program named LAHSA 17 contracts --18 Uh-huh. 19 -- that is not talking about the City of Los Angeles 20 contract -- excuse me, the City of Los Angeles settlement 21 agreement with Alliance, correct? 22 Correct. 23 Let's move on to ECF page -- let's go to ECF page 5 of 24 Exhibit 23. And we're going to go into the heading, lack of 25 contractual clarity and if you go on to the next page at page

Frost - Cross / By Mr. McRae 102 1 6, it says, these challenges were compounded by multiple 2 funding sources poorly designed and siloed processes, lack of collaboration and overlapping responsibilities between the 3 City, the County, LAHSA and service providers, right? 4 5 Yes. Now, isn't it a fact that in addressing homelessness in 6 7 Los Angeles, the City of Los Angeles and the County of Los 8 Angeles have different responsibilities, correct? And if you don't know, that's fine too. 10 I don't -- I can't off the top of my head remember any 11 defined overlapping responsibilities. Meaning that you don't know the exact nature of any 12 13 distinction between responsibilities that the City and County 14 respectively had for addressing homelessness? 15 Can you please repeat your question. I'm asking if what you just said is I don't know the --16 17 whether there are differences in terms of the responsibilities 18 of the City of Los Angeles and the County of Los Angeles 19 respectively have for addressing homelessness. 20 At the top of my head, I do not have knowledge of every 21 distinction in terms of responsibilities that the County and 22 City have. 23 And when it comes to the City of Los Angeles, the County 24 of Los Angeles and LAHSA, you do understand that all three of 25 these entities rely on multiple different funding sources,

Frost - Cross / By Mr. McRae 103 1 correct? 2 Yes. And you understand that the multiple different funding 3 sources that the City of Los Angeles, the County of Los Angeles 4 5 and LAHSA have also have different requirements as to each of those multiple funding sources, correct? 6 7 Yes, each funding source has its own requirements, yes. 8 Let's talk about at the top of page 7 in the context of cost and service variability which is a carryover from page 6. 10 MR. MCRAE: That's fine, thank you, you can put that 11 back up. 12 It notes here at page 7 that the observation suggests that 13 participants, plural, outcomes are dependent on a multitude of 14 factors. Do you see that? 15 Yes. 16 Now, the assessment does not identify all of the factors 17 in that multitude, correct? 18 Correct. 19 And it's safe to say that the City certainly doesn't have 20 control over all the factors in that multitude, correct? 21 Correct. 22 And the assessment does not specify -- well, let me move 23 on. 24 The assessment -- let's look at page 101 of Exhibit 23. 25 Here it says under shelter or interim housing and this is

Frost - Cross / By Mr. McRae 104 1 language that we were looking at previously, under the terms of 2 the program named LAHSA contract, participants were referred to the interim housing beds through LAHSA's centralized matching 3 4 process for interim housing and the rest of the sentence. 5 Actually I think we looked at something different just to 6 correct the record, but it says what it says. Here's my 7 question, you understand that LAHSA was created by a joint 8 powers agreement between the City and the County of Los Angeles? 10 Yes. 11 And you understand that LAHSA has its own employees. 12 Yes. 13 Its own budget. 14 Yes. 15 Its own operating procedures. 16 Α Yes. 17 And if we look at Exhibit 123 at page 121, in the 18 paragraph that reads in summary, going to the second sentence 19 that says determining -- consequently determining whether a 20 intervention or site performs effectively requires a nuanced 21 examination of these intersecting elements, rather than relying 22 on a single indicator, such as type of housing arrangement or 23 intervention. Do you see that? 24 Yes. 25 But if we go to page 94 of the assessment, there's also a

Frost - Cross / By Mr. McRae 105 1 statement in the assessment that this process involved 2 requesting, referring to the preceding sentence, this process involved requesting and reviewing supporting documentation for 3 4 certain expenditures which hindered the close out process. 5 you see that? 6 I see that statement, yes. 7 So to the extent you are saying that documents need to be 8 reviewed more carefully to ensure funds were actually spent and 9 services were actually provided, this could result in longer 10 pay periods by the City to providers participating in its 11 program, correct? 12 Referring to the -- sorry, the cash request number 23 13 paragraph, correct, on page --14 What I'm saying is that in any instance in the assessment 15 where there's an observation or assertion that documentation 16 should be reviewed more carefully to ensure funds were actually 17 spent and services were actually provided, that could result in 18 the City having longer periods of time that pass before it pays 19 a provider participating in a City program in a given instance, 20 correct? 21 Well, to answer that question I think you'd have to 22 understand who was ultimately -- whoever the contract was with. 23 If the contract was between LAHSA and the service provider and 24 LAHSA was delegated that responsibility of oversight, then it 25 would be LAHSA respectfully not necessarily the City.

Frost - Cross / By Mr. McRae 106 1 Fair enough. And, in fact -- and thank you. In fact, to 2 make this at a slightly bigger level of abstraction or generality, who -- for whoever is paying for the bed, whatever 3 4 the source of the funding is, to the extent that the assessment 5 is saying that any time a payment is made for a given bed, for example, the documentation needs to be reviewed more carefully 6 7 to ensure that the funds were actually spent and services were 8 actually provided, you agree that that could result in a longer period of time to pay a provider participating in that program, 10 correct? 11 I think it would depend on the structure of like the staffing, there's a multitude of factors. 12 13 So it might. 14 It could. 15 Yeah. And there's no assessment in the -- excuse me, 16 there's no statement in the assessment discussing whether the 17 specter of longer pay periods for providers could be a 18 disincentive for providers to participate in the City's 19 homelessness programs for example, right? 20 Can you please repeat your question? 21 THE COURT: Counsel, you can take a moment. 22 one of the associates come over. Don't stand on formality. 23 you --24 MR. MCRAE: Oh, thank you, appreciate it. 25 THE COURT: Yeah, take your time with that.

Frost - Cross / By Mr. McRae 107 1 for -- I think there's seven of you, you're welcome to 2 participate at any time. I'm not very formal about that, so if 3 you see something you want to impart to your counsel for 4 goodness sakes, just you're free to approach him. Okay? 5 MR. MCRAE: May I inquire what that is? THE COURT: Please, absolutely. 6 7 And by the way, while we're doing that apparently with seven of you, I imagine you have some division of 8 9 responsibility in terms of different witnesses. I'm not going 10 to preclude that. Now normally I would go with two or three 11 senior partners, but I appreciate the objections coming from 12 one source if there's objection, with the help of a senior or 13 lead counsel, fair enough, that way we don't have different 14 associates. So if you have a division responsibility, all are 15 welcome to participate. Okay? 16 MR. MCRAE: Thank you, Your Honor. 17 BY MR. MCRAE: 18 What I was asking you is, the assessment does not contain 19 a discussion as to whether any of its recommendations if 20 adopted could act as a disincentive for providers to 21 participate in any of the homeless programs described in the 22 assessment, correct? 23 **THE COURT:** Do you understand the question? 24 THE WITNESS: Yeah, apologies. Can you please 25 clarify?

Frost - Cross / By Mr. McRae 108 1 THE COURT: Yeah. 2 I'm going to go beyond that particular guestion, maybe this will be easier. The assessment does not contain any 3 analysis of whether the additional costs associated with 4 5 implementing any of its recommendations would be greater or 6 less than the benefits of implementing the recommendations. 7 MS. MITCHELL: Objection, vague and ambiguous. THE COURT: Just a moment, do you understand the 8 9 question? Could you reask that, counsel, I'm not sure the 10 Court understands it. I apologize. 11 MR. MCRAE: No problem, Your Honor. 12 BY MR. MCRAE: The assessment does not contain any discussion of whether 13 14 the costs of implementing any of the recommendations in the assessment outweigh the benefits of doing so. 15 16 We do not quantify the cost to implement the 17 recommendations that were identified. 18 And that would naturally follow that since the cost were 19 not quantified, nor was there any comparative analysis of 20 whether the cost of implementing those recommendations would exceed the theoretical benefits of doing so, correct? 21 22 MS. MITCHELL: Objection. Vaque, ambiguous, 23 compound. 24 THE COURT: If you understand the question, you can 25 answer it.

ID #:26098 Frost - Cross / By Mr. McRae

109

1 THE WITNESS: I believe there's a high level of risk

2 | right when you -- throughout the report, I think we identified

3 | if you can't -- I don't think you can quantify risk when you're

4 | talking about service quality and the value that you're

5 receiving for those dollars.

BY MR. MCRAE:

6

- 7 | Q You would agree with me that you -- excuse me, that the
- 8 assessment, let me rephrase that. A&M doesn't know what the
- 9 | bed count under the Alliance settlement will be -- settlement
- 10 | agreement will be in June 15th, 2027, correct?
- 11 A I do not know what the bed count would be in the future.
- 12 | Q And as you sit here right now, you don't know what the
- 13 | City of Los Angeles has reported as a bed count number as of
- 14 today relative towards its obligations under the Alliance
- 15 | settlement agreement, correct?
- 16 A As of today, are you referring to March 31st, 2025?
- 17 Q I mean as of today.
- 18 A I don't -- if the City has reported to the Court as of
- 19 | today, I have not seen it now, so I wouldn't know.
- 20 | Q And you don't know what the encampment reduction count
- 21 | will be for the City under the Alliance settlement agreement at
- 22 any point in 2026, correct?
- 23 A Correct. I cannot speak to the future.
- 24 Q And one of the reasons why you can't tell us what the City
- 25 | will be able to achieve relative to its bed count and

Frost - Cross / By Mr. McRae 110 1 encampment reduction numbers, tomorrow, a month from now, a 2 year from now, two years from now, is that a lot of things can happen in a year or two, correct? 3 Α Yes. 4 5 Yeah, I mean like an unprecedented wildfire that burned down an area larger than the City of San Francisco. 6 7 happened after the assessment was written, right? 8 No, I --9 Well, I'm sorry, it happened after the review period of the assessment, which ended in 2024. The fires occurred in 10 11 2025. 12 Right. So yeah, the report was issued in March 2025, our 13 lookback period ended June 30th, 2024. 14 That's what I meant, that at least the reporting period, 15 the salient reported period, was before the wildfires occurred, 16 correct? 17 Correct. 18 And obviously that's not something that anybody could have 19 possibly predicted, that that would have occurred, or at least 20 not with a level of certainty to profess it as, this in fact 21 will occur, right? 22 I --23 MS. MITCHELL: Objection. Vague, ambiguous, calls 24 for speculation. 25 MR. MCRAE: Withdrawn.

Frost - Cross / By Mr. McRae 111 1 BY MR. MCRAE: 2 The point being that in the course of a year or two years, you, you being A&M, have no way of knowing what additional 3 4 resources the City might have in terms of meeting its Alliance settlement agreement obligations in the future, right? 5 Can you repeat your question? 6 7 You have no way of knowing what additional resources may 8 become available to the City over the next year or so in 9 meeting its bed count and encampment reduction obligations 10 under the Alliance settlement agreement, correct? 11 I can't speak to the future, correct. 12 And I want to, before I round that out, I want to ask you 13 something. You agree with me that the assessment makes note of 14 one of the reasons why A&M didn't get all the data that it 15 requested, and let's focus on the City, Los Angeles. Was that 16 statement made because in some instances, people from the City 17 of Los Angeles did not give data after saying that they thought 18 that the request exceeded the scope of your engagement? 19 recall that language in the assessment, that some data refusal 20 requests -- data requests were refused because of a belief that 21 the request exceeded the scope of the engagement? Do you 22 recall that language in the assessment? 23 Off the top of my head, I can't specifically think of a --24 well, can I review the report just for a quick minute? 25 Sure, of course.

Frost - Cross / By Mr. McRae 112 1 I think I may --2 (Pause) THE WITNESS: I believe there is some language in 3 relation to us trying to make sure that we remained within the 4 5 scope of this assessment when making data requests. BY MR. MCRAE: 6 7 I'm sorry, I didn't follow that. Could you say that 8 again? 9 There's language that I'm referencing on page 32 of 160 in 10 relation to the parties may have exercised discretion 11 interpreting the data requests from A&M. At the same time, A&M 12 endeavored to limit its data requests and information directly 13 relevant to the objectives of this engagement. Therefore, all 14 parties' interpretations may have limited the completeness of 15 the data set, which may have affected the comprehensiveness of 16 their respective analyses. 17 Okay. So were you just saying that one of the factors 18 over which A&M did not have control was the interpretation of 19 the request as to its scope and meaning by the parties to whom 20 the requests were made? 21 Yes, all parties may have interpreted the scope in their 22 own way. Then we would have, kind of what we were alluding to 23 yesterday, reiterative requests of requesting data, receiving 24 it, and then having further communications if needed. 25 And tell me if you agree with this, the assessment,

Frost - Cross / By Mr. McRae 113 1 doesn't it contain language at some point stating that at least 2 one of the reasons why information wasn't provided is because people thought that the request exceeded the scope of the 3 request? Excuse me, the scope of the engagement. 4 5 I can't recall specifically that language at the top of my head to cite in the report. 6 7 So for the reason -- let me tell you why I'm drawing this 8 out. There were a number of times yesterday when you were 9 saying, from the lack of information provided, we understood it 10 didn't exist. And I'm suggesting to you, isn't it true that another reason why you may not have had information is because 11 12 the way in which the request was interpreted, someone could 13 have felt that what you were requesting was beyond the scope of 14 what you were being asked to do. 15 MS. MITCHELL: Objection. Calls for speculation and 16 misstates the testimony. 17 THE COURT: Overruled. If you understand the 18 question, you can answer it. 19 THE WITNESS: I apologize, can you please repeat your 20 question? BY MR. MCRAE: 21 Sure. Rather than the default of, if we didn't receive 22 23 the information, that must mean that it didn't exist, isn't an 24 alternative explanation, at least in some instances, that you

didn't receive the information because the persons to whom the

25

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Frost - Cross / By Mr. McRae
                                                                  114
 1
    request was made felt that the information exceeded the scope
 2
    of what you were doing and didn't want to give it to you?
              MS. MITCHELL: Objection calls for speculation.
 3
              THE COURT:
                          If you --
 4
 5
              THE WITNESS:
                            I believe there is a level of good
    faith that parties wanted to participate in this assessment as
 6
 7
    agreed upon, but I can't -- to your point, if someone, a party,
 8
    did not want to produce data and claimed they weren't able to,
    that was their -- we could not compel them.
10
         Right, and I'm not talking about compulsory process or a
11
    subpoena or anything, and I appreciate the good faith comment.
12
    What I'm asking you is, as an example, someone to whom the
13
    request was made, let's say of the City, if they felt that the
14
    request exceeded the scope of your engagement, you just said
15
    that you thought the parties were operating in good faith, they
16
    could decide, I don't think A&M is entitled to this based on
17
    their engagement, so we don't have to provide it, correct?
18
              MS. MITCHELL: Objection. Compound, argumentative.
19
              THE COURT: Overruled. If you understand the
20
    question, you can answer it.
21
                            I can't speak to what a party may or
              THE WITNESS:
22
    may not have thought and ultimately did not communicate with
23
    us.
24
    //
25
    //
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Frost - Cross / By Mr. McRae 115 BY MR. MCRAE: 1 2 Right, and the point being that just because you don't have information or didn't have information during this 3 reporting period ending June 30, 2024, doesn't mean the 4 5 information didn't exist then, right? That -- yes. 6 7 And it certainly doesn't mean that the information doesn't 8 exist now, right? 9 I can't speak to that, but yes. 10 Nor does it speak to whether the information will exist as of 2027 or 2026, correct? 11 I'm not sure I understand your question. 12 13 Meaning any purported gap in information that the assessment says existed as of June 30, 2024, that doesn't mean 14 15 that that information gap or purported lack of information, due to a lack of existence, that that will be true in 2025, 2026, 16 17 or 2027, correct? 18 If data did not exist within the look-back period, that 19 maybe it may exist in the future? Is that your question? 20 Correct. It's possible, isn't it? 21 Potentially, yes. 22 All right. I want to talk to you a bit about who you 23 spoke to in connection with preparing the report that is the 24 assessment. By you, again, I mean the collective view at A&M. 25 Was A&M, in the context of preparing the assessment, having

Frost - Cross / By Mr. McRae 116 1 ongoing communications with anyone, including the special 2 master or the Court, to discuss the scope of the report as it 3 was being prepared? Yes, as well as the parties and through hearings from when 4 5 we were engaged through the issuance of our draft report. Okay. Well, let's say the special master is an 6 7 example. When A&M would have discussions, meetings with the 8 special master to confer about the assessment that was being prepared, were those in open court, those exchanges? 10 Those exchanges may have been in court, and they may have 11 been outside of hearings. Well, to the extent that the communications that A&M had 12 13 with the special master incident to the creation of the 14 assessment were outside of court, are you aware of any notes, documents memorializing the substance of those discussions? 15 16 Notes memorializing discussions with --17 The special master. 18 -- the special master? I mean, we would have periodic 19 status updates to discuss where A&M was with the assessment, 20 updates from data requests. Special master Martinez was cc'd 21 on every data request we sent to the parties to make sure that 22 the Court was in the loop because of the intent to keep this as 23 transparent as possible to all parties. 24 Understood. My question, however, was, was it the case 25 that every communication that A&M had with the special master,

Frost - Cross / By Mr. McRae 117 1 to the extent it was not in open court, is reflected in a 2 document so that third parties like the City could know when it was not present, what exactly was said between A&M and the 3 special master? 4 5 No, we did not keep notes for every encounter with the special master. 6 7 And did A&M keep notes of its discussions with counsel for 8 the plaintiffs in this case in each instance when it had discussions? 10 No, I do not believe we kept notes, and same with the City 11 and with the County. 12 And would that be true also in any exchange that A&M had 13 with the Court for that matter? All parties, not every meeting was memorialized with 14 15 notes. 16 Let me ask you, we were talking about June 30, 2024, and 17 the period thereafter, and the challenges in terms of 18 predicting the future. Another reason why you're not able to 19 state what the bed count or encampment reductions will be by 20 the City in 2026-2027 is that you don't know what cooperation 21 the City may receive from other entities towards meeting its 22 obligations under the alliance settlement agreement in the next 23 year or so, correct? 24 Yes. 25 You also don't know what policy changes the City might

Frost - Cross / By Mr. McRae 118 1 affect over the next two years that could impact its approach 2 to satisfying its obligations under the alliance settlement 3 agreement, correct? Α Correct. 4 5 And you're not aware of, if I could switch glasses here for a second, and nor are you aware of any statement by the 6 7 City that it would meet its bed count obligations under the 8 Alliance settlement agreement by doing anything that the 9 assessment says, correct? 10 Can you please repeat your question? 11 You're not aware of any commitment by the City to achieve 12 its bed count obligations under the Alliance settlement 13 agreement by doing what A&M says in the assessment, correct? 14 I'm not sure I understand your question. 15 You're not aware of any promise by the City to achieve its 16 encampment reduction obligations by doing any of the things 17 that A&M describes in the assessment, correct? 18 I'm not sure, sorry, I understand your question of what 19 you're trying to ask. 20 So A&M makes a number of recommendations in its 21 assessment, correct, and makes a number of findings and 22 takeaways and so forth. 23 Α Yes. 24 You're not aware of any promise by the City to fulfill its 25 obligations under the Alliance settlement agreement by doing

Frost - Cross / By Mr. McRae 119 1 any of those things, correct? 2 An obligation on its Alliance settlement to do any of these recommendations for compliance? Correct. 3 4 Your Honor, may I have a moment? MR. MCRAE: 5 THE COURT: You may. BY MR. MCRAE: 6 7 I want to go back to Exhibit 205, which I think you have a physical copy of still. Yes. 10 Would you agree if we can have that up on the screen as far as the scope of work that's described there? 11 12 engagement agreement between the City of Los Angeles and A&M 13 also does not include A&M assessing the City's compliance with 14 contractual obligations under the Roadmap program, correct? 15 The word compliance is not within the language that I am 16 seeing in front of me. 17 And to put a finer point on it, at no point in the 18 assessment does A&M state whether the City of Los Angeles is in 19 compliance or not in compliance with the Roadmap agreement with 20 the County, correct? 21 The word compliance is not within this engagement letter. 22 Right, and I'm pivoting now to the assessment. 23 assessment itself at no point purports to state whether the 24 City is in compliance with the MOU with the County, correct? 25 Correct.

Frost - Cross / By Mr. McRae 120 1 MR. MCRAE: I think I have nothing further at this 2 point, Your Honor, for this witness, subject to if there's any latitude. 3 4 THE COURT: I'm sorry, I didn't hear you. I'm sorry. 5 MR. MCRAE: I think I may be done at this point. actually, can you hang on one second? 6 7 THE COURT: A&M will be subject to recall 8 regardless. We don't know where the future testimony will take 9 us, so they'll be available. 10 (Pause) 11 MS. MITCHELL: Your Honor, I just got notice, 12 Ms. Rafferty is here, and we had intended to put her up 13 briefly, but she has to catch a flight. Would we be able to 14 put her up out of order so we can get her on and off the stand 15 so she can --16 THE COURT: Subject to redirect and recross, 17 absolutely. 18 MS. MITCHELL: Of course, thank you. 19 THE COURT: As a courtesy. So why don't you call 20 your next witness at this time. If you'd step down, regardless 21 for counsel's edification, I'm going to ask you to remain 22 available. I don't know what the CAO is going to say or the 23 suggested witnesses by the City. And I'm holding the Apex 24 issues in advance until I see what the response is by the two 25 witnesses that the City has requested testify first. So she'll

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Frost - Cross / By Mr. McRae
                                                                 121
1
    be returning to the stand regardless and maybe after the CAO
 2
    testifies or CEO, I'm sorry.
              MS. MITCHELL: May I bring her up, Your Honor?
 3
              THE COURT: Please. What time is your plane flight?
 4
 5
              THE WITNESS: I can delay it. I'll delay it.
              THE COURT: Okay. Well, let's start. So hopefully
 6
 7
    you'll catch it today or tonight and we'll try to be courteous.
 8
    So if you'd raise your right hand, please. Carla, would you
 9
    administer an oath, please?
10
               DIANE RAFFERTY, PLAINTIFFS' WITNESS, SWORN
11
              THE COURT: Thank you. If you'd please be seated to
12
    my right, and the entrance is around the machine. So watch --
13
    and if you'd be seated, please, and would you state your full
14
    name for the record?
15
              THE WITNESS: Diane Rafferty, R-A-F-F-E-R-T-Y.
16
              THE COURT: All right. Just a moment.
17
              MS. MITCHELL: May I proceed, Your Honor?
18
              THE COURT: Just one moment, please. Counsel, please
19
    proceed.
20
              MS. MITCHELL: May I proceed, Your Honor?
21
              THE COURT: You may, thank you.
22
                             Thank you.
              MS. MITCHELL:
23
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24
    //
25
    //
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Rafferty - Direct / By Ms. Mitchell 122 1 DIRECT EXAMINATION 2 BY MS. MITCHELL: Ms. Rafferty, what is your current position? 3 I'm a managing director for Alvarez & Marsal. 4 5 And are you within a particular sector with Alvarez & Marsal? 6 7 Yes. I work under public sector services and I run my own division for health care delivery and compliance. 8 9 Okay. Can you briefly describe your background, training, 10 and experience which led you to this position today? 11 My degree is I have a bachelor's in nursing. My master's is in healthcare administration. I've been a hospital CEO, 12 13 COO, CNO. I was recruited by Alvarez & Marsal during the Brotman Hospital bankruptcy. So I've been with A&M for almost 14 16 years in November. The first 14 years, I was a managing 15 16 director for the health care industry group and transferred 17 over to public sector almost two years ago. 18 And what is the -- can you briefly describe what the 19 public sector section does? 20 We have a large practice in public sector. We have 21 education. We have a federal practice. My practice is under health care, which we call HHS. And there are four divisions 22 23 in HHS. I lead the division for compliance, health care 24 delivery. I have other managing directors in my division, 25 senior directors, directors, staff that report to me.

Rafferty - Direct / By Ms. Mitchell 123 1 And as part of -- you were part of the authoring team of 2 what we have shown as Exhibit 23, which is the independent assessment that was done by A&M; is that right? 3 I think as Ms. Frost has mentioned, there were 4 Correct. 5 ten of us. We also conferred with some of our executive leadership before we took this engagement. We also had 6 7 interns, but we really don't count those as staff that helped 8 work on this. I will let you know that I was over the engagement. Ms. Frost and the other team members did all the 10 legwork, although I did monitor and look at their reports, also 11 did quite a few site visits. 12 Okay. And can you describe the other members of your team 13 by name and role? 14 Scott McGee, who's a managing director who works for 15 disputes and investigation. Lisa Brown, who is a senior 16 director who works with what we call D&I, disputes and 17 investigation. We had Emily Brandenfels, who's a physician who 18 does street medicine and is a family practice physician. 19 have to go back and look at everyone off the top of my head, 20 but those were the main key members. 21 Okay. Now, in April of 2024, so about 13 months ago, were 22 you here in this very courtroom presenting A&M's proposal in 23 response, I think, to the RFP that was set out for this 24 audit/assessment? 25 We did want to do this work, I think, just because of the

Rafferty - Direct / By Ms. Mitchell 124 1 social consciousness of it. We also made it extremely clear we 2 are not an auditing firm. We do not follow GAAP. We do not do formal audits. I know there's a lot of confusion with the word 3 4 audit. For us, in our business, when we talk about audit, we 5 talk about a financial audit. This was an assessment. Very different. 6 7 And can you describe the difference between a financial 8 audit and an assessment? 9 A financial audit, for me, as when I was a CEO, when I 10 did -- I had to produce audited financials to my board, that 11 does follow GAAP and looks at all the revenue expenses, makes sure it's categorized correctly, your P&L is balanced. That 12 13 was not our role. Our role was to look at exactly what our 14 statement of work says, along with those amendments, was to 15 assess the best of our knowledge from the data we received on who we asked and interviews, which is not duplicative because 16 17 you cannot reassess an interview. 18 Did you make that clear to the parties when we were 19 evaluating the various firms that were presenting proposals to 20 do this assessment? 21 We did. I also had that --22 MR. MCRAE: Your Honor, I'm sorry. There's something 23 on the screen that's very distracting. I don't know if the 24 Court is seeing this. 25 THE WITNESS: It's a moon launch.

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Rafferty - Direct / By Ms. Mitchell
                                                                  125
 1
              MR. MCRAE: I don't know what this is, but --
 2
              THE COURT: Let the record reflect we have a moon
    launch.
 3
              MR. MCRAE: And now we see the face of Plaintiffs'
 4
 5
    counsel.
 6
              MS. MITCHELL: There. Now we have the moon landing
 7
    off of the screen.
 8
    BY MS. MITCHELL:
 9
         Okay. So -- and I'm sorry I missed your answer. So had
10
    you made it clear to the parties that you were not conducting a
11
    financial audit pursuant to the GAO standards?
12
         We did. I also had -- to be able to do this engagement, I
13
    had to attest to our general counsel for all of A&M, which we
14
    called Big A&M, that this would not be a financial audit,
15
    including my boss who runs public sector.
16
         Did you offer to the parties and to the City the ability
17
    to have you contract out and bring in, as a subcontractor, a
18
    CPA auditing firm as part of this process?
19
         We did, because we wanted to make sure that our statement
20
    of work was meeting the need. If there was a need for
21
    financial audit or the City wanted to go under a complete
22
    financial forensic audit, we offered that we would subcontract
23
    with a CPA firm of their choice to add that to the scope.
24
         And did they take you up on that?
25
         They denied the request.
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Rafferty - Direct / By Ms. Mitchell 126 1 And showing you what has been marked as Defense Exhibit 2 208 is the government auditing standards. This is a lengthy document, but are you generally familiar with the government 3 auditing standards? 4 5 Generally. I'm not an accounting -- accountant. I certainly took finance with my MHA. But no, that is not within 6 7 my depth of knowledge. 8 Okay. Did you conduct this assessment with integrity? 9 MR. MCRAE: Objection. Vague to the extent it's not 10 referenced to any objective standard. 11 THE COURT: Overruled. It goes to state of mind. 12 Overruled. 13 MS. MITCHELL: Excuse me, Your Honor? Is that 14 sustained? 15 THE COURT: That's overruled. You can ask the 16 question. BY MS. MITCHELL: 17 18 Did you conduct this assessment with integrity, 19 Ms. Rafferty? 20 Yes. All our work in the standards of Alvarez & Marsal 21 are extremely high, and integrity means honesty, making sure that we do things appropriately. I think what was unique in 22 23 this engagement is, because of my background as a registered 24 nurse, and I do behavioral health nursing, that be able to 25 approach people on the street in this situation in a kind and

```
Rafferty - Direct / By Ms. Mitchell
                                                                 127
 1
    respectful manner. So all of the team -- I chose who was on
 2
    this team, and no one could be on this team that didn't have
    integrity, ethics, and trust.
 3
         What about objectivity, which is listed here in
 4
 5
    Defendant's Exhibit 208, page 26, if my eyes do not deceive
    me? Did you conduct this assessment with objectivity?
 6
 7
              MR. MCRAE: Objection. Same objection. Vague.
              THE COURT: Overruled. Is this the same document
 8
 9
    that was referred to?
10
              MS. MITCHELL: Yes, Your Honor.
              THE COURT: Counsel, is this the same document you
11
12
    referred to?
13
              MR. MCRAE: It is, but --
              THE COURT: Just different sections?
14
15
              MR. MCRAE: I believe so. But I think they may
16
    actually be some of the same sections.
17
              THE COURT: That's the way police officers talk to
18
    me, I believe so. Is this the same document that you referred
19
    to?
20
              MR. MCRAE: It is the same document. I think you
21
    asked if it's the same section.
22
              THE COURT: Please continue. Please continue.
23
              MS. MITCHELL: And I believe it is referencing the
24
    same section, Your Honor.
25
    //
```

Rafferty - Direct / By Ms. Mitchell 128 1 BY MS. MITCHELL: 2 And I'm sorry, I don't know if I heard your answer. you conduct this investigation assessment with objectivity? 3 4 MR. MCRAE: Objection. There's no foundation that 5 the counsel's question as to these terms is consistent with how these terms are defined in these standards that weren't 6 7 followed. It's just an undefined reference to integrity or 8 objectivity, which could mean anything. 9 THE COURT: I think you've both gotten into the 10 document. I'm not sure how much this is going to weigh in any 11 decision I make, but the door's been open here for both of you 12 now concerning the alleged audit versus assessment. Overruled. 13 **THE WITNESS:** I can answer that? 14 MS. MITCHELL: Yes, you can. 15 THE COURT: Yes, please. 16 THE WITNESS: Okay. Yes, objectivity was brought 17 into this. I was born and raised in Los Angeles. My office is 18 based in Los Angeles and D.C. I chose to have a team member 19 that were not familiar with Los Angeles. That included 20 Seattle, Denver, Texas. I wanted folks on the team that had an 21 objective view that do not read the press and hear what's going 22 on in Los Angeles to have that objectivity. 2.3 BY MS. MITCHELL: 24 And referring to (d) here under 3.06, did you use any 25 government information, resources and positions improperly?

```
Rafferty - Direct / By Ms. Mitchell
                                                                 129
 1
    Α
         No.
 2
         And referring to (e) on 3.6, did you and your team conduct
    yourselves professionally throughout the assessment?
 3
              MR. MCRAE: Same objection. Vague.
 4
 5
              THE COURT: Overruled.
              THE WITNESS:
                            I believe we did. We never had any
 6
 7
    objections from working with the County, working with the City,
 8
    working with LAHSA or the Court in any time we were ever
    accused of being unprofessional.
10
         Now referring to, if I may have a moment, Your Honor.
                                                                 Did
11
    you hear counsel's questions earlier about braiding -- braiding
12
    funds?
13
         I did.
14
         And what is -- are you familiar with HUD's explanation or
15
    definition of braiding?
16
         I'm familiar with HUD braiding. We don't call it braiding
17
    in our company. We call it commingling. Commingling of funds
18
    is very common. In health care work, we'd look at federal
    match to certain kinds of funds. It is used to make sure that
19
20
    you maximize your resources for wherever those funds are
21
    intended for.
22
         Okay. And so braiding or commingling sort of involves
23
    compiling funds from several different sources and putting them
    into one source and using them from that source. Is that the
24
25
    general sense?
```

Rafferty - Direct / By Ms. Mitchell 130 1 Α Correct. 2 And does HUD have some requirements regarding what happens when federal funds are quote/unquote braided? 3 MR. MCRAE: Objection. Lack of foundation. 4 5 witness has already said this. Also vaque as to HUD in terms 6 of which sector or industry as to which it might have a given 7 regulation or requirement. And there's a lack of foundation 8 this witness has edified on those topics. 9 THE COURT: Thank you, counsel. You may answer. 10 THE WITNESS: I may answer. I'm not totally familiar 11 with HUD, but I am familiar with commingling. The rules that we follow are that once you use federal funds, or this happens 12 13 with grant funds also, and especially if there's allocated 14 requirements for grant funds, when you use federal funds, 15 you're responsible for tracking those funds to make sure that 16 they are provided for the purpose and how those funds are 17 spent. 18 So it's not only funds coming in commingling. can -- once the funds are used, you have to be able to show 19 20 that those funds were allocated appropriately to their means. 21 MR. MCRAE: And I move to strike. The question was 22 about what HUD requires, and the witness responded, I'm not 23 familiar with HUD, but this is what we do. It's also vague as 24 to who we are and whether it's relevant. 25 MS. MITCHELL: I'm happy to clarify, Your Honor.

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Rafferty - Direct / By Ms. Mitchell
                                                                 131
1
              THE COURT: Overruled.
 2
    BY MS. MITCHELL:
         Thank you. Now, are you familiar with CFR section
 3
    200.302?
 4
 5
         I am.
 6
              THE COURT: Just a minute.
 7
              THE WITNESS: I'm sorry.
 8
              THE COURT: 200?
 9
              MS. MITCHELL: 200.302. CFR Section 200.302.
10
              THE COURT: Thank you. All right.
         And does that govern the requirement for documenting
11
    spending of federal funds?
12
13
         It does.
14
              MR. MCRAE: Objection. Lack of foundation and calls
    for a legal conclusion.
15
16
              THE COURT: Overruled. And, counsel, I believe that
    this was also brought up at a prior hearing that you may not
17
18
    have been present at, but there are some civil attorneys here
19
    who were, and this document has come up before concerning the
20
    regulations. Counsel?
    BY MS. MITCHELL:
21
         And, in your opinion, based on your review, when LAHSA --
22
23
    was LAHSA able to account for the dollars that they received
24
    from HUD when they were commingling or braiding funds?
25
              MR. MCRAE:
                          Objection. Relevance as to LAHSA.
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Rafferty - Direct / By Ms. Mitchell
                                                                  132
 1
              THE COURT: Overruled.
 2
              THE WITNESS:
                            To our knowledge, the information that
    we receive -- we, Alvarez & Marsal. Should I say that every
 3
 4
    time I say we?
 5
         I think we understand who we is.
 6
    Α
         Okay.
 7
         Thank you.
 8
         They could say that certain funds went to a certain
 9
    entity, but they could not define that entity. I think a good
10
    layman's analogy that one of our team members used is he has
11
    kids in college, and when his kids ask for funds to be put in
    their debit account for books, he gives that money for those
12
13
    books. He doesn't know where that money was spent on books or
14
    anything else. There was a lack of transparency to understand
15
    once the funds were commingled, they might be able to know it
16
    went to a certain program, but there was no check and balance
17
    or transparency to account for those funds. If there were,
18
    they were not provided for us.
19
              MR. MCRAE: Your Honor, move to strike as vague, not
20
    sure who the entity is that's being referred to that those
21
    comments are directed towards.
22
              THE COURT: Overruled.
2.3
    BY MS. MITCHELL:
24
         I'm going to ask you about some statements that you have
25
    made on the record throughout these proceedings over the last
```

Rafferty - Direct / By Ms. Mitchell 133 1 year or so as you came back to give periodic status updates to 2 this Court and to the parties. You made a statement at the 3 last hearing in response to a question that I asked you about whether the system, in your opinion, based on your full 4 5 assessment, a few patches to fix some of the problems was necessary or a systemic overhaul. 6 7 THE COURT: Counsel, could you repeat that question? MS. MITCHELL: Yeah, I'm sorry, Your Honor, I was 9 just setting the scene. 10 So what I'm going to do is read your statements and then 11 have you explain them. You made the statement, I think, and 12 this is ECF 909, page 10, line 16 through 11, line 6. "I think 13 it needs to start from the ground up to figure out what you, the City and County, really want to do to make this system 14 15 totally different. There's too many gaps." 16 THE COURT: Counsel, slower. Slower, please. 17 "There's too many gaps and there's old data systems and 18 it's really hard to just patchwork it because it becomes you 19 solve one problem and then you don't solve another. So in our 20 assessment, because we do a lot of this work, is really build 21 it up from the ground up. That's not saying to replace every 22 single person, but the processes are extremely broken." Do you 23 recall making that statement just not even two weeks ago? 24 I do. 25 MR. MCRAE: Objection. Relevance.

Rafferty - Direct / By Ms. Mitchell 134 THE COURT: Overruled. 1 2 BY MS. MITCHELL: What did you mean when you said the processes are 3 extremely broken? 4 5 MR. MCRAE: Relevance. 6 THE COURT: Overruled. 7 THE WITNESS: Our reference in our report and our 8 discussions in court about the process being broken, we found 9 that requests for data were, and there was a comment earlier 10 made, was a denial to fulfill that request versus someone 11 thought it was not within our scope versus they didn't 12 exist. We didn't have that information. We talked to many, 13 many people on the street. No, I don't have names. We do have 14 dates and where we were. That many people applying for benefits or trying to find benefits were kind of left out of 15 16 the system or there was no contact back to them. We asked 17 things such as job descriptions. When someone says they're a 18 case manager in the street out working with clientele, what 19 were those job descriptions? What were those qualifications? 20 We could not get a lot of that response. There seems 21 to be a lot of disjoint communication between all the 22 parties. I think the best analogy I can use, and I was 23 thinking about this, that when you have a home, an older home 24 with bad plumbing and you have a leak, you can fix that leak 25 and then you're fixing another leak. And eventually you have

Rafferty - Direct / By Ms. Mitchell 135 1 to say, I think we need to have new plumbing in the house. we found as we went through our interviews and assessed data 2 and gaps in data that we realized there were multiple system 3 issues that had been longstanding. 4 5 BY MS. MITCHELL: Docket 768 on September 4th of 2024, you were here, and I 6 7 also believe it was in this courtroom, on page 11, lines 15 8 through 25, you state, it has been difficult to get data. We 9 understand everybody's busy. We understand. It's not that 10 intent not to give us the information. I think there's so many programs out there, sub-providers, how many flows. 11 12 never -- it just is not a concrete basis. I explained to you, 13 it's like a bowl of spaghetti. Every time we try and look at 14 where funds went, how they were given to a provider, and how do 15 we know that provider provided that service, it's very 16 convoluted and complicated. We know we still have to dig in 17 deeper. We appreciate the Court's support in getting data. 18 Now, can you describe the difficulty that you had, your 19 team had, in obtaining the data from the City, LAHSA, and to 20 some extent the County? 21 Yes. 22 MR. MCRAE: Relevance, Your Honor. 23 THE COURT: Overruled. You may answer the question. 24 Okay, thank you. Yes, we did have to THE WITNESS: 25 come to court and express there were multiple delays after

Rafferty - Direct / By Ms. Mitchell 136 1 numerous e-mails, correspondence, making sure that our requests 2 were clarified to whoever we were asking for that report. mails didn't come back in a timely manner. 3 4 I don't know if we presented some of those e-5 mails. We kept a lot of the information to show these delays. We were really hoping that we could complete this 6 7 assessment within four to six months, and the delays were just 8 pushing off the deadline for us to be able to have the 9 appropriate and ample information to write our report. So we 10 had to come to court and ask for help. 11 BY MS. MITCHELL: 12 On the following page, you make the statement, I think 13 sometimes that data does not exist, and that is a concern. Do 14 you recall saying that? 15 I do. 16 MR. MCRAE: Objection. Relevance. 17 THE COURT: Overruled. 18 BY MS. MITCHELL: 19 And why is the lack of data a concern? 20 THE COURT: You may answer. 21 THE WITNESS: Thank you. The lack of data was a 22 concern because it's hard when you don't have -- you know, 23 there's an old saying, bad data in, bad data out. So we really 24 wanted to understand the process and give all the parties that 25 we were talking to good time to explain to us. Maybe we

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Rafferty - Direct / By Ms. Mitchell
                                                                 137
1
    weren't seeing it by just looking at invoices and contracts,
 2
    and no, I'm not an attorney, but I do quite a few contracts,
 3
    that we have -- to have the ability to get that data.
              In my heart, and I know this isn't a question, you
 4
 5
    know, maybe you can tell me I can't answer it, but I think
    there's a lot of people in the system that are very well
 6
 7
    intended, and I felt -- it's the nurse in me. If we asked for
 8
    something and we didn't get it, it wasn't because someone was
 9
    trying to block our information. I felt that it must mean that
10
    the information's not there. They don't have the ability to
11
    produce data.
12
               A good example is outcome data. How do they know
13
    when they pay a service provider, LAHSA pays a service
14
    provider, and the contract says they're going to provide three
    meals a day? We would ask, how do you know those three meals a
15
16
    day were provided? Do you do audits of outcomes? Do you
17
    validate that the service has been provided? And we never got
18
    that information, so my assumption, yes, it's an assumption,
19
    that the data wasn't there.
20
              MR. MCRAE: Your Honor, I would move to strike that
21
    as self-confessed speculation, also way beyond the scope of the
22
    question and being non-responsive.
23
              THE COURT: Overruled.
24
                            I'll be careful.
              THE WITNESS:
25
    //
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Rafferty - Direct / By Ms. Mitchell 138 1 BY MS. MITCHELL: 2 Now, Ms. Rafferty, you later mentioned in a hearing October 3rd of 2024, discussing some difficulties that you had 3 4 when you visited some of the sites, identifying insufficient 5 number of case managers with too many participants. recall that? 6 7 Α Yes. 8 Can you describe that -- the finding that you made? 9 MR. MCRAE: Objection. Relevance. 10 THE COURT: Overruled. You may answer. 11 THE WITNESS: When we did go to certain sites, we 12 tried to determine how many beds they had, how many case 13 managers they had, how referrals were made to that site. What 14 we were explained to us, both by the service provider and the 15 residents there, that those services were not being 16 provided. If there was a number of case managers that were 17 supposed to be assigned to that site, we were told they had 18 only seen two people for a period of time, that the services 19 really weren't being provided. 20 MR. MCRAE: Objection. Move to strike, hearsay. 21 THE COURT: Overruled. 22 BY MS. MITCHELL: 23 You also mentioned at the same hearing that you were 24 concerned about some of your team members having PTSD as a 25 result of their work. Can you describe that?

```
Rafferty - Direct / By Ms. Mitchell
                                                                 139
 1
              MR. MCRAE:
                         Objection. Relevance.
 2
              THE COURT: Overruled.
 3
              MR. MCRAE: Also speculation.
 4
              THE COURT: Overruled. You may answer.
 5
              THE WITNESS: For me personally, I've worked in the
    street. When I was at USC, we spent time on Skid Row, and I'm
 6
 7
    a nurse, an ex-ER trauma nurse. My view was a little
 8
    different.
 9
              We had a lot of our team members who had never dealt
10
    in this situation, both on Skid Row and other areas where
11
    people are experiencing homelessness. Even with the physician
    on our team, there was a lot of discussion afterwards that this
12
13
    was extremely hard on people to see what's going on every
14
    single day on the street.
15
              So I had to kind of give people a break to say, you
    know, it was extremely difficult. It's what people here
16
17
    experience every day.
18
         And I'm sorry to push on this because I can tell you're
19
    getting emotional on this, but when you say it was hard to see,
20
    can you describe that for us?
21
              MR. MCRAE: Objection. Relevance.
22
              THE COURT: Overruled. You can answer.
23
              THE WITNESS: I mean, do you want one case or
24
    general?
25
    //
```

Rafferty - Direct / By Ms. Mitchell 140 BY MS. MITCHELL: 1 2 Why don't you give us an example? THE COURT: When I disclosed to counsel, the City 3 knows this, but she'd come into court on more than one occasion 4 5 down to Skid Row and parts of her team and literally, I 6 believe, saved the life of a baby on the row. And if she 7 hadn't been there, quite frankly, I think that infant would be 8 dead. And by the way, I want to once again pay a 10 compliment, so it's on the record, to your law firm for going 11 down there. I want that very clear. Most of the attorneys in 12 my court have avoided that. I don't know if we're going to 13 have a session on the row or not. I just saw this morning that 14 the plaintiff requested that. I don't think that that could be 15 accomplished by tomorrow, and that would only come with the 16 City's acquiescence also. I pay you that courtesy. 17 But my quess is that you haven't been on the row 18 talking to people, and I don't mean to chide you nor have that 19 expectation, but there's a record of me warning the parties 20 before this court that if they undertook this endeavor, and 21 they were selected when we originally went through this 22 process, that they should expect to have their lives 23 substantially changed. And that's been expressed to this court 24 on more than one occasion in some of the interaction with A&M 25 and their team.

Rafferty - Direct / By Ms. Mitchell 141 1 So if you've suddenly inquired into some of the conversations that the Court had, I'll share with you that some 2 of those were literally, if not counseling sessions, but a look 3 4 back at how personally devastating that this was to their team 5 members. And if you wish me to elucidate further, I will. But if we get into that kind of conversation, we're going to open 6 7 up quite a box here. All right, counsel. 8 MS. MITCHELL: Thank you, Your Honor. 10 THE COURT: You can answer this question. I think 11 all counsel needs to hear the reality of this experience on the 12 So you can answer the question. 13 THE WITNESS: Okay. Yes, I was with you, Judge 14 Carter. We met a woman who had an infant with a lot of 15 comorbidities and extremely ill, was on portable oxygen and NG 16 feeding, and had been discharged from a local hospital without 17 follow-up and care and put on Skid Row. And there were no 18 resources for this mom and this baby. 19 The baby was very sick, should not have been on the 20 street. Trying to get this mom resources and understand her 21 rights under EMTALA to be able to go to an emergency department 22 and be cared for. 23 I personally took this case on my own, not within 24 this scope, but I'm also a registered nurse in the state of 25 California, so I'm a mandated reporter. I think there were

Rafferty - Direct / By Ms. Mitchell 142 1 other people on Skid Row that didn't know what to do because 2 there's limited medical and social services on Skid Row. this is just one case of hundreds of cases that happen every 3 single day. 4 5 BY MS. MITCHELL: And Ms. Rafferty, to clarify, NG feeding, that's a tube 6 7 that goes -- or maybe why don't you describe what you mean by 8 NG tube. 9 Sorry. An NG tube is a nasogastric tube that is placed 10 from the mouth into the stomach of someone who cannot eat. And 11 the portable oxygen is for someone who is having breathing 12 difficulties to support their respiration. 13 Now, the same hearing, we were talking about service 14 providers, and you referenced -- I apologize. If I may have a 15 moment, Your Honor. I think you made a statement, we really need to understand how the money is getting to people on the 16 17 street. And in site locations of 18 locations, you made the 18 statement, it's just -- you can extrapolate that there's a huge 19 problem with the service providers. And not every single one, 20 we're not saying that, but we're seeing people suffer. Sort of 21 bounced around, but that's on page 21. Can you describe the 22 problem with the service providers that you were seeing? 23 MR. MCRAE: Objection. Vague and relevance insofar 24 as it doesn't pertain to compliance with the Alliance

25

settlement agreement.

Rafferty - Direct / By Ms. Mitchell 143 1 THE COURT: Overruled. You may answer. 2 THE WITNESS: So the issue with the service providers and being able to provide ample beds through the agreement, 3 4 along with those beds, the County provides mental health and 5 medical services. We did have a question on how service 6 providers were chosen. So on some of our site visits, some of 7 the service providers made derogatory comments about the 8 residents. They're all drug addicts and thieves. We were told 9 that. 10 MR. MCRAE: Your Honor, move to strike his hearsay. 11 Overruled. Overruled. THE COURT: 12 MS. MITCHELL: Continue. You can keep going. 13 THE COURT: You may answer. 14 The service providers also, some of the THE WITNESS: 15 service providers, and there were, I think it was one of the 16 times we were in a hearing when the controller was talking 17 about his audit and how service providers submit invoices for 18 repair of their property, capital repairs. And the service 19 providers were complaining that the residents were stealing the 20 plumbing and breaking walls, and they weren't getting the 21 support that they needed. 22 So we didn't validate the truth of the story. We 23 just heard from the service providers that the people that they 24 were providing beds and shelter for, it's a personal 25 Can I make a personal comment? comment.

Rafferty - Direct / By Ms. Mitchell 144 1 MS. MITCHELL: You can go ahead and say it and he'll 2 object if he wants. THE WITNESS: Their lack of compassion and caring for 3 4 the environment, such as cleanliness, things like that, that 5 there was some concern with some of the service providers and the services they were providing and responsible for and being 6 7 paid for. 8 MR. MCRAE: Objection. Relevance. Hearsay. 9 Foundation. 10 THE COURT: Overruled. BY MS. MITCHELL: 11 And then after reporting on the issues that you had 12 13 witnessed with the service provider, there was a question by 14 the Court and that your statement to us was that this was 15 almost universal. Is this true or not true --16 MR. MCRAE: Objection. 17 And your response was, it's true. 18 MR. MCRAE: Sorry. Objection. Relevance. 19 THE COURT: Overruled. 20 MR. MCRAE: Your Honor, I was hoping I wouldn't have 21 to do this, but can you give an instruction that people in the 22 gallery are not to mimic Your Honor saying overruled, because 23 I'm trying intentionally to listen to you and I'm picking up 24 people in the gallery. 25 THE COURT: I didn't notice, but if there --

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Rafferty - Direct / By Ms. Mitchell
                                                                 145
 1
              MR. MCRAE:
                          Thank you.
 2
              THE COURT: -- if that is occurring, please just
 3
    desist. Okay. Thank you. The counsel will call that to my
    attention if that's the case.
 4
 5
              MR. MCRAE:
                          Thank you, Your Honor.
              THE COURT: Thank you.
 6
 7
    BY MS. MITCHELL:
              Rafferty, do you remember my question?
 8
 9
         I don't. Sorry.
10
         My question was, is it true that from what you saw, that
    the issues that you were noticing with the service providers
11
    were "almost universal"?
12
13
         Correct.
14
         Now, and I'm nearly done. I think it's nearly lunchtime,
15
    so it works out. There was a same question -- same hearing,
16
    October 3rd of 2024, there was a question by then Special
17
    Master Gandhi, and he said, are you saying what you believed to
18
    be indicia of fraud? He made a joke about needing a glass of
19
    wine for that answer. And then you made the statement, if you
20
    want to -- oh, excuse me, this is my political answer. When
21
    you receive state and federal funds, you are required to
22
    understand where those funds go. Otherwise, other people much
23
    more powerful than us could come in and audit that at a
24
    different level that we provide.
25
         So we, our division from Alvarez and Marsal, we work in
```

Rafferty - Direct / By Ms. Mitchell 146 1 public sector, so we understand funding mechanisms from state, 2 counties, and federal government. So we are overly compulsive about looking at that. I would just say there's probably some 3 work to do. Do you recall that statement? 4 5 I do. MR. MCRAE: Objection. Relevance. 6 7 THE COURT: Overruled. BY MS. MITCHELL: 8 9 So I'm going to ask that question again. I'm going to ask 10 for your nonpolitical answer, Ms. Rafferty. So the question 11 was, did you see what you believed to be an indicia of fraud? MR. MCRAE: Objection. Vague as to indicia of 12 13 fraud. Lack of foundation. This witness is not an accountant, 14 a certified public auditor, or anything of the sort. Also 15 exceeding the scope of the assessment, as well as the scope of 16 work. So this is brand new testimony that we've had no 17 opportunity to cross-examine or have discovery on or anything 18 else. 19 THE COURT: This assessment touches on the corner of 20 that in numerous occasions and raises the issue. Overruled. 21 You can answer that question. 22 THE WITNESS: Yes, that is my statement. I will say 23 that my initial response was probably not the best I've ever 24 given. It was based, I was a little, I was taken back by the 25 question.

Rafferty - Direct / By Ms. Mitchell 147 We were not hired and it was not within our scope to 1 determine fraud or not fraud. There is a fine line between not 2 knowing what you're doing, not having systems to understand how 3 4 to track funds, is that negligence, is that intent. We never 5 looked at intent. I am not qualified to say that is fraud. It's -- that's why I recommend -- I mean, the City -- we 6 7 recommended that the City bring in a financial auditor to 8 determine that. 9 We were questioning why funds could not be completely traced, or what we call funds flow, from where they begin and 10 11 where they end, and who's ever accountable for those funds, do 12 they have a record of what was spent, what was used, and how 13 they were used? We could not determine that. 14 BY MS. MITCHELL: 15 Now, you were excluded from the courtroom yesterday, but your colleague testified that the City of Los Angeles does not 16 17 have in place a system capable of meeting the purpose of the 18 settlement agreement, which was to meaningfully and 19 substantially reduce unsheltered homelessness in Los 20 Angeles. Would you agree with that conclusion? 21 MR. MCRAE: Objection. Misstates the testimony, also 22 calls for a legal conclusion, and it lacks foundation and 23 relevance. 24 THE COURT: Overruled. You can answer that question. 25 THE WITNESS: It is our belief, along with my

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Rafferty - Direct / By Ms. Mitchell
                                                                  148
 1
    colleague and everyone on our team, with the current data
 2
    systems, the current systems that are used to communicate
    between the County, LAHSA, and the City, are not adequate to be
 3
    able to justify the creation of beds, determine if beds are in
 4
 5
    use, or determine if they can meet the bed requirement of the
 6
    agreement.
 7
              MR. MCRAE: Your Honor, move to strike is lacking
 8
    foundation --
 9
              THE COURT: Overruled.
10
              MR. MCRAE:
                         -- and also hearsay.
11
              THE COURT:
                         Overruled.
12
    BY MS. MITCHELL:
13
         I'm sorry, I don't think I quite understood the answer.
14
         I would agree with my colleague's comment.
15
         Okay, thank you. I appreciate that. Did you have any
    pre-existing relationship with any of the parties prior to
16
17
    accepting this agreement to conduct the assessment on behalf of
18
    A&M?
19
         We did not.
20
              MS. MITCHELL: I have no further questions at this
21
           Thank you, Your Honor.
22
              THE COURT: Before we start cross-examination, it's
23
    12:00 noon. Ms. Myers -- have you worked out agreement with
24
    Ms. Myers?
                Do you have questions?
25
              MS. MYERS:
                           I do, I have.
```

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Rafferty - Direct / By Ms. Mitchell
                                                                 149
 1
              THE COURT:
                         You do?
 2
                         Yes, Your Honor, I do have a few.
              MS. MYERS:
 3
              THE COURT: Is there an agreement between you and the
 4
    City that you'd go next again?
 5
              MR. MCRAE:
                         There isn't, but I'm happy to have the
 6
    interveners go first.
 7
              THE COURT: Okay. Then let's go to lunch for an
 8
           We'll come back at 1 o'clock, okay?
 9
              MS. MITCHELL: Your Honor, for the sake of
10
    Ms. Rafferty's time, is there a way we can just push through
11
    and get her off the stand so she can go catch her flight?
              THE COURT: Well, I'm not going to limit the
12
13
    time. That's the problem. It's not going to be -- the other
14
    witness, I expect to be back, and maybe Ms. Rafferty will be
    back, depending upon some of the testimony in the future. But
15
16
    if we have a time estimate and we can go to 12:30, that's fine,
17
    but I don't know that we can do that.
18
                         Depending on how much time --
              MR. MCRAE:
19
              THE COURT: We're wasting time. Why don't you go
20
    over and talk to each other?
21
              MR. MCRAE: That's fine.
22
              THE COURT: Just have a consultation between all the
23
    parties, and if you have a time period, we can finish
    Ms. Rafferty, fine. If not, our apologies. Just a moment.
24
25
    Let's see if they can work this out.
```

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Rafferty - Direct / By Ms. Mitchell
                                                                 150
1
         (Pause)
 2
              THE COURT: Counsel, if you want me to come back
    earlier, for instance, I'm happy to do that, but I leave that
 3
    to all of you folks. I've been taking an hour, but we can have
 4
 5
    less if you want, by agreement.
 6
         (Pause)
 7
              THE COURT: I apologize if you have to come back.
              THE WITNESS: I'm sorry I cried.
 8
 9
              MS. MITCHELL: Ms. Rafferty, when do you need to
    leave to catch your flight or have you already --
10
11
              THE COURT: Why don't you step down, Ms. Rafferty,
    and talk to them quietly for just a moment. Counsel, we don't
12
13
    need this on the record. Why don't all of you folks for the
14
    City, et cetera, work out a time period with Ms. Rafferty?
15
              THE WITNESS: I won't make it, anyway, so I'll
16
    stay. No, I won't make it.
17
         (Pause)
18
              THE COURT: Thank you. Apparently, she's indicated
19
    to the Court that this is important and she's going to --
20
              MS. MITCHELL: She's also already missed her flight,
21
    it seems like, so we'll break for lunch, come back.
              THE COURT: Break for lunch. Let's come back at 1
22
23
    o'clock, okay?
24
              MS. MITCHELL:
                             Thank you.
25
              THE COURT:
                          Thank you very much.
                                                Counsel, have a
```

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Rafferty - Cross / By Ms. Myers
                                                                  151
 1
    good lunch then.
 2
         (Recessed at 11:59 a.m.; to reconvene at 1:00 p.m.)
              THE COURT: We're back on CourtSmart. All counsel
 3
 4
    are present, the parties are present, and the witness is
 5
    present.
                   Myers, this would be cross-examination, on
 6
 7
    behalf of the interveners.
 8
              MS. MYERS: Thank you, Your Honor.
 9
                            CROSS EXAMINATION
    BY MS. MYERS:
10
11
         Good afternoon, Ms. Rafferty, and I appreciate in advance
    the attorneys, Judge Carter, and obviously the witness's
12
13
    patience as I navigate the technology up here on my own, but I
14
    appreciate the opportunity to ask you just a few questions
15
    related to your testimony that you've given before.
16
         One of the issues that you raised in response to
17
    Ms. Mitchell's questions was related to repairs at some of the
18
    facilities that you saw had not been made. Can you tell us
19
    which types of facilities these repairs needed to be made?
20
              MR. MCRAE: Objection. Vaque and relevance.
              THE COURT: Overruled. Please answer.
21
22
              THE WITNESS: Some of the repairs were just stated to
23
    us from the service providers regarding plumbing, fixing of
24
    walls, and so forth.
25
         Can you tell us what kinds of facilities these complaints
```

```
Rafferty - Cross / By Ms. Myers
                                                                  152
 1
    were received regarding?
 2
         I'd have to go back and look at the addresses.
 3
              MR. MCRAE: Objection. Hearsay.
    BY MS. MYERS:
 4
 5
         As you sit here, you can't tell us whether they were in
    the tiny home villages or in the abridged home shelters, in the
 6
 7
    permanent housing structures?
 8
         I'd have to go back and look. They weren't in the tiny
 9
    homes.
10
         They were not in the tiny homes?
11
    Α
         No.
12
         Were they in the permanent housing?
13
         I'd have to go back and look at the address.
14
              MR. MCRAE: Objection. Hearsay.
15
         When you looked into -- I assume you all looked into some
16
    of these complaints, is that fair?
17
         We took those complaints from what the service provider
18
    told us.
19
         And did the service provider give you a sense of whether
20
    or not they were given enough resources contractually to make
21
    those repairs themselves or whether it was the obligation of
22
    the funder to make those repairs?
23
              MR. MCRAE: Objection. Compound with the "or"
24
    conjunction, also calls for a legal conclusion and hearsay.
25
              THE COURT:
                           Do you understand the question?
```

Rafferty - Cross / By Ms. Myers 153 1 understand the question? 2 THE WITNESS: There were two questions. 3 THE COURT: There were two questions. Counsel, re-4 ask the question, please. 5 MS. MYERS: Sure. BY MS. MYERS: 6 7 Was it your understanding that the service provider had 8 enough funding to make the repairs themselves? 9 MR. MCRAE: Objection. Vague, lack of foundation 10 relevance. 11 THE COURT: It's foundational. If you have that 12 knowledge, you can state where you received that from or, you 13 know, a provider or whomever. If you don't, then there's no 14 foundation. 15 THE WITNESS: I don't have that information. 16 Did you look into the service provider's complaints 17 about -- well, strike that, let me ask. Were these complaints 18 from the service provider to you who was doing the assessment? 19 MR. MCRAE: Objection. Vague, and lack of foundation 20 calls for hearsay. 21 THE COURT: Overruled. 22 THE WITNESS: I think the best way to answer that is there was a service provider who complained of it was difficult 23 24 to get payment for repairs and there were multiple repairs 25 required due to the clientele that they were dealing with, such

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Rafferty - Cross / By Ms. Myers
                                                                 154
 1
    as plumbing.
    BY MS. MYERS:
 2
 3
         And so you don't know whether the service provider was
    able to make those repairs related to funding or whether --
 4
 5
    I'll just leave it at that.
 6
              MR. MCRAE: Objection. Lack of foundation, calls for
 7
    hearsay, and relevance.
 8
              THE COURT: Would you restate that? It was a little
 9
    quick. I didn't hear the last portion.
10
              MS. MYERS: Sure. I was just asking if she knew
    whether -- do you know whether the service provider was able to
11
12
    make those repairs?
13
              MR. MCRAE: Same objections.
              THE COURT: Overruled. You can answer that question.
14
15
              THE WITNESS: I do not.
16
    BY MS. MYERS:
17
         And was looking into the amount of contracts, the amount
18
    of money related to contracts and the services that were
19
    required within the scope of A&M's assessment?
20
              MR. MCRAE: Objection. Vague, assessment of what,
21
    whom, when.
22
              THE COURT: You can cast that opinion.
23
              THE WITNESS: Can you repeat the question?
24
         Sure. Was part of -- within the scope of the assessment,
25
    and when I say assessment, I mean the 160 page report that you
```

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Rafferty - Cross / By Ms. Myers
                                                                  155
 1
    created for this Court, that within the scope of the
 2
    assessment, were you able to look into whether the contracts
    that were provided to service providers were sufficient to
 3
 4
    cover necessary repairs?
 5
         We didn't --
              MR. MCRAE: Objection. Vague, lack foundation,
 6
 7
    relevance.
 8
              THE COURT: Do you understand the question?
 9
              THE WITNESS: I understand the question.
10
              THE COURT: You can answer the question.
11
              THE WITNESS: We did not.
    BY MS. MYERS:
12
13
         Did you look into -- when -- have you heard a discussion
14
    within the courtroom or within the context of providing your
15
    assessments into the day rates provided from contracts that
16
    were covered by these agreements?
17
    Α
         Yes.
18
         What is your understanding of what the day rate is?
              MR. MCRAE: Objection. Relevance.
19
20
              THE COURT: Overruled. You can answer the question.
21
              THE WITNESS: The day rate is paid based on bed
22
    occupancy.
23
         And what is the day rate? What is your understanding of
24
    what constitutes the day rate? Understanding that that's what
25
    it's paid for, but do you understand what the day rate is?
```

Rafferty - Cross / By Ms. Myers 156 1 THE COURT: Now, there may be day rates for different 2 programs, and if so, that needs to be broken down. BY MS. MYERS: 3 When I use the term day rate, do you understand what I 4 5 mean? I do understand the term day rate. I don't have the 6 7 knowledge to say are the -- depending on the program, how day 8 rates are paid or, I don't have that knowledge. 9 Is it safe to say that a day rate is the amount that is 10 paid under a contract per day to a shelter provider per 11 participant? MR. MCRAE: Objection. Lack of foundation. 12 13 Incomplete hypothetical. Lack of -- and relevance. 14 THE COURT: Overruled. 15 THE WITNESS: That's my understanding. 16 Okay. And in the course of the assessment that you 17 provided to the Court, did you look into the day rates that 18 were provided to shelters through the contracts that were part 19 of each of the agreements, starting with the Roadmap. Did you 20 look at the day rates that were part of the LAHSA contracts as 21 part of the Roadmap? 22 MR. MCRAE: Relevance. 23 THE COURT: Overruled. 24 THE WITNESS: I would refer to the team to get that 25 exact information. My role was the oversight of the statement

Rafferty - Cross / By Ms. Myers 157 1 of work and the engagement. The detail really is based -- it 2 would be better to ask one of my team members the exact 3 question. BY MS. MYERS: 4 5 Okay. Do you know whether examining the day rates of the various contracts covered by the Roadmap agreement was part of 6 7 the scope of work for the A&M assessment? 8 MR. MCRAE: Relevance. THE COURT: Overruled. You can answer the question. 10 THE WITNESS: I would ask my team members. 11 BY MS. MYERS: 12 Okay. And same thing with the LA Alliance agreement. 13 you know whether it was covered by the scope of the agreement? 14 MR. MCRAE: Objection. Vague. 15 THE COURT: Overruled. 16 MR. MCRAE: And lack of foundation, relevance. 17 THE COURT: Overruled. 18 It would be best to ask the team. THE WITNESS: 19 Okay. And so the only part of your understanding of the 20 repairs that you spoke about in response to Ms. Mitchell's 21 questions was simply a provider speaking to you about a 22 specific situation at a specific location. 23 MR. MCRAE: Objection. Hearsay. Relevance. THE COURT: Overruled. You can answer the question. 24 25 THE WITNESS: Yes.

```
Rafferty - Cross / By Ms. Myers
                                                                 158
 1
         So one of the questions that Ms. Mitchell asked you had
 2
    to do with a question that she had actually asked Ms.
    which is whether the City has the systems in place to
 3
    meaningful and substantially reduce homelessness. Correct?
 4
 5
              MR. MCRAE:
                         Objection. Relevance.
              THE COURT: Overruled.
 6
 7
              THE WITNESS: Can you rephrase that? You asked
 8
         Frost --
    Ms.
    BY MS. MYERS:
10
         Ms.
              Mitchell asked Ms. Frost that question, and you
    overheard that question, correct?
11
12
         Yeah. Can you repeat the question?
13
         Is whether the City has the systems in place to
14
    meaningfully and substantially reduce homelessness.
15
         During our review for the assessment, it appeared to us
    because of delays in accessing data or asking questions that
16
17
    weren't answered, it does not appear they have the correct
18
    systems.
19
         Okay. And when Ms. Mitchell --
20
              MR. MCRAE: Lack of foundation, Your Honor. Move to
21
    strike.
22
              THE COURT: Overruled.
23
         And when Ms. Mitchell was asking that question, do you
24
    know where the term "meaningfully and substantially reduce
25
    homelessness" comes from?
```

```
Rafferty - Cross / By Ms. Myers
                                                                  159
 1
         I do not.
 2
         Okay. And I would point you to the settlement agreement.
 3
    Hold on just one second.
 4
         (Pause)
 5
              THE COURT: And you can put that up, counsel, if you
 6
    need to.
 7
              MS. MYERS: Yeah, I'm doing that right now. Thank
 8
    you, Your Honor.
 9
         (Pause)
    BY MS. MYERS:
10
11
         So this is Plaintiffs' Exhibit 25, and I'm going to refer
12
    you to the specific recital in the settlement agreement. Can
13
    you just read the third recital down, starting with whereas?
14
         So I have to put my glasses on. "Whereas the purpose of
15
    this agreement is to substantially increase the number of
16
    housing and shelter opportunities in the City of Los Angeles,
17
    and to address the needs of everyone who shares public spaces
18
    and rights of way in the City of Los Angeles, including housed
19
    and unhoused Angelenos, to achieve a substantial and meaningful
20
    reduction in unsheltered homelessness in the City of Los
21
    Angeles."
22
         Thank you. And in the course of your assessment for A&M,
23
    did you assess whether or not this settlement agreement could
24
    result in a substantial and meaningful reduction in unsheltered
25
    homelessness in the City of Los Angeles?
```

```
Rafferty - Cross / By Ms. Myers
                                                                 160
 1
              MR. MCRAE:
                         Objection. Lack of foundation.
 2
              THE COURT: Overruled.
 3
              MR. MCRAE: Also, irrelevance.
              THE COURT: Overruled. You can answer that question,
 4
 5
    if you have an opinion.
 6
              THE WITNESS: Can I ask for clarification?
 7
              THE COURT: Please.
              THE WITNESS: Are you asking if this paragraph
 8
 9
    results in more shelter? Is that what your question is?
    BY MS. MYERS:
10
         I'm asking whether the terms of this settlement agreement
11
12
    would result in a substantial and meaningful reduction in
13
    unsheltered homelessness in the City of Los Angeles. I'm
14
    simply asking if A&M's assessment focused on whether the
    settlement agreement would result in a substantial and
15
16
    meaningful reduction in unsheltered homelessness in the City of
17
    Los Angeles.
18
         That was the intent.
19
              MR. MCRAE: Objection. Lack of foundation, and calls
20
    for speculation as to what the intent of the parties was, as
21
    far as any obligation under this agreement. Calls for a legal
22
    conclusion.
23
              THE COURT: Overruled. And I didn't hear your
24
    answer.
25
              THE WITNESS:
                             I believe that was the intent.
```

Rafferty - Cross / By Ms. Myers 161 1 So the intent of the A&M assessment was to determine 2 whether the terms of the settlement could result in a substantial and meaningful reduction in unsheltered 3 homelessness in the City of Los Angeles? 4 5 MR. MCRAE: Objection. Mischaracterizes the scope of work, the face of the assessment itself, to the extent it calls 6 7 for a legal conclusion. Also, lack of foundation and 8 irrelevance. 9 THE COURT: Overruled. 10 THE WITNESS: The intent of our engagement was to 11 analyze funds being used and how they were utilized and the 12 outcome of that. Yes, our engagement resulted in all of this, 13 but our engagement wasn't specifically to look and see if there 14 was the ability to do so. Our assessment was to look at what 15 was happening in the look-back period. So it's a little 16 confusing. 17 You're asking me to answer this, but our engagement 18 is per our statement of work. Our statement of work is what we 19 abide by. We try not to have scope creep or when we're asked 20 to do something on a contractual basis, we are guided by those. BY MS. MYERS: 21 22 So it was not part of A&M's assessment then to determine 23 whether the terms of the settlement agreement would result in a 24 substantial and meaningful reduction in unsheltered 25 homelessness in the City of Los Angeles.

Rafferty - Cross / By Ms. Myers 162 1 MR. MCRAE: Objection. Relevance, calls for a legal 2 conclusion. THE COURT: Overruled. You can answer the question. 3 4 What was your understanding what the scope was in relation to 5 the agreement. 6 THE WITNESS: Yes. The reason there was a request to 7 have a third party come in and evaluate were the processes. 8 Yes, the intent of the processes and how funds are flowed is to 9 improve the people on the street, to provide shelter for people 10 on the street, to find -- that is the intent. We were very 11 careful in how we worded our engagement in our report. We made 12 recommendations. We know that there's no requirement to follow 13 our recommendations. We looked at processes which we felt were 14 not adequate to make sure that all the funds were being used in 15 the appropriate way, not the appropriate way but resulted in 16 the outcomes that were intended by those funds. 17 So I quess in a roundabout way, they're separate but 18 they're not separate. 19 BY MS. MYERS: 20 I'm just looking at your -- at the opinion that you offered to Ms. Mitchell, which is that the data systems in 21 22 place are insufficient to result in a substantial and 23 meaningful reduction in unsheltered homelessness in the City of 24 Los Angeles. And I'm asking you, given that you gave that 25

opinion, if you had reached a similar opinion related to the

Rafferty - Cross / By Ms. Myers 163 1 terms of the agreement and whether the terms of the agreement, the creation of 12,950 new shelter and housing opportunities, 2 if that would result in a substantial and meaningful reduction 3 4 in unsheltered homelessness in the City of Los Angeles. 5 MR. MCRAE: Objection. Compound, unintelligible. calls for a legal conclusion. 6 7 THE COURT: Now, are you asking if the 12,900 in the 8 LA Alliance agreement is going to lead to a substantial and 9 meaningful reduction? 10 MS. MYERS: I'm asking Ms. Rafferty if she's 11 developed an opinion about whether the creation of 12,915 beds 12 would result in a substantial and meaningful reduction in 13 unsheltered homelessness in Los Angeles. THE COURT: You can answer that question, if you have 14 15 an opinion. 16 THE WITNESS: So my opinion, not speaking as a 17 subject matter expert or expert witness. The comment I made --18 the answer I provided to Ms. Mitchell was regarding the data. 19 We do not feel the data systems and the way information is 20 collected is adequate to provide the goals of the settlement. 21 As to the number of beds, I'm not an expert to say 22 that that many beds are going to make an impact to the level of 23 homelessness. The level of homelessness is still -- it's 24 substantial in Los Angeles City and County. So I would not be 25 able to say how many beds are truly needed.

Rafferty - Cross / By Ms. Myers 164 1 BY MS. MYERS: 2 And as part of your assessment, did you look into inputs into homelessness, i.e., the ways in which people are falling 3 into homelessness here in Los Angeles? 4 5 MR. MCRAE: Objection. Relevance and vague. THE COURT: Overruled. You can answer the question. 6 7 THE WITNESS: We did not look at it in a scientific 8 During our interviews, we did talk to people about how 9 they came into the circumstances. They did the social impacts 10 to their situation. But we did not include that as something that we could document to say 30 percent of the population that 11 we interviewed were due to that. We did not take that 12 13 scientific approach. We did hear from people, but that was 14 voluntary to us. 15 BY MS. MYERS: 16 And did you look into the number of people who were 17 falling into homelessness in Los Angeles? 18 MR. MCRAE: Relevance. 19 THE COURT: You may -- each year or --20 MS. MYERS: In any given period. 21 THE COURT: Overruled. 22 THE WITNESS: We did look at the point-in-time count 23 information that was publicly available. 24 And did you look at the number of people who were falling 25 into homelessness compared to the number of people who were

```
Rafferty - Cross / By Ms. Myers
                                                                 165
 1
    being housed?
 2
              MR. MCRAE: Objection. Relevance, vaque, lack of
    foundation.
 3
 4
              THE COURT: Overruled. You can answer that question.
 5
              THE WITNESS: We did not.
    BY MS. MYERS:
 6
 7
         As part of your assessment, did you look into -- did you
 8
    consider -- strike that. As part of your assessment, did you
 9
    look into the number of units of housing and shelter that were
10
    lost during the time period that was covered by your
11
    assessment?
              MR. MCRAE: Objection. Relevance.
12
13
              THE COURT: Do you understand the question?
14
              THE WITNESS: No.
15
              THE COURT: Would you repeat that question?
16
         When you assessed the number of units that were gained as
17
    a result of the LA Alliance agreement, did you also look into
18
    the number of affordable housing units that were no longer
19
    available within the housing market in Los Angeles during the
20
    same given amount of time?
21
              MR. MCRAE: Objection. Relevance.
22
              THE COURT: Overruled. You can answer the question.
23
              THE WITNESS: We did not. That was not within our
24
    scope, and that would've been a pretty extensive engagement to
25
    determine how many beds are really in existence, how many have
```

Rafferty - Cross / By Ms. Myers 166 1 gone out of service, how many are coming into service. 2 was not part of our assessment. BY MS. MYERS: 3 Okay. And for that question, I was talking specifically 4 5 about housing, but you mentioned beds. So let's talk about shelter beds. Did you look at whether or not any shelter beds 6 7 were taken offline in the course of the look-back period for 8 the agreement? 9 MR. MCRAE: Objection. Vague, lack of foundation, 10 relevance. 11 THE COURT: Overruled. You can answer that question. THE WITNESS: We did not. 12 13 So as you sit here, as you look at the number of beds that 14 were added, can you tell us from a net gain perspective how 15 many beds were added -- how many shelter beds were added to the inventory in Los Angeles during the look-back period? 16 17 MR. MCRAE: Objection. Vaque, relevance, and lack of 18 foundation. 19 THE COURT: And is this as to the LA Alliance 20 timeframe, the five years, or the Roadmap, or both? 21 MS. MYERS: Both. 22 THE COURT: Both? All right. Overruled. You can 23 answer the question. And you can take, I think, from that 24 about 12,900 and 6,800 about, you know, give or take, about 25 19,000 beds.

Rafferty - Cross / By Ms. Myers 167 1 THE WITNESS: The information that we received for 2 our report was given to us. We did not count beds or there was no ability to validate every single bed number in the report, 3 4 either report. 5 BY MS. MYERS: 6 And so that has to do with the number of beds that were 7 added as a result of the LA Alliance and the Roadmap 8 agreements, correct? 9 MR. MCRAE: Objection. Relevance, lack of foundation. 10 11 THE COURT: Overruled. 12 THE WITNESS: I think it's the same response. As far 13 as beds available and what category they lived in was 14 information that we received. We would rely on the sender for 15 accuracy. We could not -- we can't validate that. Like I 16 said, to be able to have such an endeavor to visit every single 17 site was not within our scope. 18 Sure. Let's assume the accuracy. I know there's been 19 questions about the accuracy of the City's reporting, but let's 20 assume the accuracy of the reports: the approximately 5,000 21 beds that have been created, the 6,700 beds that were created 22 as a result of the Roadmap, assuming the accuracy of that. Did 23 you assess, given the creation of those beds, whether or not 24 looking at the potential loss of beds, whether then there had 25 been a net increase in number of beds during the look back

```
Rafferty - Cross / By Ms. Myers
                                                                 168
 1
    period?
 2
              MR. MCRAE: Objection. Relevance, lack of
    foundation.
 3
 4
              THE COURT: Versus the loss of beds in that period?
 5
              MS. MYERS: Yeah, the net gain. Yes, the number, the
    new additional beds. So the number of new beds subtracting the
 6
 7
    number of beds that were lost. So the net gain to the City of
 8
    Los Angeles.
 9
              THE COURT: You can answer that question. Overruled.
10
              THE WITNESS: I'm not quite sure how to answer that.
11
    I mean --
    BY MS. MYERS:
12
13
         Did you look at the net number of beds that were gained
14
    during the look back period?
15
         All the information in our report was based on the
    information -- the questions asked and the information provided
16
17
    to us.
         And one of the questions you did not ask was whether any
18
19
    beds were lost, correct?
20
              MR. MCRAE: Objection. Relevance.
21
              THE COURT: Overruled.
22
              THE WITNESS: We did not ask how many beds had been
23
    lost.
        One of the things you did look at during the course of the
24
25
    audit was the exit rates for each of the different programs, is
```

```
Rafferty - Cross / By Ms. Myers
                                                                  169
 1
    that correct?
 2
         (No response).
         And did you look at that for permanent, for all of the
 3
 4
    types of shelter and housing opportunities or did you look at
 5
    exit rates for a specific portion of the shelter and housing
    opportunities that were for each agreement?
 6
 7
              MR. MCRAE: Objection. Compound, vague, and
 8
    relevance.
 9
              THE COURT: Overruled. Do you understand the
10
    question?
11
              THE WITNESS: I do.
12
              THE COURT: Okay, you may answer, please.
13
              THE WITNESS: We looked at exit rates of the programs
14
    that we evaluated.
15
    BY MS. MYERS:
         And so for each of them, that includes --
16
17
              MS. MYERS: Apologies, Your Honor.
18
         (Pause)
19
              MR. MCRAE: Your Honor, while we're doing this, can I
20
    ask -- am I right that there's no restroom on this floor?
21
              THE COURT: Counsel, they've moved me from court to
22
    court so often, I don't know. If you discover one, let me
23
    know. Okay?
24
              MR. MCRAE:
                         Okay. You got it.
25
              UNIDENTIFIED SPEAKER:
                                      I can confirm that there's no
```

```
Rafferty - Cross / By Ms. Myers
                                                                 170
 1
    restroom.
 2
              THE COURT: My best guess is just down the stairs and
 3
    just across by the elevators. Okay?
 4
              MR. MCRAE: Thank you, Your Honor.
 5
              THE COURT: And you're free to go and -- I mean,
    you're free to go use the restroom and come back in.
 6
 7
         (Pause)
 8
    BY MS. MYERS:
         Are you familiar with this figure, which is page 118 of
    Exhibit 23, Plaintiffs' Exhibit 23?
10
11
         I am.
         And are you familiar about how these numbers were
12
13
    calculated?
14
              MR. MCRAE: Objection. Relevance.
15
              THE COURT: Overruled.
16
              THE WITNESS: I would have to ask my team.
17
         Okay. And can you tell us what the percentage of clients
18
    that exited is? Do you understand what that means?
19
              MR. MCRAE: Objection. Lack of foundation.
20
              THE COURT: In each specific program?
21
              MS. MYERS:
                          Just the general category, Your Honor.
22
              THE COURT:
                         In general? All right. Thank you.
23
              THE WITNESS: As per the numerator and denominator?
24
         Just when it speaks about percentage of clients exited,
25
    can you explain what that means?
```

```
Rafferty - Cross / By Ms. Myers
                                                                  171
 1
              THE COURT: Could you put that back up for just --
 2
    there you go.
              MS. MYERS: I'm glad it's not just me.
 3
                            It's basically the number of clients
 4
              THE WITNESS:
 5
    that exited the program and either entered permanent housing,
    homelessness, or exited to homeless but not specified.
 6
 7
    BY MS. MYERS:
 8
         Okay. And this assessment was done specific to shelter
 9
    and interim housing, correct?
10
    Α
         Yes.
11
         Okay. So when it says Roadmap programs, shelter and
    interim housing exits, that means specifically of the shelter
12
13
    and interim housing programs within the Roadmap program, 93.6
14
    percent of clients exited out of those programs; is that
15
    correct?
16
              MR. MCRAE: Objection. Relevance. Leading.
17
              THE COURT: Overruled.
18
                                   This was data based off the HMIS
              THE WITNESS: Yes.
19
    data from LAHSA.
20
         Okay. When you say HMIS, is that H-M-I-S?
21
         Yes. Sorry.
         And so of the 93.6, I just want to understand if I'm
22
23
    reading this correctly, of the 93.6 percent, 17.2 percent of
24
    individuals exited from shelter and interim housing into
25
    permanent housing out of the Roadmap agreement, is that
```

```
Rafferty - Cross / By Ms. Myers
                                                                  172
 1
    correct?
 2
         Based on the information we received, the number is what
 3
    we received.
         Okay. And then when it says 72.5 percent at the far right
 4
 5
    exited to homelessness and not specified, do you know what that
 6
    means?
 7
              MR. MCRAE: Relevance.
              THE COURT: Overruled.
 8
 9
              THE WITNESS: It's basically the number that was
10
    received that's not specified.
11
    BY MS. MYERS:
        And homeless, right?
12
13
    A Per the categories that are collected through the HIMS
14
    (sic) data, yes.
15
         Okay. And 36.6 percent, they know exited into
16
    homelessness; is that correct, reading the data?
17
              MR. MCRAE: Objection. Lack of foundation,
18
    relevance.
19
              THE COURT: Overruled.
20
              THE WITNESS: That is correct.
21
         Okay. And so same thing with the Alliance, 77.7 percent
22
    of clients exited out of LA Alliance programs, correct?
23
              MR. MCRAE: Objection. Relevance.
              THE COURT: Overruled.
24
25
              THE WITNESS:
                            That is correct.
```

```
Rafferty - Cross / By Ms. Myers
                                                                  173
 1
         And fully 49.8 percent exited to homelessness.
 2
              MR. MCRAE: Same objection. Relevance.
              MS. MYERS: Is that correct?
 3
              THE COURT: Overruled.
 4
 5
              THE WITNESS: Under the Alliance program, that is
 6
    correct.
 7
    BY MS. MYERS:
 8
         Okay. And so we're to understand that 49.8 percent of
    people who were sheltered in Alliance program, shelter and
10
    interim housing, that left those programs, wound up back on the
11
    street?
12
              MR. MCRAE: Same objection. Relevance.
13
              THE COURT: Overruled.
14
              THE WITNESS: Based on the information we received,
15
    yes.
16
         Okay. And then the Inside Safe program, 67.1 percent
17
    exited out of the Inside Safe program, correct?
18
         That is correct.
19
         And the Inside Safe program, all of it was classified as
20
    shelter and interim housing, correct?
21
         Correct.
22
              MR. MCRAE: Objection. Lack of foundation,
23
    relevance.
24
              THE COURT: Overruled.
25
         So the 67.1 percent is out of all participants of the
```

```
Rafferty - Cross / By Ms. Myers
                                                                  174
1
    Inside Safe Program, 67.1 percent had exited out of the Inside
 2
    Safe Program, correct?
 3
              MR. MCRAE: Relevance.
              THE COURT: Overruled.
 4
 5
              THE WITNESS: That is correct.
 6
    BY MS. MYERS:
 7
         And 35.2 percent had exited into permanent housing?
 8
              MR. MCRAE: Relevance.
 9
              THE COURT: Overruled.
10
         And so fully 28.7 percent had fallen back into
11
    homelessness?
12
              MR. MCRAE: Relevance.
13
              THE COURT: Overruled.
              THE WITNESS: Based on --
14
15
         Can I get the next page, please?
16
         Based on the information we received, yes.
17
         And did you have any reason to doubt the information that
18
    you received related to exits from homelessness or exits from
19
    the programs?
20
              MR. MCRAE: Objection. Lack of foundation and
21
    relevance.
22
              THE WITNESS: In our report, we relied on the data
23
    given to us.
24
              THE COURT: Let me find out, do you know where that
25
    data was received? Did it come from the City or LAHSA or -- go
```

Rafferty - Cross / By Ms. Myers 175 1 back to the prior slide, would you, for just a moment, counsel. 2 It says HMIS data provided by LAHSA on December 17th, 2014. Does that paragraph apply to the statistics you see under the 3 Roadmap, Alliance, and Inside Safe? 4 5 THE WITNESS: Yes. THE COURT: Okay. All right. 6 7 The next page, please. Thank you. MS. MYERS: And, counsel, would you go back one more 8 THE COURT: 9 moment? I want to make a note. I apologize. Thank you. 10 All right. Thank you very much, counsel. BY MS. MYERS: 11 12 And just to make sure I understand, the Roadmap programs 13 were the programs that were created as part of compliance with 14 the Roadmap agreement between the City and the County, correct? 15 MR. MCRAE: Objection. Relevance, lack of foundation, calls for a legal conclusion. 16 17 THE COURT: Overruled. 18 THE WITNESS: That is our understanding. 19 Okay. And then where it says Alliance, those are programs 20 that were created consistent with the Alliance settlement 21 agreement that counted towards the 12,915 beds required under 22 the settlement? 23 MR. MCRAE: Legal conclusion. 24 THE COURT: Overruled. 25 THE WITNESS: That is correct.

```
Rafferty - Cross / By Ms. Myers
                                                                  176
1
         And this is a sample of programs, correct, that are part
 2
    of each of the three agreements, correct?
 3
              MR. MCRAE: Objection. Relevance.
 4
              MS. MYERS:
                          Figure 4.3.
 5
              THE COURT: Overruled.
              THE WITNESS: That is correct.
 6
 7
    BY MS. MYERS:
         Okay. And the purpose of this, likewise, where it speaks
 8
 9
    about exit data, exit data is to be understood as people
10
    leaving the programs, correct?
11
              MR. MCRAE:
                          Relevance.
12
              THE COURT: Overruled.
13
              THE WITNESS: That is correct.
14
         And so where it says permanent housing, we're to
15
    understand permanent housing as these are people who are
16
    exiting into permanent housing?
17
              MR. MCRAE: Same objection. Relevance. Can I have a
18
    standing objection to 4.3, Your Honor?
19
              THE COURT: Certainly.
20
              MR. MCRAE:
                         Thank you.
21
              THE COURT: Overruled.
22
                         Thank you, Your Honor.
              MS. MYERS:
23
              THE WITNESS: That is correct.
    //
24
25
    //
```

Rafferty - Cross / By Ms. Myers 177 1 BY MS. MYERS: 2 And so whenever it says homelessness, we're to understand that people exiting out of those programs, the information, the 3 data in that column demonstrates that that is the percentage of 4 5 individuals who exited back into homelessness, correct? Correct, based on the data we received from LAHSA. 6 7 And when you all reviewed this data and the data before, 8 did you draw any conclusions about the success of the interim 9 housing programs to substantially and meaningfully reduce 10 unsheltered homelessness in the City of Los Angeles? 11 MR. MCRAE: Objection. Relevance, also asked and 12 answered. 13 THE COURT: Overruled. 14 THE WITNESS: When we received this data, because it 15 does not have validation categories on the why, as curiosity, we wondered why there was such variation in the programs. And 16 17 because we did not have the information on how clients were 18 always placed, we didn't know if the percentage of people 19 exiting to homelessness was based on their acuity or their 20 comorbidities. It was just a curiosity question. 21 I do not believe, from my knowledge, that they track 22 that information on why one program has a higher exit rate than 23 another. // 24 25 //

```
Rafferty - Cross / By Ms. Myers
                                                                 178
 1
    BY MS. MYERS:
 2
         Do you know if they track at all, not why one as opposed
 3
    to another, but why they have the rates that they have? You're
 4
    talking about comparisons, but are individual programs
    assessing why they have those rates?
 5
 6
              MR. MCRAE: Objection. Relevance.
 7
              THE COURT: Overruled.
                            To my knowledge, they did not have that
 8
              THE WITNESS:
 9
    information.
    BY MS. MYERS:
10
         So the only information you have then is that in most
11
12
    programs that you assess, the interim housing or shelter
13
    programs, in most of the programs, more than one-third of
14
    individuals and sometimes up to 50 or 60 percent of individuals
15
    were falling back into homelessness, correct?
16
              MR. MCRAE: Objection. Relevance.
17
              THE COURT: Overruled.
18
                            That's what the data has shown.
              THE WITNESS:
19
         Okay. Was one of the understood goals of the homeless
20
    services system that you were assessing, was one of the
21
    understood goals that you were looking at when you were looking
22
    at the success of the overall homeless services program, was
23
    one of those goals to move people out of homelessness?
24
              MR. MCRAE: That's unintelligible. Understood by
25
    whom at what time?
```

Rafferty - Cross / By Ms. Myers 179 1 THE COURT: Overruled. You can answer the question. 2 **THE WITNESS:** Our understanding, all these programs are to reduce the population experiencing homelessness and 3 4 provide permanent housing. 5 Okay. And so when you were assessing the programs and their success as a homeless services program, you were 6 7 assessing them in relationship to that goal. Is that correct? 8 MR. MCRAE: Objection. Relevance. 9 THE COURT: And would you repeat that goal? In other 10 words, when you said that goal, I want to make sure I'm 11 tracking. 12 BY MS. MYERS: 13 Well, let me ask Ms. Rafferty, can you articulate what 14 that goal was, what the goal is again? Because I think you articulated it better than I did, certainly. 15 16 The goal is to reduce the overall population, people 17 experiencing homelessness and to provide permanent housing. I 18 think there's an additional goal in all of this, is to 19 additionally provide services. That is part of the goal of all 20 of this, is to be able to provide services needed for this 21 community along with homelessness, I mean, permanent housing. 22 So the goal is to move people out of homelessness and into 23 permanent housing? 24 MR. MCRAE: Objection. Relevance. It's also 25 leading. And it's vague as to what goal we're talking about,

```
Rafferty - Cross / By Ms. Myers
                                                                 180
 1
    for whom, at what time?
 2
              THE COURT: Overruled. You can answer the question.
    Do you want to repeat the question, counsel? Counsel, she may
 3
 4
    have lost the question with the objection.
         When you were -- it seems like you had an answer.
 5
         Go ahead and repeat the question.
 6
 7
         So when you're assessing the overall goal of homeless --
 8
    of the homeless services system that you were assessing for
 9
    purposes of this, was one of the overall goals that you
10
    understood of that system, to move people experiencing
11
    homelessness off the streets and into permanent housing.
12
              MR. MCRAE: Objection. Relevance.
13
              THE COURT: Overruled.
14
              THE WITNESS: Yes.
15
    BY MS. MYERS:
16
         And as part of that assessment, did you look at the types
17
    of interventions that were being provided by the City of Los
18
    Angeles to see whether any of those -- whether each of them
19
    furthered that goal?
20
              MR. MCRAE: Objection. Relevance.
21
              THE COURT: Overruled.
22
              THE WITNESS: Can you repeat the question? I'm
23
    sorry.
24
         Did you look at any of the individual interventions with
25
    an eye towards whether those interventions specifically
```

	Rafferty - Cross / By Ms. Myers 181
1	furthered the goal of moving people experiencing homelessness
2	off the streets and into housing, permanent housing?
3	MR. MCRAE: Objection. Relevance. Not obligations
4	under the settlement agreement.
5	THE COURT: Overruled. You can answer the question.
6	THE WITNESS: We did not look at each intervention
7	and how they impacted homelessness. There are so many
8	interventions, how you get people document ready, how you have
9	the ability to contact someone, how you have the ability to
10	move them through either temporary shelters to permanent
11	housing. There are multiple systems required to move someone
12	to permanent housing. We did not look at each step in the
13	process and evaluate each step as to its impact or success.
14	BY MS. MYERS:
15	Q Okay. And that includes each of the different types of
16	interventions within the Roadmap agreement?
17	MR. MCRAE: Objection. Relevance.
18	THE COURT: Overruled.
19	THE WITNESS: That is correct.
20	Q Okay. And that includes each of the different types of
21	interventions within the LA Alliance settlement agreement?
22	MR. MCRAE: Objection. Relevance.
23	THE COURT: Overruled.
24	MS. MYERS: Okay. Thank you. No further questions.
25	THE COURT: Did you answer the last question? Okay.

```
182
1
    Thank you. All right. Counsel, then --
 2
              MR. MCRAE: I do have questions, Your Honor, and I
    hate to do this, but I do need a comfort break, if I may.
 3
 4
              THE COURT: We need a recess right now?
 5
              MR. MCRAE: Yes, please. Thank you.
              THE COURT: How about 20 minutes then, counsel.
 6
 7
    Let's just make it even on the hour, 2 o'clock. Okay?
 8
              MR. MCRAE: That's fine. Thank you.
 9
         (Recessed at 1:40 p.m.; to reconvene at 2:04 p.m.)
10
              THE COURT: Then we're on CourtSmart. Wait. Okay.
11
              MR. MCRAE: Your Honor, counsel is conferring on the
12
    witness order.
13
         (Counsel confer from 2:04 p.m. to 2:05 p.m.)
14
              MR. MCRAE: Your Honor, we've been endeavoring to
15
    confer about witness order. I think one thing that we need to
16
    understand is how long we think we might go.
17
              THE COURT: You know my hours.
18
              MR. MCRAE:
                         I'm afraid I do.
19
              THE COURT: Well, you tell me how long you want to
20
    ao.
         I mean, --
21
              MR. MCRAE: Yeah. No, I --
22
              THE COURT: Hours mean nothing to me, okay. No, you
    just decide.
23
24
              Most importantly, though, I want all of you folks
25
    functional, in other words, you know, able to be alert.
```

```
183
 1
              But my -- you don't want to keep my hours, trust me.
 2
    So you consult with what's comfortable. I can't help you with
 3
    that.
              You want to go to 9:00 o'clock, if the chief judge --
 4
 5
              MR. MCRAE:
                          Okay.
              THE COURT: -- let's me keep it open, that's fine.
 6
 7
    So you two talk now.
 8
                          Speaking for myself only, I'm going to --
              MR. MCRAE:
 9
              THE COURT:
                          Sure.
10
              MR. MCRAE:
                          -- pass. But I'll --
11
              THE COURT:
                          And I want you prepared.
12
                          I'll confer --
              MR. MCRAE:
13
              THE COURT: And for goodness sakes, stay as fresh as
14
    possible for both sides.
15
              And by the way, Saturdays and Sundays are open to me,
16
          I work Saturdays and Sundays, so no problem.
17
              All joking aside, you'll get me out of a
18
    scintillating patent case if you want to. I'm just joking with
19
    all counsel for the record.
20
         (Judge/Ms. Speaker confer.)
21
              Counsel, we might be spending more time than taking
22
    testimony but --
23
                            We're making lunch plans, Your Honor.
              MS. SPEAKER:
24
              MR. SPEAKER:
                            Your Honor, I think we have a plan in
25
    terms of progression so I think we can resume.
```

```
184
              THE COURT: Well, you don't need to inform me.
 1
 2
    just start.
 3
              MR. SPEAKER: Correct.
 4
              THE COURT:
                          Okay.
 5
         (Counsel for the parties confer.)
 6
              MR. MCRAE: Your Honor, can the witness retake the
 7
    stand? Thank you.
 8
         (Counsel for the parties confer.)
 9
              MR. MCRAE: I'm ready to proceed whenever the Court
10
    is.
         Thank you.
11
                          Ms. Rafferty's returned to the stand.
              THE COURT:
    All counsel are present, the witness is present. We're on
12
13
    CourtSmart. And this would be cross examination by the City.
14
                                And, Your Honor, I just wanted to
              MR. MCRAE: Yes.
15
    make a couple of apologies actually. Mr. Garza spoke to me at
16
    the lunch hour. And I did not know the Court's etiquette with
17
    respect to speaking to witness.
18
              He was very kind and very gracious. But to avoid any
19
    appearance of running afoul of any rules that the Court may
20
    have because I haven't familiarized myself with them, and
21
    because he has testified and I don't know if he's going to be
22
    subject to recall, I didn't engage.
23
              THE COURT: Who's that?
24
              MR. MCRAE:
                         Mr. Garza, I --
25
              THE COURT:
                          Oh, that's fine, for goodness sakes.
```

185 1 MR. MCRAE: Okay. And so I just want to apologize to 2 I did not want to seem rude or disrespectful. I'd be 3 happy to speak to you now that I know that the Court says that that's okay. 4 5 THE COURT: Any witness can speak to any party at any 6 time. 7 Thank you. Because --MR. MCRAE: THE COURT: For either side regardless of who's 8 9 calling that party. I'd like to make --10 MR. MCRAE: 11 THE COURT: This should have transparency involved 12 with all of the folks willing to talk to either side. 13 MR. MCRAE: And just --14 THE COURT: Okay. 15 -- I'd like to make a similar apology to 16 Ms. Rafferty because she approached me in a very kind, polite 17 way and was going to ask me something or say something to me, 18 and I declined because she obviously was going to be cross 19 examined by me, and no other counsel were present. I didn't 20 want to have any appearance of impropriety there. 21 THE COURT: There's --22 MR. MCRAE: I did not mean to be disrespectful to you 23 in any way. 24 THE COURT: There's no problem. 25 THE WITNESS: No. And I was just going to ask you if

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Rafferty - Cross / By Mr. McRae
                                                                  186
    you were based in LA, that was all. We were in the lunch line
 1
 2
    so --
              THE COURT: Let's make this clear. From the Court's
 3
 4
    perspective, any witness may talk to any party at any time
 5
    about this case. And that's been clear from this Court's
 6
    standpoint from the beginning.
 7
              And I want to reinforce that. Whoever you are as
 8
    witnesses, if the other party wants to talk to you, fine.
 9
              MR. MCRAE:
                          Thank you.
10
              THE COURT:
                          Please.
11
              MR. MCRAE: I will proceed.
12
                            CROSS EXAMINATION
13
    BY MR. MCRAE:
14
         Ms. Rafferty, one of the things that you talked about was
15
    the difference between an assessment and an audit, correct?
16
    Α
         Correct.
17
         And for sake of clarity, the assessment that is Exhibit 23
18
    was not a formal regulatory audit, correct?
19
         It was not a forensic financial audit or a regulatory
20
    audit. I -- can you clarify what you mean by regulatory?
21
         Meaning that it is not an audit that would be deemed to be
22
    appropriate and one that entities that are public entities that
23
    are regulated would be subject to.
24
         Correct.
25
         And the assessment, which is Exhibit 23, was not a
```

Rafferty - Cross / By Mr. McRae 187 1 performance audit that professed to be conducted in accordance 2 with GAGAS, correct? 3 Correct. 4 Now, I want to make sure that I understand a bit of your 5 background given the number of topics we covered. Believe you volunteered from the stand that you are not an accountant; is 6 7 that right? 8 That is correct. 9 So that means that you're also not a certified public 10 auditor; is that right? 11 That is correct. 12 You're not a forensic auditor; is that right? 13 Correct. 14 And I understand I think you also said that you are not an attorney; is that right? 15 16 That is correct. 17 And you are not a legal expert; is that right? 18 Pertaining to what part of the law? 19 I -- let me rephrase the question. I take it that you've 20 not been qualified to testify as an expert on the law on any 21 subject by a court. 22 I need to clarify what part of the law. I consider CMS 23 regulations, the CFRs, and COPs part of the law. And I am an 24 expert in that. 25 Right. But in terms of offering legal opinions as far as

Rafferty - Cross / By Mr. McRae 188 1 the meaning and interpretations and the applicability of those 2 things, no court has allowed you to do that, correct? Opining about the ultimate legal conclusion on what those standards 3 mean and so forth. 4 5 Regarding the COPs and CFRs and CMS? MR. MCRAE: Let me rephrase the question. 6 7 At least insofar as we're talking about the assessment, 8 you did not purport to be an expert on any topic that has any 9 legal implication related to something that's covered in the 10 assessment, correct? 11 That is correct. Now, if I understand it, you have a Bachelor of Science 12 13 degree in nursing from State University in New York, correct? 14 Correct. 15 You also have a master's degree in healthcare administration from University of Lavern, correct? 16 17 Α Correct. 18 And I believe you said that you were a nurse. And is that 19 with a specific credential or title? Because I want to be 20 precise. I assume there may be different types of nurses. 21 There are different types of nurses. I'm licensed in 22 California and Montana. I think you -- in California we call 23 them licensed vocational nurses. They're still considered 24 nurses. Also, licensed practical nurses are called nurses. 25 I'm a registered nurse licensed in California and licensed

Rafferty - Cross / By Mr. McRae 189 1 in Montana. 2 Now let's look at if we can what purports to be your firm's website that has your biography, or at least a 3 4 description of you. Exhibit 215. This is your picture, 5 correct? It's an older picture, correct. 6 7 This appears to be -- and if we can just scroll the pages 8 for Ms. Rafferty -- does this appear to be the current depiction of you on your firm's website? 10 It does. And one of the things that's noted about you is that you 11 12 have more than 35 years of healthcare experience; is that 13 right? 14 What do you define as healthcare? 15 Well, I'm quoting. I should have been more precise. 16 quoting that your firm's website says that you have more than 17 35 years of healthcare experience. So I actually wouldn't be 18 in a position to answer your question. You would have to do 19 that for us. 20 Correct. On biographies both for law firms and consulting 21 firms, experience is put in kind of a general bucket. 22 experience with healthcare is behavior health, acute care. 23 I was a joint commission surveyor. I do a lot of 24 regulatory compliance work under CMS, under system improvement 25 agreements, and corporate integrity agreements. Worked in

Rafferty - Cross / By Mr. McRae 190 state not-for-profit. So that's kind of encompasses 1 2 healthcare. This description of your biography in Exhibit 215 further 3 states that you have extensive background in behavioral 4 healthcare, including acute post-acute substance use disorder, 5 medication assistance programs, and forensic health, right? 6 7 That is correct. What it doesn't say is that you have any experience 8 9 whatsoever in assessing the operations of cities with respect 10 to their homelessness response systems; is that right? 11 Can I ask a clarifying question? 12 Believe you can. 13 What do you consider experience? 14 That's a good question. But for purposes of my question 15 I'm merely asking what is and is not present on your website 16 description. 17 Am I correct that there's no representation or description 18 of you having had experience in addressing the homeless 19 response system of any governmental level of a county, a state, 20 or a city? That's not contained, not described in your 21 biography here, correct? 22 That is not stated in my bio. 23 Okay. Now, let me take you back to May 15th, 2015 when I 24 asked you if these statements that were made in court, if this 25 is something that you recall saying, one of which is that Los

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Rafferty - Cross / By Mr. McRae
                                                                  191
 1
    Angeles's effort to address homelessness is unique because it
 2
    is so vast and there are so many different components; do you
    recall saying that?
 3
 4
         Can I ask a clarifying question?
 5
         Sure.
         Did you say 2015?
 6
 7
         I hope I didn't. But --
 8
              THE COURT: Yeah, you did.
 9
         -- if I did, then I stand in correction, and thank you.
10
    meant to say May 15th, 2025. And now with that correction, and
11
    I thank you for it, do you recall saying that the Los Angeles
12
    effort to address homelessness in -- is unique because it is so
13
    vast and there are so many different components?
14
         I do.
15
         And you believe that that's still true, correct?
16
    Α
         I do.
17
         You also stated at the same May 15th conference that same
18
    year, 2025, that there's no examples out there, there's little
19
    things that we see work but not on a system level, and the size
20
    and scope of LA and LA County; you recall saying that?
         I do.
21
22
         You still believe that's true, correct?
23
    Α
         I do.
24
         And you further agree that at the same hearing, May 15th,
25
    2025, you said everyone in this room would like their, you
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Rafferty - Cross / By Mr. McRae 192 1 know, their questions answered in this report. And everyone 2 needs to go back and look at scope and look at our scope. And so we as a consulting firm can't vary from the scope, 3 so we don't answer every single question. You said that, 4 5 didn't you? Yes. 6 7 It's as true now as it was then, correct? 8 Correct. 9 Now, let me ask you. There was some discussion about an 10 offer to have a different type of analysis that was made you 11 said I believe to the City by a subcontractor with respect to 12 an auditing service; is that right? 13 The question -- can I answer the way I hear the question? 14 Please. 15 When there was a notification RFP put out for this work, 16 the -- I know there were three firms that applied. One other 17 firm was an auditing firm. 18 So we wanted to make it very clear that if the City needed 19 a forensic financial audit, we could not conduct that. That is 20 not what we do with our company. 21 When we were in discussions, we said that we could perform 22 an operational audit, and if the City wanted to have a forensic 23 audit, we could make some recommendations, we could use them as 24 a subcontractor. We were willing for the City to say what 25 would work for them.

Rafferty - Cross / By Mr. McRae 193 1 So the reason I ask that is because I want to draw a 2 couple of distinctions. First of all, you're not aware of any commitment that the City made in its settlement agreement with 3 4 the Alliance to undertake any variety of the audits that you 5 described, correct? Correct. 6 7 And the point earlier in the exchange was regardless of 8 why the assessment is not a performance audit conducted in 9 accordant with GAGAS, nothing changes that fact, correct? 10 I mean, in other words, as we sit here today, it is still 11 true that the assessment was not a performance audit that 12 professed to be conducted in accordant with GAGAS, right? 13 This was not a forensic audit so it would not follow GAP 14 and GAAS. 15 Or GAGAS. 16 Α Uh-huh. 17 Because there's GAP, G-A-P, --18 GAAS, yeah. 19 -- there's GAAS, G-A-A-S. There's also GAGAS, G-A-G-A-S. 20 The point being that the assessment did not profess to have 21 adherence to any of those standards, correct? 22 That is not what the City asked for, correct. 23 And so you understand -- or I'll ask you. Is it -- isn't 24 it your understanding that one of the reasons that these 25 standards, these objective standards exist, GAAS, GAP, GAGAS is

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Rafferty - Cross / By Mr. McRae
                                                                 194
 1
    embedded in the very name standard.
         It's to achieve standardization and uniformity in review
 2
    to promote objective reliability; you understand that, right?
 3
              MS. MITCHELL: Objection, relevance. This was not
 4
 5
    done to those standards, and all parties agree to that, Your
    Honor.
 6
 7
              THE COURT: Overruled.
 8
    BY MR. MCRAE:
         I could not comment on that. That is -- I am not a CPA.
10
    I'm not an accountant.
11
         This engagement had nothing to do with those requirements.
12
    Our company does performance audits on companies all the time.
13
         We do outcome measurements, vast -- I know you're aware of
14
    A and M. Your company contacted us to make sure there was no
15
    conflict. There was a discussion with the general counsel.
16
         It's been very clear we did not perform a financial audit.
17
    We do not follow, GAP, GAAS, GOG (phonetic). We said it over
18
    and over. I've said it in court. It does not apply to our
19
    assessment. It does not apply to our report.
20
         I appreciate that. I'm actually asking a different
21
    question, which is that it's the purpose behind the standards
22
    because you would agree with me that one of the unique
23
    attributes of these standards -- which no disagreement that
24
    they weren't followed here.
25
         But one of the unique attributes of GAGAS, for example, is
```

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Rafferty - Cross / By Mr. McRae
                                                                  195
 1
    that adhering to them allows everyone to be reading from the
 2
    same objective metric against which they are assessing the
    efficacy of the effort undertaken by the examiner, right?
 3
              MS. MITCHELL: Objection, --
 4
 5
         No.
 6
              MR. MCRAE:
                          Okay.
 7
              MS. MITCHELL: Sorry. Objection, compound, vague.
              MR. MCRAE:
                          Well, --
 8
 9
              THE COURT: Overruled.
    BY MR. MCRAE:
10
         So when you have standards, for example, and let's just
11
    pinpoint it to this specific instance. You had an exchange
12
13
    with counsel for the Plaintiffs where you were asked, did you
14
    conduct this audit with integrity and accountability and so
15
    forth.
16
         To parse this distinction a little bit, the question I'm
17
    asking is there's no representation in the assessment that the
18
    assessment was conducted in a manner to achieve the
19
    accountability and reliability as defined in GAGAS, correct?
20
         I don't understand the question because you're referring
21
    to financial parameters. This was not a financial assessment.
22
         What you're referring and trying to get me to say is that
23
    every assessment that is done by my company is unethical
24
    because it's not under these requirements.
25
         If you're not doing a forensic financial audit, you do not
```

Rafferty - Cross / By Mr. McRae 196 1 follow all GAP -- but you're -- you -- every consulting firm, 2 including law firms, can do an assessment of the facts and maintain efficacy and maintain nonbiased. They do not have to 3 follow a financial guideline. 4 5 What you're -- what you want me to say and what you're leading me to say is that, no, because we did not do a 6 7 financial audit, you're saying there's no efficacy to our 8 report, which I stand very strong that is the wrong conclusion. And I will not say that. 10 MR. MCRAE: Well, respectfully, you've answered a 11 question that I haven't posed because I'm not trying to get you 12 to say that. And I'd appreciate it if you'd just let me ask my question one at a time. And we'll both do the best to try to 13 14 get through the exchange. 15 I am not suggesting that I'm asking you to do that. What I am pointing out is when you do not tether your undertaking to 16 17 objective standards and definitions that everybody can agree on 18 with respect to methodology or what reliability or transparency 19 or independence means, it leaves you free to interpret what 20 those means. 21 And your interpretation of those words may not be 22 consistent with the interpretation under those standards. 23 that make sense to you? 24 MS. MITCHELL: Objection, argumentative, and no 25 question pending.

Rafferty - Cross / By Mr. McRae 197 1 MR. MCRAE: No, that was a question. 2 **THE COURT:** Do you understand the guestion? THE WITNESS: I understand the question. But that's 3 also with the law. There's a law that's written, and it can be 4 5 interpreted differently by different attorneys. So I'm 6 confused. 7 MR. MCRAE: All right. We can leave it at that. 8 BY MR. MCRAE: Let me move on to this, which is at no point was there a 10 undertaking -- and I want to talk to you about this concept 11 that you described called scope creepage. 12 Now, what scope creepage means -- and sometimes it's 13 called mission creep -- is when there is a deviation or 14 departure or excursion from a defined set of activity or a 15 scope of work, right? 16 It is a movement away from the contractual compliance a 17 statement of work which is signed and agreed to by both 18 parties. It is stepping out of those requirements. 19 Right. And at no point -- and if you need to have Exhibit 20 205 in front of you, which is the engagement letter between A 21 and M and the City, I'm happy to provide it. But perhaps you 22 recall this. 23 At no point was there an undertaking by A and M to conduct 24 an assessment in accordance with any concepts like integrity, 25 accountability, etcetera as defined under GAGAS, right?

```
Rafferty - Cross / By Mr. McRae
                                                                  198
 1
         I cannot speak to the definition of GAGAS.
 2
         Okay. And you're not a HUD grading expert, are you?
         I am not.
 3
         Okay. And one of the things that you were talking about
 4
 5
    with counsel for the Plaintiffs is systemic reform or
    macrolevel reform of the homeless response system.
 6
 7
         In other words, not tethered to the City, not tethered to
 8
    the Alliance settlement agreement, but just on a macro like
    existential level, a response to the homeless response system;
10
    do you recall that?
         Not in those words but --
11
         Let's say you recall having a discussion about efforts
12
13
    that you were undertaking in the assessment that were broader
14
    than merely the City's obligations under the Alliance
15
    settlement agreement; that fair?
16
         That's fair.
17
              MR. MCRAE: Okay. And you're not aware -- let's put
18
    up Exhibit 25. I think you were asked about this.
19
              MR. SPEAKER: Twenty-five?
20
              MR. MCRAE: Exhibit 25.
    BY MR. MCRAE:
21
         Well, this is Exhibit 25. And if we go to what I believe
22
23
    is page seven of the ECF -- actually I did this before. Six I
24
    think is where we want to be.
25
         This is Exhibit 25 that purports to be the settlement
```

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Rafferty - Cross / By Mr. McRae
                                                                 199
 1
    agreement between the City of Los Angeles and Alliance.
 2
    to ask you. Have you in fact read this document?
         This is the original agreement, the original settlement
 3
 4
    agreement.
 5
         When you say the original settlement --
         I'm --
 6
    Α
 7
         -- agreement, that's why I'm thrown --
         I'm --
 8
 9
         -- off by what you're saying.
         Because I don't see the title and I don't have the --
10
11
         Oh.
12
         -- entire document. I --
13
              MR. MCRAE: Let's go preceding page.
14
                          The confusion is, counsel, that there's
              THE COURT:
15
    simply a docket number. I don't know how she'd know that.
16
    put up that document or somebody give her the document --
17
              MR. MCRAE:
                         That's fine.
18
                         -- so we have the right document.
              THE COURT:
19
              MR. MCRAE: There we have the title amended executed
20
    proposal. Let's go to the next page. We can just keep doing
21
    this on the screen. Go to the next page until we see the
22
    caption divider Exhibit 1. Next page. Keep going. This says
23
    Exhibit 1. Now the next page.
24
              Well that's where it starts. I'm happy to pass a
25
    copy of the settlement agreement to the witness, though, Your
```

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Rafferty - Cross / By Mr. McRae
                                                                 200
1
           Your Honor, I believe I have a copy if I can approach.
 2
              THE COURT: All right. Thank you.
 3
              MR. MCRAE: I don't think I marked on it. May I?
              THE COURT:
 4
                         Please.
 5
              THE WITNESS:
                            Thank you.
              MR. MCRAE: You're very welcome.
 6
 7
    BY MR. MCRAE:
 8
         This document being Exhibit 1 to Exhibit 25, which
    purports to be the settlement agreement -- and I think you'll
10
    see as you peruse that that the pages have some signatures
11
    towards the end. Now that you --
              THE COURT: Well, counsel, go to the end so we're
12
13
    certain what we're looking at for just a moment.
14
              MR. MCRAE: Okay. Certainly. And do you -- would
15
    you like the technician to do anything else at this point, Your
16
    Honor?
17
              THE COURT: All right. Thank you. No.
18
              MR. MCRAE: Okay. Thank you.
19
    BY MR. MCRAE:
20
         Ms. Rafferty, have you ever read this document?
21
         I have. But it's been a period of time. I couldn't --
22
    I'd have to sit down and really read it --
23
         Okay.
    Q
24
         -- to be able to comment on it.
25
                That's fair.
                              Let me ask you a few questions about
         Okay.
```

Rafferty - Cross / By Mr. McRae 201 1 Whether in your recollection or looking at it right now, 2 there is -- do -- there is no -- in the section that we're 3 looking at right here on the screen, you can see that there is a title at line eight called recitals; do you see that? 4 5 I do. You've seen that phrase, recitals, in contracts before. 6 7 I have. Now, notice on the next page of this exhibit there's 8 9 another section, and that's called terms; you see that, right? 10 Α I do. So you're familiar -- I think you said from the stand 11 actually when you were speaking to Plaintiffs' counsel you've 12 13 seen a fair number of contracts. 14 So this probably isn't the first time that you've seen a distinction in a contract between recitals, prefatory remarks 15 16 and so forth about how the parties may have got there and what 17 their aspirations may be, and the actual terms of the agreement 18 in the term section; you've seen that before, right? 19 I have. 20 Okay. So one of the things you were asked about, if we 21 could go back to the recitals, and let's go to the next page, 22 you were asked on page two of this settlement agreement about 23 the language in paragraph ten through 15; you recall that? 24 (No audible response.) 25 And for relevant purposes, you read out loud the purpose

Rafferty - Cross / By Mr. McRae 202 1 of the agreement is to substantially increase the number of 2 housing and shelter opportunities in the City of Los Angeles. And you went on to read and to address the needs of 3 4 everyone who shares public spaces and rights of way in the City 5 of Los Angeles, including both housed and unhoused Angelinos to achieve a substantial and meaningful reduction in unsheltered 6 7 homelessness in the City of Los Angeles; you see that? 8 That's what it states from line ten to 15, correct. 9 And you observed when you read that that language is 10 contained in the recital portion of the agreement, right? 11 It is in the recitals section. But I think it's also the 12 intent of the agreement. 13 Well, the agreement would speak for itself on that point, 14 right? In other words, the talk about the purpose of the 15 agreement is contained in the recital section, right? 16 (No audible response.) 17 Correct? 18 Are you asking that this agreement was not intended to --19 is that -- I'm confused. 20 No. What I'm asking you is the statement of the purpose 21 of the agreement is in the recital section, not the term 22 section, correct? 23 I'd have to sit down and read the entire thing to see if 24 it's in the terms. 25 I'll show it to you on this screen. We can expand this

Rafferty - Cross / By Mr. McRae 203 1 The paragraph you just read is ten through 15, which is 2 the last paragraph before the section begins that says terms; you see that, right? 3 4 Well, under 1.1 on line 18 it says, as used herein shall 5 refer this settlement agreement and associated documents. that -- does that refer to the recitals or does that refer to 6 7 something else? 8 MR. MCRAE: I don't know if the Court wants me to 9 answer your questions so I'm going to refrain --10 THE WITNESS: Oh, sorry. I apologize. 11 MR. MCRAE: -- from doing that. No, that's quite all 12 right. But the fact that you even asked the question is 13 instructive. BY MR. MCRAE: 14 15 The point being that -- and I'll make this -- let's confine this this way. You would agree with me that when --16 17 and, by the way, you didn't participate in the negotiation of 18 the settlement agreement, right? 19 I did not. 20 You are not in any position to opine about or say what any 21 of the parties were thinking as their intent when they 22 negotiated this settlement agreement, correct? I could not. 23 Α 24 Okay. And so when we -- simply this. When we look at the 25 agreement and the parties represented by counsel structured the

Rafferty - Cross / By Mr. McRae 204 1 agreement, they divided the agreement in segments. One segment 2 was recitals and another segment was terms; is that right? 3 see that. I do. 4 Α 5 Okay. And the language that you were asked to read from is in the recitals section. If we can just go back to the 6 7 prior page before this, you'll see that that is the last 8 paragraph of the recitals, right? 9 Correct. 10 Okay. Now let's go back to that language on the next 11 page. Now, one way -- you can tell me if this is how -- when you were asked about this, you were thinking about this, one 12 13 way to read this language is that this recital is not defined 14 in terms of what substantially increase means or what 15 substantial and meaningful reduction means; would you agree 16 with that? 17 MS. MITCHELL: Objection. The document speaks for 18 itself. 19 THE COURT: Overruled. 20 BY MR. MCRAE: 21 As I stated, I'm not a lawyer so I should not comment on a 22 legal document that I did not partake in its negotiation. 23 Okay. And if I were to put to you that if you were to 24 take the position that the substantial increase in the number 25 of housing and shelter opportunities and achieving substantial

Rafferty - Cross / By Mr. McRae 205 1 and meaningful reduction in unsheltered homelessness, that that 2 purpose was reflected in the bed count and encampment reduction 3 obligations in this agreement -- are you with me thus far? (No audible response.) 4 5 In other words, if you were to assume that that's what that language refers to, that the language in lines ten through 6 7 15 refers to the ultimate bed count and encampment reduction 8 obligations; are you with me? Correct. But I don't assume. 10 I know. But just for purposes of this discussion, if you 11 were to assume that, and I appreciate you don't. But if you 12 were, do you follow me thus far? 13 But I won't assume. 14 I understand. But for purpose of my question, are you 15 able to do so just so that you can follow my question? 16 But I feel the question's leading so I'm hesitant to 17 answer. 18 MR. MCRAE: Well let me finish the question and then 19 you can express your thought on it. 20 My point is that if one were to make that equation between 21 the language in ten through 15 here and to state that what that 22 means is the parties were saying that the substantial increase 23 in the number of housing and shelter opportunities and the 24 substantial and meaningful reduction in unsheltered 25 homelessness was reflected in their agreement on the bed count

Rafferty - Cross / By Mr. McRae 206 1 and the encampment reduction, people who have been asking you, 2 that would be another way if someone was asking you whether or not Los Angeles was in a position to achieve what's stated in 3 4 this purpose, that would be another way of asking if you made 5 that equation whether the City of Los Angeles was going to be 6 able to achieve its bed count and encampment reduction 7 obligations under the Alliance settlement agreement, right? 8 MS. MITCHELL: Objection, compound, calls for 9 speculation, --10 THE COURT: Just a minute. 11 MS. MITCHELL: -- and unintelligible. 12 **THE COURT:** Do you understand the question? 13 THE WITNESS: No. There were too many questions in 14 the question. 15 MR. MCRAE: All right. Let me just try it this way 16 then. 17 BY MR. MCRAE: 18 Would you agree with me that A and M has no idea whether 19 the City of Los Angeles will meet its bed count obligations in 20 June, 2027? 21 There's no one in the room that can predict the future, so 22 no. 23 And the same would be true with respect to whether or not 24 the City of Los Angeles will meet its encampment reductions in 25 2026, A and M can't say whether that's the case, and literally

Rafferty - Cross / By Mr. McRae 207 1 no one in this room can, correct? 2 Neither can the City, correct. Now, you didn't -- but meaning A and M didn't conduct a 3 4 forensic audit or, excuse me, a financial audit of the City's 5 financial statement and operations. You're not saying that other entities did not, right? 6 7 Are you asking -- I'm not -- I can't ask you a question. 8 MR. MCRAE: Can I withdraw the question? Because 9 that may help you because I agree that was not a precise 10 question. Maybe you were wondering you mean in the context of 11 this case, and you would be right. That's what made it vague. 12 What I mean is you understand that the City of Los Angeles 13 episodically is audited for its financial statements and 14 records and so forth. 15 MS. MITCHELL: Objection, vague. 16 THE COURT: Could you repeat that counsel? I didn't 17 I'm sorry. hear. 18 BY MR. MCRAE: You understand that the City of Los Angeles on occasion 19 20 does undergo audits conducted pursuant to GAGAS. 21 I don't have that knowledge. 22 Okay. 23 I would -- see, I would say I assume, and you're not 24 allowed to assume, so most cities do go through financial 25 audits. But I cannot tell you when Los Angeles goes through

Federal funds are used, are they used as intended.

25

Rafferty - Cross / By Mr. McRae 210 1 And my understanding in -- is that it's not just they went 2 to a certain category. Once they reach whatever destination or requirement those funds are being used for, that there's 3 4 outcome measurement, there's accountability in how those funds 5 were spent. If there was an audit that showed every dollar coming into 6 the funnel, how they were distributed by LAHSA or who --7 8 whatever entity it is, and to show that they resulted in the intent of those funds, yes, I would have respect for that 10 audit. 11 And you don't know as you sit here one way or the other 12 whether that was done. 13 We did request if there was outcome measurements, both 14 from the City, LAHSA, and the County on how there was knowledge 15 to understand that the funds, as the mayor puts them, hit the 16 street. 17 We were never given that information that the funds were 18 used as intended and not misinterpreted or misplaced. We asked 19 for that information. 20 It was our understanding in the information we received 21 that that is not -- that's not available, those funds are 22 not -- that information is not available. 23 MR. MCRAE: Respectfully, that wasn't my question at 24 all. 25 THE WITNESS: Oh, I'm sorry.

Filed 05/29/25 Page 211 of 304 Page Rafferty - Cross / By Mr. McRae 211 1 BY MR. MCRAE: 2 My question was you don't know whether the audit that you 3 described in the penultimate answer that you gave, not the one 4 that you just gave but the one before that, you don't know 5 whether those sorts of audits and examinations were conducted by someone other than A and M, correct, as you sit here now? 6 7 Based on our request if there was additional information, 8 I can't answer that. I don't -- it was -- we would love to 9 have known that. I would think that we would have been given 10 that information. So to my knowledge there have not been other 11 audits. That's kind of my point. Your audit review period ended 12 13 in 2024, correct? And --14 Correct. 15 -- so what I'm saying is -- and that's why I keep 16 emphasizing as you sit here today, you don't know whether the 17 sorts of examinations that you said that you would have more 18 confidence in have been done by people other than A and M, 19 correct? 20 As far as what's available on public websites through 21 LAHSA, through the City, we have never seen that that work has 22 been done after our period of review. 23 It has never been made public that an audit had been 24

conducted in the last year or so that would be able to give the citizens of Los Angeles that information, you're correct.

25

Rafferty - Cross / By Mr. McRae 212 1 But, again, you -- and, again, you say that you haven't 2 seen it. You're not saying it doesn't exist because you can't make a definitive statement like that. 3 I shouldn't assume but I would assume it doesn't exist. 4 5 MR. MCRAE: Fair enough. But taking the point that it doesn't -- that it may exist 6 7 and you don't know whether it does, let me ask you this. 8 far as the assessment itself and getting back to the scope of 9 work that A and M conducted, nothing in the engagement letter 10 that A and M had with the City of Los Angeles makes any changes to the City's obligations under the Alliance settlement 11 12 agreement, correct? 13 Correct. Nothing in the assessment that A and M created makes any 14 15 changes to the settlement agreement that the City of Los 16 Angeles had with Alliance, correct? 17 Α Correct. 18 And you still have that Exhibit 25 in front of you, right? 19 It disappeared. 20 I mean --21 Oh. In front of me. -- the physical copy, right. So we were talking about the 22 23 distinctions between the recital portions of the agreement with 24 the discussion about substantially increasing and meaningful 25 reduction and the terms.

Rafferty - Cross / By Mr. McRae 213 1 I want to direct your attention to another paragraph of 2 the agreement, which is paragraph 18, if we can go to that. It's paragraph 18 in this exhibit. 3 4 You're aware of this language about the entire agreement 5 and no other reliance. This is what is often called an integration clause; you've seen this before in this agreement. 6 7 Α I have. 8 And you're aware that what it says in salient part is that 9 any alteration -- and I'm reading lines 14 through 16 --10 change, or modification of or to this agreement shall be made 11 by written instrument executed by each party hereto in order to 12 become effective, right? 13 I'm hesitant to comment on a document that I did not 14 contribute to. And I'm not an attorney. 15 Well, I'm just asking you if I read that correctly. I've also --16 17 Well, --18 -- I'm always hesitant to read lines without reading an 19 entire agreement, sitting down, and having time to absorb it 20 and taking pieces out of an agreement because it can lead to 21 speculation and it can lead to misinterpretation. 22 Well, at one point when you were the head of the team that 23 created this assessment, is that when you think that you may 24 have read the settlement agreement with the lines? 25 MS. MITCHELL: Objection, misstates the testimony.

```
Rafferty - Cross / By Mr. McRae
                                                                  214
 1
              MR. MCRAE:
                         Well I'm asking.
 2
              THE COURT: Overruled.
         Is the question -- oh, I can't ask you a question. Can I
 3
 4
    ask you a question? Prior to the engagement being signed or
 5
    after?
         You just said that you would be hesitant to opine or talk
 6
 7
    about a contract, especially given the fact that you're not a
 8
    lawyer, if you hadn't studied the whole thing.
 9
         What I'm trying to ascertain here is do you have any idea
10
    the point in time in which you may have read this settlement
11
    agreement?
12
         I cannot recall the exact date, no.
13
         Now, one of the other things I want to discuss with you is
14
    you've been asked -- oh, as far as you're aware, there's only
15
    one settlement agreement between the City of Los Angeles and
    the Plaintiffs in this case, correct?
16
17
    Α
         Correct.
18
              THE COURT: Are you referring to LA Alliance or
19
    the --
20
              THE WITNESS: The roadmap.
21
              THE COURT: -- roadmap or Inside Safe?
22
              MR. MCRAE:
                          I was saying the Plaintiffs in this case
23
    which I assume just meant LA Alliance because this is the
24
    only --
25
              THE COURT:
                           LA Alliance, okay.
```

```
Rafferty - Cross / By Mr. McRae
                                                                  215
 1
              MR. MCRAE:
                          Yes.
 2
              THE COURT:
                          All right.
              MR. MCRAE: Thank you, Your Honor.
 3
                          Referring to LA Alliance.
 4
              THE COURT:
 5
              MR. MCRAE:
                          I'll repeat the question for the record.
 6
    BY MR. MCRAE:
 7
         You're not aware of any agreement between the City of Los
 8
    Angeles and the Alliance other than Exhibit 25.
         I am not.
10
         You're not aware of any modifications or changes to -- in
11
    all of the time that you spent and the 165-page document that A
12
    and M corrected, you're not aware of any modification or
13
    alteration or change to this settlement agreement with the
14
    Alliance that was reduced to a written instrument and executed
    by each party, correct?
15
16
         I cannot say yes or no. We were not notified of any
17
    changes.
18
         Now, one of the things that you also talked about, and I
19
    think this was your word, you described a sense of
20
    disjointedness; do you remember that word you used, disjointed
21
    or disjointedness?
22
         When did I use that word?
23
         In your testimony earlier today before the lunchbreak in
24
    the colloquy that you were having with counsel. It may --
25
    quite frankly, I don't want to presume.
                                              It's your testimony.
```

```
Rafferty - Cross / By Mr. McRae
                                                                  216
 1
    If you don't recall saying it, that's fine.
 2
         Do you recall talking about an observation that you had
 3
    about disjointedness?
         I -- yes, --
 4
    Α
 5
         Okay.
         -- I made that comment.
 6
 7
         You've got Exhibit 25 in front of you. There is no
 8
    commitment by the City of Los Angeles to achieve any degree of
    jointedness in Exhibit 25, correct?
10
         The intent of the document or what it says on the page, I
    don't think that terminology is used on the page. The intent
11
12
    of the document I can't speak to.
13
         All right. Now, with respect -- I just want to make sure
14
    that I understand this also. After May 15th of this year, I
15
    talked to you about the statements that you made in court.
16
         Do you know whether A and M had any communications with
17
    the special master or the Court after May 15th, other than what
18
    was in court?
19
         Personally or the team?
20
         Everybody at A and M.
21
         I think -- I can't recall. It was very commonplace for us
22
    to talk to Ms. Myers, the County, the City, the special master.
23
    We were open to talk to everyone.
24
         We did not -- I did not write dates and times. We had
25
    many Teams calls with the City and the County.
                                                     There were just
```

Rafferty - Cross / By Mr. McRae 218 1 I apologize. I'm just -- I want to be helpful to 2 you, but your line of questioning is intimidating. And so if you could just ask me the question, that would -- and I will 3 answer to the best of my knowledge. 4 5 But it takes me a while when you start with I -- you agree, don't you. And I have to think do I or don't I, and 6 7 then I have to think about what the question is. MR. MCRAE: Well, with that recital I certainly don't 8 9 mean to intimidate you. Please let us know if you need to 10 gather yourself and take a recess. 11 I'm fine. THE WITNESS: MR. MCRAE: Okay. And if you experience any 12 13 intimidation that prevents you from answering the questions, 14 you'll let us know. 15 THE WITNESS: And I just let you know, so thank you. 16 MR. MCRAE: Okay. With respect to the quarrel that 17 you have with the questions being leading, that's not a quarrel 18 That's the entire legal profession. This is called 19 cross examination. 20 THE WITNESS: Understood, sir. 21 MR. MCRAE: So let me proceed. BY MR. MCRAE: 22 23 My question to you is the settlement agreement, which is 24 Exhibit 25, with the Alliance does not contain any discussion 25 about the City affecting a net increase in terms of available

```
Rafferty - Cross / By Mr. McRae
                                                                  219
 1
    beds over any period of time, correct?
 2
         I would have to read through the entire document to see.
         As you sit here now, do you have any recollection of any
 3
 4
    undertaking by the City to effectuate a net increase in beds
 5
    over any period of time under the Alliance settlement
    agreement?
 6
 7
         I don't believe so.
         And on the subject of exit rates about which there was
 8
    exchange with counsel for the Intervenors, as you sit here, you
10
    do not see any discussion of a commitment by the City to do
11
    anything with respect to exit rates in the settlement agreement
12
    with the Alliance, correct?
13
    Α
         Correct.
14
              MR. MCRAE: May I have a moment to confer --
15
              THE COURT:
                         Sure. Absolutely.
16
              MR. MCRAE: -- with my colleagues?
17
              THE COURT: Take your time with your team.
18
         (Pause)
    BY MR. MCRAE:
19
20
         So I want to ask you this question. When you were being
21
    examined, one of the comments that you made was that you wanted
22
    to or A and M wanted to do this work because of the social
23
    conscience aspect of it.
24
         Correct.
25
         Would it also be a true statement that the $3.5 million
```

```
Rafferty - Cross / By Mr. McRae
                                                                 220
1
    that A and M was paid was another reason why it wanted to do
    the work?
 3
         Very similar to law firms accepting jobs, yes.
 4
              MR. MCRAE: Thank you. I have nothing further at
 5
    this time, Your Honor.
 6
              THE COURT: Redirect.
 7
              MS. MITCHELL: No, Your Honor, thank you.
              THE COURT: Well just to make sure, I want to go
 8
 9
    around the room. Everybody consult. Ms. Myers, do you have
10
    questions?
11
              MS. MYERS:
                         No, Your Honor.
              THE COURT: City, do you have any further questions?
12
13
    Just make sure.
14
                         No, Your Honor, thank you.
              MR. MCRAE:
15
                         Okay. Thank you very much. If we need
              THE COURT:
16
    you, we'll contact you. And I promise you we'll be courteous,
17
    okay, in finding you.
18
              Then, counsel, your next witness.
19
              MS. MITCHELL: I think that we're going to finish up
20
    with Ms. Frost.
21
              THE COURT: I'm sorry?
22
              MS. MITCHELL: Laura Frost was on the stand. We were
23
    going to do some brief redirect.
24
              THE COURT: All right. So we're going to finish the
25
    redirect. I think we were on redirect and recross.
                                                         If you'd
```

```
221
 1
    step forward and be seated. And watch the step, watch that
 2
    step, okay? Thank you. And you can be seated.
              And, counsel, just to remind me to make certain with
 3
    each witness that retakes the stand, there's about a four-inch
 4
    gap that you can't see. And so I'm cautioning each of you to
 5
    be careful when you come up.
 6
 7
              All right. Counsel, the witness is back on the
 8
    stand. This is redirect examination by LA Alliance.
 9
              MS. MITCHELL: Thank you, Your Honor.
10
              I also want to note that Mr. Szabo entered the
11
    courtroom --
12
              THE COURT: Yeah.
13
              MS. MITCHELL: -- partway through and --
14
              THE COURT: I really don't care if witnesses are
15
    present. I don't expect -- but if you -- each one of you want
    to exclude them, that's fine.
16
17
              MS. MITCHELL: No, Your Honor, I don't. I'm not
18
    moving to exclude him. I just wanted to note that for the
19
    record that he is present in the courtroom.
20
              THE COURT: Okay. Fine. As far as I'm concerned,
21
    witnesses can remain. I don't expect -- I'm not too concerned
22
    frankly. So --
23
              MS. MITCHELL: Thank you, Your Honor.
24
              THE COURT: -- Mr. Szabo wants to be present, that's
```

25

fine.

```
Frost - Redirect / By Ms. Mitchell
                                                                  222
 1
              MS. MITCHELL: May I proceed?
 2
              THE COURT: Please. This is redirect.
 3
              MS. MITCHELL:
                              Thank you.
 4
      LAURA FROST, PLAINTIFFS' WITNESS, RECALLED, PREVIOUSLY SWORN
 5
                          REDIRECT EXAMINATION
    BY MS. MITCHELL:
 6
 7
         Now, Ms. Frost, there was a question posed to you about
 8
    whether you communicated with Plaintiffs' counsel prior to this
 9
    proceeding about your testimony; do you recall that question?
10
    Α
         Yes, I do.
11
         When you and -- and that was you and I, right, you and I
12
    spoke prior to testifying?
13
    Α
         Correct.
14
         Did I ever at any point tell you what to say?
15
         Absolutely not.
16
         Did I tell -- give you the general topics that I was going
17
    to ask you?
18
         Yes.
19
         Now, throughout this process from the beginning of the
20
    assessment until today, have you had communications
21
    periodically with the City?
22
    Α
         Yes.
23
         Have you had communications with attorneys for the City?
24
         Yes.
25
         Have you had communications with anybody from the County?
```

```
Frost - Redirect / By Ms. Mitchell
                                                                  223
 1
    Α
         Yes.
 2
         And what about attorneys for the County?
 3
    Α
         Yes.
         And what about the Intervenors, attorneys for the
 4
 5
    Intervenors?
         Yes, we have.
 6
 7
         And at any point did anybody raise any concerns or issues
 8
    with you talking to anybody, any of the parties throughout this
 9
    process?
10
              MR. MCRAE: Objection, it's vague as to whether it
    was talking in preparation for an evidentiary hearing versus
11
12
    talking in connection with preparation of the assessment.
13
              THE COURT: Overruled. You can answer the question.
14
              No one has ever objected.
15
         Has anyone from the City ever asked you for documentation
16
    underlying your assessment?
17
         In relation to -- I do not recall the City asking for
18
    underlying data that was relied upon and referenced in the
19
    report.
20
         I'm going to turn to Exhibit 23, page 105; do you have
21
    your report there with you?
22
         I do, yes.
23
              MS. MITCHELL: All right. Let me plug mine in on
24
    this side. I'm going to ask about a question that was asked to
25
    you about page 105.
                          Okay.
```

```
Frost - Redirect / By Ms. Mitchell
                                                                  224
 1
         There was a conclusion -- let's see. I believe it was
 2
    that the slots were not easily -- there it is. On the bottom
 3
    of this page, A and M reviewed the TLS contracts and the
 4
    roadmap program named LAHSA contracts, and the number of TLS
 5
    slot was not easily identifiable; do you see that section?
         I do, yes.
 6
 7
         Okay. And counsel asked you on cross examination about
 8
    whether they could be identifiable, but it just wasn't easy; do
    you remember that question?
10
         Vaguely.
         Okay. Did you try to find the number of TLS slots in
11
12
    those contracts?
13
         Yes. We attempted to review the contracts to identify the
    number of slots that were funded.
14
15
         Okay. And were they -- were you able to identify them at
16
    all?
17
         No, not to my recollection.
18
         Okay. So it's not that it was very difficult to find,
19
    it's that they couldn't be found --
20
    Α
         Correct.
21
              MR. MCRAE: Objection, --
22
         -- in your review.
23
              MR. MCRAE: -- contradicts the document, and
24
    relevance as to this topic.
25
              THE COURT:
                           Overruled.
```

```
Frost - Redirect / By Ms. Mitchell
                                                                225
    BY MS. MITCHELL:
1
    Q All right. Let's turn to Exhibit 25. You were asked a
 3
    question about --
              THE COURT: Well, just a moment, counsel, that last
 4
    question was a statement. I didn't hear an answer to that.
 5
 6
              MS. MITCHELL: I believe there was an answer.
              THE COURT: I heard --
 7
 8
              THE WITNESS: Correct.
 9
              THE COURT: -- the objection. Was there an answer;
10
    did you answer that question?
11
              THE WITNESS: I believe my answer was correct.
12
              THE COURT: Okay. I'm sorry. I missed that. Thank
13
    you.
              THE WITNESS: Of course.
14
15
    BY MS. MITCHELL:
16
    Q And for clarity's sake, correct that you could not find
17
    the slots at all; is that right?
18
              MR. MCRAE: Same objection.
19
    A Correct.
20
              THE COURT: Overruled.
    BY MS. MITCHELL:
21
22
         So you were also asked --
23
              THE COURT: Just a moment. I can't hear the
24
    question. I heard the question. I can't hear the answer, so
25
    we're going to slow down now.
```

```
Frost - Redirect / By Ms. Mitchell
                                                                 226
 1
              MS. MITCHELL: Okav.
 2
              THE COURT: What was your answer?
              THE WITNESS: Correct. The number of slots we did
 3
 4
    not identify within the contracts that we reviewed.
 5
              THE COURT: Okay. Thank you.
    BY MS. MITCHELL:
 6
 7
         Now, finally, you were asked about whether or not the City
 8
    had an obligation to provide data or to cooperate on data
 9
    collection; do you recall that question?
10
              MR. MCRAE: Objection, mischaracterizes the testimony
11
    and the question. There was no such question.
12
              THE COURT: Overruled. You can answer the question.
13
              THE WITNESS: My apologies, Ms. Mitchell. Do you
14
    remind repeating?
              MS. MITCHELL: Sure.
15
16
              THE COURT: Well, counsel, you've said the City. I
17
    think counsel was pointing out a subsection of the document
18
    that he'd referred to before. So I'm going to sustain the
19
    objection.
20
              The question wasn't the City. He was referring to a
    series of criteria.
21
22
              MS. MITCHELL: So I -- maybe let's -- I'll try to
    take another shot at it, Your Honor.
23
24
              THE COURT: Well, just a moment. Those questions
25
    were in fact directed at obligations by A and M. I apologize
```

```
Frost - Redirect / By Ms. Mitchell
                                                                 227
1
    and reverse that ruling. Overruled.
 2
              MS. MITCHELL: Thank you, Your Honor.
 3
              THE COURT: You can answer the question.
 4
              MS. MITCHELL: Would you like me to --
 5
              THE COURT: Yeah. Restate the question.
 6
              MS. MITCHELL: -- restate the question.
 7
              THE WITNESS: Yeah. I apologize.
              MS. MITCHELL: No problem.
 8
 9
    BY MS. MITCHELL:
10
         So do you recall there was a question by the City about
    whether or not in this settlement agreement, Exhibit 25, there
11
12
    was any obligation that the City had regarding data integrity
13
    or collection; do you recall those series of questions?
14
              MR. MCRAE: Renew the --
15
         I do.
16
              MR. MCRAE: -- objection. I'm sorry, I didn't catch
17
    the last part. It dropped off.
18
              MS. MITCHELL: Well, because you interrupted me
19
    probably.
20
              MR. MCRAE: No, I thought you were finished. I
21
    apologize.
22
              MS. MITCHELL: So the question was a series of --
23
              THE COURT: Well just a moment, both of you. Thank
24
    you for your participation.
25
              MS. MITCHELL:
                            Yes.
```

Frost - Redirect / By Ms. Mitchell 228 1 THE COURT: I'm just joking with you. 2 (Laughter) Let's all take a deep breath, okay? Deep breathing. 3 Just joking with you. Now the question again. 4 5 MS. MITCHELL: I'll try it a third time. BY MS. MITCHELL: 6 7 So the -- on the City's cross examination, counsel for the 8 City asked a series of questions regarding Exhibit 25 on whether or not the City had an obligation on data collection, 10 data integrity. And there was a series of questions regarding 11 data; do you recall that series of questions? 12 Objection, mischaracterizes the question. MR. MCRAE: 13 THE COURT: Overruled. 14 MS. MITCHELL: Okay. 15 BY MS. MITCHELL: I'm going to direct you to Exhibit 25, section 7.2. Why 16 17 don't you go ahead and read that section for us aloud, please? 18 Seven point two: 19 "The parties will engage a mutually agreed upon third 20 party to provide data collection, analysis, comments, 21 and regular public reports on the City's compliance 22 with the terms of this agreement. 23 "The City shall be responsible for paying all fees, 24 if any, or for obtaining grants or other private 25 funding if needed."

Frost - Recross / By Mr. McRae 230 1 agreement this turns to you for examination. 2 MS. MYERS: No further questions. THE COURT: Then it would turn back to the City for 3 examination. 4 5 MR. MCRAE: Just a couple. 6 THE COURT: And this would be recross. 7 RECROSS EXAMINATION 8 BY MR. MCRAE: 9 So one of the things that you were just talking about was 10 discussions that you had with Plaintiffs' counsel about your prospective testimony. And for purposes of symmetry, I want to 11 make sure that I understand your answer. 12 13 I don't believe that you were asked whether you had any 14 discussions with representatives of the City about your 15 prospective testimony. So let's make sure that we're clear 16 here. 17 You in fact have had discussions, at least with counsel 18 with whom you were just speaking, about your prospective 19 testimony in this evidentiary hearing, right? 20 (No audible response.) 21 You said as much ten minutes ago. 22 Yes. I have, yes. 23 Okay. You have not had discussions with any attorney for 24 the City about your prospective testimony in the evidentiary 25 hearing that we've been participating in this week, correct?

```
Frost - Recross / By Mr. McRae
                                                                  231
 1
         No City attorney has reached out in relationship to my
 2
    testimony.
         And not only no City attorney but no attorney on behalf of
 3
    the City, including me or my firm, correct?
 4
 5
         No, the City attorney or -- has -- no City attorney to my
    knowledge has reached out to me.
 6
 7
         And when you say they haven't reached out to you, can we
 8
    also conclude that that means that you've had no discussions
 9
    about your prospective testimony with any lawyer representing
10
    the City of Los Angeles in connection with this evidentiary
11
    hearing.
12
         Yes, no attorney has --
13
    Q
         Okay.
14
         -- reached out to me to discuss.
15
              MR. MCRAE: Now, I believe you were just asked -- if
    we could put up Exhibit 25 again -- about Exhibit 25, section
16
    7.2. Sure.
17
18
              Your Honor, I don't want to misplace anybody's Big
19
    Gulp but there's a --
20
              MS. MITCHELL: I wish.
21
              MR. MCRAE: -- about a swimming pool of water here.
22
         (Laughter)
23
    BY MR. MCRAE:
24
         All right. So we're looking at section 7.2 of Exhibit 25.
25
    And do you recall being asked whether in effect A and M was the
```

```
Frost - Recross / By Mr. McRae
                                                                  232
 1
    party or the entity contemplated by section 7.2; do you recall
 2
    that?
              MS. MITCHELL: Objection, misstates the question.
 3
 4
              MR. MCRAE:
                           Well, --
 5
              THE COURT:
                          You can ask that question, counsel.
              MR. MCRAE:
 6
                          Yeah.
 7
              THE COURT: Overruled.
 8
    BY MR. MCRAE:
 9
         You were asked a series of questions ultimately ending up
10
    with has the City retained anyone other than A and M to do an
11
    analysis of data.
12
         And I appreciate your carveout that the A and M
13
    assessment, you're not speaking to whether that was to have an
14
    analysis of compliance by the City with the terms of the
15
    agreement.
16
         But you recall that question being put to you about
17
    whether A and M was the only entity hired by the City in
18
    connection with this paragraph 7.2; do you recall that
19
    discussion?
20
         Can you please repeat? I'm sorry. That was -- can you
21
    please repeat your question?
22
         You recall having a discussion with counsel moments ago
23
    about whether A and M is the only entity to your knowledge that
24
    was retained by the City in connection with section 7.2 of
25
    Exhibit 25, correct?
```

```
Frost - Recross / By Mr. McRae
                                                                  233
 1
         I recall that question.
 2
         Okay. Now, --
              MS. MITCHELL: Objection, misstates the question.
 3
         -- you would agree, right, that the language that was read
 4
 5
    to you, first of all, required that this agreement of the
    parties, it says that they're going to engage a mutually agreed
 6
    upon third party, right?
 7
         A mutually agreed upon third party, yes.
 8
 9
         And it -- obviously you can see this. In section 7.2,
10
    this agreement was written before the sanctions hearing that
    preceded A and M being retained in this case, right?
11
12
         Yes.
13
         Okay. So would it be fair to say then that there's really
14
    no basis that you can think of to think that when section 7.2
15
    is talking about retaining someone to have regular reports on
16
    the City's compliance with the terms of the agreement, that
17
    they were talking about A and M, right?
18
                 This is any mutually agreed upon third party. It
19
    does not specifically say A and M.
20
         Right. And there's no document that you're aware of where
21
    the City has said, oh, yes, A and M was retained pursuant to
    section 7.2, right?
22
23
         Not to my knowledge of pursuant and related to a specific
24
    section.
25
                           I have I think one other question.
```

- 18
- 19
- 20
- 21
- 22
- 23 We had meetings with LA Alliance. We had meetings with
- 24 the City, the County, as well as the Intervenors.
- 25 Anyone else?

Frost - Redirect / By Ms. Mitchell 235 1 Not that I can recall out -- just the parties to this 2 case. Okay. And as I asked your colleague, you're not aware of 3 anything in the assessment that changes any of the City's 4 5 obligations under the settlement agreement, correct? 6 Not that I have been made aware of. 7 MR. MCRAE: Nothing further. THE COURT: All right. Now, go around the room 8 9 because let's just make sure. Do you have any further 10 questions? 11 MS. MITCHELL: I have one more question, Your Honor. 12 THE COURT: Not so fast. So all right. 13 FURTHER REDIRECT EXAMINATION BY MS. MITCHELL: 14 15 Had any other attorney for any other party contacted you 16 prior to this hearing, would you have met with them? 17 MR. MCRAE: Calls for speculation. THE COURT: Overruled. 18 19 Absolutely, yes. 20 MS. MITCHELL: No other questions, Your Honor. 21 THE COURT: Now, you're not limited to that so search 22 your notes, etcetera. You're not limited to that re-redirect. 23 If you have any other questions you might have 24 neglected or that you want to ask, please consult your team for 25 the City, consult Intervenors, see if there's any questions.

```
1
              MS. SPEAKER: Candlelight.
 2
              THE COURT: So I need permission to keep that on.
         (Recess taken at 3:21 p.m.; reconvened at 3:38 p.m.)
 3
 4
              THE COURT: All right. And, counsel, we're -- are we
 5
    back on CourtSmart? We're back on the record. All counsel are
 6
    present and, counsel, if you'd like to call your next witness.
 7
              MS. MITCHELL: Thank you, Your Honor. Plaintiff
 8
    calls -- oh, excuse me, before we get started, may Ms. Rafferty
 9
    be excused?
10
              THE COURT: Oh, absolutely, yeah.
11
                             Thank you.
              MS. MITCHELL:
              THE COURT: Subject to recall if the Court has
12
13
    questions concerning A&M or the audit or if the parties do.
14
              MS. MITCHELL: Thank you, Your Honor. Plaintiff
15
    calls Matt Szabo as an adverse witness.
16
              THE COURT: All right. Thank you. And, sir, if
17
    you'd step forward please. Karlen is the clerk, if you'd raise
18
    your right hand, she's going to administer an oath there.
19
              THE CLERK: You can stop there. Please raise your
20
    right hand.
21
                 MATT SZABO, PLAINTIFFS' WITNESS, SWORN
22
              THE COURT: Thank you, sir. If you'd approach the
23
    witness box and as you come up the stairs, be careful. There's
    a four inch rise. And, sir, if you'd be seated and face the
24
25
    parties.
              Would you state your full name, sir?
```

```
Szabo - Direct / By Ms. Mitchell
                                                                  238
 1
              THE WITNESS:
                            My name is Matt Szabo. Full name is
 2
    Matthew William Szabo.
              THE COURT: And would you spell your last name, sir?
 3
              THE WITNESS: S as in Sam, Z as in zebra, A-B as in
 4
 5
    boy, 0.
 6
              THE COURT: Thank you. Direct examination please on
 7
    behalf of LA Alliance.
 8
              MS. MITCHELL:
                              Thank you.
 9
                           DIRECT EXAMINATION
    BY MS. MITCHELL:
10
11
         Mr. Szabo, please briefly describe your current role.
         Currently I am the City Administrative Officer for the
12
13
    City of Los Angeles. That is a role which although unique to
14
    Los Angeles can be generally described as kind of a combination
15
    between a chief financial officer and a city manager, which
16
    general large cities are familiar with. Not exactly entirely
17
    both of those roles, but it is very close to that.
18
         And prior to being appointed -- and excuse me, you were
19
    appointed CAO by the prior mayor, Mayor Garcetti; is that
20
    right?
21
         Correct.
22
         And prior to that you were --
23
              THE COURT: Counsel, would you move that microphone
24
    just a little bit closer and speak just a little bit slower.
25
              MS. MITCHELL:
                              Oh.
                                   I have to move it closer.
```

Szabo - Direct / By Ms. Mitchell 239 1 Prior to being appointed as CAO, you were in Mayor 2 Garcetti's administration; is that right? That's correct. 3 Α And what was your role then? 4 5 I was the deputy chief of staff. And when were you appointed as CAO? 6 7 I was appointed CAO in May of 2021, confirmed and took 8 office in July of 2021. 9 What are your responsibilities as CAO when it comes to LA 10 City's homelessness response system? 11 So there's a number of responsibilities. Number one, as 12 the office and city official that reports equally under the 13 city charter to the mayor and the city council I have 14 represented the mayor and the city council in negotiations 15 related to this case and this settlement, along with the city 16 attorneys of course, representing them from a policy 17 perspective. 18 Also my office, of course, is the principal office making 19 the financial recommendations to the Mayor and the council, 20 who's responsible for the city budget. We also, due to the 21 nature of the management role that our -- that the CAO has, in 22 coordinating other departments we do have some role in the 23 City's homelessness response, some of the functions were placed 24 in my office, principally on the financial side, but we have 25 some other roles as well as it relates to supporting some

Szabo - Direct / By Ms. Mitchell 240 1 outreach efforts. 2 And what are those roles relating to supporting outreach efforts? 3 We have staff that work with council offices that 4 coordinate Care and Care Plus operations. We do not run the 5 Care and Care Plus operations, but we coordinate the outreach 6 and other departments around those efforts. We also coordinate 7 with other departments on the RV operations, vehicle and RV 8 operations for vehicle and RV reduction. 10 And when you said coordinating departments, are you 11 talking, was that the outreach, the Care, Care Plus reaching 12 out with council districts, et cetera that you just described? 13 So we coordinate with the council districts and then there 14 are outreach, there's an outreach component with -- through 15 LAHSA. And then the -- with Care and Care Plus it's primarily sanitation and LAPD also has a role. 16 17 So we coordinate across those departments and agencies for 18 the execution of those operations. 19 But your office, the City -- the Office of the City 20 Administrative Officer does not have the oversight role of 21 LAHSA; is that right? 22 We do not. 23 And who -- which department has that? 24 Well, the oversight role of LAHSA sits with the Board of 25 Commissioners.

```
Szabo - Direct / By Ms. Mitchell
                                                                 241
 1
         Okav. And --
 2
         Of LAHSA.
         And which city department is responsible for reviewing
 3
    invoices and working directly with LAHSA on their shelter and
 4
 5
    the financing?
 6
              MR. MCRAE: Objection, vague.
 7
              THE COURT: Overruled. Do you understand the
 8
    question that was asked?
 9
              MS. MITCHELL: Let me ask a more direct question.
              THE COURT: It'll be reasked.
10
11
              MS. MITCHELL: Thank you.
12
    BY MS. MITCHELL:
13
         What role does the LAHD, LA Housing Department have in
    oversight of LAHSA, if any?
14
15
         So the Los Angeles Housing Department holds the contracts
16
    with LAHSA, so LAHSA -- we contract with LAHSA, LAHSA contracts
17
    with service providers in almost all cases. There are some
18
    cases in which we direct contract, but -- so that is the
19
    relationship. The housing department holds, manages,
20
    maintains, reviews the contract and the compliance with the
21
    contract with LAHSA and then LAHSA does the same with the
22
    service providers.
23
    Q Okay. So the LA Housing Department holds the contract,
24
    CAO's office coordinates the departments. Is there
25
    communication between the Housing Department and the CAO's
```

```
Szabo - Direct / By Ms. Mitchell
                                                                 242
 1
    office regarding what services have been provided?
 2
              MR. MCRAE:
                         Excuse me, vaque.
 3
              THE COURT: Overruled. I'm sorry, overruled, you can
 4
    answer that question.
 5
              THE WITNESS:
                           There's constant communication between
    the CAO and Housing.
 6
 7
    BY MS. MITCHELL:
 8
         My question was a little bit more specific though. My
    question was, was there communication between the CAO's office
10
    and the Housing Department about what services have been
    provided confirming that the contracts are being fulfilled?
11
12
         I mean, I would need you to be more specific about that.
13
    That's -- there are multiple contracts, multiple services that
14
    are provided, so I would need you to be more specific.
15
         Okay. Are there times when there are communications
16
    between the CAO's office and the Housing Department about
17
    whether or not the services are being fulfilled relating to the
18
    contracts?
19
              MR. MCRAE: Objection, vague.
20
              THE COURT: Do you understand the question?
21
              THE WITNESS: I understand the question.
22
              THE COURT: All right. Overruled, you can answer the
23
    question.
24
              THE WITNESS: The answer is yes, but again, without
25
    greater specificity it's -- you know, there's constant
```

Szabo - Direct / By Ms. Mitchell 243 1 communication. We communicate with the Housing Department on a broad number of issues. 2 BY MS. MITCHELL: 3 4 Showing you what has been marked as Exhibit 25. This is 5 Docket 429, this is the settlement agreement between LA 6 Alliance the City of Los Angeles. Do you recognize this 7 document? 8 I do. 9 You helped negotiate this document; is that right? 10 Correct. 11 Turning to -- let's see, we're on page 10 of 28 according 12 to the docket numbers. Section 3.1, can you read this first 13 paragraph for us starting with 3.1? 14 Out loud? 15 Yes, please. 16 The City agrees to create a required number of housing or 17 shelter solutions, which is equal to but in the City's 18 discretion may be greater than the shelter and/or housing 19 capacity needed to accommodate 60 percent of the unsheltered 20 City shelter appropriate PEH within the City based on LAHSA's 21 2022 point end time count. 22 And this is -- the term expires -- it's a five year term, right, for the agreement? 23 24 Α Yes. 25 And do you recall that the Court issued the order

Szabo - Direct / By Ms. Mitchell 244 1 approving this agreement on I believe it was June 13th of 2022. 2 Do you recall that? 3 I believe it was June 14th, but yes. June 14th, thank you for the correction. And is it your 4 5 position that under the agreement the City is permitted -- oh, 6 and I'm sorry. 7 Ultimately the City came up with the 60 percent number to 8 which plaintiffs agreed, which was 12,915 shelter or housing beds; is that right? 10 12,915 was the required number as determined by the 2022 11 point time count which is -- took place after the -- which was 12 released after the settlement was authorized by the Court. 13 Thank you. And the -- is it your position that the City 14 in order to fulfill the terms of this Section 3.1 could put up 15 all 12,915 beds on June 12th of 2027 and take them down on June 16 15th, 2027 and that would fulfill the terms of this agreement? 17 MR. MCRAE: Objection, it's an incomplete 18 It also calls for a legal conclusion. hypothetical. 19 vague as to who you is, whether it's him in his individual 20 capacity or some other capacity which he may not even have the 21 ability to represent if it's the latter. So -- and a lack of 22 foundation to the extent that it stretches to that letter 23 interpretation of you. 24 THE COURT: Overruled. You can answer the question

25

please.

Filed 05/29/25 Page 245 of 304 Page Szabo - Direct / By Ms. Mitchell 245 1 THE WITNESS: That is a hypothetical which I would in 2 my official capacity never recommend to the City of Los Angeles. However, there are no interim deadlines within the 3 4 settlement agreement. We didn't agree to any and we wouldn't 5 have agreed to any. There are no interim deadlines. deadline to establish the beds is June of 2027. 6 7 BY MS. MITCHELL: 8 And so my question to you again was, is it your position in your official capacity that in order to fulfill the terms of 10 the contract the City would be able to put up all 12,915 beds 11 on June 12th of 2027 and take them down on June 16th of 2027 12 and that would fulfill the terms of the contract. 13 MR. MCRAE: Objection. It calls for a legal conclusion. It's an incomplete hypothetical, it lacks 14 15 foundation and it's vague. 16 THE COURT: Overruled. You can answer the question 17 please. 18 THE WITNESS: My understanding is that the 19 settlement, the obligations contained within the settlement, 20 the settlement itself ends in June of 2027. I believe that's

what the document says. All right. My document was a little bit different, though, Mr. Szabo. My question was, is it the City's position or your position, in your official capacity, that the City

21

22

23

24

25

could put up all 12,915 beds on June 12th, 2027 and take them

Szabo - Direct / By Ms. Mitchell 246 down on June 16th, 2027 and that would fulfill the terms of 1 2 this agreement? MR. MCRAE: Objection, calls for speculation, lack of 3 foundation, calls for a legal conclusion, it's an incomplete 4 5 hypothetical and relevance. 6 THE COURT: Overruled. 7 THE WITNESS: It's -- look it's my position is the 8 settlement would not dictate the City's homelessness policy 9 beyond June of 2027 should we comply with the obligations of 10 establishing the 12,915 beds by that date. 11 MS. MITCHELL: Your Honor, I'd ask the Court to 12 direct the witness to answer the question. 13 MR. MCRAE: Respect --14 THE COURT: No, you can reask the question, counsel. 15 I'm not going to start directing witnesses. 16 BY MS. MITCHELL: 17 I can reask it all day, Mr. Szabo. My question is --18 Mr. Szabo, I apologize. 19 My question is, is it the City's position that the City to 20 fulfill the terms of this agreement which you helped negotiate 21 and the City entered into, the City would be permitted to put 22 up all 12,915 beds on June 12th of 2027, take them down on June 23 16th of 2027 and the City would have fulfilled its obligation 24 under this agreement. 25 Same objections that it lacks foundation,

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Szabo - Direct / By Ms. Mitchell
                                                                  247
1
    calls for a legal conclusion, it's vague in relevance and it's
 2
    been asked and answered multiple times.
 3
              THE COURT: Overruled. You can answer the question,
 4
    sir.
 5
              THE WITNESS: I'm not going to concede to a
    preposterous hypothetical, but I -- my position is and what I
 6
 7
    have advised the council and the mayor is that our obligations
 8
    are to establish 12,915 units by June of 2027 and that we
    should -- and that beyond that should we fulfill that
10
    obligation that we would have complied with the settlement and
11
    would no longer be under the term of the settlement.
12
    BY MS. MITCHELL:
13
         Why is it a preposterous hypothetical, Mr. Szabo?
14
              MR. MCRAE: Your Honor, this is bordering on argument
15
    and --
16
              THE COURT: What's argumentative, counsel? Just
17
    restate it.
18
              MS. MITCHELL: Okay.
19
         Mr. Szabo, you just said that you're not going to answer a
20
    preposterous hypothetical. Do you recall that answer that you
21
    just gave to me?
22
         I do recall.
23
         Please describe to me what is preposterous about the
24
    hypothetical that I just posed?
25
         Because we're talking --
```

Szabo - Direct / By Ms. Mitchell 248 1 MR. MCRAE: Same objection, Your Honor. It's not his 2 -- it's counsel's hypothetical and this is -- it's not relevant quite frankly, given that it is a hypothetical. 3 THE COURT: Overruled. You can answer the question, 4 5 sir. 6 THE WITNESS: Because we have a responsibility to the 7 people of Los Angeles and the taxpayers to use their dollars 8 appropriately and to go through whatever -- all of the effort and expense that would be required to establish 12,000 units of 10 housing on one day only to then take them down three weeks 11 later is, in my view, preposterous. 12 BY MS. MITCHELL: 13 Referring you over to page 7 of 28, this section that 14 starts whereas, do you see that section? 15 I do. 16 And we have read this into the record over and over, so 17 for the purpose of moving this forward, I will read it into the 18 record now. Whereas, the purpose of this agreement is to 19 substantially increase the number of housing and shelter 20 opportunities in the City of Los Angeles and to address the 21 needs of everyone who shares public spaces and rights of way in 22 the City of Los Angeles, including both housed and unhoused 23 Angelinos to achieve a substantial and meaningful reduction in 24 unsheltered homelessness in the City of Los Angeles. 25 MR. MCRAE: Your Honor, can we have the same courtesy

```
Szabo - Direct / By Ms. Mitchell
                                                                  249
1
    for this witness to get a physical copy of the settlement
 2
    agreement so he can read it?
 3
              THE COURT: Absolutely.
    BY MS. MITCHELL:
 4
 5
         Sure. Mr. Szabo --
              THE COURT: Let's have someone bring that to him.
 6
 7
         -- do you see the iPad in front of you?
 8
                         No, no, I mean, a physical hard copy.
              MR. MCRAE:
 9
              THE COURT:
                          Well certainly.
10
              MR. MCRAE: So let's --
11
              THE COURT:
                         Will somebody supply that to the witness?
12
              MR. MCRAE: Yeah.
              MS. MITCHELL: I can do that.
13
14
         So that you know, Mr. Szabo, all of the exhibits are
15
    loaded in that iPad, you can click on the numbers and you can
16
    scroll through if you'd like to.
17
              MR. UMHOFER: Your Honor, may I approach?
              THE COURT: Certainly.
18
19
              THE WITNESS:
                             Thank you.
20
         Would you like a minute to look through the agreement?
21
              THE COURT: If you want, take a few moments and go
22
    through it.
23
              THE WITNESS: Okay.
24
         (Pause)
25
         Are you ready?
```

Szabo - Direct / By Ms. Mitchell 250 1 MS. MITCHELL: Your Honor, may I proceed? 2 THE COURT: You may proceed, thank you. Would you agree that putting up 12,915 shelter beds on 3 4 June 12th of 2027 and then taking them down four days later on 5 June 16th of 2027 would not achieve a substantial and meaningful reduction in unsheltered homelessness in the City of 6 7 Los Angeles? 8 MR. MCRAE: Your Honor, objection. 9 incomplete hypothetical, it lacks foundation. It calls for a 10 legal conclusion. It assumes that something in the recital is 11 an obligation under the agreement, it's not relevant and it 12 lacks foundation. 13 THE COURT: Overruled. You may answer, sir. 14 This section that you've -- that you're THE WITNESS: 15 highlighting is not a term of the agreement that binds the 16 City. It's a whereas clause, so I don't know. I'm not -- I 17 don't know how I can answer that question. 18 BY MS. MITCHELL: 19 Okay. So taking that off the screen, not referring to the 20 agreement at all or the whereas clause or whether or not it's a 21 recital, my question to you is, hypothetically if the City were 22 to put up 12,915 shelter beds on June 12th of 2027 and take 23 them down four days later on June 16th of 2027, would that 24 achieve a substantial and meaningful reduction in unsheltered 25 homelessness in the City of Los Angeles?

Szabo - Direct / By Ms. Mitchell 251 1 MR. MCRAE: Objection, it's argument. It lacks 2 foundation. It's an incomplete hypothetical and it's talking about something two years from now. 3 THE COURT: Overruled. You can answer the question. 4 5 THE WITNESS: As proposed in your hypothetical which is not reality at all because we are well into this agreement 6 7 and have established thousands of units and have housed thousands of people. It would be inconsistent. 8 BY MS. MITCHELL: 10 Meaning it would not achieve a substantial and meaningful 11 reduction on sheltered homelessness to do so. 12 MR. MCRAE: Objection also that the terms are 13 undefined and therefore they are vague in addition to it being 14 an incomplete hypothetical and to the extent it calls for a 15 legal conclusion, objection. 16 THE COURT: Overruled. You can answer the question. 17 THE WITNESS: Within the frame of your hypothetical 18 which is not in anywhere -- it just is not consistent with 19 reality, yeah, I would agree. 20 Thank you. Let's turn over to the same exhibit, Exhibit 21 Let's scroll into section 5, that says milestones and 22 deadlines. And looking specifically at Section 5.1, can you read that section into the record please? 23 24 5.1, within 30 days from the date information from the 25 2022 pit count is confirmed by LAHSA and released, the City

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Szabo - Direct / By Ms. Mitchell
                                                                  252
 1
    will calculate the required number and provide its calculation
    with the plaintiffs. The parties agree to meet and confer in
 2
    good faith to resolve any objections to the calculation of the
 3
 4
    required number raised by plaintiffs. Any objection that
 5
    cannot resolved by the parties may be heard by the Court if
 6
    necessary.
 7
         Now, Mr. Szabo, if you recall in 2022 the pit count was
 8
    delayed being certified by HUD; is that right?
 9
         Correct.
10
         So the pit count was not released and I think officially
11
    approved by HUD until October of 2022. Do you recall that?
12
         Yes.
13
         And do you recall within 30 days of HUD releasing that
14
    information, the City calculated the required number and
15
    provided it to plaintiffs.
              MR. MCRAE: Objection, lack of foundation, relevance.
16
17
              THE COURT: Overruled.
              THE WITNESS: I do recall that, yes.
18
19
    BY MS. MITCHELL:
20
         Okay. And so you would agree that the City met the
21
    requirement of 5.1; is that right?
22
              MR. MCRAE: Objection, calls for a legal conclusion -
23
24
              THE COURT: Overruled.
25
              MR. MCRAE:
                           -- lack of foundation.
```

```
Szabo - Direct / By Ms. Mitchell
                                                                  253
 1
              THE COURT: Overruled, you may answer the question,
 2
    sir.
 3
              THE WITNESS: I believe we did, yes.
    BY MS. MITCHELL:
 4
 5
         Directing you now to Section 5.2, I'm not going to ask you
    to read this whole thing, but I'd like for you to read,
 6
 7
    starting at thereafter or here and read those first four lines.
 8
              MR. MCRAE: Your Honor, is the count -- is the
 9
    witness at liberty to read as much of the document in answering
10
    this question as he likes?
11
              THE COURT: Well, let's resolve the whole thing.
12
    don't one of you as counsel or the witness read 5.2 in its
13
    entirety and then you can go back to it.
14
              MS. MITCHELL: Sure.
15
         Mr. Szabo, why don't you go ahead and read out loud 5.2 in
16
    its entirety.
17
         Thereafter, the City will create plans and develop
18
    milestones and deadlines for the City's creation of shelter and
19
    housing solutions to accommodate a minimum of 60 percent of
20
    unsheltered City shelter appropriate PEH --
21
         Mr. Szabo, I'm sorry --
22
         Yes.
23
         -- I know the Court's about to ask you to slow down a
    little bit because it's being recorded, thank you.
24
25
         Okay.
                 60 percent of unsheltered City shelter appropriate
```

Szabo - Direct / By Ms. Mitchell 254 1 PEH in each council district as determined by the required 2 number; 2) the City's plan for encampment engagement, cleaning and reduction in each council district; 3) the City's creation 3 of shelter and/or housing to accommodate a minimum of 60 4 percent of unsheltered City shelter appropriate PEH in the City 5 as determined by the required number; and 4) the City's plan 6 7 for encampment engagement, cleaning and reduction in the City. The City will provide the plans, milestones and deadlines 9 to plaintiffs and the City and plaintiffs agree to work 10 together in good faith to resolve any concerns or disputes about the plans, milestones and deadlines and will consult with 11 the Court for resolution if necessary. 12 13 The City will provide a report setting forth the 14 milestones and deadlines. The parties agree that the City will 15 promptly employ its best efforts to comply with established plans, milestones and deadlines. 16 17 Thank you, Mr. Szabo. Is it the City's position that the 18 City did not have to promptly employ its best efforts to comply 19 with established plans, milestones, and deadlines? 20 MR. MCRAE: Objection, lack of foundation, calls for 21 a legal conclusion. 22 THE COURT: Overruled. 23 Actually, you know what, Your Honor, MS. MITCHELL: let me withdraw that and I'll ask another question. 24 25 //

	Szabo - Direct / By Ms. Mitchell 255
1	BY MS. MITCHELL:
2	Q The City did, in fact, create plans and develop milestones
3	and deadlines under Section 1 for the City's creation of
4	sheltered housing solutions to accommodate the 60 percent of
5	unsheltered City shelter appropriate PEH; is that right?
6	A Correct.
7	Q Showing you Exhibit 24, do you recognize this document?
8	A I do.
9	Q And what is it?
10	MR. MCRAE: Your Honor, this is on the screen. I
11	don't think I can read this, I don't know if the Court can.
12	MS. MITCHELL: Okay. We can talk about it overall.
13	THE COURT: I'm familiar with this document, counsel.
14	MR. MCRAE: Okay. I'm sorry, I
15	THE COURT: Do you have the document?
16	MR. MCRAE: Yeah, but it's
17	THE COURT: Do you have a hard copy?
18	MR. MCRAE: Oh, let me ask my team.
19	MS. MITCHELL: All the documents were provided to
20	counsel, Your Honor.
21	THE COURT: Okay. We've got seven counsel here.
22	MS. MITCHELL: We do have an iPad if you want to
23	THE COURT: Let's find that copy, okay? All right.
24	MR. MCRAE: Thank you.
25	THE COURT: We'll be with you in just a moment. Let

```
Szabo - Direct / By Ms. Mitchell
                                                                  256
1
    them find that copy and let's give a hard copy for you all,
 2
    too, so you're not struggling with the screen.
 3
              THE WITNESS: Okay.
              THE COURT: I'd like a hard copy for the witness also
 4
 5
    please.
 6
    BY MS. MITCHELL:
 7
         Mr. Szabo, would you be able to read a hard copy? Would
 8
    you like a hard copy of the document? It's also accessible on
    the iPad if that's easier for you.
10
         If you're going to ask me to read out loud anything on
11
    this document --
12
         I will not.
13
         Okay. Then I think I'm okay.
14
         Okay. I'll zoom in if I'm asking you to actually read
15
    anything.
16
         Okay.
17
              MS. MITCHELL: May I continue, Your Honor?
18
              THE COURT: Please.
19
         Okay. Mr. Szabo, what is Exhibit No. 24?
20
         It is the City's submission of the milestones over the
21
    course of the five years for each council district and I
22
    believe the bottom has the totals.
23
         Okay. And I'm just going to blow this up so that we can
24
    all see it a little bit better. This says Road Map on the top
25
    left and then on the -- immediately next to it it says Alliance
```

```
Szabo - Direct / By Ms. Mitchell
                                                                 257
 1
    milestones. Do you see that?
 2
         Yes.
         Now, it's a little confusing I think because we have all
 3
 4
    been referring to the City/County MOU as the Road Map, and the
 5
    LA Alliance/City agreement as the Alliance agreement is two
    separate things. And so can you explain to me the difference
 6
 7
    or what this was intended to convey with the Road Map on the
 8
    left and the Alliance milestones on the right?
 9
              MR. MCRAE: Objection as to the preamble incorporated
10
    into the question as lacking foundation.
11
                          No, overruled. The Road Map was used in
              THE COURT:
12
    a number of different ways in this matter, so please.
13
              THE WITNESS: You know here's where I would like to -
14
    - is there a physical copy?
15
    BY MS. MITCHELL:
         Yeah. And you can also -- do you want to --
16
17
              THE COURT: Yeah.
18
         You can just hit No. 24 and that way you can zoom in. I
19
    don't think a physical copy is going to --
20
              THE COURT: You know I would feel more comfortable
21
    and so would you if you had a copy as a courtesy. Let's get
22
    you a copy. Counsel, we've got lots of Xerox machines some
23
    place in the courthouse and I'm sure counsel has an extra copy
24
    between all of the parties, as a courtesy I'd like the witness
25
    to have that copy in front of him.
```

```
Szabo - Direct / By Ms. Mitchell
                                                                  258
 1
              MS. MITCHELL: No problem, Your Honor, thank you.
 2
         (Pause)
              THE COURT: You know, let me give him the Court's
 3
    copy to save some time. I'm familiar with these documents.
 4
 5
    Okay? Would that help?
 6
              THE WITNESS: Yes.
 7
              THE COURT: Okay. Thank you.
 8
              THE WITNESS:
                            Thank you.
 9
              THE COURT: And just return that to me after.
              THE WITNESS: Yes, just as soon as -- okay.
10
11
    BY MS. MITCHELL:
         Mr. Szabo, while you're reviewing it are you okay if I ask
12
13
    another question I think that might clarify?
14
         Please.
15
         Is it true that at the time sort of all these agreements
16
    were collectively referred to as Road Map and then later they
17
    were separated in the way that the City was referring to the
18
    Road Map as the City/County MOU and the Alliance milestones
19
    separately?
20
              MR. MCRAE: Objection.
21
              THE COURT:
                         For the LA -- just a moment, for the LA
22
    Alliance agreement?
23
              MS. MITCHELL: Right.
24
              MR. MCRAE: Objection, assumes facts, again as to the
25
    preamble, lacks foundation and to the extent that it calls for
```

Filed 05/29/25 Page 259 of 304 Page Szabo - Direct / By Ms. Mitchell 259 1 a legal conclusion. 2 THE COURT: No, overruled, I think it'll be helpful to both parties. It's going to cure this confusion between the 3 4 Road Map which is the settlement agreement of the 6,800 and the 5 use of the word Road Map in the LA Alliance agreement and I'm going to constantly ask each of you on direct or cross to keep 6 7 designating that, because Road Map is used in the LA Alliance 8 agreement also. 9 And there's no question. Let them ask a question 10 again, okay. So, counsel, reask your question again please. BY MS. MITCHELL: 11 Can you explain why it says Road Map on the left with Road 12 13 Map interventions, open and occupiable on the left-hand side 14 and then on the right-hand side it says Alliance milestones? 15 So to my recollection we included or it was included 16 because I believe -- no, I'm sorry. Let me restate that. 17 We included that column to reflect the progress and 18 commitment by each council district up until that point. 19 think it was for context that we were providing as an example 20 in Council District 14 acknowledging that even though Council 21 District 14 had a -- that their goal, even though it wasn't --22 they don't have a goal in -- a council district specific goal 23 in the settlement, but their portion of the goal was fairly

extensive. We wanted to acknowledge that they had already

engaged in significant efforts in establishing housing under

24

25

```
Szabo - Direct / By Ms. Mitchell
                                                                  260
1
    the Road Map.
 2
              THE COURT: Let's go to 14, because it's not on the
 3
    screen.
 4
              THE WITNESS: Oh, I'm sorry.
 5
              THE COURT: For just a moment, as a courtesy to all
    the parties. Thank you. That would be at the time, Kevin De
 6
 7
    Leon's district; is that correct?
 8
              THE WITNESS: Correct.
 9
              THE COURT: Okay. Now, counsel, I've asked you
10
    constantly to get the council person -- well, I'm familiar with
11
    it. Please continue. I know who the council people were at
12
    the time.
13
    BY MS. MITCHELL:
14
         So at the time I think Council District 15 was Council
15
    member was Buciano; is that right?
16
    Α
         Correct.
17
         So on the left in gray we have numbers that indicate the
18
    Road Map beds that had been opened and occupiable at the time;
19
    is that right?
20
         Correct.
    Α
21
         And then the number next to it in blue is the
22
    identification of the council district; is that correct?
23
    Α
         Correct.
24
         All right. And then going further over it says Alliance
25
    milestones at the top, do you see that?
```

```
Szabo - Direct / By Ms. Mitchell
                                                                  261
 1
    Α
         I do.
 2
         And is this document intended to fulfill the City's
    obligations under 5.2 to provide the -- to develop the plans,
 3
 4
    milestones, and deadlines and provide that to the plaintiff?
 5
              MR. MCRAE: Objection, calls for a legal conclusion
 6
    and lacks foundation as to fulfilling obligations under a
 7
    settlement agreement.
 8
              THE COURT: Overruled.
 9
              THE WITNESS:
                            This was the document that we submitted
10
    in compliance with 5.1.1 -- wait. I'm sorry, 5.1 was the other
11
    one. 5.2.
12
    BY MS. MITCHELL:
13
         So Exhibit 24 was the plans, milestones and deadlines and
14
    it was intended to satisfy the City's obligation for Section
15
    No. 1.
16
         Correct.
17
              MR. MCRAE: Objection, I'm sorry, I thought the
18
    question was finished, was it?
19
              MS. MITCHELL: No, it was not.
20
              MR. MCRAE: Well, he answered, so can we redo that?
21
              MS. MITCHELL: Sure.
                                     Let me be more specific or I
22
    quess I'll reask the question.
23
         So the -- those plans and milestones and deadlines were
24
    developed and provided to the plaintiff in order to satisfy the
25
    City's obligations under 5.2.1 and 5.2.3; is that right?
```

```
Szabo - Direct / By Ms. Mitchell
                                                                 262
 1
              MR. MCRAE:
                         Objection, lack of foundation, calls for
 2
    a legal conclusion.
 3
              THE COURT: Overruled, you may answer, sir.
 4
              THE WITNESS: Correct, yes.
 5
    BY MS. MITCHELL:
         And at the time there was no plan for encampment
 6
 7
    engagement, cleaning and reduction in each council district or
 8
    city-wide as required by 5.2.2 and 5.2.4; is that right?
 9
              MR. MCRAE: Objection, foundation, relevance.
10
              THE COURT: Overruled. You may answer, sir.
              THE WITNESS: We had not developed those plans at the
11
12
    time of submitting this document.
13
         Okay. That was ultimately submitted to the plaintiffs and
14
    to the Court a little more than a year later after we filed the
15
    motion for sanctions in like January or February of last year;
16
    is that right?
17
              MR. MCRAE: Your Honor, objection, this is
18
    gratuitous. The Court has already said that's the origin of
19
    the encampment reduction milestones. So it's cumulative, it's
20
    gratuitous and not relevant.
21
              THE COURT: Overruled. Do you recall the question,
22
    sir? If not, they can restate it.
23
              THE WITNESS: Can you restate the question?
    //
24
25
    //
```

```
Szabo - Direct / By Ms. Mitchell
                                                                  263
 1
    BY MS. MITCHELL:
 2
         Sure. So the City's plans, milestones and deadlines for
    encampment engagement, cleaning and reduction was not presented
 3
 4
    to and finalized for presentation to the plaintiffs until
 5
    actually I think it was January of 2024; is that right?
 6
              MR. MCRAE: Same objections.
 7
              THE COURT: Overruled.
              THE WITNESS: That's my general recollection but I
 8
 9
    don't have the documents in front of me.
    BY MS. MITCHELL:
10
11
         Now, in 5.1 is the use of the phrase the City will, do you
12
    see that?
13
         I do.
14
         And you agree that that created an obligation that the
15
    City had to comply with; is that right?
16
              MR. MCRAE: Your Honor, there's a lack of foundation,
17
    it calls for a legal conclusion.
18
              THE COURT: Overruled.
19
              THE WITNESS: We agreed to this term.
20
         Okay. And in 5.2 there's another phrase, the City will
21
    create plans and develop milestones. You agree that also
22
    created a legal obligation by the City; is that right?
23
              MR. MCRAE: Same objection, Your Honor, lack of
24
    foundation and it calls for a legal conclusion.
25
              THE COURT:
                           Overruled, you may answer the question,
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```
Szabo - Direct / By Ms. Mitchell
                                                                  264
 1
    sir.
 2
              THE WITNESS: We agreed to that term as well.
         Further down on line 19 there's a statement, the City will
 3
 4
    provide plans, milestones and deadlines to plaintiffs and you
 5
    agree that that established an obligation for the City to then
    provide the plans, milestones and deadlines to the plaintiff;
 6
 7
    is that rights?
 8
              MR. MCRAE: Same objection, lacks foundation, calls
    for a legal conclusion.
10
              THE COURT: Overruled.
11
              THE WITNESS:
                            We agreed to that.
12
    BY MS. MITCHELL:
13
         Now further down on line 23, there's a statement, the City
14
    will provide a report setting forth the milestones and
15
    deadlines and you ultimately did that even if the encampment
16
    stuff took a little bit longer; is that right?
17
         Yes, correct.
18
         And then finally on line 34 there's a statement, the
19
    parties agree that the City will promptly employ its best
20
    efforts to comply with established plans, milestones, and
21
    deadlines. Do you see that line?
22
              MR. MCRAE: Objection, Your Honor, counsel said line
23
    34.
         The lines don't go to 34. I think counsel meant 24.
24
              THE COURT: Just restate the question, counsel.
25
                On line 24, there's a sentence the parties agree
         Sure.
```

Szabo - Direct / By Ms. Mitchell 265 1 the City will promptly employ its best efforts to comply with 2 established plans, milestones and deadlines. Do you see that? I do. 3 Α And do you agree that this sentence imposed an obligation 4 5 on the City to employ its best efforts to comply with the established plans, milestones and deadlines that we see in 6 7 Exhibit 24? MR. MCRAE: Objection, calls for a legal conclusion 8 9 and lack of foundation. 10 THE COURT: Overruled. You may answer, sir. 11 THE WITNESS: Yes, to the extent that best efforts 12 isn't defined, we did agree to best efforts. 13 BY MS. MITCHELL: 14 The City agreed that it would promptly employ its best 15 efforts to comply with the milestones and deadlines that the 16 City itself provided for itself in Exhibit 24, correct? 17 MR. MCRAE: Asked and answered, Your Honor. 18 THE COURT: Overruled. 19 THE WITNESS: Correct. Correct. 20 Moving on to the A&M assessment previously identified as 21 Exhibit 23. Have you had an opportunity to review this 22 exhibit? Excuse me, this assessment which is labeled Exhibit 23 23. 24 I have, yes. 25 And you read the conclusion on page 4 that there was poor

```
Szabo - Direct / By Ms. Mitchell
                                                                 266
1
    data quality integration. Did you see that?
 2
              MR. MCRAE: Your Honor --
 3
              THE COURT: Just a moment. Turn to page 4 on the
 4
    screen --
 5
              MS. MITCHELL: Sure.
              THE COURT: -- so we're all looking at the same
 6
 7
    document. And your question again was?
 8
    BY MS. MITCHELL:
 9
         I misread it. You read the conclusion that there was poor
10
    data quality and integration. Did you see those findings?
11
         I did see those findings.
        Did you see that they found insufficient financial
12
13
    accountability?
14
              MR. MCRAE: Your Honor, there's an entire sentence
15
    after that. It's -- can the witness read the entire sentence
16
    to its conclusion.
17
              MS. MITCHELL: I object to counsel directing the
18
    witness, this is cross-examination.
19
              THE COURT: You have cross-examination, redirect and
20
    recross, so.
21
         Thank you. You may answer, Mr. Szabo.
22
         The question is do I see that -- those words?
23
         Do you see that there was a finding that there was
24
    insufficient financial accountability by A&M in this
25
    assessment?
```

```
Szabo - Direct / By Ms. Mitchell
                                                                  267
 1
         I see that.
 2
         And that led to an inability to trace substantial funds
    allocated to City programs. Do you see that?
 3
 4
              MR. MCRAE: Objection, assumes facts that that's true
 5
    it's what it said.
 6
              THE COURT: Overruled.
 7
              THE WITNESS: I see that.
    BY MS. MITCHELL:
 8
 9
         Do you see the conclusion that there was fragmented data
10
    systems across LAHSA, the City and the County?
11
         I see that.
12
              MR. MCRAE: Objection, relevance.
13
              THE COURT: Overruled.
14
         Are you aware that A&M came to the conclusion that it
15
    ultimately was not able to verify the beds that were
16
    established as a result of the Road Map agreement?
17
              MR. MCRAE: Objection, relevance to the extent that
18
    these are not -- excuse me, relevance because they're not
19
    obligations under the settlement agreement. The document
    speaks for itself and lack of foundation.
20
21
              THE COURT: Overruled. You may answer the question,
22
    sir.
23
              THE WITNESS: I'm aware that that is what they
24
    included in their report.
25
         Are you --
```

Szabo - Direct / By Ms. Mitchell 268 1 Although I challenge their conclusions based on the 2 statements they made throughout the document that that questioned the validity of their conclusions. So I acknowledge 3 4 that I read the words on the page, but I'm not acknowledging 5 the conclusion or the conclusion was arrived to in an 6 appropriate manner. 7 You disagree with the conclusion, there's poor data 8 quality and integration; is that right? 9 I disagree that they came to that conclusion to an 10 appropriate manner. 11 Do you think there's poor data quality and integration within the homelessness response system, specifically relating 12 13 to the Road Map, the Alliance and the Inside Safe programs as 14 reviewed by A&M? 15 MR. MCRAE: Objection, compound and it lacks 16 relevance. They're not terms of the Alliance settlement 17 agreement. THE COURT: Overruled. You may answer the question, 18 19 sir. 20 THE WITNESS: No, I don't agree with that and that is 21 not to say that there can't be improvements, there can always 22 be improvements, but I don't agree with their findings in large 23 part because their findings did not follow generally accepted standards that would allow them and allow the consumers the 24 25 information that they published to be comfortable with the

```
Szabo - Direct / By Ms. Mitchell
                                                                  269
 1
    validity and objectivity of their analysis.
 2
    BY MS. MITCHELL:
         Mr. Szabo, do you agree that there's poor data quality and
 3
 4
    integration within the Los Angeles homeless in system
 5
    (phonetic)?
              MR. MCRAE: Objection, vague as to what that is and
 6
 7
    it lacks foundation and relevance.
              THE COURT: Overruled, you can answer the question,
 8
 9
    sir.
10
              THE WITNESS: And I'm not going to make an assessment
11
    of the entire homeless in system because when you're talking
    about the homeless in system you're talking about multiple
12
13
    levels of government that are not within the purview of the
14
    City. And you're talking about the city, you're talking about
15
    the county, you're talking about the state, you're talking
16
    about the federal government, you're talking about non-
17
    profits. And there's certainly -- there can be improvements in
18
    any effort, but I don't agree with the findings and conclusions
19
    made in the A&M report.
20
         Do you believe that the data quality and integration
21
    within the City of Los Angeles is good?
22
              MR. MCRAE: Objection. Vague.
23
              MS. MITCHELL: Well, let me ask a better
24
    question. Thank you.
25
    //
```

```
Szabo - Direct / By Ms. Mitchell
                                                                 270
 1
    BY MS. MITCHELL:
 2
         Do you believe that the data quality and integration
    within the City of Los Angeles related specifically to
 3
 4
    homelessness response systems as reflected in Roadmap and
 5
    Alliance is good?
              MR. MCRAE: Objection. Relevance, lack of
 6
 7
    foundation, not an obligation under the Alliance settlement
 8
    agreement.
 9
              THE COURT: Overruled. You may answer, sir.
10
              THE WITNESS: So, excuse me. I mean, good is not
11
    generally a standard that I use to make assessments. However,
12
    I'm confident in the numbers that are reported by my office.
13
         Are you confident in the numbers reported by LAHSA?
14
              MR. MCRAE: Objection. Lack of foundation,
15
    relevance.
16
              THE COURT: Overruled. You may answer, sir.
17
              THE WITNESS: With the numbers that we have an
18
    opportunity to review and provide feedback to, I'm confident in
19
    what is within our -- within the purview of the City
20
    administrative office. So to the extent that we work with
21
    LAHSA or outside partners and have an opportunity to review the
22
    data, although we may not own and control the data, if we're
23
    reporting the data, I'm confident in the data.
    //
24
25
    //
```

Szabo - Direct / By Ms. Mitchell 271 1 BY MS. MITCHELL: 2 My question was a little bit different, though. Are you confident in the data quality and integration within LAHSA as 3 4 reported to the City, that that is good, accurate data? 5 MR. MCRAE: Objection. It's vague. It lacks 6 foundation. It's not relevant. 7 THE COURT: Overruled. You may answer, sir. THE WITNESS: And I believe I answered the 8 9 question. I don't understand the difference in the 10 question. It's -- you're asking me -- if you're asking me to 11 comment on all data produced by LAHSA, I'm not -- I can't make 12 that assessment. If you're asking me to comment on data that 13 we have the opportunity to review for the purposes of 14 reporting, for the purposes of complying with the obligations 15 of the settlement, I'm confident in that data. Yes. 16 BY MS. MITCHELL: 17 And have you been out to check interim sites to determine 18 whether or not services are being provided? MR. MCRAE: Objection. Lack of foundation that that 19 20 would be the responsibility of his position, to physically go 21 out and do that, and relevance, and it's vague. THE COURT: Overruled. But I'm not certain that as 22 23 the CAO, he would be going out personally, counsel, maybe 24 members of his staff. I don't know. But I wouldn't expect the 25 CAO necessarily to personally check. You can answer the

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Szabo - Direct / By Ms. Mitchell
                                                                 272
 1
    question about whether you personally check or not.
 2
              THE WITNESS: I have not personally conducted
 3
    compliance site visits.
         Have members of your office personally conducted site
 4
 5
    visits to confirm that services are being provided
    appropriately pursuant to the contracts?
 6
 7
              MR. MCRAE: Objection. Vague. Which contracts, with
 8
    whom, over what time, lacks foundation, it calls for
 9
    speculation and relevance.
              THE COURT: I'm also -- is this as to the LA Alliance
10
11
    agreement and the Roadmap agreement, or is this an overall
12
    question as to both?
13
              MS. MITCHELL: I think it's an overall question as to
    both to the extent this conclusion was an overall conclusion as
14
15
    to both Roadmap and Alliance.
16
              THE COURT: All right, overruled. You can answer the
17
    question, sir.
18
              MR. MCRAE: I renew my objections.
19
              THE COURT: Thank you.
20
              THE WITNESS: There are -- there are members of the
21
    CAO staff which do -- that do work in the field, so I can't --
22
    I can't say definitively whether -- whether they have or they
23
    haven't as it relates to, for the purposes of -- for the
24
    purposes of physically verifying whether services have been,
25
    are being delivered, that would not be their -- that would not
```

Szabo - Direct / By Ms. Mitchell 273 1 be their responsibility directly. 2 There are other measures that we have in place to -to validate -- to validate the data, and it typically is not 3 4 physical visits. We're talking -- these are analysts that are 5 reviewing and validating reports that are submitted. BY MS. MITCHELL: 6 7 They're reviewing reports and invoices, is that right? 8 In part, yes. 9 Do you see -- do you disagree with the conclusion there's 10 insufficient financial accountability which led to an inability 11 to trace substantial funds allocated to City programs? MR. MCRAE: Objection, again, it's fragmented. 12 13 There's -- it lacks foundation and relevance, and it's vague. THE COURT: Overruled. You can answer the question, 14 15 sir. 16 THE WITNESS: I don't -- I am not convinced that in 17 the areas of the report where A&M determines that there's 18 insufficient anything, it's -- it reads to me like they did not 19 fully either have the time to or capacity to understand what 20 they were looking at. So I don't agree, and I will not agree 21 to any of those conclusions. 22 I think they received a lot of data. I think they 23 did their best to report on what they were seeing. But I 24 think, and they even admitted as such that some of the 25 information, they didn't have the capacity to fully absorb and

274 Szabo - Direct / By Ms. Mitchell 1 understand, and even acknowledge that they weren't making 2 findings that the data was inaccurate. But really this is a reflection of their own -- the limitations of their own 3 4 capacity to conduct a review which was not an audit. 5 BY MS. MITCHELL: Mr. Szabo, it is March, excuse me, May 28th of 2025, and 6 7 the City has had this assessment since March, at least March 8 6th of 2025. Is that right? 9 Well, if you're talking about the drafts that they 10 released before there was opportunity to comment, then I 11 suppose yes. And the City had an opportunity to dispute or respond to 12 13 the assessment findings and did not. Is that right? 14 MR. MCRAE: Objection, Your Honor. It's vague as to 15 context, not in an evidentiary hearing. THE COURT: Overruled. 16 17 MR. MCRAE: And it also lacks foundation. 18 THE COURT: Overruled. You can answer the question, 19 sir. 20 THE WITNESS: I wouldn't be the person responsible 21 for that. So whether the City attorney's office issued a 22 response, I don't -- I don't know. 2.3 BY MS. MITCHELL: 24 Did you personally work on anything, any type of response 25 or objection over the last nearly three months to this

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Szabo - Direct / By Ms. Mitchell
                                                                 275
 1
    assessment?
 2
              MR. MCRAE: Objection. Lacks foundation, relevance.
 3
    It's also vaque.
 4
              THE COURT: Overruled. You can answer the question,
 5
    sir.
 6
              THE WITNESS: To this Court, no.
 7
         Did anybody in your office work on any type of response to
 8
    this assessment for the purposes of providing it in court?
 9
              MR. MCRAE: Objection. Lacks foundation, relevance.
10
              THE COURT: Overruled. You can answer the question,
11
    sir.
12
              THE WITNESS: Not for the purposes of providing a
13
    response in court. Responsibility, in my view, is to the
14
    decision makers, to the mayor and the council, and so we
15
    certainly provided our assessment, but not in a formal way in
16
    this Court.
    BY MS. MITCHELL:
17
         Going back to the question on the key findings that's up
18
19
    on the screen, the insufficient financial accountability, do
20
    you believe that there is sufficient financial accountability
    within LAHSA?
21
22
              MR. MCRAE: Objection. Vague. As to what issue,
23
    over what time, and relevance?
24
              THE COURT: I'm going to sustain that, counsel. I
25
    think it's the -- well, this is a general finding, but it's to
```

Szabo - Direct / By Ms. Mitchell 276 1 the Roadmap and LA Alliance programs. So just restate the 2 question. MS. MITCHELL: Thank you, Your Honor. 3 4 Do you believe there was sufficient financial 5 accountability within LAHSA during the period of time of this 6 look back from 2020 to 2024 as related to the Roadmap and 7 Alliance programs? 8 MR. MCRAE: Objection. Vague, lack of foundation, 9 and relevance. 10 THE COURT: Overruled. 11 THE WITNESS: The reports that my office is 12 responsible for issuing to the council and to this court, to 13 the City council and the mayor and to this court. I am 14 confident in the integrity of that data, whether that data was 15 sourced within the City or with partners. 16 BY MS. MITCHELL: 17 Have you heard Monica Rodriquez refer to LAHSA's data as 18 the merry-go-round from hell? 19 MR. MCRAE: Your Honor, relevance and hearsay. 20 THE COURT: Yeah, I think now we're getting into some 21 comments by council members, and that also can work towards the 22 Apex Doctrine. I'm a little concerned about getting into 23 different council members bickering back and forth or their 24 respective views, counsel. 25 So that also came in through another witness, I

Szabo - Direct / By Ms. Mitchell 277 1 believe, and I don't think that this witness necessarily needs 2 to be put in that position. MS. MITCHELL: Your Honor, I believe this was the 3 Court's order specifically that Mr. Szabo was to testify prior 4 5 to us being able to talk to council members about what that phrase means. Merry-go-round from hell was one of the ones 6 7 that was cited. THE COURT: Well, if Mr. Szabo -- I'd like you to 8 9 move on. I'd like the evening to think about that for a 10 moment, counsel. 11 MS. MITCHELL: Thank you, Your Honor. 12 THE COURT: And you can take a recess if you'd like 13 to, but I'd like to mull that over for a little while. 14 MS. MITCHELL: I'm happy to continue and come back to 15 this, Your Honor. 16 THE COURT: Why don't you? 17 MS. MITCHELL: Thank you. 18 BY MS. MITCHELL: 19 So a moment ago, Mr. Szabo, you noted that your obligation 20 was to provide, I think it was, advice to the mayor and to the 21 council on these issues; is that right? 22 I was referring to my assessment of the A&M review. 23 And you provided that -- was it like a written assessment? MR. MCRAE: Objection. Relevance. 24 25 THE COURT: Would you repeat that, counsel?

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Szabo - Direct / By Ms. Mitchell
                                                                 278
 1
              MS. MITCHELL: Yes. Was it a written assessment that
 2
    you provided to the mayor and to the council on this
 3
    assessment?
 4
              THE COURT: Overruled. You can answer the question,
 5
    sir.
 6
              MR. MCRAE: Objection to the extent it also gets into
 7
    deliberative process privilege or attorney/client privilege.
 8
              THE COURT: As presently phrased, counsel, I'm going
 9
    to sustain the objection. The question is if this was made
10
    public or not. In other words, is there some document that's
11
    been filed?
12
              MS. MITCHELL: I don't know if there is or not.
13
              THE COURT: You can ask.
14
         Mr. Szabo, you made an assessment of this report and
    provided it in some capacity to the mayor and to the council;
15
16
    is that right?
17
         Not in a formal way, no.
18
         So there's nothing written about your assessment of this
19
    report?
20
         No. We did not issue a report and not in a formal way.
21
         And so was it an oral report to the city council and to
22
    the mayor of your assessment of this report?
23
              MR. MCRAE: Same objections, Your Honor, to the
24
    extent this is encroaching on --
25
              THE COURT:
                          Overruled, as long as we're not getting
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Szabo - Direct / By Ms. Mitchell
                                                                  279
 1
    into the content of that. You can answer if this was an oral
 2
    report.
 3
              THE WITNESS: I have not issued a formal report on
    the contents of the A&M audit, written or verbal.
 4
 5
    BY MS. MITCHELL:
       Have you spoken to the mayor or any members of the council
 6
 7
    about this report?
              MR. MCRAE: Objection. Relevance and lack of
 8
 9
    foundation as far as how that could possibly be probative of
10
    whether there would be a breach of the settlement agreement.
11
              THE COURT: Without getting into the content, you can
12
    answer that question. Overruled.
              THE WITNESS: I have.
13
14
         Okay. And have you spoken -- again, without getting into
15
    the content, have you spoken to the mayor about your assessment
16
    of this report.
17
              MR. MCRAE: Relevance.
18
              THE COURT: Overruled.
19
              THE WITNESS: I don't recall if I've spoken to the
20
    mayor directly.
    BY MS. MITCHELL:
21
22
         Have you spoken to Monica Rodriguez regarding your
23
    assessment of this report?
24
              MR. MCRAE: Relevance.
25
              THE COURT:
                          Overruled.
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Szabo - Direct / By Ms. Mitchell 280 1 THE WITNESS: I don't recall. 2 Specifically, which council members have you spoken to 3 with regard to this --I do not recall. I talk to the members of the council on 4 a daily basis, and we discuss a broad range of topics, and I 5 will not be able to recall to whom and at what time or what 6 dates I may have discussed the contents of this report. 7 Okay. So taking a step back, to your knowledge, has 8 anybody within the City prior to the beginning of this hearing 10 produced anything formal in the way of an objection or a 11 response to this report? 12 MR. MCRAE: Objection. Vaque. Assumes there was an 13 obligation to do so. Relevance. It lacks foundation. 14 THE COURT: Overruled. You can answer that question, 15 sir. 16 THE WITNESS: We haven't. But I will say that for --17 you know, this was not something that -- I mean, this is an 18 assessment. I don't view it as particularly actionable, and it 19 certainly wasn't -- a response certainly wasn't required. BY MS. MITCHELL: 20 21 Showing you the next page over, do you see this finding 22 there was a disjointed continuum of care system? 23 MR. MCRAE: Your Honor, can I have a standing 24 objection on relevance grounds to the entire line of exchange 25 on the assessment, Exhibit 23?

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                                                                 281
 1
              THE COURT:
                         Certainly.
 2
              MR. MCRAE:
                          Thank you.
 3
              THE WITNESS: I do see that, yes.
 4
         Okay. Do you agree that there's a disjointed continuum of
 5
    care system?
              MR. MCRAE: Vaque. Relevance. Lack of foundation.
 6
 7
         Let me ask a more specific question, Your Honor. Do you
 8
    agree that there's a disjointed continuum of care system as it
 9
    relates to the Alliance program, the Roadmap program, and
    Inside Safe?
10
11
              MR. MCRAE: Objection. Compound, relevance, lacks
12
    foundation, vague.
13
              THE COURT: Overruled. You can answer the question,
14
    sir.
15
              THE WITNESS: I'm not in a position to make that
16
    assessment, but this is exactly the type of finding that I have
17
    a problem with because it is written as an expression of an
18
    opinion, and everybody has an opinion about homelessness.
19
    Everyone in this courtroom has an opinion about homelessness,
20
    but this is based on their assessment, their feeling, what they
21
    may have discovered through the process of finding out and
22
    learning the things that they were learning through this
23
    process.
24
              They even say potential inequities. They didn't make
25
    a finding of inequities.
                              They're just talking about things
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Szabo - Direct / By Ms. Mitchell 282 1 that may or may not be the case, that I think goes back to the 2 limitations of their own research and reporting. BY MS. MITCHELL: 3 4 How many team members were involved from A&M in this 5 assessment, to your knowledge? 6 MR. MCRAE: Relevance and lack of foundation. 7 THE COURT: Would you restate that question, counsel? MS. MITCHELL: Sure. How many team members, to your 8 9 knowledge, were involved in creating this assessment over the last 11 months? 10 11 MR. MCRAE: Relevance and lack of foundation. 12 THE COURT: If you know. 13 THE WITNESS: I don't know. I mean, I'm assuming 14 there's more people that work on this that have shown up. I 15 don't know. 16 BY MS. MITCHELL: 17 So you don't know whether there was sufficient capacity 18 within A&M to review these and understand these issues? 19 MR. MCRAE: Objection. Assumes that capacity is 20 merely the number of people working as opposed to capability of 21 processing and understanding the information. 22 THE COURT: Overruled. 23 THE WITNESS: I think in their own report they 24 acknowledged it. They said in a number of occasions we weren't 25 able to identify or the manner in which the data was made

Szabo - Direct / By Ms. Mitchell 283 1 available made it difficult to come to a conclusion, et cetera, 2 et cetera. I also don't know the extent of their capacity 3 because I was not interviewed. So I didn't have direct 4 5 interaction with them in the creation of this report. So their statements that it was difficult to find data, 6 7 for example, you interpret that as they had an inability, lack 8 of capacity to make those determinations. 9 MR. MCRAE: Mischaracterizes the witnesses' 10 collective testimony. 11 THE COURT: Overruled. You can answer the question, 12 sir. 13 THE WITNESS: They were provided thousands of 14 documents and it is true that the nature of the system requires 15 they were looking at City documents, they were looking at 16 documents from LAHSA, they were looking at documents from the 17 county and other documents, federal funding, et cetera. And in 18 multiple instances in their own report, they indicated the 19 challenge that they had in deciphering. In some cases, they 20 cited time limitations. And on top of that, it was -- again, 21 it was not a report, it was not an audit that adhered to any 22 generally accepted standards. And they went to great lengths 23 to make it clear that this was not to be seen as a formal assessment on the condition of the City's finances, their 24 25 financial documents. And if it were, they would need to have

Szabo - Direct / By Ms. Mitchell 284 1 complied with generally accepted standards. 2 So the findings that they have are based on, as I read it, if you're asking my opinion about what I read, based 3 4 on some of what they felt might be the case, based on some 5 limited information that they were able to absorb and understand in creation of the report, but without any of the 6 7 rigor and objectivity and independence required for a formal 8 assessment. So I think in all of those ways, the capacity of 9 this report was greatly limited. BY MS. MITCHELL: 10 11 Well, you said capacity of the report, but we're talking 12 about capacity of A&M to understand the data, to understand the 13 issues, and to synthesize them within these findings and 14 recommendations, right? 15 MR. MCRAE: Objection. Mischaracterizes the 16 witness's testimony. 17 THE COURT: Overruled. You can answer the question, 18 sir. 19 THE WITNESS: I could also use the word limitation. 20 BY MS. MITCHELL: 21 So when you said -- when one of the examples that you 22 noted was that A&M said they had difficulty in deciphering and 23 you interpreted that as a capacity issue, not that the data was 24 wrong; is that right? 25 MR. MCRAE: It mischaracterizes the witness's

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                                                                 285
 1
    testimony.
 2
              THE COURT:
                         Do you understand the question?
              MR. MCRAE: Lack of foundation.
 3
              THE COURT: Well, I'm not going to overrule that.
 4
 5
    you understand the question?
              THE WITNESS: I do. Yeah, I do.
 6
 7
              THE COURT: Okay.
              THE WITNESS: Should I answer?
 8
 9
              THE COURT: You can answer, sir.
10
              THE WITNESS: Yes, and A&M admitted itself that it
    was not making an assessment that the underlying data was
11
12
    wrong. They argued at a point that they acknowledged the
13
    limitations of their review and stated that and then also
14
    stated that they were not making a finding that the underlying
15
    data was necessarily invalid.
16
    BY MS. MITCHELL:
17
         You see multiple times throughout the report where they
18
    identified a lack of data; is that right?
19
              MR. MCRAE: Objection. Vague. The document speaks
20
    for itself. Relevance.
21
              THE COURT: Overruled.
22
              THE WITNESS: Yes, they mentioned that several times.
23
    I will also point out, though, that they did not suggest that
24
    data was in some way withheld or not provided by the City in a
25
    timely manner. They did receive thousands and thousands of
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Szabo - Direct / By Ms. Mitchell 286 1 pages of documents and financial data, and they -- well, I'll 2 just leave it at that. Referring to the conclusion or to the example that they 3 4 provided in italicized here in this middle of the page where 5 they said there was confusion among stakeholders including service providers. Do you see that? 6 7 I do see that, yes. Do you disagree with the assessment that there is 8 9 confusion among stakeholders including service providers with 10 respect to shelter or interim housing? I don't know who they're talking about. I'm sorry. 11 I'm sorry. Objection. 12 MR. MCRAE: Takes the 13 statement out of context because you have to read the entire paragraph, lacks foundation, and relevance. 14 15 THE COURT: Overruled. You can answer, sir. 16 THE WITNESS: I don't know who they're talking about. 17 And this is another example. I mean, they conducted, I think 18 they said over 90 interviews. They indicated in part some of 19 the site visits that they went on and the people that they 20 talked to on those site visits. But confusion among 21 stakeholders, that could be anyone. I don't know the context 22 in which they're making this assessment that there was confusion. I think confusion is subjective. So, no, I don't 23 24 agree on any of those levels with, I guess, your question. 25 //

Szabo - Direct / By Ms. Mitchell 287 1 BY MS. MITCHELL: 2 Showing you the next section, limited financial oversight and performance monitoring. Do you see that section? 3 I do. 4 Α 5 Do you disagree with the finding from A&M there was limited financial oversight and performance monitoring 6 7 regarding these three programs during the period of 2020 to 8 2024? 9 MR. MCRAE: Objection. Mischaracterizes the document, which speaks for itself, lack of foundation, and 10 11 relevance. 12 THE COURT: Overruled. 13 THE WITNESS: I do disagree. And they admit in their 14 first line the basis of my disagreement. Again, they're not 15 saying that -- they're basically saying that because we were 16 focusing on making sure that the financial information was 17 correct, which is our obligation, they're then jumping towards 18 a reasonableness measure under their heading of limited 19 financial oversight and performance monitoring. BY MS. MITCHELL: 20 21 So do you agree that the invoice reviews by the city and 22 LAHSA did center on reconciling the aggregate amounts in 23 financial reports rather than verifying the quality, 24 legitimacy, and reasonableness of expenses? 25 MR. MCRAE: Objection. Lack of foundation, the

Szabo - Direct / By Ms. Mitchell 288 document speaks for itself, and relevance. 1 2 THE COURT: Overruled. You can answer, sir. THE WITNESS: Our obligation under both the Roadmap 3 and the Alliance settlement is to establish a certain number of 4 5 units of housing. And our obligation is to ensure that the numbers that we're reporting are accurate. And part of the 6 7 manner in which we can provide assurances that the numbers that 8 we're reporting are accurate is by reviewing the financial data 9 and making sure that what we're reporting and what we have paid for exists in terms of the number of beds that we have 10 11 provided. 12 Do you agree that there was nobody at the City verifying 13 the quality, legitimacy, or reasonableness of expenses? 14 I don't agree with that. MR. MCRAE: I'm sorry. Objection. Vague, lack of 15 16 foundation, and relevance. 17 THE COURT: Overruled. You may answer, sir. 18 THE WITNESS: No, I don't agree with that. I don't 19 agree with that, and I didn't say that. What I said is that 20 they're talking about limited financial oversight, and then 21 they jump to a reasonableness of expenses standard, a 22 legitimacy standard. 23 Our job is to provide housing and get folks off of 24 the sidewalk into that housing, and that's what our reports and 25 that's what the information that we provided to this Court

Szabo - Direct / By Ms. Mitchell 289 1 So I just don't -- I mean, I think this report 2 conflated a number of issues. They found potential 3 insufficiencies in one area and applied it to another. So I 4 don't even agree with how they're taking financial oversight 5 and then bringing in several other issues. So that's what I disagree with. 6 7 BY MS. MITCHELL: 8 Okay. So who at the City was verifying the quality, 9 legitimacy, or reasonableness of expenses under these programs 10 during the look-back period? 11 MR. MCRAE: Objection. Compound, lack of foundation, vaque, relevance. 12 13 THE COURT: Overruled. You can answer the question, 14 sir? 15 THE WITNESS: You would need to be more specific 16 about the program. 17 BY MS. MITCHELL: 18 Sure. Let's specifically look at the Roadmap program. 19 Who at the City was responsible -- excuse me, who at the City 20 was actually verifying the quality, legitimacy, and 21 reasonableness of expenses related to the Roadmap program from 22 2020 to 2024? 23 MR. MCRAE: Vague as to Roadmap program, relevance, 24 lack of foundation. 25 THE COURT: Overruled. This applies to the

Szabo - Direct / By Ms. Mitchell 290 1 settlement, not the use of the word Roadmap in the LA Alliance. 2 This would be the Roadmap agreement. 3 THE WITNESS: The Roadmap agreement. So again, our 4 obligations under the Roadmap agreement was to establish the 5 6,700 units within 18 months of various types, and we did that. And we have been reporting on that since 2020 or 2021. So, I 6 7 mean, our office is responsible for verifying the numbers that 8 we reported and is also responsible for reporting the numbers. So we've been responsible for that piece. 10 Understood. The CAO's office has been responsible for 11 verifying and reporting the numbers. My question is, who at 12 the City is verifying the quality, legitimacy, or 13 reasonableness of the expenses? 14 MR. MCRAE: Vaque, lack of foundation, relevance, not 15 an obligation of the settlement agreement with the Alliance. 16 THE COURT: Overruled. You may answer that question, 17 sir. 18 There are a number of levels of review, THE WITNESS: 19 but I think where you're going, and I don't want to guess again 20 because there's a number of programs, but you have contracts 21 with the service providers. You have contracts that LAHSA has 22 with the service providers that have a required scope of 23 services. You have the contract between LAHSA and the City of 24 Los Angeles that governs LAHSA's contracting responsibilities. 25 So there are multiple levels of review.

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 1
    BY MS. MITCHELL:
 2
         So is it your testimony that nobody at the City is
    actually responsible for verifying the quality, legitimacy, or
 3
    reasonableness, or is it that everybody at the City is
 4
 5
    responsible for verifying the quality, legitimacy, and
 6
    reasonableness of expenses?
 7
              MR. MCRAE: Objection. It's --
              THE COURT:
                         Do you understand that question?
 8
 9
              THE WITNESS: I understand the words that she said,
10
    yes.
11
              MR. MCRAE:
                          I'd like to object.
12
              MS. MITCHELL: I'll rephrase. I'll rephrase.
13
    rephrase.
14
         So my question to you is, because you testified just a
15
    moment ago that the City was actually verifying the quality,
    legitimacy, or reasonableness of expenses in the Roadmap
16
17
    program, and my question to you is who at the City was
18
    verifying the quality, legitimacy, or reasonableness of
19
    expenses of a program? And it could be a department. It could
20
    be a person. It could be nobody. I'd like the answer to that
21
    question.
22
              MR. MCRAE: Objection. Relevance, lack of
23
    foundation.
24
              THE COURT: Overruled. You can answer, sir.
25
              THE WITNESS:
                            There are multiple levels of review
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 1
    depending on the program. So I'm not going to point to a
 2
    single person that's responsible for all programs. I'm not
    going to -- it's just -- there are multiple levels of review
 3
 4
    when the City is contracting with LAHSA and LAHSA is
 5
    contracting with the service providers.
    BY MS. MITCHELL:
 6
 7
         So you can't point to a single person or department that
 8
    was verifying the quality, legitimacy, or reasonableness of
    expenses; is that right?
10
              MR. MCRAE: Objection. Mischaracterizes the
11
    witness's testimony and asked and answered multiple times.
12
              THE COURT: Overruled. You may answer the question,
13
    sir.
14
              THE WITNESS: I don't know how I can answer it
15
    differently. There are multiple levels of review. I don't
16
    know what I'm going to say that's different than the last time
17
    I answered the question or the time before.
18
    BY MS. MITCHELL:
19
         Do you agree that the homelessness response system in Los
20
    Angeles is broken?
21
              MR. MCRAE: Objection. Relevance.
22
              THE COURT: Would you restate that question?
    couldn't hear.
23
24
         Yes. Do you agree, Mr. Szabo, that the homelessness
25
    response system in Los Angeles is broken?
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Szabo - Direct / By Ms. Mitchell 293 MR. MCRAE: Objection. Relevance. It's also vague 1 2 as to all the participants in the system, and it lacks foundation. And it's not relevant to whether there's a breach 3 4 of the Alliance settlement agreement. 5 THE COURT: Overruled. You can answer the question, 6 sir. 7 THE WITNESS: You would need to define the 8 homelessness response system before I could even begin to 9 address that question. And as you know, there are multiple 10 levels and multiple agencies involved. So --11 Have you heard the mayor of Los Angeles say that the 12 homelessness response system in Los Angeles is broken? 13 MR. MCRAE: Objection. Relevance, assumes facts, lack of foundation. 14 15 THE COURT: Overruled. You can answer that question, 16 sir. 17 THE WITNESS: I may have. I may have. I don't 18 recall. Again, if you're asking me, do I remember her saying 19 something on a specific date at a specific event or speech, or 20 I don't. I mean, it's possible. I don't know. BY MS. MITCHELL: 21 22 Were you at the State of the City speech that the mayor delivered last month at City Council? 23 24 I was. 25 And do you recall her in that specific speech stating that

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                                                                 294
1
    the homeless system in Los Angeles is broken?
 2
              MR. MCRAE: Objection. It's vague. It's asked and
 3
    answered. And relevance.
 4
              THE COURT: Overruled. You can answer the question,
 5
    sir. You may answer.
              THE WITNESS: I don't specifically recall. But it
 6
 7
    was a public speech, so if that's what she said, I would assume
 8
    that's happened.
 9
         I'm going to ask the question and the Court can, I guess,
10
    make the decision. Has Mayor Bass ever expressed that opinion
11
    to you that the homeless system is broken?
              MR. MCRAE: Objection. To the extent it calls for
12
13
    violation of the deliberative process privilege.
14
              THE COURT: Sustained.
15
         What did Mayor Bass mean when she said at the State of the
16
    City speech that the homeless system was broken?
17
              MR. MCRAE:
                         Objection. Calls for speculation.
18
              THE COURT: Sustained.
19
              MR. MCRAE: And assumes facts.
20
    BY MS. MITCHELL:
21
         Mr. Szabo, do you speak for the mayor?
22
              MR. MCRAE: Objection. Vague, relevance, context,
23
    ambiguous.
24
              THE COURT: On what issue, is it on the Roadmap and
25
    the Inside Safe and the LA Alliance agreement?
                                                     Is it
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Szabo - Direct / By Ms. Mitchell 295 1 generally? I'm going to sustain. It's ambiguous, counsel. In 2 other words, in what area would he be directed to answer that 3 question? MS. MITCHELL: I think to the extent that these 4 5 findings are related to the homelessness system in general, 6 from their review of the three programs, I think it is related 7 to the homelessness system in general, Your Honor. 8 THE COURT: I think he's here with this Apex 9 Doctrine, really, as the lesser potential official to the 10 mayor, and therefore I'm going to allow you to answer that 11 question, sir. 12 MR. MCRAE: It's vague as to speak to the mayor on 13 what, or for the mayor on what, and lack of foundation, 14 relevance. 15 THE COURT: I thought it pertained to homelessness, 16 counsel. So re-ask a question, counsel. 17 MR. MCRAE: But on finances, on policy, I mean, it's 18 still vague because there are layers of talking about that and 19 different perspectives. 20 THE COURT: That's why she's re-asking the question. BY MS. MITCHELL: 21 22 Yes. Do you speak for the mayor on homelessness policy? 23 MR. MCRAE: Objection. Vague, relevance. 24 THE COURT: Overruled. You can answer the question. 25 THE WITNESS: I'm not the mayor's spokesperson.

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 1
         Do you speak for the city council or any specific city
 2
    council member on homelessness policy?
              MR. MCRAE: Objection. Vague and relevance.
 3
              THE COURT: It's also compound. Would you re-ask
 4
 5
    that question, please?
              MS. MITCHELL: Yes.
 6
 7
         Do you speak for the city council as a whole on
 8
    homelessness policy?
 9
              MR. MCRAE: Same objection.
10
              THE COURT: Wait for the objection. There's going to
    be one in just a moment. Objection, counsel?
11
              MR. MCRAE: Yes. Vague, relevance, lack of
12
13
    foundation.
14
              THE COURT: Overruled. You can answer the question.
15
              THE WITNESS: In certain circumstances, when the
16
    council has given direction or made a policy determination as a
17
    body, in certain circumstances, I represent the position of the
18
    council in those circumstances. I report to the mayor and the
19
    council.
    BY MS. MITCHELL:
20
21
         Do you speak for any specific council member regarding
22
    homelessness policy?
23
              MR. MCRAE: Objection. Vague as to speak for.
                                                               Ιt
24
    lacks foundation. It's not relevant.
25
              THE COURT:
                          Well, I think we're all aware of
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Szabo - Direct / By Ms. Mitchell 297 1 disagreements with different council members concerning 2 homelessness. I can't imagine that you speak for an individual council person. I'm going to sustain the objection, counsel. 3 4 I don't think that he is in a position as a CAO to speak for a 5 particular council person. 6 MS. MITCHELL: And if that's his testimony, that's his testimony, Your Honor. The question is just a yes or no. 7 8 Does he speak for any individual person? 9 THE COURT: Are you referring, though, to the obvious 10 disagreement by some council members with others? Are you 11 pertaining to the president of the council? 12 MS. MITCHELL: No, Your Honor. If I may make a 13 proffer, I'm getting at the Apex witness doctrine, that each 14 council member has their own opinion based on their own set of facts. And Mr. Szabo here, Mr. Szabo, excuse me, cannot 15 16 testify to those opinions because he doesn't speak for any 17 specific council member. 18 THE COURT: I'll allow the question. You can answer 19 that question, sir. 20 MR. MCRAE: Objection on relevance grounds. 21 THE COURT: Overruled. 22 THE WITNESS: I'm not the spokesperson for any 23 individual member of the city council. BY MS. MITCHELL: 24 25 What corrective actions have you taken or has your office

Szabo - Direct / By Ms. Mitchell 298 or has the City taken in response to this assessment? 1 2 MR. MCRAE: Objection. Assumes fact there was any obligation to take corrective action. It's vague as to what 3 corrective action is. It lacks foundation, and it's not 4 5 relevant because it's not an obligation under the settlement 6 agreement with the Alliance. 7 THE COURT: Overruled. You can answer the question, 8 sir. 9 MR. MCRAE: Oh, one other thing. To the extent that 10 it would require him to discuss things that have occurred that 11 are subject to deliberative process privilege and attorney-12 client privilege that are not public, my objection would be 13 that he should not be required to answer that. 14 THE COURT: You can testify about actions you have 15 taken or may have taken. We're not going to get into the 16 content or conversations. So you can answer that question. 17 THE WITNESS: As I've stated, I don't view the 18 assessment as actionable in the manner in which it presents its 19 findings and have not taken any formal action to make 20 recommendations to the City's elected leadership to take 21 action. 22 BY MS. MITCHELL: 23 To your knowledge, has the City taken any corrective 24 action or any steps towards any corrective action in response 25

to this assessment?

Szabo - Direct / By Ms. Mitchell 299 MR. MCRAE: Objection. It's vague. It lacks 1 2 foundation. It assumes that there's an obligation to do so. It's not relevant because there is no obligation to do so. 3 4 THE COURT: Overruled. You can answer the question, 5 sir. 6 THE WITNESS: There may have been some council 7 motions that have referenced the assessment. I do not recall 8 the extent of them at this moment. 9 MR. MCRAE: Your Honor, I want to make sure that 10 we're not getting into a territory that would involve violation of deliberative process privilege or the attorney-client 11 12 privilege for that matter. 13 THE COURT: That question doesn't get into that area, Your next question, counsel. 14 counsel. 15 Have there been any changes in response to this assessment in how homelessness data is tracked within the City of Los 16 17 Angeles? 18 MR. MCRAE: Objection. It's vague as to the entire 19 City of Los Angeles, as to different contributors that are 20 beyond the CAO. It lacks foundation. It's not relevant. 21 There's no obligation under the settlement agreement to do 22 this. 23 And also, again, if it's divulging things discussed 24 in the context of deliberative process or attorney-client 25 privilege, object on that grounds as well.

Szabo - Direct / By Ms. Mitchell 300 1 THE COURT: Overruled. You can answer the question, 2 sir? And caution, stay away from specific conversations. THE WITNESS: As I said, I believe there have been 3 some -- there have been some council motions that have asked 4 5 for some action. But again, that's only speaking for the city council. I cannot comment and I'm not aware beyond that. 6 7 BY MS. MITCHELL: 8 Okay. And I may have missed it. What are those specific council motions that have asked for specific action in response to this assessment? 10 11 MR. MCRAE: I would object on relevance, lack of foundation, attorney-client privilege to the extent it's 12 13 applicable, as well as the deliberative process privilege. 14 THE COURT: Overruled. As long as these are public 15 through one of the committees, for instance, or a matter of 16 public notice, certainly not an executive session or in closed 17 session with the council. You can answer that question. 18 Overruled. 19 THE WITNESS: And no, you didn't miss it because I 20 did not reference any, specifically because I don't recall at 21 the moment which and which member introduced them. 22 BY MS. MITCHELL: 23 But it's your recollection that there were specific 24 motions that were introduced in response to this assessment?

I'm not sure.

I said there may have been.

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MS. MITCHELL: Your Honor, I do have one issue. have been approached by several members of the media asking to make statements, and it's my -- there's no jury present, but I did want to get the Court's public direction on that before we say something one way or another. THE COURT: I don't think what any of you say to the media is going to influence me, frankly. MS. MITCHELL: Appreciate that, Your Honor. THE COURT: I'm not going to base my rulings on your conferences on behalf of the City or the mayor or you as plaintiffs in this matter, or if you care to make a statement. I'm not going to put a First Amendment cloud over any of you. MR. MCRAE: Your Honor, I noticed also --I'm not a jury, in other words. THE COURT: don't have to worry about me being influenced by that. MR. MCRAE: Earlier in the day, I noticed that while the A&M witnesses were on and off the stand, regardless of who was examining them, they would be conferring with counsel. assuming that the same holds true for Mr. Szabo. There's no --THE COURT: Absolutely. MR. MCRAE: Okay. THE COURT: Same courtesy. Listen, it's as simple as this. You can talk to anybody you want to or nobody. You can talk to Elliot Lash, you can talk to your counsel, and all witnesses can talk to parties who they might perceive are

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1
    hostile to their particular position.
 2
              MR. MCRAE: Thank you, Your Honor.
 3
              MS. MITCHELL: Thank you, Your Honor.
              THE COURT: Then, what time? 8:30? Is that
 4
    comfortable for everybody?
 5
 6
              MR. MCRAE: Yes, Your Honor.
7
              THE COURT: Comfortable for you tomorrow, 8:30? I
8
    know you've got business for this.
 9
              MR. MCRAE: Have a nice evening, Your Honor.
10
              THE COURT: Okay.
11
              THE WITNESS: That works. Thank you.
12
              THE COURT: All right, then. Counsel, 8:30, then
13
    we're in recess. Thank you.
14
         (Proceedings concluded at 5:12 p.m.)
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CERTIFICATION

I certify that the foregoing is a correct transcript from the electronic sound recording of the proceedings in the above-entitled matter.

Join 1 Judan

May 28, 2025

Signed

Dated

TONI HUDSON, TRANSCRIBER